



Telstra Easy View 3400/3450

DECT cordless phone/

DECT cordless phone with integrated
answering machine

User Guide

This telephone has been designed for ease of use. Please read the instructions and keep it handy for future reference. If you have any problems with your phone, refer to the Help section of this User Guide.



Introduction

To your Telstra Easy View 3400 DECT Cordless Telephone/Telstra Easy View 3450 DECT Cordless Telephone with Answering Machine

- Phonebook – lets you store up to 100 contact numbers for easy dialling.
- Store a phonebook entry then copy it – or the entire phonebook – to another handset.
- Send and receive text messages.
- Quick access to a range of Telstra Network Services including Call Waiting and Call Forward Immediate.
- Telstra Calling Number Display* lets you see who's calling. Your phone stores details of the last 20 callers in a Calls list.
- Answering machine, with up to 15 minutes digital recording time and helpful voice prompts (Telstra Easy View 3450 answering machine version only).

*Call features and charges may apply.

* **IMPORTANT** You need to subscribe to Telstra's Calling Number Display service to be able to see the caller's number or name when called, or in the Calls list. See page 43 for more details.

IMPORTANT
This equipment requires electricity to work. You will not be able to make any telephone calls when the power fails. Alternative arrangements should be made to access emergency services in times of power failure.

As a Digitally Enhanced Cordless Telecommunications (DECT) product, your Telstra Easy View 3400/3450 provides:

- Digital clarity
- Digital range
- Digital security

This product has been designed and tested for Australian conditions for use with Telstra's network.

This User Guide provides you with all the information you need to get the most from your phone. Before you make your first call, you will need to set up your phone. Follow the simple instructions on the next few pages.

Need help?

PLEASE LOOK IN THE HELP SECTION AT THE END OF THE USER GUIDE IF YOU EXPERIENCE ANY OPERATIONAL DIFFICULTIES WITH YOUR TELSTRA PRODUCT, OR PLEASE CONTACT THE TECHHELP INFORMATION LINE 1300 369 193 OR CONTACT US BY EMAIL AT: tcpsupport_au@vtech.com

Hearing Aid?

The Telstra Easy View 3400 / 3450 is designed for compatibility with hearing aids fitted with a "T" switch. The 3400/3450 provides a boost to the hearing volume to assist people with hearing impairment. Please note that like all other DECT cordless phones, the 3400 / 3450 works by sending radio signals between the base and handset and these signals may, in some cases, cause a low level humming noise.

Got everything?

The package contains the following items:

- Telstra Easy View 3400/3450 handset
- Telstra Easy View 3400 base unit or Telstra Easy View 3450 answering machine base unit (Telstra Easy View 3450 answering machine version only)
- AC power adaptor
- Telephone line cord
- 2 NiMH rechargeable batteries
- Wall mount bracket
- 1 User manual

If you have purchased a Telstra Easy View 3400/3450 multi handset pack you will also have the following for each additional handset:

- Telstra Easy View 3400/3450 handset
- Telstra Easy View 3400 charger
- 2 NiMH rechargeable batteries
- AC power adaptor (for the charger)

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Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all the instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool).
5. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
6. Unplug this product from the wall outlet and contact TechHelp on 1300 369 193 under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If the product does not operate normally by following the operating instructions.
 - If the product has been dropped and the outer casing has been damaged.
 - If the product exhibits a distinct change in performance.
7. Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
8. Do not use the telephone to report a gas leak in the vicinity of the leak.

Important Safety Instructions

9. Use only the supplied NiMH (Nickel Metal Hydride) batteries. The operation periods for the handsets are only applicable with the default battery capacity.
10. The use of other battery types or non rechargeable battery/primary cell can be dangerous. These may cause interference and/or unit damage. Telstra will not be held liable for damage arising from such noncompliance.
11. Use only the AC power adaptors supplied with this product. Please contact TechHelp on 1300 369 193 for replacement adaptors.
12. Please ensure the batteries are inserted according to the correct polarity.
13. Do not immerse the batteries in water, and do not place it in a fire.
14. Telephone receivers produce magnetic fields that can attract small metallic objects such as pins or staples. To avoid injury, do not place the handset where such objects can be picked up.

Getting Started

Location

Place your Telstra Easy View 3400/3450 within 2 metres of the mains power socket and telephone socket so that the cables will reach.

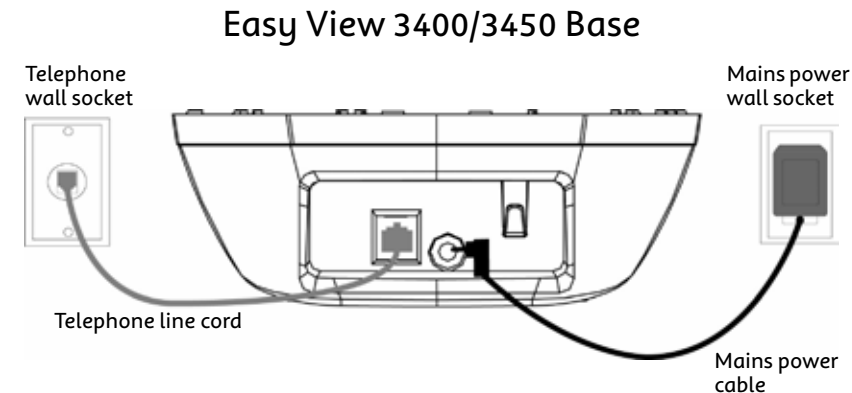
Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Your Telstra Easy View 3400/3450 works by sending radio signals between the handset and base. The strength of the signal depends on where you locate the

base. Putting it as high as possible ensures the best signal.

The maximum range between the base station and the handset is approximately 300 metres.


Setting up

1. Plug the mains power cable into the base station, plug the other end into the mains power wall socket and switch the power on.

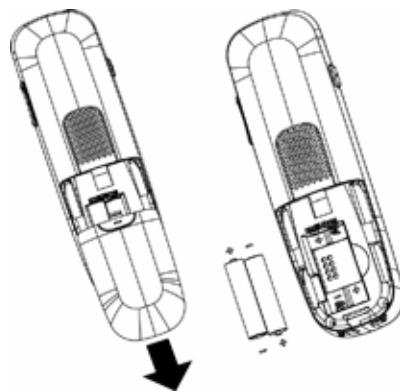


Getting Started

2. To fit the NiMH rechargeable batteries into the handset, remove the battery compartment cover by sliding it out. Place the batteries as indicated, following the polarity. Slide the battery compartment cover back on until it clicks into place.

3. Place the handset on the base to charge for at least 14 hours. When the handset is fully charged the  will be displayed. A beep indicates that the handset is properly placed on the base or charger.
4. When the batteries are fully charged, plug one end of the telephone line cord into the base station and the other end into the telephone wall socket.

Easy View 3400/3450 Handset



Wall mounting

Your Telstra Easy View 3400/3450 is designed to mount on a standard wall mounting plate. Attach the wall mount bracket to your 3400/3450 base and attach to your wall mount plate.



WARNING

Do not place your Telstra Easy View 3400/3450 in the bathroom or other humid areas.

IMPORTANT

The base station must be plugged into the mains power socket at all times. Do not connect the telephone line until the handset is fully charged. Only use the power supply, telephone cables and NiMH rechargeable batteries supplied with the product.

Battery low warning

If the  flashes in the handset display, you will need to recharge the handset before you can use it again. During charging, the  will appear to be filling in the display.

Battery performance

In ideal conditions, the fully charged batteries should give up to 10 hours talk time, or 100 hours standby time, on a single charge. Note that new batteries will not reach full capacity until they have been in normal use for several days.

To keep the batteries in the best condition, leave the handset off the base for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible. The charge capacity of the rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time. Eventually it will need to be replaced. Replacement batteries can be obtained by contacting TechHelp on 1300 369 193 or from your local electrical retailer.

After charging your handset for the first time, subsequent charging time is about 6-8 hours a day. The batteries and handset may become warm during charging, however, this is normal.

Setting up for multiple packs

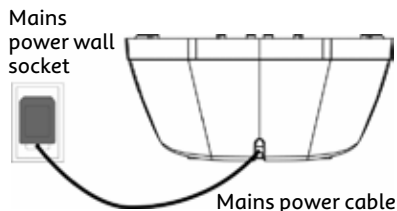
If you have purchased a Telstra Easy View 3400/3450 multiple packs, you will need to prepare additional handsets and chargers for use.


For each additional handset and charger

1. Plug the power adaptor into the mains power wall socket and switch the power on.

Note: The other end of the power adaptor is firmly connected with the charger base.

Easy View 3400/3450 Extension Charger



2. To fit the NiMH rechargeable batteries into the handset, remove the battery compartment cover by sliding it out. Place the batteries as indicated, following the polarity. Slide the battery compartment cover back on until it clicks into place. Refer to "Setting up" section for the illustrated diagrams.
3. Place the handset on the charger to charge for at least 14 hours. When the handset is fully charged the  will be displayed.










Using your Telstra Easy View 3400/3450 on a Broadband ADSL line?

If this product is to be used on a broadband ADSL line, then you must ensure that it is connected via an ADSL filter. Using this product on a Broadband line without an ADSL filter may cause problems with this product and your Broadband service.

Date and time

If you have subscribed to Telstra's Calling Number Display service, the date and time is set automatically for all handsets when you receive your first call. The date and time is recorded with each answering machine message you receive. If you have not subscribed to Telstra Calling Number Display, you can set the date and time manually.

Set date manually

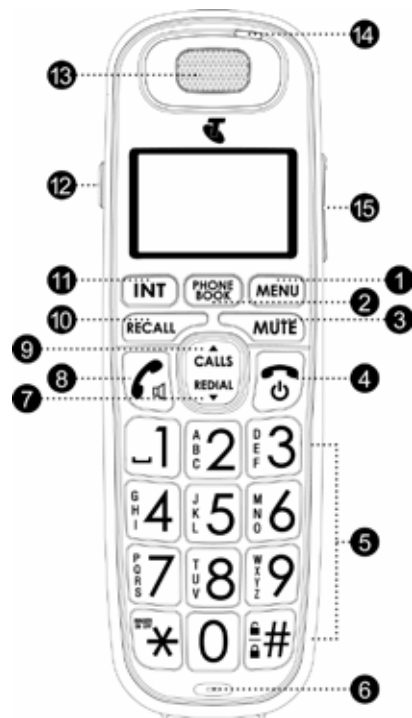
1. Press **MENU** and  or  to select **SETTINGS**.
2. Press **MENU** and  or  to select **DATE/TIME/ALARM**.
3. Press **MENU** and  or  to select **DATE & TIME**.
4. Press **MENU** and  or  to select **ENTER DATE**.
5. Press **MENU** and enter the date according to DD-MM-YYYY or MM-DD-YYYY format. (To change date format, see page 41)
6. Press **MENU** to confirm.
7. Press  to return to standby.

