

# ACTIVATING YOUR PRE-PAID IN-STORE

## STEP 1 FIND MY LOCAL TELSTRA STORE

To find your local store visit [telstra.com/stores](http://telstra.com/stores)

## STEP 2 CHECKLIST OF WHAT TO BRING IN STORE

### Identification\*

#### One of the following Australian issued:

- Drivers Licence
- Learners Permit
- Passport
- Tertiary Student ID Card
- Proof of Age Card
- Keypass Proof of Age
- Birth Certificate
- Police or Defence Force ID
- Shooters/Firearms Licence
- Government Benefits Card
- International passport with a valid Australian visa

#### Or two of an Australian issued:

- Medicare Card
- Credit Card/Debit Card/ATM Card
- Bank Passbook
- A Telstra bill for a BigPond, home phone, mobile or broadband service
- Council rates notice

\* If you have 5 or more active pre-paid services (with any provider), you'll need to show two primary IDs or one primary ID plus two secondary IDs.

### Your new Pre-Paid SIM card



### Your mobile, tablet or mobile broadband device



## OPTIONAL

### Your proof of purchase of your SIM starter kit or Telstra device

### Print this page to take with you

If you have any questions, please chat with us via [24x7 Chat](#)