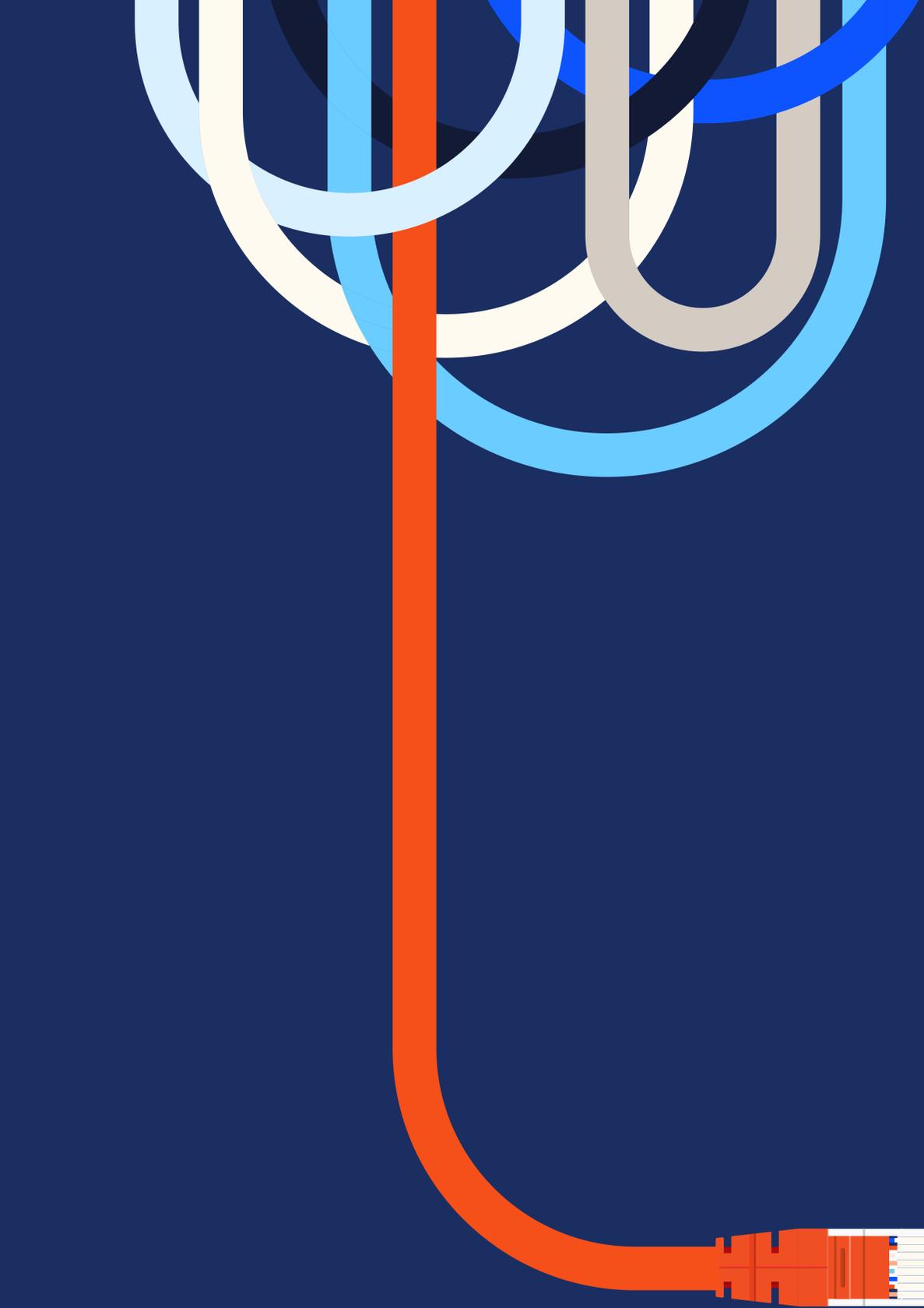


# Tame your tech

We'll help manage your IT network, devices and tools, so you can stay focused on your business.

