



**FOR MORE INFORMATION**

☎ 125 8880 or from a non-telstra phone

☎ 13 2200 and say “pre-paid”

🏠 [telstra.com/ppmbb](http://telstra.com/ppmbb)

🏠 visit a telstra store or partner

GETTING TO  
KNOW YOUR  
TELSTRA  
PRE-PAID  
4G WI-FI (760S)

IT'S HOW  
WE CONNECT



# LET'S GET THIS SHOW ON THE ROAD

Your Telstra Pre-Paid 4G Wi-Fi (760S) has been tested to highest standards to deliver you the best possible coverage and speed experience on the network without equal.

This guide will help you get started as quickly and easily as possible. It'll guide you through installation and help you out with any tricky bits.

If all goes to plan, you'll be up and running in no time.

# WHAT'S INSIDE

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# SAFETY FIRST

Please read all the safety notices before using this device.

Do not use your device near fuel or chemicals or in any prescribed areas such as service stations, refineries, hospitals, and aircraft. Obey all warning signs where posted.

## RADIO FREQUENCY SAFETY INFORMATION

Your device has an internal antenna. For optimum performance with minimum power consumption, do not shield the device or cover with any object. Covering the antenna affects signal quality, and may cause your device to operate at a higher power level than needed, and may shorten battery life.

## RADIO FREQUENCY ENERGY

Your device is a low-power radio transmitter and receiver. When switched on it intermittently transmits radio frequency (RF) energy (radio waves). The transmit power level is optimised for best performance and automatically reduces when there is good reception. Maximum power is only used at the edge of network coverage so under most circumstances, the power output is very low. Under poor network conditions the Telstra Pre-Paid 4G Wi-Fi (760S) transmits at a higher power, may get hot and have significantly shorter battery life.

## DECLARATION OF CONFORMITY – MAXIMUM PERMISSIBLE EXPOSURE

Your device is designed to be used at least 20 cm from the body. We declare that the product detailed in this manual, and in combination with our accessories, conforms with the essential requirements of the Radio Communications Standard (Electromagnetic IC Radiation Human Exposure) 2003 and the Australian Communications and Media Authority Section 376 of the Telecommunications Act 1997 when used at a distance of not less than 20 cm from the body. The worst case SAR test result for 10g tissue size measured at 10mm distance is 1.393 mW/g.



## ROHS DECLARATION (RESTRICTION OF HAZARDOUS SUBSTANCES)

The manufacturer declares that your device is free from hazardous materials and complies with EU directive 2002/95/EC (commonly known as RoHS) and the amendments.

# LET'S GET STARTED

## YOUR PACKAGE CONTAINS THE FOLLOWING:

- Telstra Pre-Paid 4G Wi-Fi (760S) device and battery
- Telstra Pre-Paid SIM card
- Telstra Pre-Paid Welcome Guide
- This Getting Started Guide
- Micro USB charging cable
- AC adapter
- Manufacturer's warranty card

## YOU CAN ALSO PURCHASE THE FOLLOWING ACCESSORIES FOR YOUR DEVICE:

- External antenna – improves performance in areas with low signal strength. See your local Telstra store or partner for assistance with picking the best antenna option for you as well as help with installation.

Information on accessories is available at:

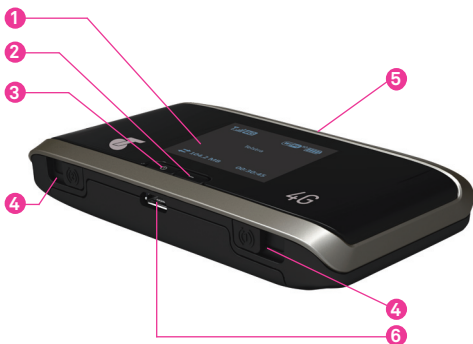
<http://www.netgear.com/telstraaccessories>

- MicroSD™ card – for external data storage (available at consumer electronics stores)

