

Telstra V580 & V580a

5.8 GHz Digital Cordless Phone / Integrated Answering Machine

User Guide



TechHelp
1300 369 193

If you have any problems with your phone, refer to the Help section of this User Guide or call TechHelp on 1300 369 193.

Telstra

Introduction

to your Telstra V580 5.8 GHz Digital Cordless Phone / Telstra V580a 5.8 GHz Digital Cordless Phone with Answering Machine

- 5.8 GHz Digital Cordless Phone
- Digital answering machine with 15 minutes recording time (V580a only)
- 50 Name and number Phonebook
- Use Calling Number Display to see the number of the person calling and keep track of unanswered calls
- Last number redial to display and redial the last 10 numbers called from your handset

5.8^{GHz}
DIGITAL
SPREAD SPECTRUM

A Digital Spread Spectrum (DSS) cordless phone provides excellent clarity, security and range. Since the voice transmission is first digitized and then distributed across several frequencies, it is almost impossible for others to eavesdrop on your conversations. Channel hopping increases clarity by limiting the effects of other external sources of interference.

Some Telstra services such as SMS, MessageBank® and Calling Number Display may attract feature and usage charges. Please visit Telstra.com for details.

IMPORTANT

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

Battery cover must be in place at all times when the handset is placed in the cradle

Need help?

If you have any problems setting up or using your Telstra V580/V580a please contact the TechHelp line on 1300 369 193.

Alternatively, you may find the answer in 'Help' at the back of this guide.

Got everything?

Telstra V580/V580a

- Telstra V580/V580a handset
- Telstra V580/V580a base unit
- Battery pack
- AC power adaptor
- Telephone line cord
- Telephone adaptor plug
- Desk/wall bracket

If you have purchased a Telstra V580/V580a multiple pack, you will also have the following items for each additional handset:

- Telstra V580/V580a handset
- Telstra V580/V580a charger
- Battery pack
- AC power adaptor

In this guide

Introduction	2
---------------------	----------

Getting started	6
------------------------	----------

Telephone base installation	6
Install handset battery	8
Battery	9
Headset (Not supplied)	9
Belt clip	9

Wall mounting your Telstra V580/V580a	10
--	-----------

Fitting the bracket to wall mount the phone	10
Fitting the bracket to use the phone on a table/desk	11

Getting to know your Telstra V580/V580a	12
--	-----------

Handset layout	12
Using the NavKey	13
Handset screen icons	13
Handset display screen messages	14
V580 base layout	15
Base unit indicators	15
V580a base layout	16

Telephone settings	17
---------------------------	-----------

Ringer volume	17
Ringer tone	17
Key tone	18
Language	18
Clear voicemail	18

Using the Phone	19
------------------------	-----------

Make, answer and end calls with the handset	19
Speakerphone	19
Mute	19
Volume	19
Ringer mute	20
Intercom	20
Conference call	20
Transfer an external call	20
Switch between external and internal calls	21
Answer an incoming call during an intercom call	21
Page handset	21

Phonebook	22
------------------	-----------

Store a Phonebook entry	22
Chart of characters	23
Search the Phonebook	24
Dial a Phonebook entry	24
Edit a Phonebook entry	24
Delete a Phonebook entry	24

Telstra Network Services	25
Calling Number Display	25
Review the call log	25
Dial a call log entry	26
Save an entry to the Phonebook	26
Delete one or all entries	26
MessageBank® and Flashing Message Indicator	26
Call Waiting	27
Redial list	27
Dial from redial	27
Delete a redial entry	27
Using your answering machine (Telstra V580a only)	28
Message capacity	28
Answering system setup	28
Activate the answering system	28
Set the clock	28
Set number of rings	29
Set base ringer	29
Set remote access code	29
Set message alert tone	30
Outgoing announcement	30
Record your announcement	30
Play your announcement	30
Delete your announcement	31
Message playback	31
New message indication	31
Delete all messages	31
Record and play memos	32
Record a memo	32

Memo playback	32
Remote access	32
Remote access commands	33
Commands during playback mode	33
Message window displays	34

Troubleshooting **35**

General Information **40**

How many phones can I have?	40
Important safety instructions	40
Maintenance	41
Technical specifications	41

Product warranty & Customer service **42**

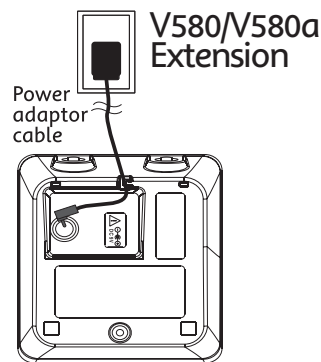
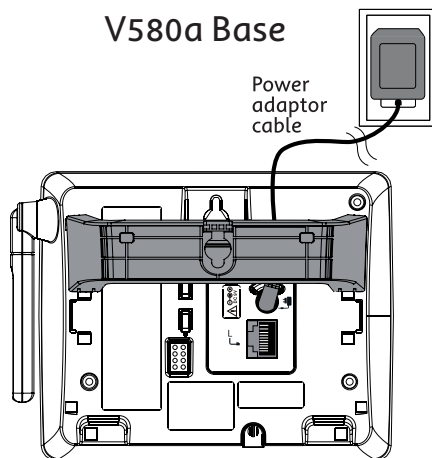
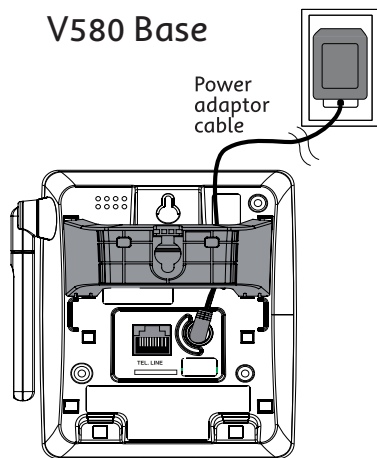
Wall mounting template **43**

Getting started

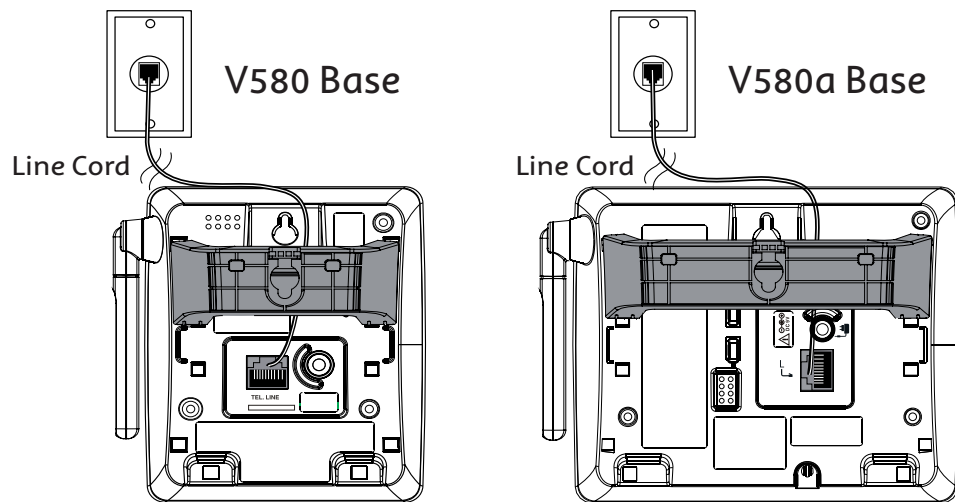
Telephone base installation

It is recommended to install the telephone base away from any electronic equipment and appliances such as personal computers, computer routers, television sets, microwave ovens, and refrigerators. Avoid excessive heat, cold, dust or moisture. When a location is selected, install the telephone base and the charger as shown below.

