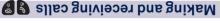




### If Auto Pick-Up is set to On, lift the handset Answer a call

Press green \$\int \text{then dial the phone number.} Press red \$\int \text{to end the call.} Make and end a call



# 3 Using your phone

## is ready to use. Your Easy Control 202

hole, grip the batteries and gently pull them out. partery compartment cover and using the finger (E) If you need to remove the batteries, open the

#### for 16 hours.

place the handset on the charger to charge 2 Activate the batteries as shown above. Then end into the wall power socket and switch on. pepind the retaining clip and plug the other the underside of the charger, secure the cable the mains power adaptor into the socket on 1 For each additional handset and charger: plug

## Set up your additional handsets



before using the handset for the batteries for 16 hours i Important: you should charge

#### for 16 hours.

base to charge the batteries 3 Place the handset on the .emij prompt to set the date and

Once found, follow the a link with the base station. 2 The handset will check for handset.

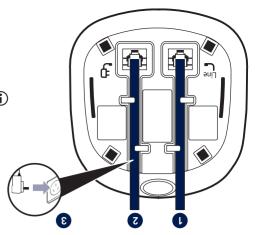
from the bottom of the pulling the plastic tab away Activate the batteries by

# 2 Charge



caused to your phone by using any other accepts no responsibility for damage batteries must be the same type. Telstra not work. Any replacement rechargeable eupplied in this box, or this product may adaptors, cables and rechargeable batteries Important: Only use the mains power

- into the wall power socket and switch on. 3 Plug the other end of the power adaptor provided.
- pase, with the cable clipped in the groove 2 Plug the mains power adaptor into the plug the other end into the wall socket. 1 The telephone line cord is already fitted,



ni guld 🚺

(already in handset) rechargeable batteries dAm033 HMiN AAA xS





adaptor

bower

Mains



Charger



Handset

## For each additional handset

(grkeady in nandset) rechargeable batteries dAm033 HM-iN AAA xS









Ваѕе



напазет

What's in the box

# General information

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a

To find out more information about your consumer rights if your device is faulty, please call us on 13 22 00 or go to

https://go.telstra.com.au/helpandsupport/ home-phone/ or http://www.telstra.com/ faultyproducts

## How to recycle your equipment

When the Telstra Easy Control 202 reaches its end of life, it needs to be disposed of according to local laws and regulations, please contact the customer service helpline found in this user guide for information on how to dispose of the product free of charge.

## Important safety instructions

Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property:

Keep all slits and openings of the phone unblocked. Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site.

Do not use while wet or while standing in water.

Do not use this product near water (for example, near a bath tub, kitchen sink or swimming pool).

Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.

Never insert objects of any kind into the product

vents as that may result in fire or electric shock. Unplug this product from the wall outlet before cleaning.

Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this user guide.

Do not overload wall outlets and extension cords.

Avoid using during an electrical storm. Use a surge protector to protect the equipment.

Do not use this phone to report a gas leak. especially if you are in the vicinity of the gas line.

Small metal objects may stick to the handset due to the presence of magnetic fields on the handset. Exercise caution when used where metal objects can be picked up.

## Warning

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

#### Cleaning

Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.

Never use household polish as this will damage the product. Never use a dry cloth as this may cause static shock.

## **Technical Information**

How many telephones can I have? All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your Telstra Easy Control 202 has a REN of 0,2. A total REN of 3 is allowed. If the total REN of 3 is exceeded, the telephones may not ring. With different telephone types, there is no guarantee of ringing, even when the REN is less than 3.

**GETTING TO** KNOW YOUR TELSTRA EASY CONTROL 202 PHONE WITH **ANSWERING MACHINE** 



# Using the menu 🚾 💃

- Press to open the main menu, scroll through using 🚳 or 😲. When the menu you want is displayed, press 🚰. Press 🚳 or  $\mathfrak{P}$  to scroll through the sub menus and press to select.
- and with buttons let you select options displayed above the buttons on the display.
- Use to exit a menu or go back.
- If no buttons are pressed for 30 seconds the handset will return to the idle screen

## **Nuisance Call Blocking**

## Block an incoming call according to your blacklist

- 1 Press , scroll down to Call Block and press again. Enter the PIN (default 0000)
- 2 Scroll to **Blacklist** and press
- 3 Block Mode is displayed. Press
- Scroll to the setting you require, either **Block** all, Allow VIP or Block List and press (Menu).
- 5 Scroll or to display Always On or Start & end and press

If you select Start & end, enter the block call start time and press **OK**, then enter the end time and press OK.

## Block incoming calls from a number in your Call list

- 1 Press a, to enter the Call List. Then scroll to the entry you want to block and press
- 2 Scroll down to Call Block, press
- Screen will show the number that will be blocked. Press and number will be blocked.

## **Nuisance Call Blocking**

## Block an incoming call by prefix in your Call list

- 1 Press , scroll down to Call Block and press again. Enter the PIN (default 0000).
- 2 Scroll to **Blacklist** and press
- 3 Scroll to **Block number** and press
- 4 Scroll to **Add new** and press end.
- 5 Enter number is displayed. Enter the required number, for example to block Overseas calls you can then enter 0011 which is the prefix for Overseas calls. Enter 0011 then press to save the prefix. You will hear the confirmation been

## To activate the call block feature using the prefix you just entered:

- 1 Press, scroll down to Call Block and press again. Enter the PIN (default 0000)
- 2 Scroll to **Blacklist** and press Fig.
- 3 Block Mode is displayed. Press
- 4 Scroll to **Block list** and press .
- 5 Always on is displayed. Press to save.
- 6 You will hear the confirmation beep.