Managed IT Services



# Why businesses are choosing Managed IT Services

## IT challenges are holding businesses back

- 84% of cyber incidents could have been prevented with at least one of the Essential 8 controls\*
- 69% of SMBs see tech as key to success\*
- 41% struggle with day-to-day IT demands\*

\*Source: Victorian Managed Insurance Authority, "Improving Cybersecurity with Essential 8" Publication June 2025

There's no doubt technology is vital to a business' success, yet managing it can be complex and time consuming.

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## IT under control with a managed service

Our Managed IT Services help take the pressure off, with local experts on hand whenever you need us. With 24/7 support, proactive monitoring, compliance reporting and scalable security, we help boost productivity and keep your business protected.

# Cyber threats don't wait – tame the risk with built-in security

Managing cyber security risks is an essential part of doing business. That's why our Managed IT Services Bundle is aligned with the ACSC Essential 8 framework — Australian Government security standards to help protect your business against common cyber threats.

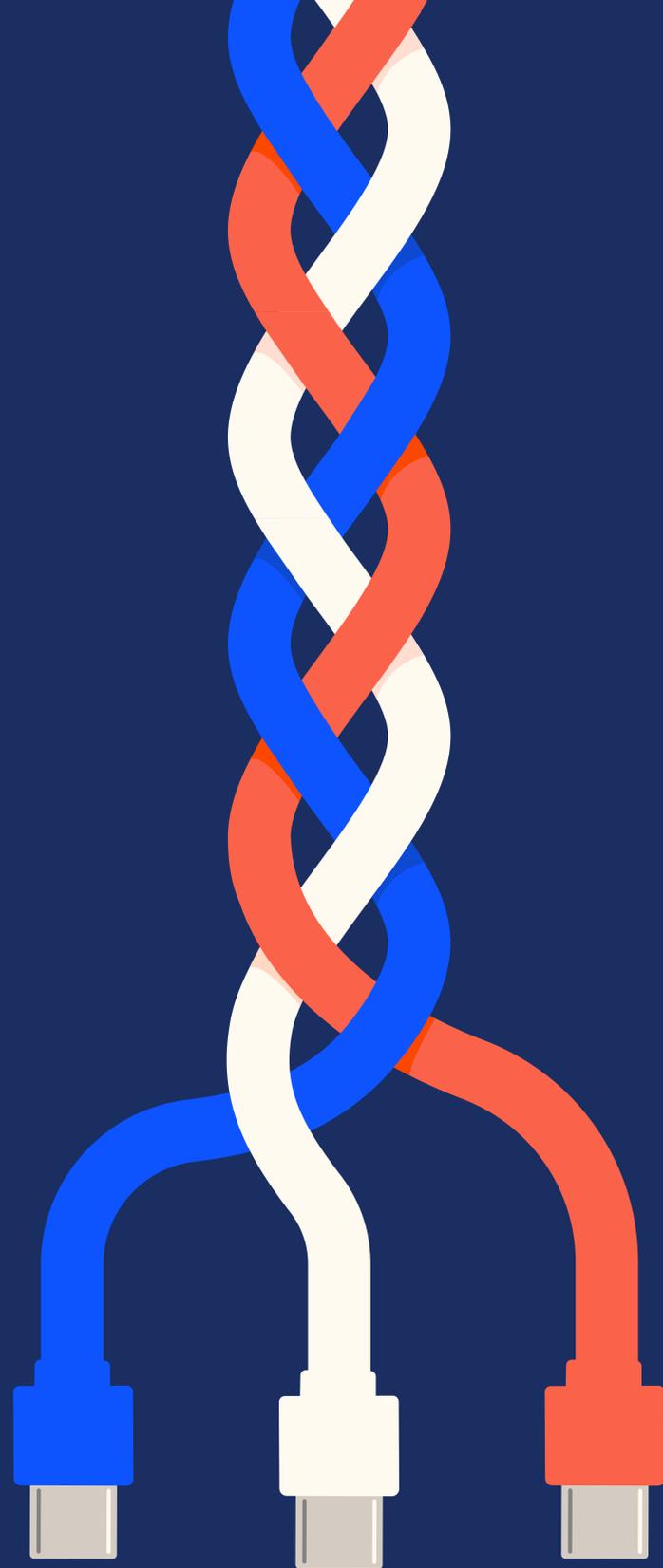
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## We build these controls into each level:

- Application control
- Patch management
- Multi-factor authentication
- Backup and recovery