Set time manually

1. Press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **DATE/TIME/ALARM**.
3. Press **MENU** and **▲** or **▼** to select **DATE & TIME**.
4. Press **MENU** and **▲** or **▼** to select **ENTER TIME**.
5. Press **MENU** and enter the date according to **12 HOURS** or **24 HOURS** format. (To change time format, see page 41)
6. Press **MENU** to confirm.
7. Press **☎** to return to standby.

Note: If you have entered incorrectly, an error tone will be emitted and the cursor will stop at the incorrect input. If you have set time format to **12 HOURS**, you can toggle between **AM** and **PM** by pressing the *** * *** key when editing the time.

Getting to know your phone



Handset buttons

1. MENU

In idle mode: Press to access the main menu. Press *and hold* to access the Telstra Network Services menu.

In sub-menu / predialling mode: Press to view the menu options.

In editing mode: Press to confirm the settings.

During call screening: Press to activate call screening on handset. (Easy View 3450 answering machine version only)

During answering machine message playback: Press to stop playing. (Easy View 3450 answering machine version only)

2. PHONEBOOK

In idle mode: Press to access the phonebook list. If the phonebook list is empty, press to access the phonebook sub-menu.

3. MUTE / UNMUTE

During a call: Press to mute / unmute the call.

4. TALK OFF

When on a call, press to end a call and go back to standby screen.

In menu / editing mode: Press to go back to idle screen.

In idle mode: Press *and hold* to switch the handset off / on.

5. ALPHANUMERIC KEYPAD

In idle / pre-dial / editing mode / during a call: press to enter characters / numbers.

Hash key

In idle / pre-dial / during a call mode: press to insert a “#”.

In standby mode: Press *and hold* to lock/unlock the keypad.

* Star key

In idle / pre-dial / during a call mode: Press to insert a “*”.

In editing mode: Press to toggle between uppercase or lowercase character input.

In standby mode: Press *and hold* to turn off/on the handset ringer.

During a call: Press to turn to tone temporarily when in pulse dialling mode.

Key 0

In standby / predialling / number editing mode: Press *and hold* to insert a pause.

Key 1, 2 and 3

In Idle: Press *and hold* key 1 to dial Telstra Home Messages 101® or MessageBank® service.

During a call: Press *and hold* key 2 to access a Call Waiting Call.

Press *and hold* key 3 to commence 3-Way Chat.

Key 4 to key 9

In standby mode : Press *and hold* to activate speed dial if there is number stored into the key location.

6. MICROPHONE

7. DOWN / REDIAL LIST

In standby mode: Press to access the redial list.

In menu mode: Press to scroll down the menu items.

In Phonebook / Redial List / Call List view mode: Press to scroll down the list.

During a call: Press to decrease the earpiece volume.

In editing mode: Press to move the cursor one character to the right. Press *and hold* to move one line downwards.

8. TALK ON / SPEAKERPHONE

In standby / pre-dialling mode: Press to make a call in earpiece mode, press again to turn on the speakerphone.

When a Redial list / Call List / Phonebook entry is selected, press to make a call to the selected entry in earpiece mode.

When the phone rings, press to answer the call.

During call screening: Press to intercept a call. (Easy View 3450 answering machine version only)

During a call: Press to toggle between earpiece mode and speakerphone mode.

During the answering message playing: Press to switch speakerphone on / off (Easy View 3450 answering machine version only).

9. UP / CALL LIST

In standby mode: Press to open and move through the call list.

In menu mode: Press to scroll up the menu items.

In Phonebook / Redial List / Call List view mode: Press to scroll up the list.

During a call: Press to increase the earpiece volume.

In editing mode: Press to move the cursor one character to the left. Press *and hold* to move one line upwards.

10. RECALL

To activate Recall for use with Telstra Network services such as Call Waiting.

11. BACK / CLEAR / INTERCOM

In standby mode: Press to access the intercom list.

In main / sub menu mode: Press to go to previous menu level.

In pre-dial / editing mode: Press to delete a digit, press *and hold* to delete all digits.

During the call ringing: Press to silence the ringer tone.

During the answering message playing: Press to delete the current message (Easy View 3450 answering machine version only).

12. AUDIO BOOST

During a call: Press to boost the high frequency tone of the incoming caller, press again to turn off the Audio Boost.

13. EARPIECE

14. RINGER LED

Flashes during an incoming call.

Steadily on when in talk mode with audio boost on.

Off when in idle or in talk mode with audio boost off.

15. VOL+ / VOL-

During the call: Press to increase / decrease the earpiece / speakerphone volume.

In menu mode: Press to scroll up / down the menu items.

In Predial / editing mode: Press to move the cursor one character to the left / right.

Handset display



Display icons

Icons can be *on* (visible), *off* (not visible)

Telstra x Indicates the handset name and number.

12:30 Indicates the current time.



On - handsfree speaker is switched on.
Off - handsfree speaker is switched off.



On - a new voice message has been received.
Off - When voice messages have been listened to.



On - the keypad is locked.
Off - the keypad is unlocked.



On - When handset ringer volume is set to level 0.
Off - When handset ringer volume is not set to level 0.



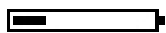
Batteries are fully charged.



Batteries are 3/4 charged.



Batteries are 1/2 charged.



Batteries are 1/4 charged.



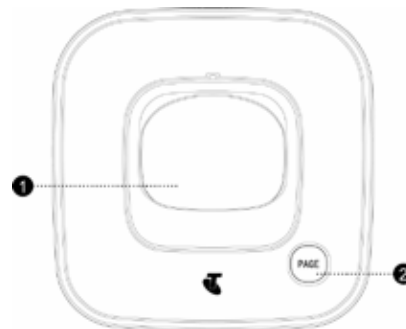
Flashing - Batteries need charging.



Batteries are charging



Base (Telstra Easy View 3400 Version)

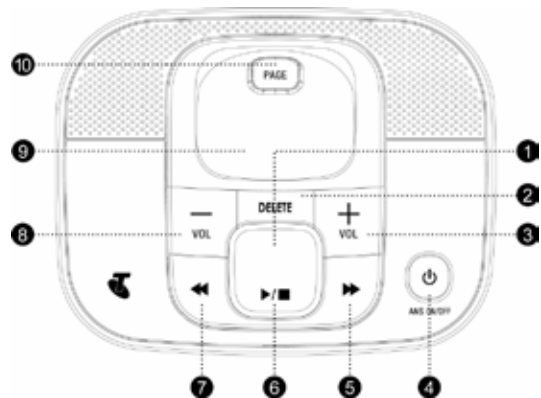


1. CHARGING CRADLE

2. PAGE

Press to ring all registered handsets. This is helpful for finding a missing handset. (see page 29)

Also used during registration process. (see page 65)

Base (Telstra Easy View 3450 Answering Machine Version)**1. LED**

Indicates the message status in answering machine.

2. DELETE

During message playback: Press to delete the current message playing.
At the end of all message playback, press once to delete all messages.

3. VOLUME UP

In idle / answering machine message playing mode: Press to increase the volume of speaker.

4. ANSWER ON/OFF

Press to turn on/off the answering machine.

5. SKIP FORWARD

During message playback: Press to skip to play the next message.

6. PLAY / STOP

In idle mode: Press once to play the new message.

During message playback: Press to stop the message playback.

7. SKIP BACKWARD

During message playback: Press once to repeat playing the current message from the beginning. Press twice to skip backward to play the previous message.

8. VOLUME DOWN

In idle / answering machine message playing mode: Press to decrease the volume of speaker.

9. CHARGING CRADLE**10. PAGE**

Press to ring all registered handsets. This is helpful for finding a missing handset. (see page 29)

Also used during registration process. (see page 65)

2-digit 7-seg LED Display	Behaviour
0F-> --	When answering machine is OFF.
--	When answering machine is OFF and no new TAM messages received.
0F/XX	Flashing XX alternatively with 0F: Answering machine is OFF and there are XX new voice messages received where XX is from 01 to 59.
0n->XX	When answering machine is ON where XX is number of messages in TAM memory.
00	Steadily ON: No voice messages in TAM.
XX	Flash: There are XX new voice messages received where XX is from 01 to 59.
ZZ	Steadily ON: There are ZZ old voice messages kept in the TAM memory (no new voice messages).

XX/FF	Flashing XX alternatively with FF: There are XX new voice messages received where XX is from 01 to 59 and the TAM memory is full.
FF	Steadily ON when TAM memory is full and there is no new message. Only old message kept.
--/XX	Flashing XX alternatively with --: Time is not set and there are XX new voice messages received where XX is from 01 to 59.
--	Flashing --: Time is not set and there are old voice messages kept in the TAM memory only (no new voice messages).
XX	XX Steadily ON: Playing the old incoming message. XX Blinking: Playing the new incoming message.
A1/A2	Steadily ON: Playing the current outgoing message where A1 indicates Answer & Record mode and A2 indicates Answer Only mode.

