

Telstra A60

Telephone User Guide



If you have any problems with your phone, refer to the Help section of this User Guide or call TechHelp on 1300 369 193.



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Introduction

to your Telstra A60 Corded Telephone

Key features

Calling Number Display¹

Calling Number Display* allows you to see the number of the person calling before you answer. If the caller's number and name is stored in your Phonebook, the callers name will also be displayed.

NOTE: You will need to subscribe to Calling Number Display to receive the telephone number of your callers.

Speed dial memory keys

For quick dialling, your Telstra A60 is equipped with 10 speed dial memory keys (0-9)

Handsfree operation

The handsfree feature allows you to make or receive calls without having to hold the handset.

Name & number Phonebook

For easy dialling, you can store the name and number of 69 of your most frequently used numbers.

See page 17 for important information

IMPORTANT

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Setting up the Telstra A60', on the next few pages.

Need help?

If you have any problems setting up or using your Telstra A60 please contact the TechHelp line on 1300 369 193. Alternatively, you may find the answer in 'Help' at the back of this guide.

Telstra A60 parts checklist

Your Telstra A60 has been designed for ease of use and made to the high standards set by Telstra.

Please read the instructions carefully and keep this User Guide for future reference.

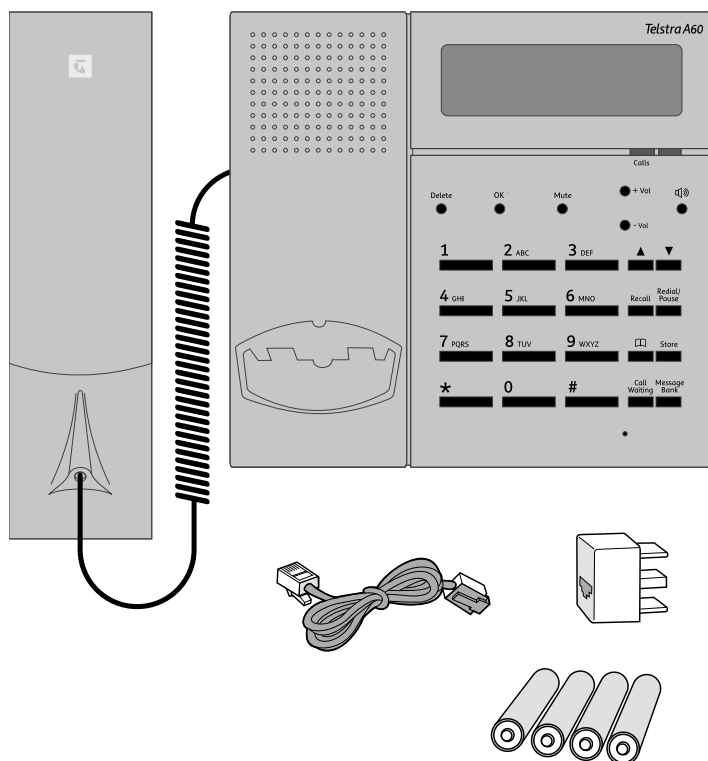
If anything is missing, please contact TechHelp on 1300 369 193 immediately.

Telephone base unit and handset with coil cord (*shown assembled*)

Telephone line cord

Telephone adaptor plug

4 x AAA alkaline batteries



Telstra A60 at a glance

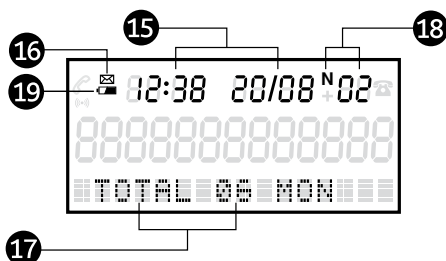
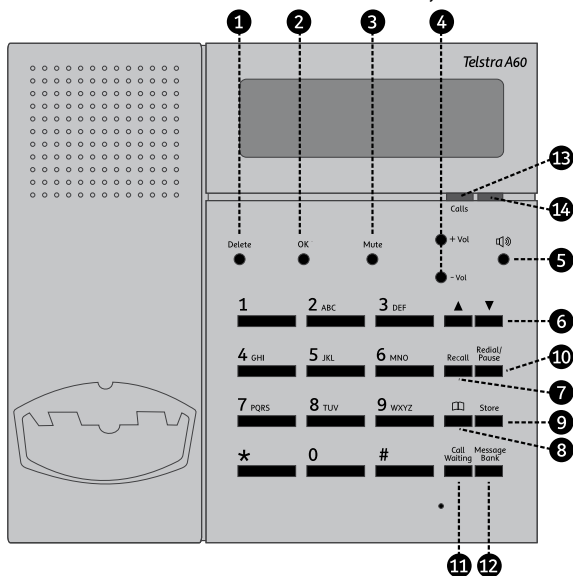
Key features