## YOU CAN USE YOUR DEVICE WITH THESE OPERATING SYSTEMS:

- Windows® 8 (32/64-bit) and Windows RT®
- Windows® 7 (32/64-bit)
- Windows Vista® (SP2 32/64-bit)
- Windows XP (SP3, Media Centre Editions 32/64-bit)
- Mac OS® X 10.5.8 or later

# YOUR TELSTRA PRE-PAID 4G WI-FI (760s)



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## 1 LCD screen

Displays status icons, messages, and your SSID (Wi-Fi Network Name) and Security Key

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## 2 Navigation key

- Press the Navigation key to cycle through the LCD screens.
- If the feature is enabled, press and hold the Navigation key for 3 seconds to lock /unlock all the keys. Go to <http://m.home> to enable key lock.
- Press and hold the Navigation key and WPS button for 3 seconds to toggle audio alerts (mute/enable).

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### **3 Power key**

Press the Power key for a few seconds to turn your Telstra Pre-Paid 4G Wi-Fi (760S) On.

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### **4 External antenna connectors**

You can connect an external antenna to boost your signal. The antenna connector type is TS9. Antennas with this connector type are available from selected Telstra stores and partners. For information on the correct way to attach an antenna, see page 19.

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### **5 WPS button**

Press to connect WPS-enabled Wi-Fi devices to your Wi-Fi network without the use of a keyboard.

See page 20.

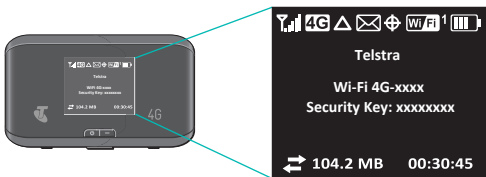
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### **6 AC adapter / Micro USB port**

Use the adapter to recharge the battery.

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NOTIFICATION	DESCRIPTION	
	Signal strength	1 bar — low level 5 bars — excellent
	Network type	4G
		HSPA+ Dual-Carrier
		3G
	Roaming	Connected to a network other than Telstra's
	Alert	Go to the device home page <a href="http://m.home">http://m.home</a> to check for messages including SMS usage alerts.
	GPS	Continuous tracking or searching for a satellite fix
	Wi-Fi On/Off	Shows the number of devices connected
	Battery level	4 bars — fully charged 1 bar — battery low outline — critical (Less than 10% charge)



## QUICK REFERENCE SECTION

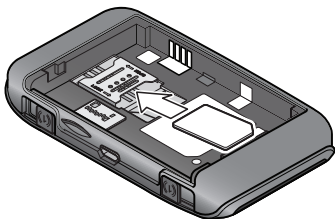
Web Interface (device home page)	<a href="http://m.home">http://m.home</a>
Web Interface Password	admin
Default SSID (Wi-Fi network name)	Wi-Fi 4G-xxxx Displayed on the LCD screen
Default Security Key (Wi-Fi password)	8 digits which are unique to your device, displayed on the LCD screen
Restore Defaults	Press and hold the Power key and WPS button for 5 seconds

If you can't locate your Wi-Fi credentials or Password, check the label inside the device, under the battery.

# GETTING CONNECTED

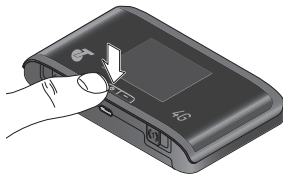
## 1. INSERT SIM AND BATTERY

Your SIM card should already be inserted. However, if you are replacing the SIM, remove the back cover by sliding it down, then insert the SIM card as shown below. Then insert the battery and replace the cover.



## 2. SWITCH DEVICE ON

Press and hold the Power key for a few seconds to turn on your Telstra Pre-Paid 4G Wi-Fi (760S). The LCD will display your credentials including SSID (Wi-Fi Network Name) and Security Key.



## 3. SEARCH FOR WIRELESS NETWORKS

- Ensure your computer or other device has Wi-Fi enabled and search for wireless networks. Refer to your Wi-Fi enabled device's manual for further details on searching for wireless networks.

Mac users: Make sure AirPort is turned on.

