HELP ENSURE THE SAFETY OF YOUR BUSINESS



Business Protect is Telstra's back to base alarm monitoring service using advanced technology to help keep your business premises safe.

WITH BUSINESS PROTECT, YOU'LL GET:

Free Consultation

A licensed security consultant will call you to ensure the service suits your business needs.

Predictable Monthly Costs

An affordable package with flexible contract options.

Free Alarm Testing

At the time of installation for proper operation and compliance with Australian security standards.

Peace of Mind

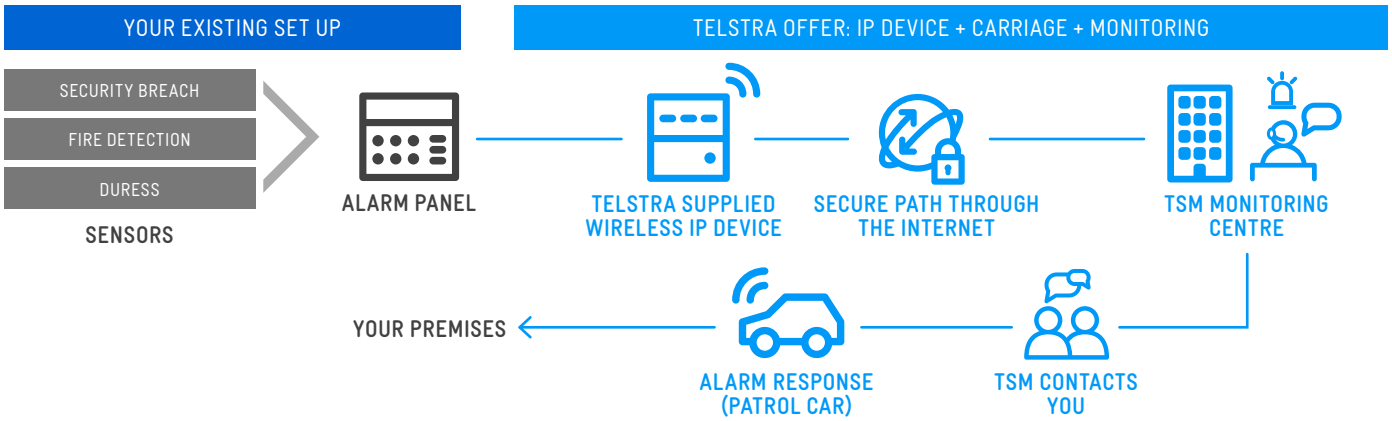
Tamper resistant with frequent polling for increased security for your business premises.

Business Protect is built on the reach and security of Telstra's mobile network and the expertise of Telstra SNP Monitoring (TSM). TSM is a joint venture between Telstra and SNP Security Pty Ltd., an Australian enterprise with over 90 years' experience. TSM currently serves a base of over 35,000 business customers.

How does it work?

Business Protect IP provides a secure alarm monitoring service, while allowing you to keep your existing compatible alarm. We combine some of the latest technology with proven expertise in monitoring to provide a highly reliable service.

1. A wireless device connects your premises to TSM's monitoring centre. You'll no longer need your fixed line for the alarm.
2. Your alarm panel is monitored every hour and can be increased to suit your business needs.
3. A customised procedure is agreed with you and executed in the event of an alarm, which can include the dispatch of a patrol car to your premises (additional charges apply).



Why choose Business Protect IP from Telstra?

- **Easy to set up** – on your existing alarm panel using a wireless device. Most alarm panels are compatible, so you can extend the life of your assets.
- **Telstra's mobile network** – Australia's largest and most reliable network, so no risk of a fixed line being cut by intruders.
- **Know it will work when you switch to NBN** – Business Protect IP is a wireless solution which is compliant with security standards.
- **Peace of mind** – with polling every 60 minutes at no extra cost. Frequency can be increased depending on your business needs.
- **No hidden costs** – all in one monthly price starting for as little as $36 per month for 36 months (total min cost $1296). No additional usage charges for polling or alarm signals.

Options

You can choose from two levels of monitoring:

- **Essential** connects to the monitoring centre which is ready to respond to any alarms, but will not monitor the arming and disarming of the alarm.
- **Enhanced** (Supervised) – apart from the Essential features, this option will also monitor the arming/disarming of the panel outside your nominated (business) hours, triggering a notification call to you.

Monitoring additional areas

If you have large premises, you can monitor individual areas separately using a single alarm. This will have an additional monthly charge for each site based on the number of additional areas included.

- **Additional Areas 1-3**: $6.50 per month flat rate.
- **Additional Areas 4+**: $10 per month flat rate.

Business Protect Essential IP

	24 month term	36 month term
Total monthly plan charges (incl. hardware and monitoring service)	$42	$36
Hardware repayment (for your Telstra wireless IP device)	$17/month	$11/month
Monitoring service	$25/month	
Patrol car if dispatched	$75 for the first 20 minutes $15 for every subsequent 15 minutes	
Total minimum cost	$1,008	$1,296

Business Protect Enhanced IP

	24 month term	36 month term
Total monthly plan charges (incl. hardware and monitoring service)	$50	$44
Hardware repayment (for your Telstra wireless IP device)	$17/month	$11/month
Monitoring service	$33/month	
Patrol car if dispatched	$75 for the first 20 minutes $15 for every subsequent 15 minutes	
Total minimum cost	$1,200	$1,584

Get in contact with your local Telstra Business Centre
Refer to your email for our contact details.

Things you need to know

Although the monitoring is wireless with Business Protect, you will still need to move your affected business fixed phones/broadband onto the NBN when it becomes available. You need to be in the Telstra Mobile Network coverage area for wireless monitoring. See **telstra.com.au/mobile-phones/coverage-networks/our-coverage/index.htm** for coverage areas. The alarm monitoring service and installation is provided by Telstra SNP Monitoring Pty Ltd (TSM). Telstra Corp Security License Numbers: NSW 408064817, QLD 3926974, ACT 17502335, VIC: 653-608-61S (lic); 653-608-40S (reg), WA: SA51399, SA: ISL 267566. TSM security license numbers: NSW 000101018, ACT 17502283, VIC 874-798-31S / 874-798-10S, QLD 3709952, WA: SA49240, SA: 262413, TAS: 20607. Complies with Australian security monitoring standards AS2201.5 standards (Levels 1 to 5, 1992 and 2008 edition). To meet the accredited level, your alarm panel must also comply with the AS2201.5 2007/2008 Standard.

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