1. **Delete** button to exit a setting or delete an entry
2. **OK/tick** button is used to confirm an action and open the redial list
3. **Mute** button to mute the microphone during a call

4. **Volume** buttons to control the speaker and handset volume
5. **Handsfree** button to make and receive calls handsfree
6. **Up/Down** buttons to view the calls list and scroll through lists.
7. **Recall** button is used for some Telstra Network Features, and also to

set time, date & display contrast.

8. **Phonebook** button for dialling frequently used numbers
9. **Store** button to store numbers for speed dialling
10. **Redial/Pause** button to redial the last number dialled or insert a pause
11. **Call Waiting** button allows you to access another call whilst you are on the phone, by the press of a button.
12. **MessageBank** button used to dial '125101' to access Telstra Messagebank or Telstra home Messages 101. (See page 14).
13. **Call indicator** flashes when calls have been missed. (See page 15).
14. **Incoming Call indicator** flashes when receiving an incoming call



Display information

15. Date and time
16. Message indicator (see page 15)
17. Total number of CND records
18. Number showing unchecked incoming calls
19. Battery low indicator

Setting up the Telstra A60

Plan the location

Situate your A60 close enough to the phone socket so that the cable will reach.

Battery installation

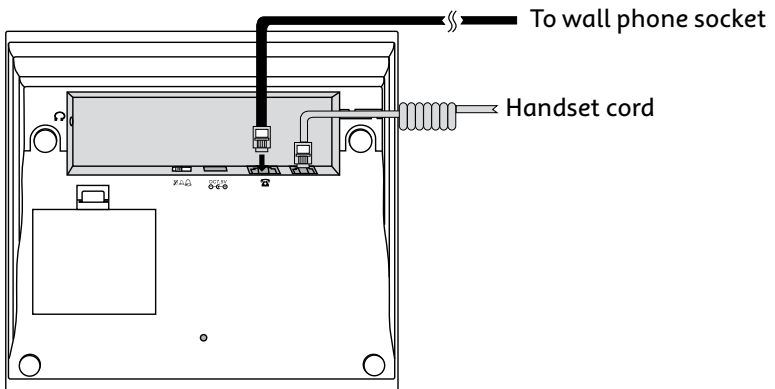
For the display and handsfree features to operate you must install the 4 AAA batteries supplied. You may also connect a mains power adaptor (not supplied) which replaces the need for batteries. This mains power adaptor is also necessary for the operation of Telstra Flashing Message Indicator (see page 15). To purchase the optional power adaptor call TechHelp on 1300 369 193.

1. Remove battery cover from the bottom of the phone.
2. Insert the four AAA size 1.5 volt alkaline batteries supplied.
3. Replace the battery cover.

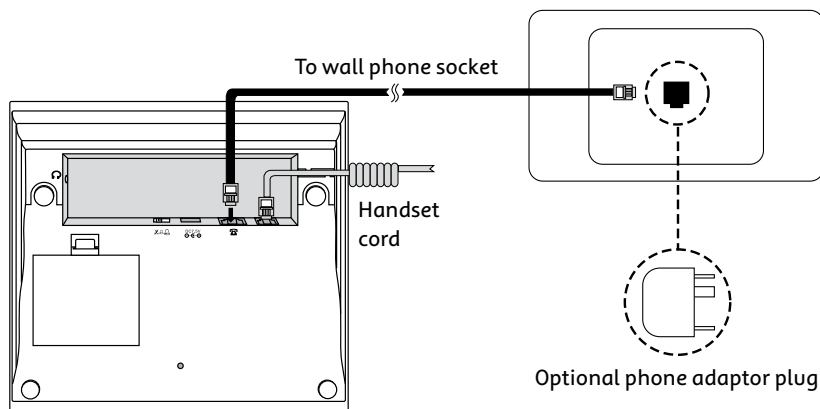
Follow these steps to set up your Telstra A60.

