

Module 9: Apps that make life easier



What is an app?

- An app (short for application) is a program on your phone or tablet that helps you do something — like look up public transport.
- Some apps are already installed when you get your device. Others can be downloaded for free (or a small cost) from the App Store (Apple) or Google Play Store (Android).



Download an app

- **How to download an app:**
 - Open the App Store or Play Store
 - Tap the search bar and type the app name
 - Tap "Get" or "Install"
 - Once it finishes downloading, tap "Open"
- You may need to enter your Apple ID or Google password.



Managing app permissions

- When using an app for the first time, it may ask for permissions (e.g. access to your camera, location, contacts).
- If unsure, you can tap “Don’t Allow” or “Ask Next Time”.
- You can always change permissions later:
 - Apple: Go to Settings > scroll to the app name > adjust permissions (e.g. Location, Camera, Notifications)
 - Android: Go to Settings > Apps > choose the app > tap Permissions > allow or deny specific items



Organising and deleting apps

- **To move an app:** Tap and hold it, then drag it into a new position
- **To create folders:** Drag one app onto another
- Remove apps you don't use to free up space.
To delete an app: Tap and hold it, then select remove/delete

User guide

Scan the QR codes (with your camera) or select the links.

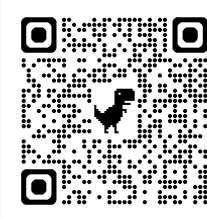
Opal travel app

Plan your journey, receive travel alerts, manage your payments and top up.



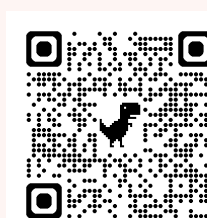
Transit app

Provides real-time public transport timetables.



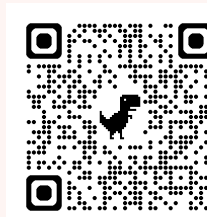
Service NSW app

Manage your driver licence, vehicle registration, rebates, and more.



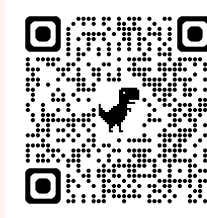
myGov app

Manage your Medicare, Centrelink, Australian Taxation Office, My Health Record and more.



My Telstra app

Manage your Telstra account. Check your usage, view and pay bills, and contact customer support.



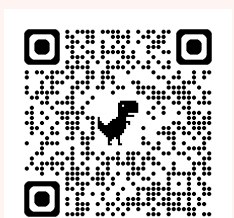
Hazards Near Me NSW app

Emergency warnings and incident information in NSW.



my health app

View key health information on your My Health Record.



Get ePrepared

Prepare electronic copies of your essential documents in case of an emergency.



eSafety

What happens to your digital accounts after you die.



Service NSW

Get started making a will.

