

# AUSTRALIA DIRECT® REVERSE CHARGE



## YOU NEVER KNOW WHEN YOU'LL NEED TO CALL

When you're travelling overseas, it's nice to know you can contact the people you want, when you want to. We offer a choice of solutions for travellers to make sure that when you're away from home, you're not far away from the people you need.

## AUSTRALIA DIRECT® REVERSE CHARGE<sup>1</sup>

Whether you have an emergency call or just want to chat, Australia Direct Reverse Charge is the quick, easy and convenient way to call Australia from overseas. Simply dial the Australia Direct access number from the country you are visiting and follow the prompt to make a reverse charge call.

- No payment required at time of call<sup>2</sup>
- Can help avoid problems with foreign currency and phone systems
- Avoid language barriers
- Could be cheaper than foreign operator calls
- Available from over 60 countries<sup>3</sup>
- Where available calls can be made to and from most fixed phones, including payphones and mobile services<sup>4</sup>
- Available 24 hours a day, 7 days a week

## AUSTRALIA DIRECT REVERSE CHARGE CALLING INSTRUCTIONS

### STEP 1

Find the Australia Direct access number for the country you're dialling from and check the legend for relevant information.

### STEP 2

Make sure you have an outside line if calling from a hotel room<sup>5</sup>, then dial the access number.

### STEP 3

A recorded message will greet you. Follow the prompt(s) to make a reverse charge call.

If your call is accepted, you will be connected. The cost of the call will be charged to the requested number at the appropriate Telstra reverse charge rate.

## AUSTRALIA DIRECT REVERSE CHARGE ACCESS NUMBERS<sup>†</sup>

Refer to the country you're in and dial the number listed.

Legend	Country / Operator	Number	Legend	Country / Operator	Number
*	<b>Argentina</b> Telefonica	0800 222 6100	*	<b>Chile</b> Entel	800 360 150
A*	<b>Austria</b>	0800 200 202	CE*	Telefonica Mundo	800 800 287
	<b>Bahrain</b>	8000 0061		<b>China</b> China United Netcom Group CN	108 610
AE*	<b>Belgium</b>	0800 100 61		China Telecom (South)	1082 610
A*	<b>Brazil</b>	0800 890 6112		<b>Croatia</b>	0800 22 0061
	<b>Brunei</b>	800 061	A*	<b>Czech Republic</b>	800 001 161
B	<b>Cambodia</b>	1800 881 061	CE*	<b>Denmark</b>	800 10 061
*	<b>Canada</b>	1800 663 0683		<b>Fiji</b>	004 890 6101
			A*	<b>Finland</b>	0800 110 610
			AQ*	<b>France</b>	0800 99 0061