Connecting the line cord

Insert one end of the telephone line cord into the socket at the rear of the phone marked 'Line'.



Insert the other end of the line cord into the telephone line wall socket using the adaptor supplied if necessary.









Safety instructions

- There is a slight chance that your A60 could be damaged by an electrical storm. We recommend that you unplug your A60 from the mains and telephone sockets during storms.
- Do not use your A60 in damp, humid conditions such as bathrooms.
- Do not expose the equipment to fire or water.



Using your Telstra A60

Time, date & display contrast settings


1. Press and hold the  button and the display will show *SET TIME*
2. Using the  and  arrow keys set the right entry.
3. Press the  button, and repeat the above step for the Minute, Day, Month and Year.
4. When the date and time is set correctly press the  button to exit, or press the  button to set the contrast.


The display will now show *SET CONTRAST*. You can now change the contrast between HI and LO by pressing the  and  arrow keys. When you have set the desired contrast level, press the  button to exit.

Making a call


1. Lift the handset or press the  button. Listen for a dial tone then enter the number you wish to call. The number will be dialled. After a few seconds the display will clear and the call timer will begin.
2. To end the call, simply hang up or press the  button.

Receiving a call

To receive a call either pick up the handset or press the  button.




To end the call, simply replace the handset. If you have made the call using speakerphone, press the  button and the call will end.

To alternate between handset and handsfree operation

While using the handset, you can switch to handsfree by pressing the  button and replacing the handset.

While using handsfree you can use the handset by simply lifting the handset.

Ring volume

The ring volume is set by the switch on the bottom of the unit. The available options are High , Low  and Off .



Adjusting the handsfree speaker volume

During a handsfree call you can adjust the speaker volume by pressing the

 + Vol or  - Vol buttons.


The display will show *SPEAKER VOLUME* and a number from 1 to 4. 1 is the maximum setting, 4 is the lowest.


Adjusting the handset volume

During a call using the handset, you can adjust the handset volume by pressing the  + Vol  - Vol buttons. The display will show *HANDSET VOLUME* and a number from 1 to 4. 1 is the maximum setting, 4 is the minimum.

Using last number redial and the redial list

You can call the last number you dialled with the press of a single key.



1. Pick up the handset or press 

2. Press the  button, the last number will be dialled.

Alternately, your Telstra A60 shows the last 10 numbers dialled in the redial list.




To dial a number from the redial list;

1. Press the 

2. Select the desired number using the  and  arrow keys





3. Pick up the handset or press  and the number will be dialled"

To store a number in the Phonebook from the redial list


1. Locate the number from the redial list.
2. Press *and hold* the  button until a flashing cursor appears on the display
3. You may now enter the desired name or reference for that number.
4. Press the  button once to store the entry. Press  to exit.

Speed dial memory

The Telstra A60 is equipped with 10 speed dial memory keys (0-9). Follow the instructions below to store a number into the speed dial bank.

1. Press *and hold* the  button until the display shows - - >
2. You can now enter the desired telephone number. There is a limit of 18 digits and if you use a Pause in your number this is counted as one digit.
If your phone is connected to a PABX, you may need to insert a PAUSE after the PABX access code. To do this, press the  button.
3. Press the  button once again, and '- - >' will appear on the display.
4. Press a numbered key from 0-9 to select a speed dial location until the display shows *SAVE OK*. Press the  button twice to save and return to standby mode.
5. To delete a speed dial entry, a new number needs to be entered in each location to cover the old one.



To make a call using speed dial

Press *and hold* the desired numbered button from 0-9 until the display shows the stored number. Lift the handset or press the  button. The number will be dialled.





Phonebook

You can store up to 69 names and numbers in the Phonebook.