1. Plug the connector into the power jack at the bottom of the telephone base and chargers. Route cords through slots and plug the power adapter into the electrical outlet. The power adapter must remain accessible at all times.



2. Plug one end of the telephone line cord into the telephone line jack at the bottom of the telephone base. Route the telephone line cord through slot, then plug the other end of the cord into the modular wall telephone outlet



3. Plug the telephone line cord into a telephone jack.

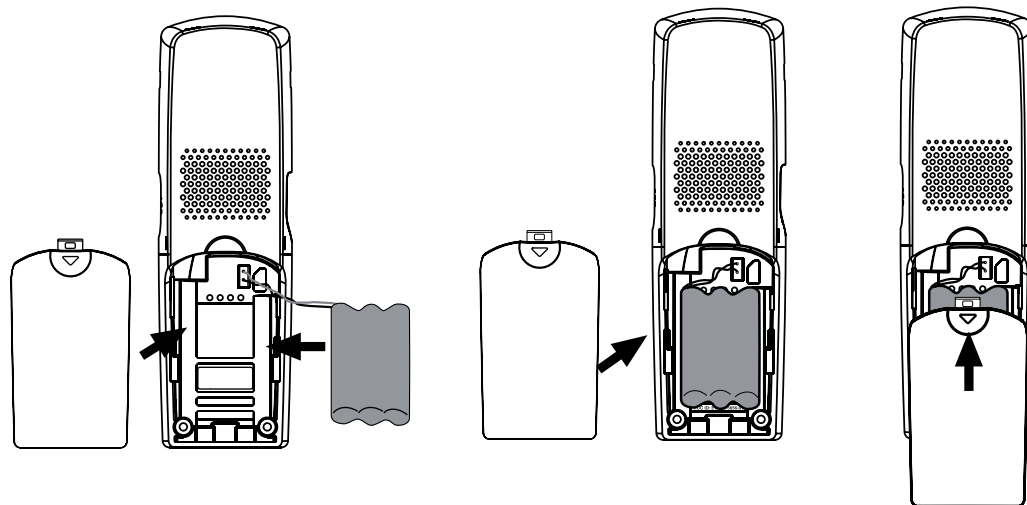
NOTE: Use only the battery and AC power adapter supplied with this telephone. See page 40.

Install handset battery

1. Align the two holes of the battery plug with the socket pins in the handset battery compartment, matching the red and black wires to the colour-coded label.
2. Place the battery in the compartment with the wires in the upper left corner.
3. Position the battery compartment cover and slide it towards the unit until it clicks into place.
4. For optimal performance, we recommend that you charge the handset for 18 hours.

You can keep the battery charged by returning the handset to the telephone base after each use.

When the battery power is fully depleted, a full recharge takes about 16 hours.



Battery

After the battery is fully charged, you can expect the following performance:

Operation	Operating time
While in use (talking)	8 hours
While not in use (standby*)	96 hours (4 days)

*Handset is off the telephone base but not in use.

The battery needs charging when:

- A new battery is installed in the handset.
- Battery indicator on the handset display is flashing.

NOTE: To purchase replacement batteries contact TechHelp on 1300 369 193.

Headset (Not supplied)

You can plug an ACMA approved 2.5 mm headset into the jack on the side of the handset (beneath the small rubber flap).

Note: Use only an ACMA approved headset. Do not use the headset while the handset is placed in the base charging cradle.



Belt clip

Align the pins on the inside edge of the clip with the notches on the sides of the handset.

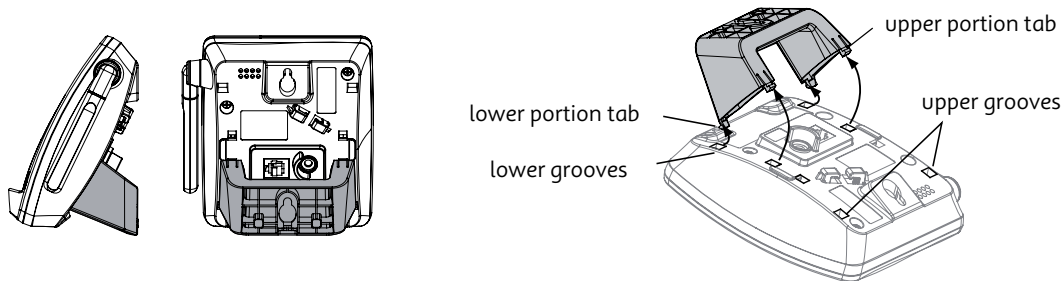


Wall mounting your Telstra V580/V580a

Your telephone base comes with the bracket installed, ready for desktop use. If you prefer to mount your telephone on the wall, it is designed to mount on a standard Telstra wall mount plate.

Fitting the bracket to wall mount the phone

1. First, insert the lower portion tabs of the wall mounting bracket into the lower grooves in the telephone base, then snap the upper portion tabs of the wall mounting bracket into place.
2. Mount the telephone base on the wall by positioning it so the mounting studs will fit into the holes on the telephone base and wall mounting bracket. Slide the telephone base down on the mounting studs until it locks into place.
3. To remove the bracket, press both upper portion tabs firmly inward and pull the bracket downward until it release from the grooves.



Alternatively to wall mount the phone:

1. Using the template on page 43, drill two 3mm holes. Insert plastic plugs (optional) and partially screw the two screws into place. Ensure there is sufficient space allowed for mounting the phone before drilling holes.

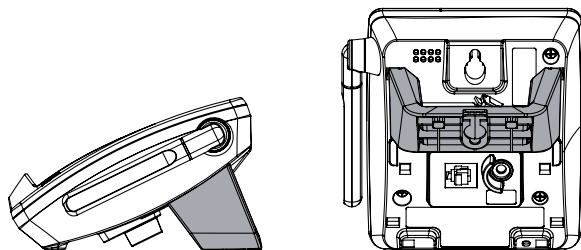
Caution: Ensure there is no risk of damaging any pipes or wiring that may be behind the wall.

2. Place the wall mount bracket over the two screws.
3. Slide the bracket downwards into position. Tighten the two screws to prevent the wall bracket from moving.

Fitting the bracket to use the phone on a table/desk

To place your telephone base on a desk or table, insert the wall mounting/desktop bracket. Insert the lower portion tabs of the bracket into the upper grooves of the telephone base.

Snap the upper portion tabs of the bracket into place. To remove the bracket, press both upper portion tabs firmly inward and pull the bracket upward until it is released from the grooves.