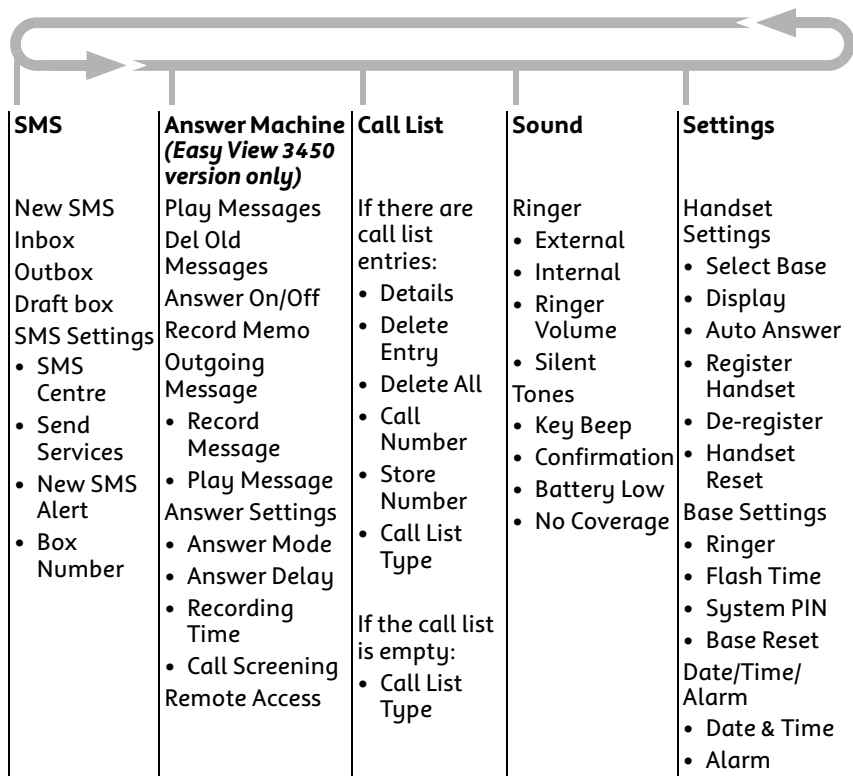
XX/An	Flashing XX alternatively with An: XX new incoming message is now recording. An denotes that the incoming message recording is in progress.
LA	Flashing: Remote access is in progress.
LX	Steadily ON: Indicates the current volume level where X is from 1 to 8 (non-cyclic).

Navigating the menus

Your Telstra Easy View 3400/3450 has an easy to use menu system. Each menu has a list of options, as outlined on the following page. When the handset is switched on and in standby:

1. Press **MENU** to open the main menu.
2. Then press **▲** or **▼** to move through the available options.
3. Press **MENU** to select a menu option or press **INT** to return to the previous screen.

Menu layout



Keystroke table - Phonebook**Upper case**

1	space 1 @ _ # = < > () & £ \$ ¥ € [] { } □ §
2	A B C 2 Ä Å Á Â Ã Ä Æ Ç
3	D E F 3 É Ê Ë Ì Δ Φ
4	G H I 4 Ğ Ĩ Í Î Ï Γ
5	J K L 5 Λ
6	M N O 6 Ö Õ Ó Ô Õ Ø Ñ
7	P Q R S 7 β § Π Θ Σ
8	T U V 8 Ü Ú Û Ü
9	W X Y Z 9 Ý ÿ Ω ≡ Ψ
0	. 0 , / : ; " ' ! ; ? ; * + - % \ ^ ~

Lower case

1	space 1 @ _ # = < > () & £ \$ ¥ € [] { } □ §
2	a b c 2 ä å á â ã ä æ ç
3	d e f 3 é ê ë è Δ Φ
4	g h i 4 ğ ĩ í î ï Γ
5	j k l 5 λ
6	m n o 6 ö õ ó ô õ ø ñ
7	p q r s 7 β § Π Θ Σ
8	t u v 8 ü ú û ü
9	w x y z 9 ý ÿ Ω ≡ Ψ
0	. 0 , / : ; " ' ! ; ? ; * + - % \ ^ ~

Keystroke table - SMS**Upper case**

1	space 1 @ _ # = < > () & £ \$ ¥ € [] { } □ §
2	A B C 2 Ä Å Ç Ä Æ
3	D E F 3 É Ê Ì Δ Φ
4	G H I 4 Ì Γ
5	J K L 5 Λ
6	M N O 6 Ñ Ò Ò
7	P Q R S 7 β Π Θ Σ
8	T U V 8 Û Û
9	W X Y Z 9 Ø Ω ≡ Ψ
0	. 0 , / : ; " ' ! ; ? ; * + - % \ ^ ~

Lower case

1	space 1 @ _ # = < > () & £ \$ ¥ € [] { } □ §
2	a b c 2 ä å ç å æ
3	d e f 3 é è Δ Φ
4	g h i 4 ì Γ
5	j k l 5 λ
6	m n o 6 ñ ò ò
7	p q r s 7 β Π Θ Σ
8	t u v 8 ù ù
9	w x y z 9 ø Ω ≡ Ψ
0	. 0 , / : ; " ' ! ; ? ; * + - % \ ^ ~

Using the phone

Switch handset on or off

To switch the handset off:

1. Press *and hold* . The display will show “SWITCH OFF HS?”.
2. Press to confirm.

To switch the handset on:

1. Press *and hold* again.

Make an external call

1. Press to access the line.
2. When you hear the dial tone, dial the number.

Note: During a call, press to toggle between the earpiece mode and speakerphone mode.

Pre-dialling

1. Enter the number. If you make a mistake, press to delete the last digit, press *and hold* to delete all the digits.
2. Press to dial.

End a call

1. Press or put the handset back on the base or charger.

Call timer

Your handset will automatically time the duration of all calls. The handset display shows the call duration both during and for a few seconds after your call is terminated.

Out of range warning

If the handset goes out of range of the base when you are on a call, the line will hang up. When you move back within range the handset will automatically reconnect to the base.

Receive a call

When you receive a call, the phone rings. The ringer LED will flash. The display will show the caller's number if available or the caller's name if it matches an entry in the phonebook. If you do not subscribe to Telstra Calling Number Display, the display shows “EXT CALL”.

Using the phone

1. Press to answer the incoming call.

Auto answer

As long as you have auto answer set to ON you can answer a call by lifting the handset off the base or charger. If you have switched auto answer off, you will need to press as well. The default setting of Auto Answer is ON. See page 35.

Earpiece / handsfree volume

During a call, you can adjust the volume of the earpiece or loudspeaker. There are 5 volume levels.

1. Press or to increase or decrease the volume level while in a call.

Mute

During a call, you can talk to someone nearby without your caller hearing.

1. Press while in the call. The display shows “MUTE ON” and your caller cannot hear you.
2. Press again to unmute the microphone. The “MUTE ON” will disappear.

Silent

In standby mode, press *and hold* to turn off ringer, the display will show .

In silent mode, press *and hold* to turn on ringer, the will disappear.

Handsfree

Handsfree lets you talk to your caller without holding the handset to your ear. It also enables other people in the room to join in the conversation over the loudspeaker.

Make a handsfree call

1. Dial the number and then press twice on the handset. You will then hear your call over the handset loudspeaker. Press to switch the call between the earpiece and the loudspeaker.
2. Press to end the call.



During a handsfree call, press or to adjust the volume.

Answer a call in handsfree mode

When the phone rings:

1. Press twice on the handset. The call is transferred to the handset loudspeaker.

Switch to handsfree mode during a call







- When in a call, press  on the handset to put the call on the loudspeaker.
To switch handsfree off and return the call to the earpiece, press  again.

Redial













Up to 10 of the last telephone numbers called are saved in the redial list. You can select any of the numbers to redial, delete or store to the phonebook.

Note: After making a call, further key input after call timer is displayed will not be stored in the redial list.

Redial the last number called

- Press . The last number you called will be displayed.
- Press  to dial the number displayed.
OR
- Press  and then  or  to select CALL NUMBER.
- Press  to dial the number displayed.







Save a number from the redial list to the phonebook



- Press  and  or  to move to the redial number you want to save.
- Press  and  or  to select STORE NUMBER.
- Press  and use the keypad to enter the name.
- Press  to edit the number if necessary.
- Press  and  or  to select the call group.
- Press  to save the redial number into the phonebook.

Note: If the number has been stored in the phonebook before, this option will not be displayed.







If the phonebook is full, the display shows "MEMORY FULL" and the number will not be saved. You will need to delete a number in the phonebook first (see page 32).

Delete a redial number

- Press  then press  or  to move to the redial number you want to delete.
- Press  and press  or  to select DELETE ENTRY.

- Press  and display will show "DELETE?"
- Press  to confirm and display will show "DELETED!"



Delete all redial numbers

- Press  to access the redial list.
- Press  and  or  to select DELETE ALL.
- Press  and display will show "DELETE ALL?"
- Press  to confirm and display will show "DELETED!"



Keypad lock

You can lock the keypad so that it cannot be used accidentally while carrying it around.

To lock the keypad

- Press *and hold*  while in standby mode. "KEYPAD LOCKED" is displayed on screen for several seconds, and then  will be displayed on screen.

To unlock the keypad





- Press *and hold*  while in standby mode. "KEYPAD UNLOCKED" is displayed on screen for several seconds, and then  will disappear.

WARNING

If the keypad is locked, you will still be able to dial the emergency numbers 000 and 106. When the keypad is locked you can still answer incoming calls and operate the handset as normal during those calls. When the call ends, the keypad lock comes on again.

Find handset (Paging)

You can ring a handset to help locate it.

- Press  (for Easy View 3400) or  (for Easy View 3450) on the base. All handsets registered to the base will ring. The display shows "PAGING...".
- Press  (for Easy View 3400) or  (for Easy View 3450) on the base again to stop the paging, or press any button on the handset.

Note: If there is an incoming call during paging, paging will cease and the phone will ring with the incoming call instead.

Phonebook

You can store up to 100 names and numbers in the phonebook.

Names can be up to 10 characters long and numbers up to 24 digits.

Store a name and number

1. In standby mode, press **PHONE BOOK** to access the phonebook list. If there is no entry in the phonebook display will show "LIST EMPTY".
2. Press **MENU** and **▲** or **▼** to select **NEW ENTRY**.
3. Press **MENU** and use the keypad to enter the name.
4. Press **MENU** to enter the number.
5. Press **MENU** and **▲** or **▼** to select the group.
6. Press **MENU** to save the phonebook entry.

Note: Once a new entry is added, the phonebook entry will be displayed in alphabetical order.

You must enter a name to go with a number in order to save the entry.

Entering names

Use the keypad letters to enter names, e.g. to store Tom:

Press **8** once to enter T.

Press **6** three times to enter o.

Press **6** once to enter m.

Writing tips

Press **INT** to delete the last character or digit.

Press *and hold* **INT** to delete all the characters or digits.

Press **▲** or **▼** to move backward or forward through the characters/digits.

Press ***** to switch among different character sets.

To enter a pause in a phonebook number

When storing a number press *and hold* **0** and a **P** will be displayed.

View an entry

1. In standby mode, press **PHONE BOOK**. The first entry in the phonebook will be displayed.
2. Press **▲** or **▼** to select the phonebook entry that you want.
3. Press **MENU** and **▲** or **▼** to select **VIEW ENTRY**.
4. Press **MENU** and **▲** or **▼** to view the details of the entry with Name, Number and Group.