To store names and numbers in your Phonebook proceed as follows:










1. Press *and hold* the  button until a flashing cursor appears on the display.
2. You can now enter the desired telephone number. There is a limit of 18 digits; If you try to enter more than 18 digits the warning *TOO LONG* will appear on the display. If you use a Pause in your number this is counted as one digit.
3. When you have entered the number press . You may now enter the desired name or reference for that number.
4. Using the number keypad you can get the following characters:

Button	Character					
0	+	&	@	/	\$	%
1	.	,	?	-	"	' ()
2	a	b	c			
3	d	e	f			
4	g	h	i			
5	j	k	l			
6	m	n	o			
7	p	q	r	s		
8	t	u	v			
9	w	x	y	z		
OK	space					





5. If two continuous letters are on the same key, you need to press the  button once before you can go to the next letter
6. To delete the previous letter, press the  button
7. Press the  button once to store the entry. You can now go to the next entry of the Phonebook, or press the  button to exit.

Note: The first entry in the phonebook is pre-programmed as the Telstra 'Voice Assistant' code. By dialling this code, you can turn Call-Waiting or Call Forward on or off, check their status, or listen to other information on other Telstra Features.

To review, edit and delete Phonebook entries

1. Press the  button.
2. Using the  and  arrows you can review your Phonebook entries.
If you wish to edit an entry select the entry you wish to edit using the  and  arrow buttons.
3. Press *and hold* the  button until the edit cursor appears in the name.
4. When editing is complete, press the  button.
5. To delete a number from the Phonebook, simply locate the entry and press the  button. The display will show *DEL ?*
Press  again to confirm the number has been deleted.

To make a call from the Phonebook

1. Press the  button.
2. Insert the first letter of the name and use the  and  arrows to locate the entry.
3. Lift the handset or press the  button to dial the number.

Low battery warning

When the batteries become low a battery warning icon will appear on the display. When the batteries get low the LCD display and handsfree operation may stop functioning. Even without batteries, the A60 will allow you to make and receive calls from the handset.

To replace the batteries

1. Disconnect the phone line from the phone.
2. Remove the battery cover and replace the batteries.

Note: Do not dispose of old batteries by throwing them in the bin. Please dispose of the batteries in line with the requirements in your State or Territory.

Telstra network services

Using Calling Number Display¹

If you subscribe to Telstra's Calling Number Display service your Telstra A60 displays the telephone number of the person who is calling you, as well as the time and date of their call, even when you are on a call (unless the number is blocked). If the caller's number matches an entry stored in the Phonebook, the name will also be displayed.

Your Telstra A60 records a minimum of approximately 65 calls (*answered and missed calls*) in the Received Calls list.

NOTE: You will need to store the full telephone number, including the area code; otherwise the name will not match the number in the Phonebook.

Total calls indicator

The total number of incoming calls is shown on the display *TOTAL CALLS XX*



NOTE: repeated calls from the same number will only count as one call in the TOTAL CALLS

Missed calls indicator

When a call has not been answered the Missed Calls indicator *flashes* green and the New Calls indicator on the display shows the number of missed calls

NOTE: For repeated missed calls from the same number only the most recent call will show in the calls list






Viewing received calls

To view up to the last 75 calls received by your Telstra A60 press the  and  buttons to scroll through the calls list.





NOTE: For repeated calls from the same number only the most recent call will show in the calls list

See page 17 for important information



Storing numbers from the received calls list

1. Locate the number by pressing the  and  buttons to scroll through the calls list.
2. Press *and hold* the  button until a flashing cursor appears on the display
3. Now enter the desired name or reference for that number
4. Press the  button once to store the entry. Then press  to exit.

Deleting numbers from the received calls list

1. Locate the number by pressing the  and  buttons to scroll through the calls list.
2. When you have located the number and want to delete press the  button
3. Screen will show *DEL ?* then press  button again to confirm.

To delete ALL calls

Press *and hold*  until *ALL DEL?* is displayed, then release/press  once more.



NOTE: If the received calls list is full the newest call will replace the oldest call.