Getting to know your Telstra V580/V580a

Handset layout




1. CALLS
2. PHONEBOOK
3. TALK/RECALL
4. OFF/CLEAR
5. 0 to 9 WXYZ KEYPAD
6. Speaker SPEAKER
7. Pause Redial REDIAL/PAUSE
8. Remove Mute MUTE/REMOVE
9. Int INTERCOM
10. Page PAGE
11. VOLUME+/-
12. Headset jack (2.5mm)
13. NavKey

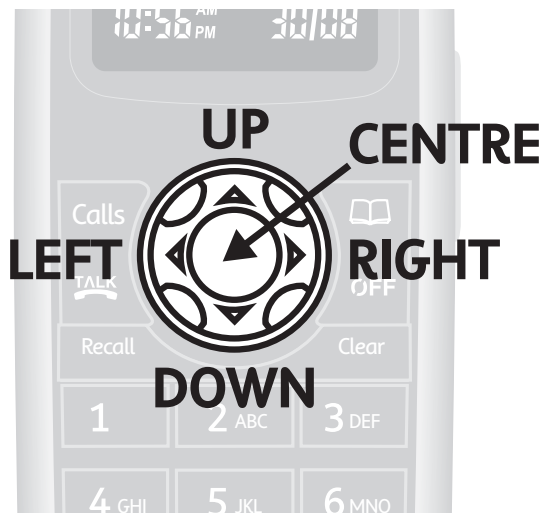
Using the NavKey

Press the centre NavKey  to display menus.

Press the up or down NavKey  or  to navigate through menus.

Press the left or right NavKey  or  to navigate through menus.

Press the centre NavKey  to select a highlighted menu item.



Handset screen icons



- Show on screen when the handset speakerphone is in use.

MUTED

- Microphone is muted.



- Ringer off.

NEW

- New call log entries.

NEW VOICEMAIL

- New voicemail received.

SPEAKER

- In speakerphone mode.



- Cycles (low, medium, and full) when handset battery is charging.



- Flashes when a low battery condition is detected.



- Shows when new voicemail received.

Handset display screen messages

ALREADY SAVED	The telephone number you have entered is already stored in the directory.
CALL LOG EMPTY	There are no call log entries.
CALLING HANDSET X	Calling another handset.
CONNECTING	The cordless handset is searching for the telephone base.
PHONE BOOK EMPTY	There is no directory entry.
HANDSET X IS CALLING	Other handset is calling.
INTERCOM	The handset is on an intercom call.
INCOMING CALL	There is an incoming call.
INTERCOM ENDED	The handset is terminating an intercom call.
LIST FULL	The directory is full.
LOW BATTERY	The battery needs to be recharged.
NO SIGNAL, CALL ENDED	Communication between handset and telephone base is lost in intercom call.
OUTSIDE	Connected to the external call during call transfer.
PAGING	The cordless handset locator has been activated.
PLACE IN CHARGER	The battery is very low. The handset should be placed in the telephone base or charger.
RINGER MUTE	The ringer is muted temporarily during incoming call.
SAVED	Your operation has been saved.

UNABLE TO CALL TRY AGAIN	Target handset is out of range, or on an external call during intercom call.
UNABLE TO SAVE	You are attempting to save caller ID entry with no name or number.
WARNING CHECK BATTERY!	The battery is not installed or not installed properly in the handset –or– The battery needs to be replaced. An incorrect battery has been installed by mistake. Use only the supplied Telstra battery or equivalent.
XX MISSED CALLS	There are un-reviewed calls in your call log.
MICROPHONE ON	MUTE has been turned off and the person on the other end can hear you.
LINE IN USE	Handset on the telephone line is in use.
ENDED	You have just ended a call.
NO LINE	There is no telephone line connected.
NEW VOICE MAIL	There are new voice mail message(s).
PHONE	The handset is in use.
SPEAKER	The handset speakerphone is in use.

V580 base layout

1. CHARGE light
2. IN USE light
3. MessageBank light
4. PAGE handset
5. Antenna

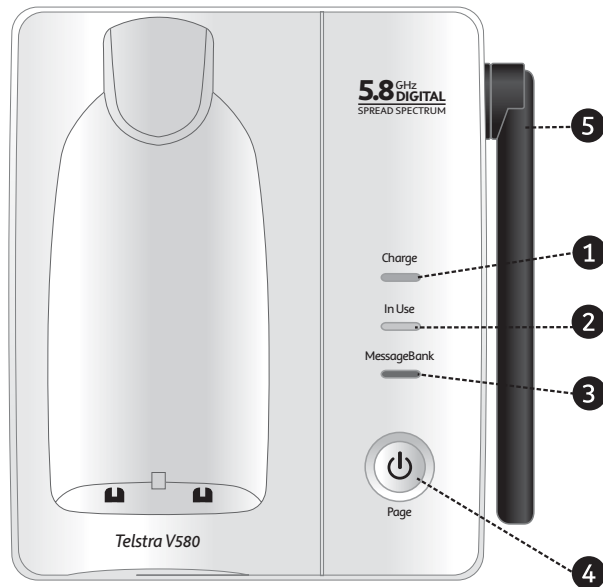
Base unit indicators

In Use - Flashes when there is an incoming call, or another handset is in use.

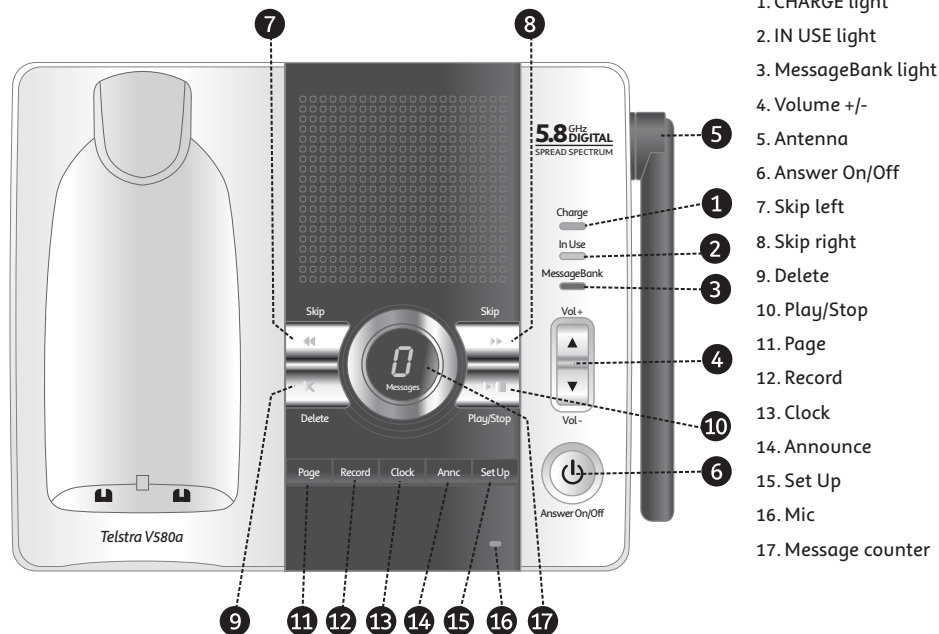
In Use - On when the handset is in use.

MessageBank - Flashes when there is a new message on your Telstra Home Messages 101® or MessageBank® service.

Charge - On when the handset is in the telephone base.



V580a base layout





Telephone settings








Ringer volume

Your telephone has seven volume levels to choose from. You can adjust ringer volume either by the volume control on the right side of the handset, or in the handset menu.

To change the ringer volume:








1. Make sure the handset is in idle mode.
2. Press the volume button  to display the current volume level on the screen.
3. Press  to choose the desired volume level. When finished, the new volume level will be saved.