Legend	Country / Operator	Number	Legend	Country / Operator	Number
A*	<b>Germany</b>	0800 0800 061	H	<b>Papua New Guinea</b>	0007 61001
E	<b>Greece</b>	008 006 111	*	<b>Philippines</b>	
			AE*	PLDT	101055 6120
			A*	Philcom	102 6 61
	<b>Guam</b>		ABD	<b>Poland</b>	0 0800 611 1161
	MCI	1888 251 5637			
	IT&E	1888 262 8610			
*	<b>Hawaii</b>	1800 865 6161	E*	<b>Portugal</b>	800 800 610
*	<b>Hong Kong</b>	800 960 061	AE	<b>Russia</b>	810 800 110 1061
AD*	<b>Hungary</b>	06 8000 6111	A	<b>Singapore</b>	8000 610 610
	<b>India</b>	000 61 17		<b>Solomon Islands</b>	08 611
*	<b>Indonesia</b>		*	<b>South Africa</b>	0800 990 061
C*	PT Indosat Tbk	001 801 61			
E*	<b>Ireland</b>	1800 55 0061	CEJ*	<b>Spain</b>	900 990 061
	<b>Israel</b>		K	<b>Sri Lanka</b>	2 449 499
	Bezeq	1809 49 4610			
*013	Netvision Ltd	1809 39 6161			
CE*	<b>Italy / San Marino</b>	800 172 610	A*	<b>Sweden</b>	020 799 061
*	<b>Japan</b>		ALE*	<b>Switzerland</b>	0800 55 5004
AF*	KDDI	005 39 611			
AF*	Softbank Telecom Corp	0066 55 661			
A*	NTT Comm Corp	003 4811 061			
*	<b>Korea South</b>		*	<b>Taiwan</b>	00801 610061
AI*	Korea Telecom	00 722 610			
AI*	LG U+	00 309 611			
I*	Onse Telecom	00 369 610			
	<b>Lebanon</b>	01 425 900	C	<b>Thailand</b>	1800 0 061 10
E	<b>Luxembourg</b>	8002 0061		<b>Tonga</b>	0800 611
*	<b>Macau</b>	0800 610		<b>Turkey</b>	0811 288 0061
*	<b>Malaysia</b>	1800 80 0061	M	<b>U.A.E</b>	80 000 11 61
	<b>Malta</b>	800 90610	*	<b>UK</b>	
			BN*	Communications Global Net (UK)	0 800 856 6161
			BN*	Communications Global Net (UK)	0 800 89 0061
			*	Cable & Wireless UK	0 500 89 0061
GE	<b>Mauritius</b>	01 610	*	<b>USA</b>	
			*	AT&T	1 800 682 2878
			*	Sprint	1 800 676 0061
			*	MCI	1 800 937 6822
*	<b>Mexico</b>	0180 0123 0261	CE	<b>Vatican City</b>	800 172 610
	<b>Nauru</b>	1035 674		<b>Venezuela</b>	0800 100 1610
ABE*	<b>Netherlands</b>	0800 022 0061	APM	<b>Vietnam</b>	120 061 111
*	<b>New Zealand</b>			<b>Western Samoa</b>	92 610
*	Telecom New Zealand	000 961			
*	Telstra Clear	0800 602 878			
*	Telstra Clear	0800 93 1818			
*	<b>Norway</b>	800 199 61	C	<b>Zimbabwe</b>	00 98960

## LEGEND

- A May need to insert coins / card. May not be refunded at end of call. Timed / local call costs may apply.
- B Not available from some payphones.
- C Not available payphones.
- D Wait for second dial tone after dialling 06 (Hungary) or 0 (Poland).
- E Calls barred from mobile phones.
- F Use a 10 or 100 yen card.
- G Available from card payphones (no card required).  
Not available from coin phones.
- H Available dedicated phones at Port Moresby, Lae & Mt Hagen Airports.
- I Calls from South to North Korea are barred from using the Global Reach Service.

- J Calls within Spain are barred access to the Global Reach Service.
- K Add (11) area code when outside Colombo metropolitan area.
- L Excludes Liechtenstein.
- M Local access fee may apply to access this service.
- N May need to press \* after this number.
- P Available at the main Post Office and some airports in Hanoi and HCMC.
- Q Not available from: Andorra, French Guiana, French Polynesia, Guadeloupe, Martinique, Monaco, New Caledonia, Reunion Is., St Pierre and Miquelon.
- \* These countries and carriers enjoy the Telecard Global Reach service.
- † GST exempt for Telecard calls originating out of Australia.

## THINGS YOU NEED TO KNOW

- 1 Australia Direct Reverse Charge calls incur an Operator Assisted call service fee. Calls are then charged by the number of minutes (minimum of three), multiplied by the applicable per minute rate. Rates are premium operator assisted rates, not based on 0011.
- 2 In some countries (especially in Europe) public phones may require a card / coin deposit before providing a dial tone. This deposit may not be refunded.
- 3 Please note the charges, availability and functionality of this service may be affected by the telephone facilities of the country you're in.
- 4 Future availability of service and access numbers may be subject to change without notice.
- 5 Some hotels may bar, divert or add a surcharge to the service. Check with the hotel before using. Hotel surcharges can be avoided by using public telephones.

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