MessageBank® and Telstra Home Messages 101®

MessageBank® takes the message for you when you're on the phone or can't answer it, so you can call back when it suits you. Message retrieval is free from most Telstra fixed phones.²

Telstra Home Messages 101 is free to turn on and use.³

To listen to your messages


1. Lift the handset (or press the  button), then press . The telephone will dial your message service.


See page 17 for important information.

Flashing Message Indicator³ (provided the optional mains power adaptor is connected)

If you subscribe to Telstra Home Messages 101 or MessageBank (and have the optional mains power adaptor connected) your Telstra A60 will indicate when you have received a new voice message.

NOTE: Call 132200 to request activation of flashing Message Indicator on your telephone service.

The display will show *MESSAGE WAITING* for approximately 10 seconds and the  icon will appear on the display and the Calls indicator will flash.



Once new messages have been listened to the display will show *MSG WAITING OFF* for approximately 10 seconds and the  icon will disappear and the Calls indicator will extinguish.

NOTE: If you also subscribe to Calling Number Display¹ “MESSAGE WAITING” will appear as a call in the Received calls list until you manually delete it (see Deleting numbers from the Received Calls list – page 14)

Using Call Waiting

Call Waiting tells you if a new caller is trying to contact you when you are already on the phone. A discreet tone alerts you to the new caller, so you can answer your second incoming call by putting the first caller on hold.

To answer an incoming call whilst you are on the phone:

1. Press the  button. Your first caller is put on hold and you can talk to your second caller.
2. To revert back to the original caller, press the  button again.

NOTE: if you have subscribed to Telstra Calling Number Display¹, the second caller's number (and name if stored in the Phonebook) will appear on the handset display.

See page 17 for important information.

Display is blank or faint

- Check the line cord is securely connected at both ends.
- Check the batteries are installed correctly.
- Fit new batteries.
- Adjust the contrast - see page 8.

Calling Number Display does not work

- Check with your service provider that you have subscribed to that service.
- Check the line cord is securely connected at both ends.

Phone will not ring

- Check the line cord is securely connected at both ends.
- You may have too many devices on your telephone line. Note the REN number that is written on the base of all your devices, the total should not be more than three.
- Check the Ring Volume switch - see page 9.

Handsfree does not work

- Check that the batteries are inserted correctly.
- Fit new batteries.

Maintenance

Your Telstra A60 does not require routine maintenance. To clean the unit disconnect from the telephone line and power, use a soft damp cloth only and carefully wipe the surface.

Battery Low

- If the battery icon flashes in the display - you need to fit new batteries, see page 12.

Customer service & Product warranty

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase

Customer Service

If you require assistance in operating this product please call the TechHelp Information Line on 1300 369 193 or contact us by e-mail at: tcpsupport@ingrammicro.com.au

If you are trying to access a Telstra Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact Telstra on 132200 for residential or 132000 for business.

Product Warranty

Subject to the conditions below, Telstra guarantees this product against any defect in materials or workmanship under conditions of normal use for a period of 13 months from date of purchase.

The benefits conferred by this warranty are in addition to other warranties and remedies that are implied under the Trade Practices Act and similar State and Territory laws (Statutory Rights).

Subject to your Statutory Rights, the goods will not be eligible for service under this warranty if:

- a) Proof of purchase cannot be provided;
- b) The defect was caused by an accident, misuse, abuse, improper installation or operation, vermin infestation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by Telstra; or
- c) The product has been damaged by lightning or a mains power surge.

To obtain service during the terms of this warranty call the TechHelp Information Line on 1300 369 193 or contact us by e-mail at: tcpsupport@ingrammicro.com.au

If it is necessary to have the product serviced, the Customer Service Representative will inform you of the product return process.

Please ensure that:

- a) You provide proof of purchase;
- b) Your product is suitably packaged; and
- c) You have included all components from the original purchase.

Subject to your Statutory Rights:

- a) Any claim under this warranty is limited to the cost of repair or replacement of the product; and
- b) If the goods are found to be in sound working order by the authorised service centre, you may be charged a fee for service and for any other direct costs associated with having the product delivered for service.

Things you Need To Know

- 1. Excludes blocked calls. Monthly charges apply. Available most areas
- 2. Monthly charges and call charges apply.
- 3. Available to most Telstra home phone access customers

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