-OR-

1. Press the centre NavKey  in idle mode to display the menu.
2. Press the up or down NavKey  or  to reach RINGER VOLUME then press the centre NavKey  to confirm.
3. Press the left or right NavKey  or  to adjust the volume. A sample of each ringer volume will be played when scrolling through the choices.
4. Press the centre NavKey  to save. You'll hear a confirmation tone.

Ringer tone

This feature allows you to choose from ten ringer tones for incoming calls. To choose a ringer tone:








1. Press the centre NavKey  in idle mode to display menu.
2. Press the up or down NavKey  or  to reach RINGER TONE, and press the centre NavKey  to confirm.
3. Press the up or down NavKey  or  to choose the desired ringer tone. A sample of the ringer tone will be played when scrolling through the options.
4. Press the centre NavKey  to save. You'll hear a confirmation tone.

NOTE: Ringer will be off if the volume is set to zero, and a  icon will be displayed.

If the ringer is turned off while scrolling through the options in RINGER TONE, the sample of ringer will not be heard.








Key tone

If you set the key tone to off, you will not hear a beep tone when you press any of the handset keys.

1. Press the centre NavKey  in idle mode to display menu.
2. Press the up or down NavKey  or  to reach KEY TONE then press the centre NavKey .
3. Press the up or down NavKey  or  to choose between ON or OFF then press the centre NavKey .







Language

The language menu allows you to select between ENGLISH, FRANÇAIS or ESPAÑOL to be used in all menus and screen displays. To change the language:

1. Press the centre NavKey  in idle mode to display menu.
2. Press the up or down NavKey  or  to reach LANGUAGE then press the centre NavKey .
3. Press the up or down NavKey  or  to scroll through the choices, then press the centre NavKey .

Clear voicemail

In this menu, you can turn off the message waiting indication on the handset screen.






1. Press the centre NavKey  in idle mode to display menu.
2. Press the up or down NavKey  or  to reach CLR VOICE MAIL, and press the centre NavKey .
3. Press the centre NavKey  to confirm when TURN INDICATOR OFF ? displays, or press  to cancel.

Using the Phone

Make, answer and end calls with the handset

To make a call press  or , then dial the number.

-OR-



1. Dial the number then press  or .
2. To answer a call, press ,  or any of the dial pad keys (0-9, #, *).
3. To end a call, press , or put the handset in the telephone base or charger.




Speakerphone

During a call, press  on the handset to select between speakerphone and normal handset use.


Mute

The mute function allows you to hear the other party, but they will not be able to hear you. To use the mute function:

1. During a call, press  on the handset.
2. The screen will display the word MUTE.
3. Press  again to return to normal conversation.



NOTE: The screen displays the elapsed time as you talk (in hours, minutes and seconds). While entering a number to dial, press  or  to backspace; press and hold  to insert a pause.

Volume

1. During a call, use the volume button on the right side of the handset to adjust the listening volume.
2. Press the  volume control key to adjust the volume to a comfortable level.







Ringer mute

This feature allows you to mute the ringer temporarily when the telephone is ringing.



Press  or  on the handset to temporarily silence the ringer. The next call will ring normally.

Intercom

The intercom feature allows conversation between one handset to another.






1. Press  to display menu while in idle mode.
2. The screen will display INTERCOM TO:
3. Use the dial pad to select the handset you wish to intercom.
4. The screen of the originating handset will display CALLING HANDSET X.
5. The destination handset will ring, and the screen will display HANDSET X IS CALLING.
6. To answer the intercom call on the handset, press , ,  or any dialling keys (0-9, #, *) on the handset.
7. To end an intercom call, press , , or place the handset back in the telephone base or charger.



Conference call

You can conference up to two registered handsets on an external line. If one handset is on the line, press  or  on another handset to join the call.

Transfer an external call



This telephone allows you to transfer an external call from one handset to any other handset.

1. During a call, press  to put the call on hold at the originating handset. The screen will display TRANSFER TO:
2. Use the keypad to select the number of the destination handset, and the screen will display CALLING HANDSET X (the handset number is displayed on the handset when in standby mode).
3. The destination handset will ring and the screen displays HANDSET X IS CALLING.
4. To answer the call at the destination handset, press , ,  or any keys (0-9, #, *) on the destination handset.
5. Now the party at the originating handset can have a conversation with the party at the destination handset, and the screen displays INTERCOM.
6. Press  on the originating handset to transfer the call.




NOTE: If the destination handset does not pick up the intercom call, the originating handset can return to the external call by pressing  , or  .
If a call remains on hold for about 100 seconds, the screen of the originating handset shows **UNABLE TO CALL TRY AGAIN** and reconnects to the external call automatically. The destination handset returns to idle mode.

Switch between external and internal calls

When on an external call and you wish to intercom another system handset in your home without ending the external call:




1. Press  The screen will display **TRANSFER TO:**
2. Press the handset number you wish to reach. The screen will display **CALLING HANDSET X.**
3. Press  on the originating handset to switch between the external call (outside) and intercom call.

Answer an incoming call during an intercom call

1. During an intercom call, there will be an alert tone signalling an incoming call.
2. To answer the incoming call, press  or  on the handset, and the intercom call will end automatically.
3. To terminate the intercom call without answering the incoming call, press  on the handset.




Page handset

This feature allows the telephone base to page all the handsets.











1. Press  on telephone base, all the handset(s) will ring and the screens display **PAGING.**
2. To stop paging, press  again on the telephone base,  , or any keys (0-9, #, *) on the handset.

Phonebook

The Phonebook on the handset can store up to 50 entries, each entry consists up to 32 digits and 16 characters.

1. The Phonebook can be accessed while in idle mode by pressing  or the centre NavKey  twice.
2. Press  to exit the menu without saving any changes.
3. Phonebook **EMPTY** is displayed on screen when there is no entry in the Phonebook.

Store a Phone book entry




1. Press the centre NavKey  in idle mode to display menu, and press the centre NavKey  to enter the Phonebook.
2. Press the up or down NavKey  or  to choose **STORE** when in the Phonebook menu. Press the centre NavKey  to select.
3. The screen displays **ENTER NUMBER**. Use the dial pad to enter the number.
4. Press  to backspace, or press and hold  for at least three seconds to insert a pause. Press the centre  NavKey
5. The screen displays **ENTER NAME**. Use the dial pad (see the Chart of characters on the next page) to enter the name.
6. Press  to backspace, or press # to insert a space. Press the centre NavKey  to confirm.
7. When the Phonebook is full and a save is attempted, **LIST FULL** will display.
8. If you attempt to save a number already stored in the Phonebook, **ALREADY SAVED** will display.




NOTE: Since the Phonebook is shared by all the handsets, only one handset can review the Phonebook at a time. If a handset attempts to enter the Phonebook while another handset is in the Phonebook, **NOT AVAILABLE AT THIS TIME** will be displayed.

