

Google Pixel 7 pre-order offer redemption

You can redeem a bonus bundle including a **Google Nest Hub (2nd gen), Pixel Buds A-Series and Pixel Stand wireless charger**, when you pre-order **the Google Pixel 7 Pro between 1.45am AEDT, 7 October and 8:59am AEDT, 13 October 2022.**

You can pre-order the Pixel 7 Pro on repayment, or outright with a Telstra account. You must receive your Pixel 7 Pro before attempting to redeem your bonus bundle.

You must redeem your bonus bundle between 9am AEDT 13 October and 11:59PM AEDT 13 November 2022.

How to redeem your bonus bundle

To redeem:

1. Visit the Google redemption portal at <https://promo-rewards.com/7proreward> and complete the webform by 11.59pm AEDT, 13 November 2022.

You must provide:

- Purchase date
 - Order number
 - IMEI for all participating products (you can find instructions on how to find your IMEI in the Get Started section of the Google redemption portal before submitting your claim).
 - Proof of purchase or contract front cover page must show a date within the eligibility period.
2. Submit the claim and receive a claim number in the format of (xxx-xxx-xxx).
- You'll receive an email notification of your claim number immediately once your claim has been submitted.
 - If you don't receive this number you have not successfully submitted a claim and you can contact 7proreward@promo-rewards.com
3. You'll receive an email either advising of approval or non-approval of your claim within five (5) business days of submitting your claim.
- If you're advised that your redemption isn't approved, you'll have a further seven (7) days from the date of non-approval to update the details of your redemption via the Google redemption portal, utilising your claim number and phone number.
 - If you feel that you've received a wrongful non-approval status, please contact Google at 7proreward@promo-rewards.com
4. Successful claims will receive an email or SMS with tracking details from StarTrack once the bonus bundle has been dispatched. Please note, shipping of the bonus bundle could take up to six weeks from redemption approval.
5. You can track the status of your claim by entering your claim number and email address at the following URL: <https://promo-rewards.com/7proreward>

Limit of 1 bonus bundle (Google Nest Hub, Pixel Buds A-Series and Pixel Stand wireless charger) per device purchased, with a total limit of 5 bundles per customer. The Google bonus bundle is not transferable or exchangeable and cannot be redeemed for cash.