#### 4. SELECT SSID AND ENTER SECURITY KEY

- Select the Wi-Fi Network Name (SSID) displayed on the LCD of your device, then click Connect.
- Type in the Security Key as it appears on the LCD screen and click OK.

**Wi-Fi Network Name (SSID) :** Wi-Fi 4G-xxxx

**Security Key:** xxxxxxxx

#### 5. ACTIVATE YOUR SIM CARD

Activate online via [telstra.com.au/activate](http://telstra.com.au/activate)

or

Activate via the Web Interface at <http://m.home>

Click on My Account located at bottom of page and follow the prompts to activate.

If you have any issues activating, you can contact our support centre on 125 8887 or from a non-Telstra phone call 13 2200 and say "Pre-Paid".

For more information on activating or managing your service, see your Telstra Pre-Paid Welcome Guide.

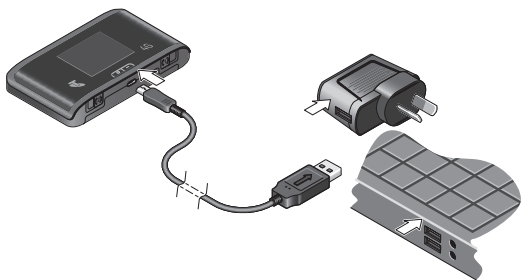
## 6. ENDING YOUR SESSION

Switch off your device or disconnect via your Wi-Fi network icon status bar.

## RECHARGING YOUR BATTERY

Your battery comes partially charged. When you need to recharge it:

- Plug the micro USB cable into the device.
- Plug the other end of the cable into the AC adapter and plug the adapter into an electrical outlet, or plug into the USB port on your computer.



# USING THE WEB INTERFACE

You can activate, check data usage and manage your settings via the Web Interface. You can only access the Web Interface while your device is connected.

## LOGIN TO THE WEB INTERFACE

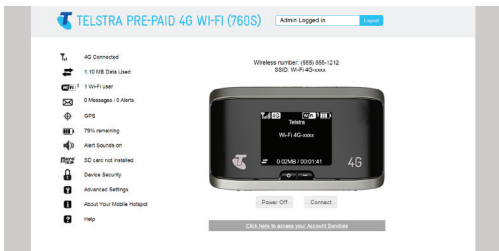
- Open a web browser and enter <http://m.home> in the address bar.
- To make changes you'll need to login as Administrator.
- Click Admin Login and enter the default password:

**Admin Password:** admin

For full details on using the Web Interface, click the 'Help' button.

## MONITOR YOUR USAGE

- You will receive SMS alert notifications when your estimated data usage reaches 80% and 100% of your included allowance.
- Login to <http://m.home> and click on Messages/Alerts to view your messages.



## MODIFY ADMIN LOGIN, SSID AND SECURITY KEY

- Once you have logged into the Web Interface, select Device Security from the column on the left hand side.
- You can then change your default settings for the Web Interface login, SSID (Wi-Fi Network Name) and Security Key (Wi-Fi Password) by updating the relevant field, select Save, then disconnect and reconnect your device.
- You can also prevent your SSID and Security Key from being visible on the LCD screen by unticking the check box.

**Note:** If you reset your device, you will need to enter the factory default password.

**Device Security**

Administrator Login:

SSID:

Show SSID on device:

Wi-Fi encryption:

Security Key:

Security Key visible on device:

Save Cancel

**Note:** If you modify the SSID or Security Key you will need to disconnect and then reconnect your device.

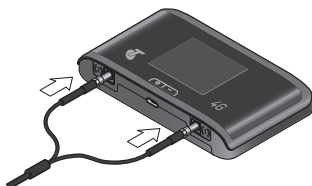
# EXTRA FEATURES

## CONNECTING AN EXTERNAL ANTENNA

- Slide the antenna doors open.



- Connect the antenna to the TS9 port.