Phonebook

View Phonebook capacity

1. In standby mode, press **PHONE BOOK** to access the phonebook list.
2. Press **MENU** to access phonebook menu.
3. Press **MENU** and **▲** or **▼** to select **CAPACITY**.
4. Press **MENU** to view the capacity of the phonebook displaying x/100, where x denotes the number of existing phonebook entries.

Dial an entry

1. In standby mode, press **PHONE BOOK** to access the phonebook.
2. Press **▲** or **▼** to select the desired phonebook entry. Or search alphabetically using the alphanumeric keypad (see tips below).
3. Press **MENU** and **▲** or **▼** to select **CALL NUMBER**.
4. Press **MENU** to call the number.
OR
1. Follow steps 1 and 2 above.

2. Press **☎** to call the selected number.

Note: If no entry is found in the phonebook, "LIST EMPTY" will display.

To search alphabetically

Press the relevant keypad button, e.g. for the entries beginning with T press **8** once then press **▲** or **▼** to scroll through the entries.

Edit a name and number

1. In standby mode, press **PHONE BOOK** to access phonebook.
2. Press **▲** or **▼** to select the entry that you want.
3. Press **MENU** and **▲** or **▼** to select **EDIT ENTRY**.
4. Press **MENU** to edit the name.
5. Press **MENU** to edit number.
6. Press **MENU** and **▲** or **▼** to select the group.
7. Press **MENU** to save the phonebook entry.

When editing a name or number, press **INT** to delete characters and digits.

Copy an entry (for multi-handset packs only)

1. In standby mode, press **PHONE BOOK** to access phonebook.
2. Press **▲** or **▼** to select the entry that you want.
3. Press **MENU** and **▲** or **▼** to select COPY ENTRY.
4. Press **MENU** and **▲** or **▼** to select the destination handset (all other registered handsets will be displayed in the list.)
5. Press **MENU**. The destination handset will show "ACCEPT PB ENTRIES?".
6. Press **MENU** on the destination handset to accept. Phonebook transferring process will be started.

Copy all entries (for multi-handset packs only)

1. In standby mode, press **PHONE BOOK** to access phonebook.
2. Press **MENU** and **▲** or **▼** to select COPY ALL.

3. Follow steps 4 and 6 above.

Copy Entry and Call All options will not be displayed if you have only registered one handset to the base.

You can copy the entire phonebook to another handset registered to the base.

If the phonebook becomes full during copying, the display shows "MEMORY FULL" on the receiving handset and "ABORTED" in the sending handset.

If copying is interrupted, the display shows "ABORTED".

If you copy an entry that already exists in the receiving Handset, a duplicate entry will be created.

Delete an entry

1. In standby mode, press **PHONE BOOK** to access phonebook list.
2. Press **▲** or **▼** to select the entry that you want.
3. Press **MENU** and **▲** or **▼** to select DELETE ENTRY.
4. Press **MENU** and display will show "DELETE?".
5. Press **MENU** to confirm and display will show "DELETED!".

Delete entire Phonebook

1. In standby mode, press **PHONE BOOK** to access phonebook list.
2. Press **MENU** and **▲** or **▼** to select DELETE ALL.
3. Press **MENU** and display will show "DELETE ALL?".
4. Press **MENU** to confirm and display will show "DELETED!".

Speed Dial

Add an entry

1. In standby mode, press **PHONE BOOK** to access the phonebook list.
2. Press **MENU** and **▲** or **▼** to select SPEED DIAL.
3. Press **MENU** and **▲** or **▼** to select a quick dial button as the location.
4. Press **MENU** and **▲** or **▼** to select an entry from the phonebook list.
5. Press **MENU** to confirm.

Dial a speed dial entry

1. In standby mode, press and hold a key from **4** to **9** until the number is displayed and dialled.

Note: You have to store a phonebook entry into the key location before you can activate the speed dial.

Edit a speed dial entry

You can edit the speed dial entry if there are already numbers stored in the selected quick dial buttons.

1. In standby mode, press **PHONE BOOK** to access phonebook list.
2. Press **MENU** and **▲** or **▼** to select SPEED DIAL.
3. Press **MENU** and **▲** or **▼** to select the desired button.
4. Press **MENU** twice to select EDIT ENTRY.
5. Press **MENU** and **▲** or **▼** to choose another entry from the phonebook list.
6. Press **MENU** to confirm.

Delete a speed dial entry

1. In standby mode, press **PHONE BOOK** to access phonebook list.
2. Press **MENU** and **▲** or **▼** to select **SPEED DIAL**.
3. Press **MENU** and **▲** or **▼** to select the desired button.
4. Press **MENU** twice and **▲** or **▼** to select **DELETE ENTRY**.
5. Press **MENU** to confirm and display will show "DELETED!".

Edit Call Group

Rename the call group:

1. In standby mode, press **PHONE BOOK** to access the phonebook list.
2. Press **MENU** and **▲** or **▼** to select **EDIT CALL GROUP**.
3. Press **MENU** and **▲** or **▼** to select the desired group.
4. Press **MENU** to select **RENAME GROUP**.
5. Press **MENU** and edit the group name.
6. Press **MENU** to save.

Set the ringtone of call group

1. Follow steps 1 to 3 above.
2. Press **MENU** and **▲** or **▼** to select **SET RINGTONE**.
3. Press **MENU** and **▲** or **▼** to select the desired ringer tone.
4. Press **MENU** to confirm.

Settings

Handset Settings

Display contrast

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** to select **HANDSET SETTINGS**.
3. Press **MENU** and **▲** or **▼** to select **DISPLAY**.
4. Press **MENU** and **▲** or **▼** to select **CONTRAST**.
5. Press **MENU** and **▲** or **▼** to select contrast level you want. (Note: There are 8 contrast levels and the contrast effect will display while you are selecting them)
6. Press **MENU** to confirm.

Handset Name

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** to select **HANDSET SETTINGS**.
3. Press **MENU** and **▲** or **▼** to select **DISPLAY**.
4. Press **MENU** and **▲** or **▼** to select **HANDSET NAME**.

5. Press **MENU** to enter the handset name with the keypad. (Note: Press **INT** to delete one character or press *and hold* **INT** to delete the entire entry. You can enter a maximum of 10 characters)
6. Press **MENU** to confirm.

Auto Answer

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** to select **HANDSET SETTINGS**.
3. Press **MENU** and **▲** or **▼** to select **AUTO ANSWER**.
4. Press **MENU** and **▲** or **▼** to turn the Auto Answer feature On or Off.
5. Press **MENU** to confirm.

Note: As long as you have auto answer set to ON you can answer a call by lifting the handset off the base. If you have switched auto answer off, you will need to press **☎** when you lift up the handset. The default setting of Auto Answer is ON.

Handset Reset

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **HANDSET SETTINGS**.
3. Press **MENU** and **▲** or **▼** to select **HANDSET RESET**.
4. Press **MENU** and enter the 4-digit system PIN (Default PIN is 0000).
5. Press **MENU** and the display will show "RESET TO DEFAULT"?
6. Press **MENU** to confirm.

Note: If you restore your handset to its original factory settings, this will not affect:

- The call list.

Select the base Station

Your handset can be registered to maximum 4 bases, and you can select the desired base from your handset.

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **HANDSET SETTINGS**.

3. Press **MENU** and **▲** or **▼** to select **SELECT BASE**.
4. Press **MENU** and **▲** or **▼** to select the desired base.

Note: Only the registered base(s) will be displayed in the list.

5. Press **MENU** to confirm.

Register a handset

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **HANDSET SETTINGS**.
3. Press **MENU** and **▲** or **▼** to select **REGISTER HANDSET**.
4. Press **MENU** and **▲** or **▼** to select the desired base (Base1 to Base 4) you want to register. And enter the PIN (Default 4-digit PIN is 0000).
5. Press **MENU**, display will show "REGISTERING...".

6. Press *and hold* **PAGE** (for Easy View 3400) or **PAGE** (for Easy View 3450) on the base station for approximately 10 seconds.

Note: "REGISTERING..." will display. A beep tone is emitted from the handset to indicate successful registration and the screen returns to idle mode. If the base is found and the PIN is correct, an unused handset number will be assigned automatically. If the PIN is incorrect, "INCORRECT PIN!" will display with an error tone, you will need to re-enter the correct PIN. If the base is not found, "NO BASE FOUND" will display.

De-register a handset

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **HANDSET SETTINGS**.
3. Press **MENU** and **▲** or **▼** to select **DE-REGISTER**.
4. Press **MENU** and enter the 4-digit system PIN (Default 4-digit PIN is 0000).

5. Press **MENU** and **▲** or **▼** to select the handset that you want to de-register.

Note: All subscribed handsets are listed, except the handset you are using currently.

6. Press **MENU** and display will show "DEREGISTER HANDSET X?" (X denotes 1 to 5).
7. Press **MENU** to confirm.

Note: "DE-REGISTERED" will display and go back to idle. If the PIN is incorrect "INCORRECT PIN!" will display with an error tone, you will need to re-enter the correct PIN.

Sounds

Internal ringer melody

1. In standby mode, press **MENU** and **▲** or **▼** to select **SOUND**.
2. Press **MENU** and **▲** or **▼** to select **RINGER**.
3. Press **MENU** and **▲** or **▼** to select **INTERNAL**.
4. Press **MENU** and **▲** or **▼** to select Internal ringer melody that you want. (5 normal tones and 5 polyphonic melodies)
5. Press **MENU** to confirm.

External ringer melody

1. In standby mode, press **MENU** and **▲** or **▼** to select SOUND.
2. Press **MENU** and **▲** or **▼** to select RINGER.
3. Press **MENU** and **▲** or **▼** to select EXTERNAL.
4. Press **MENU** and **▲** or **▼** to select External ringer melody that you want. (5 normal tones and 5 polyphonic melodies)
5. Press **MENU** to confirm.

Ringer Volume

1. In standby mode, press **MENU** and **▲** or **▼** to select SOUND.
2. Press **MENU** and **▲** or **▼** to select RINGER.
3. Press **MENU** and **▲** or **▼** to select RINGER VOLUME.
4. Press **MENU** and **▲** or **▼** to select the volume level that you want. (Off, Level 1 to Level 5)
5. Press **MENU** to confirm.

Note: You can set different ringtones for external calls and internal calls. Choose from 5 normal tones and 5 polyphonic melodies). The handset also has 5 ringer volume settings plus Off. You can also switch the handset ringer off by pressing and holding ***X** from idle.