Chart of characters

Use the dial pad and the chart below to enter a name (up to 16 characters). Each press of a particular key causes characters to be displayed in the following order:

Number Key	Characters by number of key presses								
	1	2	3	4	5	6	7	8	9
1	1	#	'	,	-	.	&		
2	A	B	C	2	a	b	c		
3	D	E	F	3	d	e	f		
4	G	H	I	4	g	h	i		
5	J	K	L	5	j	k	l		
6	M	N	O	6	m	n	o		
7	P	Q	R	S	7	p	q	r	s
8	T	U	V	8	t	u	v		
9	W	X	Y	Z	9	w	x	y	z
0	0								
*	*	?	!	/	()	@		
#	space								



1. When entering characters, press  to backspace. The entire name or number can be removed by pressing and holding  for at least three seconds.
2. To insert a dialling pause, press and hold  for at least three seconds until a lowercase p appears on the handset screen.

NOTE: When you enter a name, the handset will automatically display the first character of each word in uppercase. Press the NavKey  or  to move the cursor one space to the left or right. Press  to enter a space.







Search the Phonebook

Entries are sorted alphabetically, and names beginning with numbers are presented first. An alphabetical search can be done after entering the Phonebook.














For example, press **5**^{JKL} (JKL) once to find Jenny, twice to find Kristen, or three times to find Linda.

1. Press  to enter the Phonebook, or press the centre NavKey  to choose REVIEW when in the Phonebook.
2. Use the dial pad to display the first name beginning with a letter associated with that key.






Dial a Phonebook entry

1. Press to  enter the Phonebook, or press the centre NavKey  to choose REVIEW when in the Phonebook menu.
2. Press the up or down NavKey  or  to scroll to the desired entry, or use the alphabetical search to find it.
3. Press  or  to dial the entry.

Edit a Phonebook entry

1. Press  to enter the Phonebook, or press the centre NavKey  and use the up or down NavKey  or  to choose REVIEW when in the Phonebook menu and press the centre NavKey  .
2. Press the up or down NavKey  or  to scroll to the desired entry, or use the alphabetical search to find the number. Press the centre NavKey  .
3. The screen displays EDIT NUMBER. Use the dial pad to enter the number.
4. Press  to backspace, or press *and hold*  for at least three seconds to insert a pause. Press the centre NavKey  .
5. The screen displays EDIT NAME. Use the dial pad (see the Chart of characters on page 23) to enter the name.
6. Press  to backspace, or press # to insert a space. Press the centre NavKey  to confirm.

Delete a Phonebook entry

1. Press  to enter the Phonebook, or press the centre NavKey  to choose REVIEW when in the Phonebook menu.
2. Use the up or down NavKey  or  to scroll to the desired entry, or use the alphabetical search to find the number.
3. Press  to remove the entry, you'll hear a confirmation tone.

Telstra Network Services

Calling Number Display

If you have subscribed to Telstra's Calling Number Display service, you will be able to see your caller's details on your handset display (provided it is not withheld e.g. blocked calls) prior to answering the call.

Handset display screen messages

UNAVAILABLE The number is unavailable. May indicate that the call is from overseas or from a caller whose carrier does not participate in Calling Number Display.

PRIVATE The caller has withheld (blocked) their number or the call is from a Silent Line or unlisted number.




PAYPHONE The incoming call is from a payphone within Australia.

MOBILE The incoming call is from a mobile telephone from within Australia.

If your caller's name and number are stored in the Phonebook and a name/number match is found, you will see the caller's name on the display instead.




IMPORTANT: To use Calling Number Display and make the most of the Calls list feature you must first subscribe to Telstra's Calling Number Display service. For more details on Telstra's Phone Features, including Calling Number Display, call Telstra on 13 2200. To ensure that the caller's name is displayed, make sure you have stored the full number, including the area code in the Phonebook

XX MISSED CALL and the word **NEW** will be displayed on screen if there are new call log entries (including missed and un-reviewed calls.) **CALL LOG EMPTY** will display on screen if there are no call log entries.







The call log can be accessed on the handset by pressing **Calls** , or pressing the centre NavKey  then **CALL LOG**, then press the centre NavKey  again. If the telephone number of caller matches the exact telephone number in the directory, the name of the entry will be shown.

NOTE: Calling Number Display may not be available for every incoming call. In addition, the callers may intentionally block their telephone number.





Review the call log

1. Press **Calls** 
2. Use the up or down NavKey  or  to scroll through the call log on the handset.
3. The name, number, date and time of all incoming calls are displayed on the screen.
4. There will be an error tone when the list reaches the top or the end of the call log.

Dial a call log entry






1. Press .
2. Use the up and down NavKey  or  to scroll to the desired entry.
3. Press  repeatedly to display the possible dialling options when the telephone number in call log has 7, 8, 10 or 11 digits. For example, if the original number was 800-595-5911, then the display options will be:
4. Press  or  to dial the entry.

Save an entry to the Phonebook

1. When in the call log, press the up or down NavKey  or  to scroll to the desired entry.
2. Press the centre NavKey  to save the entry.
3. If the entry has a name and a number, the screen displays **SAVED**.
3. If the entry only has a name or a number, **EDIT NAME** or **EDIT NUMBER** will display on screen. Use the dial pad to enter the name or number, and press the centre NavKey  to save the entry.



NOTE: When saving or deleting a number on one handset, it will automatically update all other handsets. Only one handset can review the directory or call log at a time. If another handset attempts to enter the Phonebook or the call log, it will display **NOT AVAILABLE AT THIS TIME**. If the entry does not have a name and a number, **UNABLE TO SAVE** will display on screen.

Delete one or all entries

1. While in the call log, press the up or down NavKey  or  to scroll to the desired entry.
2. Press  to delete an entry. Press and hold  to delete all entries, the screen display **DELETE ALL CALLS?** then press the centre NavKey , you'll hear a confirmation tone.

MessageBank® and Flashing Message Indicator (FMI)






The Telstra V580/V580a is designed to provide a visual indicator when a new message is left in your Telstra Home Messages 101® or MessageBank® service.

When a new message is left the text **NEW VOICE MAIL** and the  icon will appear on the handset display and the MessageBank light on the base will light up. After you have listened to your message(s), the text **NEW VOICE MAIL** and the  icon will disappear and the MessageBank light on the base will turn off.

Call Telstra on 13 2200 to have the free Flashing Message Indicator feature activated on your line.


Call Waiting

Call Waiting tells you if a new caller is trying to contact you when you are already on the phone. A discreet tone alerts you to the new caller, so you can answer the second incoming call by putting the first caller on hold.







1. Press  then **2** . Your first caller is put on hold and you can talk to your second caller.
2. To switch between calls, press  then **2** , or alternatively to hang up on one call and return to a single call press  then **1**.

If you subscribe to Telstra's Calling Number Display, the second incoming caller's number (and name if stored in the Phonebook) will appear on the handset display.






Redial list

The telephone stores the five most recently dialled numbers in the redial list. You can review, redial, or save numbers into the directory. When there are already five entries in the redial list, the oldest entry is deleted to make room for the newest entry. Entries are displayed in reverse chronological order, i.e. from the oldest entry to the most recent entry. The redial list can be accessed on the handset by pressing  while in idle mode.







Dial from redial

1. While in the redial list, press  , or press the up or down NavKey  or  to scroll to the desired number.
2. Press  or  to dial the number.

To change the number before dialling, press the centre NavKey  to select the number, and use the keypad to change the number.

3. Press  to backspace, or press *and hold*   for at least three seconds to insert a pause. Press  or  to dial the number.

Delete a redial entry

1. When in the redial list, press  , or press the up or down NavKey  or  to scroll to the number to be deleted.
2. Press   to remove the redial entry. A confirmation tone will be heard.

