



CONNECTING YOUR BUSINESS TO NBN

YOU ARE HERE



GATEWAY
INSTALLED



NBN
ORDERED



NBN
APPOINTMENT DAY

WHAT'S NEXT

On your NBN appointment day, your broadband and phone services will be interrupted for approximately 30 minutes while NBN change the service.

You do not need to be on site at this time and your gateway will reboot automatically.

Ensure that any equipment that uses your phone line (fax, alarms, etc) is compatible with the NBN. Please contact your equipment supplier to confirm compatibility.



Important information

If at any stage you need our advice or need to reschedule (24 hours notice required), please contact your dedicated Telstra NBN Case Manager on 1800 770 862.