Set the silent function (ringer)

Note: If you set the SILENT function to OFF, then when you turn the ringer off (see page 27) there will be no sound heard on the handset for an incoming call. If you set the SILENT function to BEEP, then when you turn the ringer off there will be a beep tone heard on the handset for an incoming call.

1. In standby mode, press **MENU** and **▲** or **▼** to select SOUND.
2. Press **MENU** and **▲** or **▼** to select RINGER.
3. Press **MENU** and **▲** or **▼** to select SILENT.
4. Press **MENU** and **▲** or **▼** to select OFF or BEEP.
5. Press **MENU** to confirm.

Alert tones

1. In standby mode, press **MENU** and **▲** or **▼** to select SOUND.
2. Press **MENU** and **▲** or **▼** to select TONES.

3. Press **MENU** and **▲** or **▼** to select KEY BEEP, CONFIRMATION, BATTERY LOW and NO COVERAGE.
4. Press **MENU** and **▲** or **▼** to turn these tones on or off.
5. Press **MENU** to confirm.

Note: Your handset can give alert tones when you are going out of range and when the battery is low. It can also beep every time you press a button. You can switch these tones on or off individually as set out above.

Base Settings

Ringer (Telstra Easy View 3450 only)

1. In standby mode, press **MENU** and **▲** or **▼** to select SETTINGS.
2. Press **MENU** and **▲** or **▼** to select BASE SETTINGS.
3. Press **MENU** and **▲** or **▼** to select RINGER.
4. Press **MENU** and **▲** or **▼** to select RINGTONE.
5. Press **MENU** and **▲** or **▼** to select your desired melody. (A total of five melodies for base ringer are provided.)
6. Press **MENU** to confirm.

Ringer Volume (Telstra Easy View 3450 only)

1. In standby mode, press **MENU** and **▲** or **▼** to select SETTINGS.
2. Press **MENU** and **▲** or **▼** to select BASE SETTINGS.
3. Press **MENU** and **▲** or **▼** to select RINGER.
4. Press **MENU** and **▲** or **▼** to select RINGER VOLUME.
5. Press **MENU** and **▲** or **▼** to select your desired ringer volume from OFF, LEVEL 1 to LEVEL 5.
6. Press **MENU** to confirm.

Change Recall (Flash) Time

The default setting of Recall Time is 100ms.

1. In standby mode, press **MENU** and **▲** or **▼** to select SETTINGS.
2. Press **MENU** and **▲** or **▼** to select BASE SETTINGS.
3. Press **MENU** and **▲** or **▼** to select FLASH TIME.
4. Press **MENU** and **▲** or **▼** to select flash time you want.

Note: Flash time options are country dependent. Possible options are 80/100/120/180/200/250/300/600ms.

5. Press **MENU** to confirm.

The recall time should not normally need to be adjusted from the default setting unless you are advised to do so.

The recall button is used to access certain Telstra Network Feature such as Call Waiting.

System PIN

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **BASE SETTINGS**.
3. Press **MENU** and **▲** or **▼** to select **SYSTEM PIN**.
4. Press **MENU** to enter the old 4-digit system PIN.
5. Press **MENU** to enter the new 4-digit system PIN.
6. Press **MENU** to re-enter the new 4-digits system PIN.
7. Press **MENU** to confirm.

The System PIN is used when changing certain settings and registration / deregistration.

The default setting is 0000. You can change this to your own preferred 4-digit number. If you make a mistake, press **INT** to delete digits.

System reset

This resets your Telstra Easy View 3400/3450 to its original setting. However, it will not affect the Phonebook.

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **BASE SETTINGS**.
3. Press **MENU** and **▲** or **▼** to select **BASE RESET**.
4. Press **MENU** to enter the 4-digit System PIN.
5. Press **MENU** and display will show **RESET TO DEFAULT?**.
6. Press **MENU** to confirm.

Note: All personal base settings will be reset to default after reset, including system PIN.

Date & Time & Alarm

Set date and time

If you have subscribed to Telstra's Calling Number Display service, the date and time is set automatically when you receive your first call.

Date Format

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **DATE & TIME & ALARM**.
3. Press **MENU** and **▲** or **▼** to select **DATE & TIME**.
4. Press **MENU** and **▲** or **▼** to select **DATE FORMAT**.
5. Press **MENU** and **▲** or **▼** to select the desired time format between **DD/MM** and **MM/DD**.
6. Press **MENU** to confirm.

Time Format

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **DATE & TIME & ALARM**.
3. Press **MENU** and **▲** or **▼** to select **DATE & TIME**.
4. Press **MENU** to select **TIME FORMAT**.
5. Press **MENU** and **▲** or **▼** to select the desired time format between **12 HOUR** and **24 HOUR**.
6. Press **MENU** to confirm.

Set date manually

1. Press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **DATE/TIME/ALARM**.
3. Press **MENU** and **▲** or **▼** to select **DATE & TIME**.
4. Press **MENU** and **▲** or **▼** to select **ENTER DATE**.
5. Press **MENU** and enter the date according to date format set as above.
6. Press **MENU** to confirm.

Set time manually

1. Press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **DATE/TIME/ALARM**.
3. Press **MENU** and **▲** or **▼** to select **DATE & TIME**.
4. Press **MENU** and **▲** or **▼** to select **ENTER TIME**.
5. Press **MENU** and enter the time according to time format set as above.

6. Press **MENU** to confirm.

Note: If you have set time format to 12 HOURS, you can toggle between AM and PM by pressing the ***** key when editing the time.

Turn on/ off the alarm

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **DATE/TIME/ALARM**.
3. Press **MENU** and **▲** or **▼** to select **ALARM**.
4. Press **MENU** twice and **▲** or **▼** to turn on or off the alarm.
5. Press **MENU** to confirm.

Set the alarm time

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **DATE/TIME/ALARM**.
3. Press **MENU** and **▲** or **▼** to select **ALARM**.
4. Press **MENU** and **▲** or **▼** to select **ENTER TIME**.

5. Press **MENU** to enter the alarm time, press **MENU** and **▲** or **▼** to select **ONCE** or **DAILY**.
6. Press **MENU** to confirm.

Set alarm ringtone

1. In standby mode, press **MENU** and **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **DATE/TIME/ALARM**.
3. Press **MENU** and **▲** or **▼** to select **ALARM**.
4. Press **MENU** and **▲** or **▼** to select **RINGTONE**.
5. Press **MENU** and **▲** or **▼** to select the desired ringtone.
6. Press **MENU** to confirm.

Stop alarm ring

When the alarm rings, "ALARM" will flash on the screen. You can press any key to disable the alarm.

Telstra Network Services

Calling Number Display*

If you have subscribed to Telstra's Calling Number Display service, you will be able to see your caller's number on your handset display (provided it is not blocked) prior to answering the call. If your caller's name is stored in the phonebook and a number match is found, you will see the caller's name on the display instead.

*Call features and charges may apply

Call list

When Telstra Calling Number Display is active on your service, incoming calls will be saved in the telephone's Calls list. Your phone can store up to 20 answered and unanswered calls with date/time information in the call list. The number will be shown on the LCD when the phone is ringing. If the number matches with one of the entries in your private phonebook, the caller's name stored in the private phonebook will be displayed with the number. Missed calls are marked with an "•" at the beginning of the missed call entry. Once the missed call has been read, the "•" will become "o".

If the caller number is private, "PRIVATE" will display.

If the caller number is unavailable, "UNAVAIL." will display.

When the list is full, and a new call is received, the oldest entry will be deleted automatically. The Calls list can hold numbers up to 24 digits and names up to 10 characters.

IMPORTANT

To use Telstra Calling Number Display you must first subscribe to the service from Telstra. For more information on Telstra Network Features call Telstra on 13 22 00. To ensure the caller's name is displayed, make sure you have stored the full telephone number, including the area code, in the phonebook.

View call details

All unanswered and answered calls (depends on the setting of call list type) are saved in calls list with the latest call putting at the top of the list. When the call list is full, the oldest call will be replaced by a new call.

1. Press to access the call list.
OR

1. In standby mode, press and or to select CALL LIST.

2. Press and or to browse the list and select the desired entry number.

3. Press and or to select DETAILS.

4. Press to view the number with date and time.

Note: If there are no numbers in the call list, the display will show "LIST EMPTY". If the number matches one entry in the phonebook, the name and the number will be all displayed.

Dial from the calls list

1. Press to access the call list.
OR

1. In standby mode, press and or to select CALL LIST.

2. Press and or to select CALL NUMBER.

3. Press to call the selected number.
OR

1. Follow steps 1 and 2 above.

2. Press to dial to the selected number.

Store a call list number into the phonebook

1. Press to access the call list.

OR

1. In standby mode, press and or to select CALL LIST.

2. Press and or to select STORE NUMBER.

3. Press to enter the name.

Note: When editing the name, you can also press to toggle between upper and lower case.

4. Press to edit the number if necessary.

5. Press and or to select the group.

6. Press to save the redial number into the phonebook.

If the number has been stored in the phonebook before, this option will not be displayed.

When the Call list is opened, press to move from the newest call to the oldest, or press to move from the oldest call to the newest.

If you need to edit the number or name, press to delete any unwanted characters, then enter new ones using the keypad.

Delete an entry in the Call List

1. Press to access the call list.

OR

1. In standby mode, press and or to select CALL LIST.

2. Press and or to select the number that you want to delete.

3. Press and or to select DELETE ENTRY.

4. Press and display will show "DELETE?".

5. Press to confirm and display will show "DELETED!".

Delete the entire Call List

1. Press to access the call list.

OR

1. In standby mode, press and or to select CALL LIST.

2. Press twice and or to select DELETE ALL.

3. Press and display will show "DELETE ALL?".

4. Press to confirm and display will show "DELETED!".

Set the Call List Type

1. Press to access the call list.

OR

1. In standby mode, press and or to select CALL LIST.

2. Press twice and or to select CALL LIST TYPE.

3. Press and or to select ALL CALLS or MISSED CALLS.

4. Press to confirm.

Note: If All Calls is selected, all incoming calls including answered and missed calls, will be displayed in the list.


Flashing Message Indicator (FMI)

The Telstra Easy View 3400/3450 is designed to provide visual indication when a new message is left in your Telstra Home Messages 101® or MessageBank® service. To arrange connection of the Flashing Message Indicator service, simply call Telstra on 13 2200. When a new message is left, the will be displayed on the handset. After you have listened to your message(s) the will disappear.


Telstra Home Messages 101® or Telstra MessageBank®

You can get messages from your Telstra fixed home phone when you are away from the phone, busy on another call or using the Internet. Callers will hear a standard greeting inviting them to leave a message.

