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Tips for Tech Savvy Seniors

Introduction to the Internet

Intermediate Guide: Part 3

The internet isn't just about the surfing the web, it's also a great place to find entertainment. There are many apps you can download to your computer that let you browse and enjoy music, movies, podcasts, games, audio books and much more.

Downloading and installing iTunes

The iTunes app provides access to range of entertainment. You can download iTunes from its official website, or from the Microsoft Store on a Windows computer.

- Go to http://www.apple.com/itunes in your web browser
- Click the black **Get it from Microsoft** button to open the **Microsoft Store** and follow the steps to download.
- To download using your web browser instead, scroll down the page to find **Looking for another version**, and click **Windows**.
- A download button appears, and you can click to **Save** or **Run** the iTunes installer.

- When the download is finished, a pop-up panel appears, to step you through the installation process.
- On the Installation Options page, note that you can choose the default language. You might want to change this to English (Australia) or English (United Kingdom) if you prefer British spelling.
- If your computer asks if you want to install iTunes, click **Allow**. You might have to do this several times, depending on security settings.
- When iTunes has finished installing, you'll see a **Congratulations** screen.
- By default, when you click **Finish**, iTunes will open automatically.

To launch iTunes later (on a Windows 10 or 11 computer), click the **Start** button, then **All apps**, then find iTunes in the list. You can also use the shortcut icon iTunes placed on the **Windows desktop**.



Setting up iTunes and your Apple ID

To purchase media from the iTunes store, you need an **Apple ID**.

You can then play or watch this content on up to 10 registered devices. When iTunes starts, follow the steps on the **Welcome** page until you see the **Sign into the iTunes Store** button.

- A sign-in pop up panel appears, asking for your **Apple ID** and password. If you already have an Apple ID, you can sign in here now.
- Otherwise, click the **Create New Apple ID** button, and the **Welcome to the iTunes Store** screen appears.
- Follow the steps to create your Apple ID. You'll need to choose an **email address**, create a **strong password**, and set **Australia** as your country.
- Next, follow the steps to create several security questions to protect your Apple ID.

Entering your financial information on iTunes

To purchase media on iTunes you need to set up a payment method. You need a credit card, and will be asked to provide:

- Your credit card type
- The card number, expiry, and security code
- Your billing address and information.

Apple will send a **confirmation code** to your email to verify this information, and after you've entered the code, a confirmation window will say **Apple ID Completed**.

Choosing and downloading your media

iTunes has music, movies, TV shows, podcasts and audiobooks available for download. Most cost money, though a handful are free.

- Click the **Music** drop-down menu to switch to another kind of content, such as **Movies** or **Podcasts**.
- The top of the page shows **featured downloads**, then different categories as you scroll down the page, (New Music, Top Albums etc).
- Filter the items on display by choosing a specific genre from the menu on the right (for example, **Classical** music).

- Click an item to go to its individual page, where you can get more information and options to **Buy**.
- Clicking a **Buy album** button or an individual track's **price** button will open a **purchase panel** and you can **confirm** you want it or **cancel** and go back to browsing.
- Free content, such as podcasts, will have a **Get** button instead of a price button.
- When you click **Buy** or **Get**, and confirm your choice, iTunes will download the item in the background. When it's ready, a **Play** control will appear.

Viewing or listening to your downloads

To see all the media that iTunes has downloaded to your computer, switch to the **Library** view.

- Use the drop-down menu to choose the media type you want to listen to, for example **Podcasts**.
- Click the Library button to see all the **Podcasts** on your computer.
- **Double-click** a podcast to **play** it, or use the Play controls to fast forward, rewind, and more.

Downloading other apps

Downloading other apps uses the same process as for iTunes. You should only download apps from a known website that you trust:

- The app repository site **www.download.com** is trustworthy and has a wide range of free games and apps to try.
- Use the search option on the Download.com home page to find something of interest, for example a free Suduko game.
- Each app has its own page with more information and a **Download Now** button.
- When the download is complete, the installer for the app will guide you through the installation process.
- Use the **Start** button and **All Apps** view to find and launch your new app (on Windows 10 and Windows 11 computers).