Important: The call block feature will not work if the Block Mode is set to Off.

## View or dial a number in Call list 🕮

- 1 The Call list stores details of the last 50 incoming calls
- 2 Press 📤 . Press 🚳 or 🙂 to scroll through the list.
- 3 Press 🔓 to dial the number.

# Handset buttons and display icons Phonebook open

Voicemail received Flashing - new voicemail Steady - voicemail has been listened to.

New missed call received

Line is in use Flashing - incoming call.

**Battery charge status** Empty and flashing when needs recharging.

#### Menu / Left option button

Press to enter the main menu, access sub-menus and confirm

Enter Calls list. Move up through menu options. Încrease volume.

Open redial list.

B. C In standby mode, make/receive phone calls. In talk mode switch handsfree on/off.

â Access your stored phonebook. Move down through menu options. Decrease volume.

Press during a call to mute your mic R (Recall) used on Network services like, Call Waiting, Call Froward and 3-way Chat. Press and hold to enter a pause (P) when dialling.

Alarm is set

HANDSET

OK

(A) â

01/01 12:23

▼▲ 5▶

C

Calls

(×

(R)

(ඉ) ල

(2<sup>AB</sup>)(3<sup>PE</sup>)

(8<sup>T</sup>V) (9<sup>WZ</sup>)

(O\_) (#

(4<sup>GH)</sup> (5 JK) (6<sup>MN)</sup>

Press and hold to make an

registered to the base.

internal call to other handsets

Handsfree on

Handset ringer off

Signal strength

Handset name

DND setting on or off.

Answer machine on

Flashing – new messages.

O Do Not Disturb (DND)

In standby mode, press to turn

Mute / Right option button

Press to confirm the option

above the button, to delete or

go back to the previous screen.

End a call. Press and hold to turn handset

1 to 99 Speed dial buttons When a direct memory number is stored, in standby, press and hold to dial a stored speed dial

#### **Base buttons** Answer On During playback, press to delete message playing. In idle, Turn answer machine press and hold to delete all on/off old messages Red light on the button is on when the answer machine is on. Answer Delete Adjust speaker volume. Skip Play ▶ ■ Skip Press to locate handsets. Skip forward to start of next message during playback. Press to skip to In use charging light Button flashes when there are previous message Blue light is on and new messages. Press to play flashes when phone messages, and stop message rings or the handset is during playback. in use. Steady when the handset is charging.

## **Answer machine**

Your answer machine is on and ready to record messages. You can control it using the buttons on the base or using the handset Answ Machine menu.

#### Record your own outgoing message

- 1 Press Press to display **Answ Machine**, press
- 2 Scroll to Answer Mode, press ...
- 3 Scroll or Uto display Answer + Rec or Answer only and press
- 4 Scroll to display Personalized and press
- 5 Scroll g to display **Record** and press **Recording** is displayed and you'll hear a beep. Speak your message, then press to end recording.

#### Set the answer delay

Make sure the answer delay is set for your answer machine to answer before the voicemail service. Therefore, the answer delay should be less than on your voicemail service.

- 1 Press Press to display **Answ Machine**, press
- 2 Scroll 👽 to **Answ Setting** and press 🐷 **Ring delay** is displayed, press 🐷
- 3 Scroll 🚳 or 😲 to display the number of rings you want (2-9) or Time saver and press 🔭

#### Using the keypad

When entering letters you may need to press the same button a few times until the letter you want is displayed, e.g. press 23 once for

A, twice for B, three times for C To enter a space, press **0**.

To toggle between upper and lower case characters, press and hold #

## Handset volume and sound

#### Incoming speech volume

During a call, press or to increase or decrease the volume of your caller's voice.

## Handset ringer volume

- 1 Press , scroll to Personal Set, press Menu
- 2 Handset Tone is displayed, press (Menu)
- 3 Ring Volume is displayed, press
  4 Scroll or to adjust the volume, press Menu to save.

## Handset ringtone

- 1 Press , scroll up to Personal Set, press
- 2 Handset Tone is displayed, press
- 3 Scroll to Ring Melody, press ...
- Press or uto hear ringtones, press to save.

## Connecting to the NBN™

If you need help connecting your cordless phone to the NBN call us on 1800 834 273 or go to www.telstra.com/NBNgatewaysetup

## Need some help?

If you need help, call us on 13 22 00. You can also go to https://www.telstra.com. au/support/category/home-phone for online



(1) telstra.com/fix



crowdsupport.telstra.com.au

## **Troubleshooting**

Most problems can be fixed with a few simple checks

Problem	Solution
Phone doesn't work	Have you activated the batteries correctly? Check that the mains power is correctly connected.
No dial tone	Only use the cables supplied. Make sure the telephone line cord is plugged in correctly.
You have a dial tone, but the phone will not dial out	If you are connected to a switchboard, check whether you need to dial an access code.
Handset not charging	Make sure the handset is turned on before placing on the base or charger to charge.
Can't make or receive calls	Check that the mains power is correctly connected. The batteries may need recharging.
Phone ringer does not ring	Check if ringer volume is switched off. Check if Call Block or DND is not active or switched on. When DND is switch on

**DoNotDisturb** is displayed.