Using your answering machine (Telstra V580a only)


You can operate your Telstra V580a answering machine from:

- the base
- remotely from any external Touchtone™ telephone.

The default setting for the answering machine is On. Until you change your outgoing message, your callers will be greeted with the pre-recorded message, *"Hello, please leave a message after the tone"*.

Your answering machine is designed to answer calls after 15 rings when it is switched off. This is to enable you to operate the remote access functions of your answering machine in the event your answering machine is switched off.

Answering system setup


The answering system uses voice prompts to guide you through the set up of the answering system. Press  anytime to save and exit the SETUP menu.

Message capacity

The answering system can record up to 99 messages, depending on the length of each message. Individual messages can be up to four minutes in length, but the total maximum recording time is 15 minutes. Messages will remain available for replay until they are deleted.

Activate the answering system















The answering system must be turned on to answer and record messages. If the answering system is turned off, the telephone base ANS ON/OFF light will be off.



To turn the answering system on or off, press .

Set the clock

Before playing each message, the answering system announces the day and time the message was received. You should set the day and time before using the answering system, so messages are dated correctly.

To set the clock:






1. Press , and the system will announce the current clock setting. The system will then announce *"To set the CLOCK, press CLOCK."*
2. Press  again and the system will announce the year.
3. Press  or  until the system announces the correct year, then press . The system will announce the hour.
4. Press  or , until the system announces the correct hour, then press . The system will announce the minute.
5. Press  or  until the system announces the correct minutes, then press . The system will announce the day.
6. Press  or  until the system announces the correct day, then press . The system will announce the new clock setting and return to idle mode.

NOTE: Press and hold  or  during set up to advance by increments of ten in setting minute and year. Incoming Calling Number Display data sets the time and date. You'll need to set the year so the day of the week can be determined from the Calling Number Display information. The time will be set automatically only if you subscribe to Telstra's Calling Number Display. Setting this clock will not affect the handset clock, they are individual settings.

Set number of rings

This feature allows you to select the number of rings before the answering system answers. You can choose from two, four or six rings or toll saver. With toll saver active, the answering system answers after two rings when there are new messages, and after four rings when there are no new messages.






To set the number of rings:

1. Press  in idle mode, and the system announces the number of rings setting.
2. Press  or  until the system announces the desired setting, then press  to save the setting and go to the next setting or press  to save and return to idle mode.

Set base ringer

This feature allows you to select from three telephone base ringer volume levels: high, low or off.







To set the base ringer:

1. Press  in idle mode until the system announces the base ringer setting.
2. Press  or  until the system announces the desired base ringer volume level, then press  to save the setting and go to the next setting or press  to save and return to idle mode.

NOTE: When calling remotely to check for messages, select toll saver in number of rings setting will help to save long distance charges because the answering system will answer the incoming call after two rings when there are new messages.






Set remote access code

A two-digit security code is required to access the answering system from any touch tone telephone. The factory default code is 19. To set the remote access code:

1. Press  in idle mode until the system announces the remote access code setting.
2. Press  or  to change the remote access code by one, or press and hold  to change by increments of 10. Press  to save the setting and go to the next setting or press  to save and return to idle mode.

Set message alert tone


This feature programs the system to beep every 10 seconds to alert you of new messages. The beeping will stop when all new messages have been reviewed. To set the message alert tone:

1. Press  in idle mode until the system announces the message alert tone setting.
2. Press  or  to toggle between on or off, then press  to save the setting and go to the next setting or press  to save and return to idle mode.





NOTE: The answering system must be turned on for the message alert tone to function.

Outgoing announcement




The outgoing announcement is the message callers hear when calls are answered by the answering system.

The telephone is preset with a greeting that answers calls with “*Hello, please leave a message after the tone.*” You can use this factory announcement, or replace it with your own outgoing announcement. While in the ANNC menu, press  again anytime to exit.



Record your announcement

1. While in idle mode, press  and the system will announce “*Announcement, press PLAY or press RECORD.*”
2. Press  to record, and the system announces “*Record after the tone, press STOP when you are done.*”
3. After the tone, speak towards the microphone at the bottom front of the telephone base from about nine inches away.
4. Press  when finished.
5. The answering system will automatically playback the newly recorded announcement. Press  to stop the playback anytime.

Play your announcement



1. While in idle mode, press  and the system will announce “*Announcement, press PLAY or press RECORD.*”
2. Press  to play, press  again to stop the playback.

Delete your announcement

1. While in idle mode, press  and the system will announce "Announcement, press PLAY or press RECORD."
2. Press  to delete, and the system will announce "Announcement deleted."

NOTE: Your announcement can be up to 90 seconds in length. When your announcement is deleted, calls will be answered with the pre-programmed announcement. If you receive calls when the memory is full, the telephone will ring 15 times, then answer and announce "Please enter remote access code."

Message playback

1. Press  to listen to messages. Press  to stop playback.






If you have new messages waiting, you will hear only the new message (oldest first). If there are no new messages, the system will play back all messages (oldest first).

When playback begins, the total number of messages and the day and time it was received will be announced.

New message indication

The message display counter will flash when there are new answering system messages. If the new message alert tone is turned on, the telephone base will beep every ten seconds when there are un-reviewed messages.

Options during playback

1. Press  or  to adjust the speaker volume.
2. Press  to skip to the next message.
3. Press  to repeat the message currently playing. Press *twice* to listen to the previous message.
4. Press  to delete the current message. The system will advance to the next message.

Delete all messages


1. When in idle mode, press and hold  to delete all old messages. The system will announce "All old messages deleted."

NOTE: If the system has less than five minutes of recording time left, the remaining time will be announced. If F is flashing in the message window, memory is full. You will have to delete some messages before new ones can be received. Only old messages can be deleted. Messages can only be deleted after they are played.

Record and play memos

Memos are your own recorded messages used as a reminder for yourself or other household members who use the same answering system. They are saved, played back and deleted the same way as incoming messages.

Record a memo

1. While in idle mode, press **Record**. The system announces “*Record after the tone, press STOP when you are done.*” After the tone, speak towards the microphone at the bottom front of the telephone base from about nine inches away.
2. Press  when you finished recording.

Memo playback

1. While in idle mode, press .
2. See the Options during playback on page 31 for other options.

NOTE: Memo less than one second will not be recorded. “*Memory is full.*” will be announced if you press **Record** when the memory is full.
Your memo can be up to four minutes in length.

Remote access

You can access many features of your answering system remotely from most touch tone telephone. A two-digit security code is required to access the system and the factory default code is 19; see page 29 to change it.

To connect remotely:

1. Dial your telephone number from a touch tone telephone.
2. When the system answers and announces the greeting, enter the two-digit security code.
3. After hearing a double beep, enter one of the remote commands in the following table.
4. Hang up or press 8 to end the call.

Remote access commands

Hang up Saves all messages

1 Plays all messages

2 Plays new messages only

*5 Plays help menu

5 To stop

*7 Records the outgoing announcement

8 Hang up the call

0 Turns answering system on or off

Commands during playback mode

3 Deletes the message currently playing and announces "Message deleted."

3 (twice) Deletes all old messages while no message is currently playing.

4 (twice) Plays the previous message

6 Skips to the next message

NOTE: After entering remote access mode, any new messages will be played automatically. Once the new messages have been played, the system will announce the help menu options. If no key is pressed within 20 seconds, the remote access call is automatically disconnected.