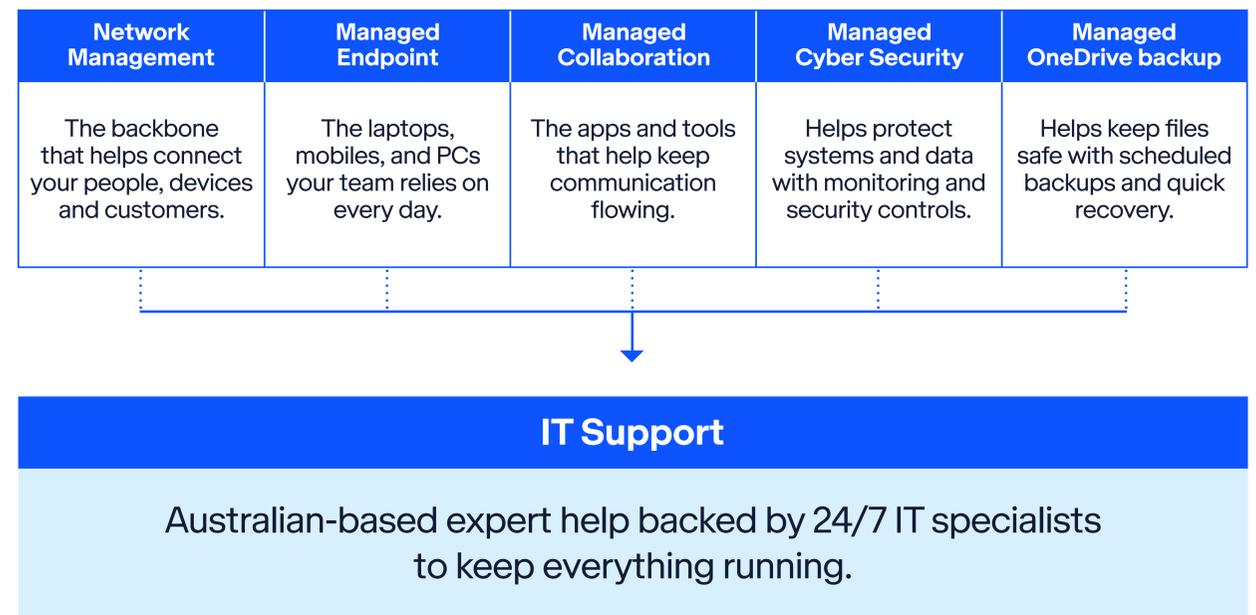
and more, to help keep your business resilient and compliant.





# Tech works better when it works together

Businesses run on a connected ecosystem. When one part falters, business can slow down. Managed IT Services help your tech ecosystem run smoothly with support for your network, devices, collaboration tools, security and backup all included no matter which plan you choose.