To call Telstra Home Messages 101® or Telstra MessageBank®



Press  and dial 101.

OR

When the handset is in standby mode, press and hold the  key, the handset will dial 125101.

Call Waiting



Call Waiting tells you if a new caller is trying to contact you when you are already on the phone. A discreet tone alerts you to the new caller, so you can answer your second incoming call by putting the first caller on hold.

1. Press and hold the  button. Your first caller is put on hold and you can talk to your second caller.
2. To revert back to the original caller, press and hold the  button again.

3-Way Chat

This service is available on most lines ready for you to use. If you are already on a call, you can add another person and then have a 3-Way Chat.


To put existing call on hold and make a new call then to 3-Way Chat

1. Press .
2. Dial the second phone number.
3. After the second call is answered, press and hold .

To split a 3-Way Chat or switch between callers





1. Press and hold .

Pre-stored Telstra Network Features





In idle, press and hold  key to access 8 Telstra services number (non-user programmable).

Feat Assist	(To call Feature Assist)
Call Wait On	(Turn Call Waiting on)
Call Wait Off	(Turn Call Waiting off)
Check Call Wait	(To check Call waiting status)
Call Return	(To use Call Return)
CF Imm. On	(Turn Call Forward Immediate on)
CF Imm. Off	(Turn Call Forward Immediate off)
Check CF Imm	(To check Call Forward Immediate)





To use Feature Assistant

1. Press and hold  and press  or  to select FEAT. ASSIST.
2. Press  to call the number.






To check or turn Call Wait On/Off

1. Press and hold  and press  or  to select CALL WAIT ON, CALL WAIT OFF or CHECK CALL WAIT.
2. Press  to call the number.

To use Call Return

1. Press and hold  and press  or  to select CALL RETURN.
2. Press  to call the number.

To turn Call Forward Immediate On

1. Press and hold  and press  or  to select CF IMM. ON.
2. Press  and enter the forward number.
3. Press  to call the number.

To check or turn Call Forward Immediate Off

1. Press and hold **MENU** and press **▲** or **▼** to select CF IMM. OFF or CHECK CF IMM.
2. Press **☎** to call the number.

Text Messaging

When you send your first text message from your Telstra Easy View 3450, you will automatically be registered with the Telstra Text Messaging service.

In order to send and receive text messages you must ensure you have not blocked your number.

If you have a Silent Line or have blocked Calling Line Identification and attempt to send a message, your message will be rejected. To alter your service so that you can send text messages, call the Telstra Fixed Phone text services on 0198339999 and use the set up menu to turn off Silent Line or Calling Line Identification blocking for text messaging ONLY.

At any time, press **INT** to go back to the previous screen, or press **⏪** to cancel and return to standby mode.

Sending messages

Send a text message

1. In standby mode, press **MENU** and press **▲** or **▼** to select SMS.
2. Press **MENU** and **▲** or **▼** to select NEW SMS.
3. Press **MENU** and use the keypad to enter your message.
4. Press **MENU** to select SEND.
5. Press **MENU** to send your message. Or press **MENU** and **▲** or **▼** to select:

Send

Press **MENU**. Enter the phone number, or press **MENU** again to select an entry from the phonebook, redial list or call list. After the number has been entered, press **MENU** to send the message.

Store as draft

Press **MENU** to save the message in Draftbox for sending later.

6. When sending a message, the display shows “TRANSFER SMS”.

Note: If the draftbox is full, “DRAFTBOX IS FULL” will be displayed.

If the text is not sent, the display shows “ABORTED”. The failed message will then be stored in the Outbox.

Writing tips

Use the keypad to enter letters and numbers, e.g. to write

2day:

Press **2** four times to enter 2.

Press **3** once to enter d.

Press **2** once to enter a.

Press **9** three times to enter y.

Press **1** to enter a space

Press **0** to enter other symbols.

Choose **INT** to delete incorrect characters.

Press and hold **▲** or **▼** to move one line upwards and downwards.

Press **▲** or **▼** to move the cursor to left or right.

Upper & lower case

Press **X** to toggle the letter case among Abc/ABC/abc mode.

Maximum number of characters in a text message is 612. The display shows a character countdown from 612 down to 0.

Sent and saved texts are stored in the Outbox

Your Telstra Easy View 3400/3450 Outbox is like a redial list. It holds copies of sent and saved messages.

When the Outbox is full, a new message replaces the oldest one.

Your Telstra Easy View 3400/3450 can store up to a total of 20 text messages in the Inbox, Outbox and Draftbox combined.

Using the Outbox

If a text message you tried to send was not successful, it is stored in the Outbox.

- In standby mode, press **MENU** and **▲** or **▼** to select SMS.
- Press **MENU** and **▲** or **▼** to select OUTBOX.
- Press **MENU** and **▲** or **▼** to select the message you want and press **MENU** to view the message content.
- Press **MENU** and **▲** or **▼** to select the following options:

Send

Press **MENU** to edit the number if necessary and press **MENU** again to send the message.

Details

Press **MENU** and **▲** or **▼** to view the name or number of the original recipients, and date/time of the unsent SMS.

Delete Entry

Press **MENU** and to delete the selected SMS. Press **MENU** to confirm the deletion.

Delete All

Press **MENU** to delete all the SMS stored in the Outbox. Press **MENU** to confirm the deletion.

Store as Draft

Press **MENU** to store the selected SMS as draft in the Draftbox list. Press **MENU** to confirm.

- Press **⏪** to cancel at any stage and return to standby mode.

Receiving messages

When you receive new text messages, “NEW SMS” will be displayed on the screen.

Read messages

- In standby mode, press **MENU** and **▲** or **▼** to select SMS.
- Press **MENU** and **▲** or **▼** to select INBOX.

If there is no message, “NO MESSAGES” will display and go back to the previous menu after timeout.

- Press **MENU** and **▲** or **▼** to select the message you want and press **MENU** to view the message content.
- Press **MENU** and press **▲** or **▼** to select the following options:

Answer

Press **MENU** to type a SMS to reply the sender.

Details

Press **MENU** to view the name, number of the sender and date/time of the received SMS.

Forward

Press **MENU** to display the original SMS text of the sender. You can edit the message or send to other respondents directly.

Call Number

Press **MENU** then **☎** to dial the sender. Or edit the number to dial out.

Store Number

Press **MENU** to save the number in the phonebook. The number of the sender is displayed. Enter the name, edit the number (if necessary) and select a call group to save it as a phonebook entry.

Delete Entry

Press **MENU** to delete the selected SMS. Press **MENU** to confirm the deletion.

Delete All

Press **MENU** to delete all the SMS stored in the inbox. Press **MENU** to confirm the deletion.

Store as Draft

Press **MENU** to store the SMS as a draft. Press **MENU** to confirm.

5. Press **☎** to cancel at any stage and return to standby mode.

Using the Draftbox

1. Press **MENU** and **▲** or **▼** to select SMS.
2. Press **MENU** and **▲** or **▼** to select DRAFTBOX.
3. Press **MENU** and **▲** or **▼** to select the message you want.
4. Press **MENU** and **▲** or **▼** to select the following options:

Read

Press **MENU** to read the select SMS, or edit it (if necessary).

Press **MENU** to select the Save/Send/Delete Entry/Delete All to implement the function respectively.

Delete Entry

Press **MENU** to delete the selected SMS. Press **MENU** to confirm the deletion.

Delete All

Press **MENU** to delete all the SMS stored in draftbox. Press **MENU** to confirm the deletion.

SMS Settings**Service Centre Numbers**

To send and receive text messages you need the telephone number of Telstra's Text Messaging Service Centre. If you accidentally delete the Outgoing or Incoming Telstra Service Centre numbers, you will need to re-enter them in order for your text service to work.

You can enter up to 4 Service Centre numbers- two incoming and two outgoing.

The Outgoing Service number is:
01983391

The Incoming Service number is:
01983391

Add or change Service Centre Numbers

1. In standby mode, press **MENU** and press **▲** or **▼** to select SMS.
2. Press **MENU** and **▲** or **▼** to select SMS SETTINGS.
3. Press **MENU** and **▲** or **▼** to select SMS CENTRE.
4. Press **MENU** and **▲** or **▼** to select from CENTRE 1 to CENTRE 4.
5. Press **MENU** to enter the number of the selected SMS CENTRE.
6. Press **MENU** to confirm the settings.

If you have more than one 'SMS Centre' stored on your Telstra Easy View 3400/3450 you will need to select which one you want to use for sending (see next section).

Select Send Service Centre

1. In standby mode, press **MENU** and **▲** or **▼** to select SMS.
2. Press **MENU** to choose SMS SETTINGS.
3. Press **MENU** and **▲** or **▼** to select SEND SERVICES.
4. Press **MENU** and **▲** or **▼** to select SERVICE 1 or SERVICE 2.

5. Press **MENU** to confirm.

Note: Only those SMS centres with number stored will be displayed here as Send Service.

Message alert

When you receive a text message:

- The new message beep will sound at the handset.
- The new text message icon is shown on the handset display.

These alerts can be switched On or Off. The default setting is On.

Switch new message alert on or off

1. In standby mode, press **MENU** and press **▲** or **▼** to select SMS.
2. Press **MENU** and **▲** or **▼** to select SMS SETTINGS.
3. Press **MENU** and **▲** or **▼** to select NEW SMS ALERT.
4. Press **MENU** and **▲** or **▼** to select On or Off to enable or disable SMS alert respectively.
5. Press **MENU** to confirm.

Note: If you turn on the New SMS Alert, you will hear an alert tone when you receive a new SMS.

Box Number

If you have more than one text messaging capable phone on the same line you may not be able to receive text messages. To prevent this you can change the Terminal number (Box number) of one or more of the phones to prevent interference. Your Telstra Easy View 3400/3450 is setup with Terminal number (Box number) '0' by default.

Set Box Number

1. In standby mode, press **MENU** and **▲** or **▼** to select SMS.
2. Press **MENU** and **▲** or **▼** to select SMS SETTINGS.
3. Press **MENU** and **▲** or **▼** to select BOX NUMBER.
4. Press **MENU** then use the keypad to enter the Box number 0 to 9.
5. Press **MENU** to save the setting.

Note: The default box number is 0, user can set between box number 0 to 9. The phone will reject SMS other than the box number being set. This setting enables different mails with different box numbers to different phones connected in parallel.