Message window displays

The message counter usually displays the total number of memos and incoming messages. See the list below for explanations of other displays in this counter.

0	No messages.
1-99	Total number of old message(s) recorded.
0-99 (flashing)	Total number of new message(s) recorded in idle mode.
99 & F (alternating)	Memory is full with total number of messages recorded.
1-99 (counting)	Elapsed time while recording memo or announcement.
99 (flashing)	Recording time exceeds 99 seconds.
1-99 (flashing)	Current message number during new message playback.
1-99	Current message number during old message playback.
1-8	Current volume level while adjusting.
10-99	Current remote access code while setting.
ON (or) OFF	Message Alert Tone (on or off).
02, 04, 06, tS	Current number of rings while setting.
--	System is answering a call, or setting the time and date, or being accessed remotely.
-- (flashing)	System is being programmed or initialized.

Troubleshooting

If you have difficulty operating your telephone, please try the suggestions below. For Customer Service please contact TechHelp on 1300 369 193.

My telephone does not work at all.

- Make sure the battery is installed and charged correctly (see page 8). For optimum daily performance, return the cordless handset to the telephone base after use.
- Make sure the telephone line cord is plugged firmly into the telephone base and the modular wall jack.
- Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and base to synchronize.
- Charge the battery in the cordless handset for at least 16 hours.
- Remove and re-insert the battery. If that still does not work, it may be necessary to purchase a new battery.
- Disconnect the telephone base from the modular jack and plug in a working telephone. If this telephone does not work, the problem is probably in the wiring or the local service. For assistance with residential line faults contact Telstra on 13 22 03 or 13 22 55 for small business.

Low Battery is displayed on screen.

- Place the handset in the telephone base or charger for recharging.
- Remove and re-install the battery and use it normally until fully discharged, then recharge the handset on the telephone base or charger for 16 hours.
- If the above measures do not correct the problem, the battery may need to be replaced.

The battery does not charge in the handset or the handset battery does not accept charge.

- Make sure the handset is placed in the charger correctly. The CHARGE light on the telephone base or charger should be on.
- If the cordless handset is in the charger or in the telephone base but the CHARGE light is not on, refer to The charge light is off in this section.
- It may be necessary to purchase a new battery. Please refer to the Battery section (see page 8) of this user's manual.
- The telephone might be malfunctioning. Please call TechHelp for assistance on 1300 369 193.

The CHARGE light is off.

- Clean the charging contacts on the cordless handset(s) and telephone base each month using a pencil eraser or a dry non-abrasive fabric.
- Make sure the power adapter and telephone line cords are plugged in correctly and securely.
- Unplug the power adapter. Wait for 15 seconds before plugging it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- The telephone might be malfunctioning. Please call TechHelp for assistance on 1300 369 193

The CHARGE Indicator on the telephone base is flashing.

- This is a signal that the battery is very low, completely depleted, or when there is no electrical contact between the battery and the telephone base.
- Ensure the connector of the battery is securely plugged into the handset and place the handset in the telephone base for charging.

There is no dial tone.

- First, try all the above suggestions.
- Move the cordless handset closer to the telephone base. It might be out of range.
- The telephone line cord might be malfunctioning. Try installing a new telephone line cord.

The telephone does not ring when there is an incoming call.

- Make sure the ringer is on. (See page 17).
- Make sure the telephone line cord and power adapter are plugged in properly (see page 6 and 7).
- The cordless handset may be too far from the telephone base. Move it closer to the telephone base.
- There may be too many extension phones on the telephone line to allow all of them to ring simultaneously. Try unplugging some of them.
- If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Please call Telstra on 13 22 03 for residential customers or 13 22 55 for business customers for assistance (or your fixed line service provider).
- Other electronic products can cause interference to your cordless telephone. Try installing your telephone as far away as possible from the following electronic devices: wireless routers, radios, radio towers, pager towers, cellular telephones, digital telephones, intercoms, room monitors, televisions, VCRs, personal computers, kitchen appliances, and other cordless telephones.

- Test a working telephone at the telephone jack. If another telephone has the same problem, the problem is in the telephone jack. Please call Telstra on 13 22 03 for residential customers or 13 22 55 for business customers for assistance (or your fixed line service provider).
- The telephone line cord might be malfunctioning. Try installing a new telephone line cord.
- Re-install the battery and place the cordless handset in the telephone base.
- Wait for the cordless handset to synchronize with the telephone base. Allow up to one minute for this to take place.

I cannot dial out.

- First, try all the above suggestions.
- Make sure there is a dial tone before dialling. It is normal if the cordless handset takes a second or two to synchronize with the telephone before producing a dial tone. Wait an extra second before dialling.
- If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Please call Telstra on 13 22 03 for residential customers or 13 22 55 for business customers for assistance (or your fixed line service provider).
- Eliminate any background noise. Noise from a television, radio, or other appliances may cause the telephone to not dial out properly. If you cannot eliminate the background noise, first try muting the cordless handset before dialling, or dialling from another room in your home with less background noise.

There is noise or interference during a telephone conversation. My calls fade out or cut in and out when I am using the cordless handset.

- The handset may be out of range. Move it closer to the telephone base.
- Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference. Try moving the appliance or telephone base to another outlet.
- Other electronic products can cause interference to your cordless telephone. Try installing your telephone as far away as possible from the following electronic devices: wireless routers, radios, radio towers, pager towers, cellular telephones, digital telephones, intercoms, room monitors, televisions, VCRs, personal computers, kitchen appliances, wireless routers, and other cordless telephones.
- Microwave ovens operate on the same frequency as your telephone. It is normal to experience static on your telephone while the microwave oven is operating. Do not install this telephone in the same outlet or near a microwave oven.

- If your telephone is plugged in with a modem or a surge protector, plug the telephone (or modem/surge protector) into a different location. If this solves the problem, re-locate your telephone or modem farther apart from each other, or use a different surge protector.
- The layout of your home or office might be limiting the operating range. Trying moving the telephone base to another location, preferably a higher location for better reception.
- Disconnect the telephone base from the modular jack and plug in a corded telephone. If calls are still not clear, the problem may be in the wiring or local service. Please call Telstra on 13 22 03 for residential customers or 13 22 55 for business customers for assistance (or your fixed line service provider).
- If the other telephones in your home are having the same problem, the problem may be in the wiring or local service. Contact your service provider for assistance. Do you have an ADSL service? If yes, you need to have an ADSL filter installed at every telephone jack that has a telephone connected to it. Contact your ADSL service provider for filter information.

The handsfree button does not work.

- Charge the battery.

My Calling Number Display features are not working properly.

- Calling Number Display is a subscription service. You must subscribe to this service from Telstra for this feature to work on your telephone. Please contact Telstra on 13 22 00 for more information on this feature
- The caller may not be calling from an area which supports Calling Number Display.

The system does not receive Calling Number Display or the system does not display Calling Number Display during call waiting.

- Make sure you subscribe to Calling Number Display and enable Call Waiting features.
- The caller may not be calling from an area which supports Calling Number Display.

The messages on the system are very difficult to hear

- Press **8** on the side of the handset to increase the speaker volume.

My cordless handset is not performing normally.

