# **Telstra**

#### **HOW TO USE YOUR TELSTRA T1000S TELEPHONE FEATURES**

#### To Use Call Back When a Number is Busy<sup>1</sup>

This feature enables you to arrange an automatic call back to a busy number.

When you hear | Busy Tone |



press Call







#### To Cancel Call Back

















# Using Telstra Voice Assistant<sup>2</sup>











Telstra Voice Assistant can help you activate and de-activate Telstra Phone Features, eq Call Waiting and Call Forward.

### IMPORTANT SAFETY INSTRUCTIONS



Do not use the telephone during an electrical storm as it is possible to get a shock.

Refer to the Telstra White Pages directory for further information.

#### **RENTAL TERMS AND CONDITIONS**

Your rental telephone is subject to the terms and conditions set out in the Standard Form of Agreement that is available from most Telstra Shops. OR visit www.telstra.com.au/sfoa

#### **RENTAL TELEPHONE FAULTS**

For any faults call 13 2203 for residential or 13 2255 for business customers or refer to the White Pages Directory.

### **CARE OF THE TELEPHONE**

- Avoid hard knocks and do not drop the telephone.
- Keep the telephone away from heaters.
- Clean the telephone with a damp cloth. Do not use detergents or immerse the telephone in water.
- The performance of the telephone may be affected by electro-magnetic interference if placed near radio transmitters, diathermy machines, welding machines etc.
- 1 Applicable usage charges and call costs apply. Available most areas.
- 2 Telstra Voice Assistant will be available from June 2003, subject to terms and conditions available from Telstra.

# Telstra T1000S

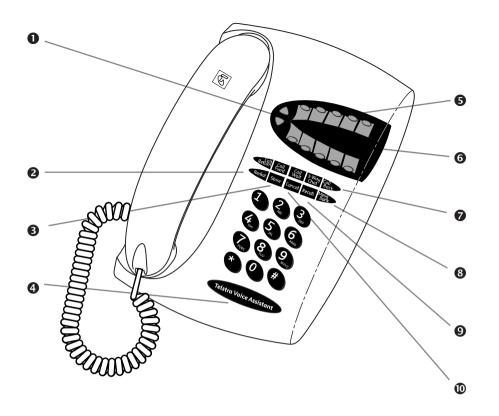
# Standard Rental Telephone

# **User Guide**

To fully benefit from the features of this Australian designed and manufactured telephone, please read the User Guide and keep handy for future reference.



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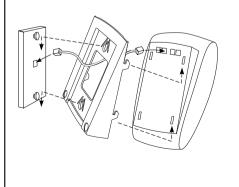


# T1000S Explanatory Diagram

- 1. Ringer and earpiece volume level
- 2. Redial button used to easily redial the last number dialled
- 3. Store button used to store numbers in one touch memories. This button is also used to adjust ringer volume
- 4. Telstra Voice Assistant button for voice activation/de-activation of phone features
- 5. 10 One Touch Memory buttons
- 6. Double sided memory card, lift clear window
- 7. One Touch phone feature buttons
- 8. One Touch MessageBank button
- 9. Recall button used to make an enquiry call
- 10. Cancel button used to turn off phone features eq Call Wait

# **Wall Mounting**

A wall-mounting bracket can be purchased separately from Telstra.



Wall mounting diagram

### **GETTING STARTED**

# When you unpack the telephone you will need to ensure the cords are placed in the slots in the base as per diagram below.

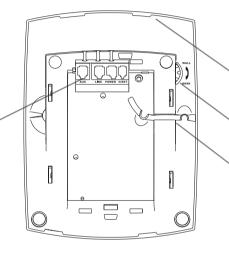
Connect the telephone to a line, lift the handset and check for dial tone. This ensures the telephone is powered up and will ring correctly.





Repeat this step whenever the telephone has been disconnected from the line.

An additional line socket is located at the rear to allow connection of other ACA equipment, eq answering machine, extension ringer or modem



Handset park groove is located at the top edge of the telephone

Handset hook is set in position by rotating the dial

Handset cord clamp

### **TELEPHONE OPERATION**

# Adjusting the Ringer Volume When the Telephone is Idle

The ringer has two levels, high and low.









Setting will be saved. Confirmation tone will stop at min or max setting.

# Adjusting the Ringer Volume When the Telephone is Ringing



While the phone is ringing

# Adjusting the Handset Earpiece Volume Setting





Adjusts the handset earpiece volume to one of four levels. Confirmation tone will stop at min or max setting.

**Note**: The earpiece volume will reset to normal when the handset is replaced.

The T1000S also provides a magnetic coupling in the handset for use with hearing aids with a 'T' position switch.

#### Last Number Redial



Wait for Dial Tone



This redials the last number dialled.

# **Dialling from Memory**



Wait for Dial Tone Select and press Memory



# **Programming the 10 Memory Buttons**





Dial phone number

and select and press



Note: Hang up after programming each Memory button. Use 3-Way Chat button to enter a 1.5 second pause if required.

## Storing the Last Number Dialled into Memory





Select and press



#### USING MESSAGEBANK®1

If you are a *MessageBank*® user, it's now even easier to retrieve your messages. Your T1000S is programmed to access Telstra Home Messages 101 and MessageBank.

#### To Retrieve a Message from Your MessageBank®



Wait for Dial Tone press



Follow MessageBank prompts

## You Can Store Your PIN Under the MessageBank® Button



Press









Note: A PIN is not required for Telstra Home Messages 101

# To Retrieve a Message from Your MessageBank® When You Have Stored Your PIN



Wait for Dial Tone



press wait for the password prompt, press



Follow MessageBank prompts

# To Delete your PIN









You can change the programmed number to access other messaging services, eg MessageBank Virtual & MessageBank Combined.

# To Change Your MessageBank® Access Number and PIN to Access Other Messaging Services







press book enter access number press book





#### 1. Monthly call charges may apply

### HOW TO USE YOUR TELSTRA T1000S TELEPHONE FEATURES

## To Turn on Call Waiting



Wait for Dial Tone press Store







This feature allows you to answer a second call when you are on the phone.

When you are on a call and you hear two beeps:

to swap between callers.

Press

to hang up one caller and return to the caller on hold.

Press

to talk to both callers at the same time1.

# To Turn Off Call Waiting



Wait for Dial Tone Press Cancel









## To Make an enquiry Call While You are on a Call

This feature enables you to call a second person while you are on a call.

During a call press Recall



Dial second person

To return to first caller after the second to end the second call.

person hangs up, press Recall otherwise press Cancel

# To Have a 3-Way Chat1

This feature enables you to establish a 3 way conversation.

Dial first person



Wait for Dial Tone Dial second person

Press 3-Way To end 3-Way Chat



#### To Turn on Call Forward<sup>2</sup>

This feature enables you to forward your calls to your mobile or another other selected number.



Wait for Dial Tone Press Call











# To Forward Calls to a Number Stored in Memory



Wait for Dial Tone Press Found



Press Memory Button







# To Turn Off Call Forward



Wait for Dial Tone

Press





# To Use Call Return<sup>3</sup>

This enables you to check the number of your last unanswered call (\*10#)



Wait for Dial Tone







to connect.

- 1. Applicable call costs and usage charges apply. Available most areas.
- 2. Applicable call costs apply for forwarded calls. Calls can be forwarded to most numbers in Australia.
- 3. Not available for blocked calls. Available most areas.