Answer Machine (Telstra Easy View 3450 Answering Machine Version Only)

Your Telstra Easy View 3450 can digitally record up to 59 individual messages within the maximum recording time of approximately 15 minutes.

You can operate your answering machine from:

- The handset.
- The base.
- Remotely, from any other Touchtone™ telephone (see page 60).

Your Telstra Easy View 3450 comes with two pre-recorded outgoing messages, Answer and Record or Answer Only. Alternatively you can record your own message.

Your answering machine is designed to answer calls after 14 rings when it is switched off. This is to enable you to operate the remote access functions of your answering machine in the event your answering machine is switched off.

You will need to set the date and time (if you have not already done so) so that you will know when each message was received. If you have subscribed to Telstra Calling Number

Display, the date and time is set automatically when you receive your first call. To set the date and time manually, see page 40.

Using answering machine from the handset

Switch the answering machine on/off

1. In standby mode, press **MENU** and **▲** or **▼** to select ANSWER MACHINE.
2. Press **MENU** and **▲** or **▼** to select ANSWER ON/OFF.
3. Press **MENU** and **▲** or **▼** to select ON or OFF.
4. Press **MENU** to confirm.

Outgoing messages

The outgoing message is the message a caller first hears when the answering machine answers their call. There are two pre-recorded outgoing messages to choose from or you can record your own.

Record your own outgoing message (OGM)

1. In standby mode, press **MENU** and **▲** or **▼** to select ANSWER MACHINE.
2. Press **MENU** and **▲** or **▼** to select OUTGOING MESSAGE.
3. Press **MENU** to select RECORD MESSAGE.
4. Press **MENU** and **▲** or **▼** to select ANSWER & RECORD or ANSWER ONLY.
5. Press **MENU** and record your announcement after the voice prompt and a long beep.
6. Press **MENU** to stop and save recording. And your saved message is then played back automatically.
7. Press **MENU** to stop the outgoing message playback. Press **INT** to delete the recorded outgoing message.

Note: Any subsequent newly recorded OGM will overwrite the previously recorded OGM. After the recorded OGM is saved, the phone will playback the newly recorded OGM automatically.

Check your outgoing message

1. In standby mode, press **MENU** and **▲** or **▼** to select ANSWER MACHINE.
2. Press **MENU** and **▲** or **▼** to select OUTGOING MESSAGE.
3. Press **MENU** and **▲** or **▼** to select PLAY MESSAGE.
4. Press **MENU** and **▲** or **▼** to select ANSWER & RECORD or ANSWER ONLY.
5. Press **MENU** and the personalised outgoing message is then played back automatically.
6. Press **MENU** to stop the outgoing message playback. Press **INT** to delete the personalised outgoing message.

If a personalised OGM has not been recorded, the pre-set OGM will be played.

Answer and Record

The pre-set Answer & Record outgoing message, which allows your caller to leave a message, is "Hello, your call cannot be taken at the moment, so please leave your message after the tone".

Your Answer & Record outgoing message can be up to 1 minute long and will replace the pre-recorded message.

Answer Only

The pre-set Answer Only outgoing message, where callers hear an announcement but cannot leave a message, is "Hello, your call cannot be taken at the moment and you cannot leave a message, so please call later".

When recording your Answer Only message, remember to advise your caller that they will not be able to leave a message. Your own Answer Only message can be up to 1 minute long and will replace the pre-recorded message.

To reinstate the pre-recorded messages, restore your outgoing message to default.

When your answering machine memory is full and the answer mode is in Answer & Record, the answer mode will change to Answer Only automatically. It will change back to Answer & Record mode automatically after some messages have been deleted.

Answer Settings

1. In standby mode, press **MENU** and **▲** or **▼** to select ANSWER MACHINE.
2. Press **MENU** and **▲** or **▼** to select ANSWER SETTINGS.
3. Press **MENU** to select ANSWER MODE.
4. Press **MENU** and **▲** or **▼** to select the answer mode from ANSWER & RECORD and ANSWER ONLY.
5. Press **MENU** to confirm.

Set Answer Delay

1. In standby mode, press **MENU** and **▲** or **▼** to select ANSWER MACHINE.
2. Press **MENU** and **▲** or **▼** to select ANSWER SETTINGS.
3. Press **MENU** and **▲** or **▼** to select ANSWER DELAY.
4. Press **MENU** and **▲** or **▼** to select from TIME SAVER, 2 RINGS, 4 RINGS, 6 RINGS and 8 RINGS.
5. Press **MENU** to confirm.

Set recording time of incoming message

1. In standby mode, press **MENU** and **▲** or **▼** to select ANSWER MACHINE.
2. Press **MENU** and **▲** or **▼** to select ANSWER SETTINGS.
3. Press **MENU** and **▲** or **▼** to select RECORDING TIME.
4. Press **MENU** and **▲** or **▼** to select the recording time from 30s, 60s, 120s and UNLIMITED.

5. Press **MENU** to confirm.**Answer and Record**

You cannot delete a pre-recorded message. If you delete your personal outgoing message the pre-recorded outgoing message will be automatically reinstated as your outgoing message.

Answer mode

Choose which outgoing message you want played to callers.

Answer delay

Answer delay sets the number of times your Telstra Easy View 3450 will ring before the answering machine answers your call and starts playing the outgoing message. You can choose an Answer Delay setting between 2 Rings, 4 Rings, 6 Rings, 8 Rings and Time Saver.

Time Saver

When you ring in to access your messages remotely, if your answering machine is set to Time Saver and you have new messages it will answer after 2 rings. If you do not have any new messages, it will answer after 4 rings. This means you can hang up knowing you have no new messages, saving you time and the cost of the call.

Recording time

Set the maximum message length: 30, 60 or 120 seconds and unlimited.

Call screening

When the answering machine is on and takes a call, you can listen to the caller leaving a message. You can then identify the caller and decide whether to take the call in person.

The call can be heard through the base speaker or the handset as follows:

1. When your Telstra Easy View 3450 rings, wait for the answering machine to take the call. When the caller starts to leave a message, the display shows "SCREENING?".
2. Press **MENU** to hear the caller leaving message.
3. Press **CALL** to interrupt and speak to the caller directly, or press **STOP** to stop listening.
4. During call screening, press **UP** or **DOWN** to adjust the speaker volume level from level 1 to level 5.

Message playback

1. In standby mode, press **MENU** and **UP** or **DOWN** to select ANSWER MACHINE.
2. Press **MENU** to select PLAY MESSAGES.

3. Press **MENU** and to start new message playback.

The handset displays the date and time the message was received.

During message playback, messages are automatically played over the handset loudspeaker. Press the keys below to perform the following functions:

1. Press **CALL** to play back through the earpiece.
2. Press **CALL** to resume playback over the handset loudspeaker.
3. Press **UP** or **DOWN** to adjust the volume.
4. Press **2** to press once to stop the message playback and go back to previous screen.
5. Press **4** once to repeat the message or twice to play the previous message.
6. Press **5** or **INT** to delete message playback.
7. Press **6** to play the next message.
8. Press **MENU** to cancel the current message playback.

9. Press **MENU** to cancel playback and return to standby mode.

At the end of playback the handset will return to previous menu.

Note: New messages cannot be deleted.

Delete old messages

1. In standby mode, press **MENU** and **UP** or **DOWN** to select ANSWER MACHINE.
2. Press **MENU** and **UP** or **DOWN** to select DELETE OLD MESSAGES.
3. Press **MENU** and the display shows "DELETE OLD MESSAGES?".
4. Press **MENU** to confirm. And the display shows "DELETED!".

Use the answering machine at the base**Switch on/off**

1. Press **ON/OFF**.

Message playback

Press **PLAY**. New messages will be played followed by any older messages.

During message playback, press the keys below to perform the following functions:

Press to delete the current message.

Press to stop or resume message playback.

Press to repeat playing the current message from the beginning. Press twice to skip backward to play previous message.

Press to play the next message.

Press or to adjust the speaker volume up or down during playback.

Memory full

If the caller is still talking when the memory becomes full the caller hears "Thank you for calling" and the machine will hang up. You must delete messages before your machine will be able to record new ones. To delete old (played) messages, see page 59.

Remote Access

You can operate your answering machine from any Touchtone™ phone by calling your Telstra Easy View 3450 and entering a 4 digit security code.

To enable/disable Remote Access

1. In standby mode, press and or to select ANSWERING MACHINE.
2. Press and or to select REMOTE ACCESS.
3. Press and or to select the DISABLE or ENABLE.
4. If you select ENABLE, enter the old PIN and new PIN continuously.
5. Press to confirm.

Note: If the old PIN entered is incorrect, "INCORRECT PIN" will display on the screen.

Note: When enabled, you can call in from another phone to listen to your messages and operate your answering machine. You are asked to set a Remote Access PIN so that other people cannot ring up and listen to your messages.

Change the 4-digit remote access PIN

1. In standby mode, press and or to select ANSWER MACHINE.
2. Press and or to select REMOTE ACCESS.

3. Press and or to select ENABLE.
4. Press to enter the Old remote access PIN (Default Remote Access PIN is 0000).
5. Press to enter the new remote access PIN.
6. Press to enter the new remote access PIN again.
7. Press to confirm.

If you forget to switch on your answering machine

1. Call your number from another phone and let it ring. After 14 rings (number of rings can be editable by EEPROM), the answering machine will switch on and answer your call.
2. Press and then enter your remote access PIN. Play back your messages as shown below in 'Operating your answering machine remotely'. If you do not choose to switch your answering machine On, it will switch off when the call is ended.

IMPORTANT

You should change the security PIN from the original setting of 0000. It is advisable to make a note of your new PIN code and keep it somewhere safe.

Operating your answering machine remotely

1. Dial your phone number, when you hear your outgoing message, press and then enter your 4 -digit Remote Access PIN when outgoing message is still playing.
2. If you enter the incorrect PIN code for 3 times, your phone will hang up automatically.

When you have accessed your phone, you can use the keypad to operate your answering machine.

Press the keys below to perform the following functions:

Keys	Functions	
	While message is not playing	While message is playing
1		Play remote access menu
2	Play the message	Stop the current message playback
4		Press once to repeat playing the current message from the beginning. Press twice to skip backward to play the previous message
5		Delete the current message playback
6		Skip forward to play the next message
7	Turn on the answering machine	
9	Turn off the answering machine	
*	Enter the remote access code if the answering machine is on and during outgoing message is playing.	