# Choose the plan that best keeps your IT under control

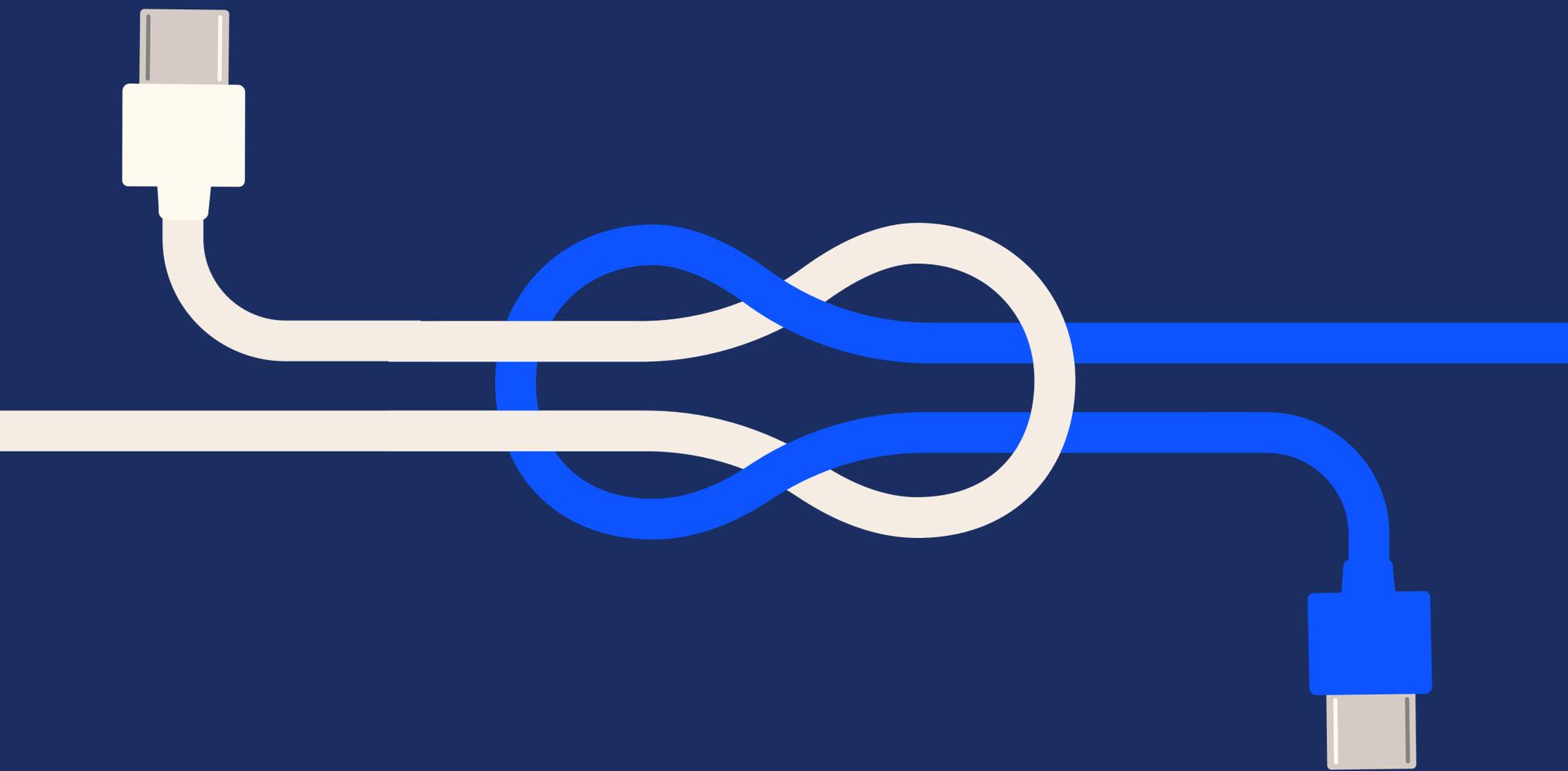
Need more control? Talk to us about tailored options to help you wrangle IT challenges as your business grows.

IT that runs smoothly, with support and proactive security that helps lighten the load.

	<b>Basic</b> Core IT foundation	<b>Standard</b> Smarter protection, deeper support	<b>Premium</b> Ultimate protection, built-in resilience
<i>Includes:</i> <hr/> <b>Simplified IT management</b> Monitoring, updates and routine admin handled for you	Best for businesses with limited resources that need stable, secure IT. <b>Aligned to ACSC Essential 8 maturity level 1</b>	Best for businesses wanting upgraded security. <b>Aligned to ACSC Essential 8 maturity level 2</b>	Best for businesses that want to avoid interruptions and need end-to-end protection. <b>Aligned to ACSC Essential 8 maturity level 3</b>
	✓	✓	✓
<b>Essential security</b> Core protection, to help reduce risk and keep devices safe	✓	✓	✓
<b>Operational clarity</b> Access to performance reports and an IT service team that supports you day to day	✓	✓	✓
<b>Proactive monitoring</b> Tools and policies designed to help prevent downtime	✓	✓	✓
<b>Advanced security controls</b> Extra layers of protection against threats and attacks		✓	✓
<b>Enhanced visibility</b> Security and performance insights to help you stay ahead		✓	✓
<b>Threat detection &amp; response</b> Rapid identification, action and support during incidents			✓
<b>Recovery &amp; continuity</b> Full-assisted disaster recovery to help keep you moving, even in worst-case scenarios			✓
<b>Maximum resilience</b> Strong defence for mission-critical security			✓

# Ready to tame your tech?

Let's help make IT simple, secure and reliable.



Speak to a business expert