## CONNECTING WPS ENABLED DEVICES

- Press and hold the WPS (Wi-Fi Protected Setup) button on your device, then press the Power key when prompted on the LCD.
- Within 2 minutes, press the WPS button on the device you want to connect to your Wi-Fi network. The Telstra Pre-Paid 4G Wi-Fi (760S) and the other device communicate with each other and establish the connection.

### Handy Hint

Use the Navigation key located next to the Power key to cycle through display screens. Go to screen 4/4 to view WPS setup.



## INTERNATIONAL ROAMING

Stay in touch or connected when you're travelling overseas with Telstra Pre-Paid international roaming.

International roaming is already set up on your Telstra Pre-Paid service, however you will need to enable this setting from the Wi-Fi home page.

Different rates apply to use your service overseas. For a full list of countries and charges for international roaming see [telstra.com.au/roaming](https://telstra.com.au/roaming)

# PROBLEM SOLVING

## WHY CAN'T I CONNECT?

If you are having an issue accessing the internet try the following suggestions:

- Turn off your device and take the battery out, wait 10 seconds, put the battery back in and turn your device on.
- Restart your computer.
- Turn off or temporarily disable any Security Programs or Firewalls.
- If possible try using another computer or Wi-Fi device to connect.

See next page for frequently asked questions.

## FREQUENTLY ASKED QUESTIONS

### How do I go back to the home page (Web Interface)?

Open your browser and type in <http://m.home> or <http://192.168.1.1>

### What is my Admin Password?

The Admin Password for the home page (Web Interface) enables you to configure your device. The default Admin Password is **admin**

### What do I do if I changed the Security Key or Admin Password and then forgot it?

If you have changed your Admin Password or Security Key and subsequently forgotten it, press and hold the WPS button and Power key for 5 seconds to reset them to the factory defaults.

### How do I access the LCD display?

Press the Navigation key located next to the Power key to cycle through the LCD display screens.

Use the Telstra Pre-Paid 4G Wi-Fi (760S) display to view notice of alerts and messages, update firmware, view your Wi-Fi credentials and access WPS setup.

**Note:** If you have configured your device not to show the Wi-Fi credentials on the main LCD screen, you can still access them by cycling through the display screens.

## WARRANTY AND SUPPORT

All calls and support for PIN numbers, SIM card registration, account and billing information, network services and other general enquiries should be directed to Telstra at:

[livechat.telstra.com](https://livechat.telstra.com) or call 125 8880 or from a non-Telstra phone call 13 2200 and say “Pre-Paid”.

See your warranty card for warranty and service information.

For additional information, visit [netgear.com/support](https://netgear.com/support) to access the full user manual and to download firmware updates.

## TECHNICAL SPECIFICATIONS

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<b>Network and Frequency Band</b>	Quad Band 4G 900/1800/2100/2600 MHz Tri Band 3G 850/900/2100 MHz
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<b>Dimensions (W×H×D)</b>	96 x 57 x 16.5 mm
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<b>Weight</b>	100g
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<b>microSD™ or microSDHC™ card</b>	Up to 32GB
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<b>External Antenna Ports</b>	TS9
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<b>Operating Systems</b>	Windows® 8 (32/64 bit) and Windows RT Windows® 7 (32/64 bit) Windows Vista® (SP2 32/64 bit) Windows XP (SP3, Media Centre Editions 32/64 bit) Mac OS® 10.5.8 and above.
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# EXTRA BITS YOU SHOULD KNOW

## COVERAGE

The Telstra Mobile Network offers 4G in all capital CBDs and associated airports, many surrounding areas and in over 100 regional areas. You'll automatically switch to our fastest available 3G in other coverage areas around Australia. Check coverage at [telstra.com/coverage](http://telstra.com/coverage).

## NETWORK LOCK

- Your wireless device is locked to the Telstra network.
- When you insert a non-Telstra SIM card you are presented with unlock instructions.
- Contact Telstra to obtain your 8 digit unlock code.
- An unlocking fee may apply.
- 5 incorrect attempts will block the unlock process and the device will then only work with a Telstra SIM card.
- Contact Telstra for more information.

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