Note: When answering machine memory is full:

If the phone is currently in Answer Only mode, if a call is received, after seizing the line and playing the relevant voice prompt, the unit will wait for around 8 seconds to enter into remote access. If no instruction of remote access is received, it will return to answer only mode.

If the phone is currently in Answer & Record mode, it will go to Answer Only mode automatically.

If Answering Machine messages are deleted to free some space during remote access, when the call ends, the unit will return to Answer & Record mode.

Memo

Record Memo

You can record your memo message for another user. When you record a memo, the message counter will increase by one and the message can be played back in the same way as answering machine messages. Memo recording can still function even when the answering machine is turned off.

- In standby mode, press **MENU** and **▲** or **▼** to select ANSWER MACHINE.
- Press **MENU** and **▲** or **▼** to select RECORD MEMO.
- Press **MENU** start memo recording and "RECORDING" is displayed.
- Press **MENU** to stop memo recording and save the memo.

Additional Handsets (for multi-handset packs only)

If you have purchased a multi handset pack you are able to make internal calls, transfer external calls from one handset to another and use the conference option.

Call another handset

You can make internal calls between two handsets.

1. Press **INT** and if you have only one other handset, it will ring. If you have extra handsets, press **▲** or **▼** to select the handset (1-5 or All) you want to call.

Select All to call all the registered handsets.

3-way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller. No subscription is required.

1. During an external call, press **INT**, your external caller is put on hold.
2. If you have only one other handset it will ring. If you have extra handsets you can press **▲** or **▼** to select handset (1-5, or All) you want. Then press **MENU**.

3. Press **☎** on the called handset to answer the call.
4. Press **MENU** to select CONFERENCE on the calling handset.
Or press **MENU** and **▲** or **▼** to select BROKERING, press **MENU** to toggle between the external call and intercom call. When any one line is in talk mode, the other line will be put on hold automatically.
5. Press **MENU** on the calling handset to establish the 3-way conference.

During a 3-way conference call

6. Hanging up any handset will leave the other handset still in connection with the external call.

OR

1. Press **MENU** to select the SINGLE CALL on the calling handset.
2. Press **MENU** to confirm, the external call will be resumed and leave the internal call put on hold automatically.

Additional Handsets (for multi-handset packs only)

De-register a handset

1. In standby mode, press **MENU** and **▲** or **▼** to select SETTINGS.
2. Press **MENU** and **▲** or **▼** to select HANDSET SETTINGS.
3. Press **MENU** and **▲** or **▼** to select DE-REGISTER.
4. Press **MENU** and enter the 4-digit system PIN (Default 4-digit PIN is 0000).
5. Press **MENU** and **▲** or **▼** to select the handset that you want to de-register.

Note: All subscribed handsets are listed, except the handset you are using currently.

6. Press **MENU** and display will show "DEREGISTER HANDSET X?" (X denotes 1 to 5).
7. Press **MENU** to confirm.

Note: You cannot de-register a handset if any other system handset is in use.

Registering an additional handset

Your additional handset(s) will come pre-registered but should you need to register a handset, follow these steps.

1. In standby mode, press **MENU** and **▲** or **▼** to select SETTINGS.
2. Press **MENU** and **▲** or **▼** to select HANDSET SETTINGS.
3. Press **MENU** and **▲** or **▼** to select REGISTER HANDSET.
4. Press **MENU** and **▲** or **▼** to select the desired base (Base 1 to Base 4) you want to register. And enter the PIN (Default 4-digit PIN is 0000).
5. Press **MENU**, display will show "REGISTERING...".
6. Press *and hold* **PAGE** (for Easy View 3400) or **PAGE** (for Easy View 3450) on the base for approximately 10 seconds.

Note: "REGISTERING..." will display. A beep tone is emitted from the handset to indicate successful registration and the screen returns to idle mode.

If the base is found and the PIN is correct, an unused handset number will be assigned automatically.

If the PIN is incorrect, "INCORRECT PIN!" will display with an error tone, you will need to re-enter the correct PIN.

If the base is not found, "NO BASE FOUND" will display.

Select Base

1. In standby mode, press **MENU** and press **▲** or **▼** to select **SETTINGS**.
2. Press **MENU** and **▲** or **▼** to select **HANDSET SETTINGS**.
3. Press **MENU** and **▲** or **▼** to select **SELECT BASE**.
4. Press **MENU** and **▲** or **▼** to select base station that you want.
5. Press **MENU** to confirm.

If registration is not successful first time, please repeat the process again in case the base registration period ran out of time. If there are already 5 handsets registered to the base, the registration will fail. You must de-register another handset before you can register the new one. If your Telstra Easy View 3400/3450 handset is registered to more than one base, you can select which base to use. If you have a handset registered to more than one base and then deregister it from one of them, you will need to re-select which base to use.

Help

Phone does not work

- Have you installed the batteries correctly? See page 12.
- Check that the mains power is correctly connected.
- Is the handset switched off? To switch the handset on, see page 26.

No dial tone

- Is the telephone cord of the base plugged into the phone socket?
- Check that the mains power is switched on at the power point.
- Only use the telephone cord supplied with the phone.

Cannot dial out or receive calls

- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Has there been a power cut? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the batteries and mains power for 10 minutes, then reconnect and try again.

You have a dial tone, but the phone will not dial out

- If you are connected to a PABX, check whether you need to dial an access code.

Handset does not ring

- The ringer volume may be switched off. See page 39.
- Check that the mains power is correctly connected.
- Make sure the handset is registered to the base. See page 65.

No display

- The batteries may be flat, dead or incorrectly inserted.
- Recharge or replace the batteries.

Handset always shows "Searching Base..."

- Is the handset registered correctly to the base? See page 65.
- Check that the mains power is correctly connected.
- Check that the handset is within range of the base.
- Are the batteries low? Place the handset on the base/charger to recharge.

icon does not appear to be filling

- Try cleaning the charging contacts.
- Check that the mains power is correctly connected.

You hear the busy tone when you press

- Make sure the handset is in range of the base.
- Another handset registered to your Telstra Easy View 3400/3450 base may be on the line.

Answering machine does not record any messages

- The memory may be full. Play and delete old messages. See page 58.
- Answering machine messages have the wrong date and time (Telstra Easy view 3450 answering machine version only)
- Have you manually set the date and time? See page 40.

Cannot access your messages from another phone (Telstra Easy view 3450 answering machine version only)

- Have you changed the remote access security PIN code? See page 60.
- Always keep a note of the new PIN code in a safe place.
- Has remote access been disabled? To enable remote access, see page 60.

No Calling Number Display number/name displayed

- Have you subscribed to Telstra Calling Number Display? See page 43.
- The caller may have blocked their number.
- An exact name/number match was not found in your phonebook. Check that you have stored the complete number including area code.

Base unit does not ring, but the lights are on (Telstra Easy view 3450 answering machine version only)

- Have you connected the telephone line correctly?
- Is the base ringer set to off?
- You may have a faulty line or socket. Try using another socket.

Buzzing noise on my phone or on other electrical equipment nearby

- Sometimes your Telstra Easy View 3400/3450 can interfere with other electrical equipment if it is placed too close. It is recommended that you place your Telstra Easy View 3400/3450 at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.
- If you have an ADSL internet service ensure correct filters are installed to prevent interference.

Customer Helpline

If you are still experiencing difficulties, please call TechHelp on 1300 369 193 or email tcpsupport_au@vtech.com

General Information

Replacing the handset batteries

After a time, you may find that the handset batteries are running out of charge more quickly.

This is a standard sign of wear and the batteries will need replacing.

Replacement rechargeable Nickel Metal Hydride (NiMH) batteries can be purchased from TechHelp line on 1300 369 193 or your local electrical retailer. Slide off the batteries compartment cover and remove existing batteries. Insert the new batteries and replace the compartment cover until it clicks into place.

IMPORTANT

This equipment requires electricity to work. You will not be able to make any telephone calls when the power fails.

Alternative arrangements should be made for access to emergency services in times of power failure.

Safety

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.
- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries can be purchased from TechHelp Information Line on 1300 369 193 or your local electrical retailer.
- Do not open the handset (except to replace the handset batteries or the base). This could expose you to high voltages or other risks. Contact TechHelp Information Line on 1300 369 193 for all repairs.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.

General Information

- Your product may interfere with other electrical equipment, e.g. TV and radio sets clock/ alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.
- Dispose of batteries as per local/ state requirements.

Cleaning

Simply clean the handset and base with a damp (not wet cloth, or an anti-static wipe).

Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The product may heat up when the batteries are being recharged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm.

We recommend that you unplug the power and telephone line cord from the base for the duration of the storm.

Telstra accessories and replacement items

For a full range of accessories and replacement items for Telstra products, please call TechHelp Information Line on 1300 369 193.

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your Easy view 3400/3450 has a REN of 0.1. A total REN of 3 is allowed, if the total REN of 3 is exceeded, the telephone may not ring. With different telephone types there is not guarantee of ringing, even when the REN is less than 3.

Customer Service & Product Warranty

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase.

Customer Service

If you require assistance in operating this product please call the TechHelp Information Line on 1300 369 193 or contact us by e-mail at:

tcpsupport_au@vtech.com

If you are trying to access a Telstra Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact Telstra on 132200 for residential customers or 132000 for business customers.

Product Warranty

Subject to the conditions below, Telstra guarantees this product against any defect in materials or workmanship under conditions of normal use for a period of 24 months from date of purchase. The benefits conferred by this warranty are in addition to other warranties and remedies that are implied under the

Trade Practices Act and similar State and Territory laws (Statutory Rights). Subject to your Statutory Rights, the goods will not be eligible for service under this warranty if:

- a. Proof of purchase cannot be provided;
- b. The defect was caused by an accident, misuse, abuse, improper installation or operation, vermin infestation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by Telstra;

or

- c. The product has been damaged by lightning or a mains power surge.

To obtain service during the term of this warranty call the TechHelp Information Line on 1300 369 193 or contact us by e-mail at: tcpsupport_au@vtech.com

If it is necessary to have the product serviced, the Customer Service Representative will inform you of the product return process. Please ensure that:

- a. You provide proof of purchase;

- b. Your product is suitably packaged;
and
- c. You have included all components
from the original purchase.

Subject to your Statutory Rights:

- a. Any claim under this warranty is
limited to the cost of repair or
replacement of the product; and
- b. If the goods are found to be in
sound working order by the
authorised service centre, you may
be charged a fee for service and for
any other direct costs associated
with having the product delivered
for service.

For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof of
purchase is required so please keep
your receipt.



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