



Using the menu

- Press to open the main menu, scroll through using or . When the menu you want is displayed, press . Press or to scroll through the sub menus and press to select.
- and buttons let you select options displayed above the buttons on the display.
- Use to exit a menu or go back.
- If no buttons are pressed for 30 seconds the handset will return to the idle screen.

Nuisance Call Blocking

Block an incoming call according to your blacklist

- Press , scroll down to **Call Block** and press again. Enter the PIN (default 0000).
- Scroll to **Blacklist** and press .
- Block Mode** is displayed. Press .
- Scroll to the setting you require, either **Block all**, **Allow VIP** or **Block List** and press .
- Scroll or to display **Always On** or **Start & end** and press . If you select **Start & end**, enter the block call start time and press **OK**, then enter the end time and press **OK**.

Block incoming calls from a number in your Call list

- Press , to enter the Call List. Then scroll to the entry you want to block and press .
- Scroll down to **Call Block**, press .
- Screen will show the number that will be blocked. Press and number will be blocked.

Nuisance Call Blocking

Block an incoming call by prefix in your Call list

- Press , scroll down to **Call Block** and press again. Enter the PIN (default 0000).
- Scroll to **Blacklist** and press .
- Scroll to **Block number** and press .
- Scroll to **Add new** and press .
- Enter number** is displayed. Enter the required number, for example to block Overseas calls you can then enter 0011 which is the prefix for Overseas calls. Enter 0011 then press to save the prefix. You will hear the confirmation beep.

To activate the call block feature using the prefix you just entered:

- Press , scroll down to **Call Block** and press again. Enter the PIN (default 0000).
- Scroll to **Blacklist** and press .
- Block Mode** is displayed. Press .
- Scroll to **Block list** and press .
- Always on** is displayed. Press to save.
- You will hear the confirmation beep.

**Important:** The call block feature will not work if the Block Mode is set to Off.

View or dial a number in Call list

- The Call list stores details of the last 50 incoming calls.
- Press . Press or to scroll through the list.
- Press to dial the number.

Handset buttons and display icons

Phonebook open

New missed call received

Voice mail received

Line is in use

Battery charge status

Menu / Left option button

Enter Calls list.

Move up through menu options.

Increase volume.

Open redial list.

In standby mode, make/receive phone calls.

In talk mode switch handsfree on/off.

Access your stored phonebook.

Move down through menu options.

Decrease volume.

Alarm is set

Handsfree on

Handset ringer off

Answer machine on

Signal strength

Handset name

Do Not Disturb (DND)

Mute / Right option button

R

1 to 9 Speed dial buttons

Base buttons

Turn answer machine on/off.

Red light on the button is on when the answer machine is on.

Press to locate handsets.

Press to skip to previous message.

In use charging light

Blue light is on and flashes when phone rings or the handset is in use.

Steady when the handset is charging.

Delete

During playback, press to delete message playing. In idle, press and hold to delete all old messages.

Volume

Adjust speaker volume.

Skip

Skip forward to start of next message during playback.

Play

Button flashes when there are new messages. Press to play messages, and stop message during playback.

Answer machine

Your answer machine is on and ready to record messages. You can control it using the buttons on the base or using the handset **Answ Machine** menu.

Record your own outgoing message

- Press . Press to display **Answ Machine**, press .
- Scroll to **Answer Mode**, press .
- Scroll or to display **Answer + Rec** or **Answer only** and press .
- Scroll to display **Personalized** and press .
- Scroll to display **Record** and press . **Recording** is displayed and you'll hear a beep. Speak your message, then press to end recording.

Set the answer delay

Make sure the answer delay is set for your answer machine to answer before the voicemail service. Therefore, the answer delay should be less than on your voicemail service.

- Press . Press to display **Answ Machine**, press .
- Scroll to **Answ Setting** and press . **Ring delay** is displayed, press .
- Scroll or to display the number of rings you want (2-9) or **Time saver** and press .

Using the keypad

When entering letters you may need to press the same button a few times until the letter you want is displayed, e.g. press **2** once for **A**, twice for **B**, three times for **C**. To enter a space, press **0**. To toggle between upper and lower case characters, press and hold **#**.

Handset volume and sound

Incoming speech volume

During a call, press or to increase or decrease the volume of your caller's voice.

Handset ringer volume

- Press , scroll to **Personal Set**, press .
- Handset Tone** is displayed, press .
- Ring Volume** is displayed, press .
- Scroll or to adjust the volume, press to save.

Handset ringtone

- Press , scroll to **Personal Set**, press .
- Handset Tone** is displayed, press .
- Scroll to **Ring Melody**, press .
- Press or to hear ringtones, press to save.

Connecting to the NBN™

If you need help connecting your cordless phone to the NBN call us on 1800 834 273 or go to [www.telstra.com/NBNgatewaysetup](http://www.telstra.com/NBNgatewaysetup)

Need some help?

If you need help, call us on 13 22 00. You can also go to <https://www.telstra.com.au/support/category/home-phone> for online support

[telstra.com/fix](http://telstra.com/fix)

[crowdsupport.telstra.com.au](http://crowdsupport.telstra.com.au)

Troubleshooting

Most problems can be fixed with a few simple checks.

Problem	Solution
Phone doesn't work	Have you activated the batteries correctly? Check that the mains power is correctly connected.
No dial tone	Only use the cables supplied. Make sure the telephone line cord is plugged in correctly.
You have a dial tone, but the phone will not dial out	If you are connected to a switchboard, check whether you need to dial an access code.
Handset not charging	Make sure the handset is turned on before placing on the base or charger to charge.
Can't make or receive calls	Check that the mains power is correctly connected. The batteries may need recharging.
Phone ringer does not ring	Check if ringer volume is switched off. Check if Call Block or DND is not active or switched on. When DND is switch on <b>DoNotDisturb</b> is displayed.