



Telstra StayConnected supported device list effective March 2019

This list may be updated at any time without notice. The most up-to-date version will be available at telstra.com/stayconnected so please check back for the most updated list. Not all devices listed as compatible with Telstra StayConnected App will be able to access all features of the app.

StayConnected Advanced is available on all devices listed

Tier 1 Devices – \$140 exchange/replace or \$99 screen repair

Device	Eligible for Screen Repair	App compatible
Telstra Tough 3 (T55)	Yes	No
Telstra Tough 4 (T55A)	Yes	No

Device	Eligible for Screen Repair	App compatible
Telstra T20	Yes	No
Telstra Flip 2	Yes	No

Tier 2 Devices – \$190 exchange/replace or \$99 screen repair

Device	Eligible for Screen Repair	App compatible
Apple iPad Air	Yes	Yes
Apple iPad Air 2	Yes	Yes
Apple iPad Air mini 2	Yes	Yes
Apple iPad mini	Yes	Yes
Apple iPad mini 3	Yes	Yes
Apple iPad mini 4	Yes	Yes
Apple iPad (9.7 inch)	Yes	Yes
Apple iPad Pro (9.7 inch)	Yes	Yes
Apple iPad Pro (11 inch)		
Apple iPad Pro (12 inch)	Yes	Yes
Apple iPad Pro (12.9 inch)	Yes	Yes
Apple iPhone 6	Yes	Yes
Apple iPhone 6 Plus	Yes	Yes
Apple iPhone 7	Yes	Yes
Apple iPhone 7 Plus	Yes	Yes
Apple iPhone 8	Yes	Yes
Apple iPhone 8 Plus	Yes	Yes
Apple iPhone X	Yes	Yes
Apple iPhone XR	Yes	Yes
Apple iPhone XS	Yes	Yes
Apple iPhone XS Max	Yes	Yes
Apple iPhone SE	Yes	Yes
Google Pixel	Yes	Yes
Google Pixel XL	Yes	Yes
Google Pixel 2	Yes	Yes
Google Pixel 2 XL	Yes	Yes

Device	Eligible for Screen Repair	App compatible
Google Pixel 3	Yes	Yes
Google Pixel 3 XL	Yes	Yes
HP Pro X2	No	No
HTC One (M8)	Yes	Yes
HTC One (M9)	Yes	Yes
HTC One 10	Yes	Yes
HTC U11	Yes	Yes
Huawei Mediapad M1 8.0	Yes	Yes
Huawei P8 lite	Yes	Yes
Huawei P9	Yes	Yes
LG G5	Yes	Yes
LG K11 Plus		
LG G6	Yes	Yes
LG Nexus 5X Carbon	Yes	Yes
Microsoft Surface Go	No	No
Microsoft Surface Pro	No	No
Oppo R15 Pro	Yes	No
Samsung Galaxy A5	Yes	Yes
Samsung Galaxy Note 4	Yes	Yes
Samsung Galaxy Note 5	Yes	Yes
Samsung Galaxy Note 8	Yes	Yes
Samsung Galaxy Note 9	Yes	Yes
Samsung Galaxy Note Edge	Yes	Yes
Samsung Galaxy Note (10.1 inch)	Yes	Yes