- Make sure the power cord is securely plugged into the telephone base. Plug the unit into a different working electrical outlet.
- Move the cordless handset closer to the telephone base. It may be out of range.
- Reset the telephone base by unplugging the unit's electrical power. Wait for 15 seconds and plug it back in again. Allow up to one minute for the cordless handset and the telephone base to synchronize.
- Other electronic products can cause interference to your cordless telephone. Try installing your telephone as far away from these electronic devices as possible: wireless routers, radios, radio towers, pager towers, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and other cordless telephones.

Common remedy for electronic equipment.

- If the unit is not responding normally, try putting the cordless handset in the telephone base or the charger. If it does not seem to respond, try the following (in the order listed):
- Disconnect the power to the telephone base.
- Disconnect the battery on the cordless handset and the spare battery in the telephone base.
- Wait a few minutes before connecting power to the telephone base.
- Re-install the battery and place the cordless handset into the telephone base or charger.
- Wait for the cordless handset to synchronize its connection with the telephone base. Allow up to one minute for this to take place.

General information

How many telephones can you have?

All items of equipment have a Ringer Equivalence Number (REN) which is used to calculate the number of items that may be connected to any one telephone line. The Telstra V580 has a total REN of 0.1, i.e. for a base and up to 4 handsets. A total REN of 3 is allowed per telephone line. If the total REN of 3 is exceeded, the telephone may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 3.

CAUTION:

To reduce the risk of fire or injury to persons, read and follow these instructions:

1. Risk of explosion if battery is replaced by an incorrect type. Use only the battery(ies) provided or equivalent. 3.6V 600mAH Ni-MH
2. Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
3. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
4. Exercise care in handling batteries in order not to create a short circuit with conductive materials such as rings, bracelets, and keys. The battery and/or conductor may overheat and cause burns.
5. Charge the battery(ies) provided with or identified

for use with this product only in accordance with the instructions and limitations specified in this manual.

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR ANY TYPE OF MOISTURE.

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bathtub, kitchen sink, or swimming pool).
5. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
6. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator

or heat register. This product should not be placed in any area where proper ventilation is not provided.

7. Use only the Power adapter(s) supplied
For V580: Model 5005CS0900040
For V580A: Model 5008CS0900060
For V580/V580a Extension Charger: Model 5002CS0900020
For assistance or to organise a replacement power adapter contact TechHelp on 1300 369 193
8. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
9. Never push objects of any kind into this product through slots in the base or handset as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
10. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
11. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
12. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:

- A. When the power supply cord or plug is damaged or frayed.
- B. If liquid has been spilled onto the product.
- C. If the product has been exposed to rain or water.
- D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions, as improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
- E. If the product has been dropped and the base and/or handset has been damaged.
- F. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.
15. Only put the handset of your telephone next to your ear when it is in normal talk mode.
16. It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
17. This power unit is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or under-the-table/cabinet outlet.

Maintenance

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install your telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, use caution when using electric appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its lustre for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap. Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If your telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Then pull the unit out by the unplugged cords.

Technical specifications

Frequency control:	Crystal controlled PLL synthesizer
Nominal effective range:	Actual operating range may vary according to environmental conditions at the time of use.
Size handset:	158.7mm X 52.7mm X 41.3mm
Size base:	128.7mm X 122.6mm X 77.5mm
Weight handset:	145.0 grams (including battery)
Weight base:	423.8 grams
Power requirements:	Handset: 3 cells AAA 3.6V 600mAh NiMH battery
Telephone base:	DC 9V@ 600mA
Phonebook memory:	50 memory locations; up to 32 digits, 16 characters per location
Call log:	50 memory locations

Product warranty & Customer service

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase

Customer Service

If you require assistance in operating this product please call the TechHelp Information Line – 1300 369 193 – or contact us by e-mail at: tcpsupport@ingrammicro.com.au

If you are trying to access a Telstra Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact Telstra on 132200 for residential or 132000 for business.

Product Warranty

Subject to the conditions below, Telstra guarantees this product against any defect in materials or workmanship under conditions of normal use for 24 months from date of purchase.

The benefits conferred by this warranty are in addition to other warranties and remedies that are implied under the Trade Practices Act and similar State and Territory laws (Statutory Rights).

Subject to your Statutory Rights, the goods will not be eligible for service under this warranty if:

- A. Proof of purchase cannot be provided;
- B. The defect was caused by an accident, misuse, abuse, improper installation or operation, vermin infestation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by Telstra; or
- C. The product has been damaged by lightning or a mains power surge.

To obtain service during the terms of this warranty call the TechHelp Information Line on – 1300 369 193 – or contact us by e-mail at: tcpsupport@ingrammicro.com.au

If it is necessary to have the product serviced, the Customer Service Representative will inform you of the product return process.

Please ensure that:

- A. You provide proof of purchase;
- B. Your product is suitably packaged; and
- C. You have included all components from the original purchase.

Subject to your Statutory Rights:

- A. Any claim under this warranty is limited to the cost of repair or replacement of the product; and
- B. If the goods are found to be in sound working order by the authorised service centre, you may be charged a fee for service and for any other direct costs associated with having the product delivered for service.

© COPYRIGHT 2007 Telstra Corporation Limited

This work is copyright. All rights reserved. Other than for purposes and subject to conditions prescribed under the Copyright Act, no part of it may in any form or by any means (electronic, mechanical, photo copying, microcopying, scanning, recording or otherwise) be reproduced, stored in a retrieval system or transmitted without prior permission from Telstra Corporation Limited ABN 33 051 775 556.

™ Trade Mark of Telstra Corporation Limited

® Registered Trade Mark of Telstra Corporation Limited

Wall mounting template

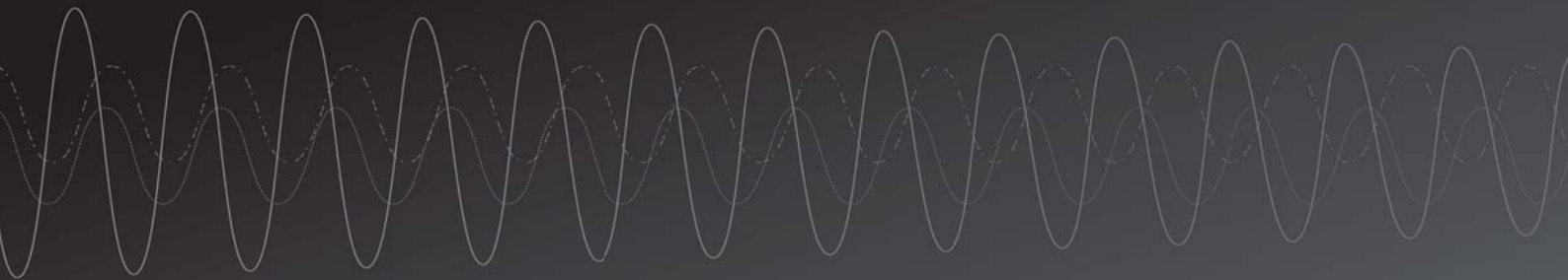
Wall mounted spacing

Ensure there is sufficient space allowed for mounting the phone before drilling holes. See page 10 and follow mounting instructions.

Caution: Ensure there is no risk of damaging any pipes or wiring that may be behind the wall.



**Drill two holes 3 mm
in diameter.
100 mm apart**



www.telstra.com

