

HOW TO USE YOUR TELSTRA T1000S TELEPHONE FEATURES

To Use Call Back When a Number is Busy¹

This feature enables you to arrange an automatic call back to a busy number.

When you hear press

To Cancel Call Back

press

Using Telstra Voice Assistant²

press

Telstra Voice Assistant can help you activate and de-activate Telstra Phone Features, eg Call Waiting and Call Forward.

IMPORTANT SAFETY INSTRUCTIONS

Do not use the telephone during an electrical storm as it is possible to get a shock.
Refer to the Telstra White Pages directory for further information.

RENTAL TERMS AND CONDITIONS

Your rental telephone is subject to the terms and conditions set out in the Standard Form of Agreement that is available from most Telstra Shops. OR visit www.telstra.com.au/sfoa

RENTAL TELEPHONE FAULTS

For any faults call 13 2203 for residential or 13 2255 for business customers or refer to the White Pages Directory.

CARE OF THE TELEPHONE

- Avoid hard knocks and do not drop the telephone.
- Keep the telephone away from heaters.
- Clean the telephone with a damp cloth. Do not use detergents or immerse the telephone in water.
- The performance of the telephone may be affected by electro-magnetic interference if placed near radio transmitters, diathermy machines, welding machines etc.

¹ Applicable usage charges and call costs apply. Available most areas.

² Telstra Voice Assistant will be available from June 2003, subject to terms and conditions available from Telstra.

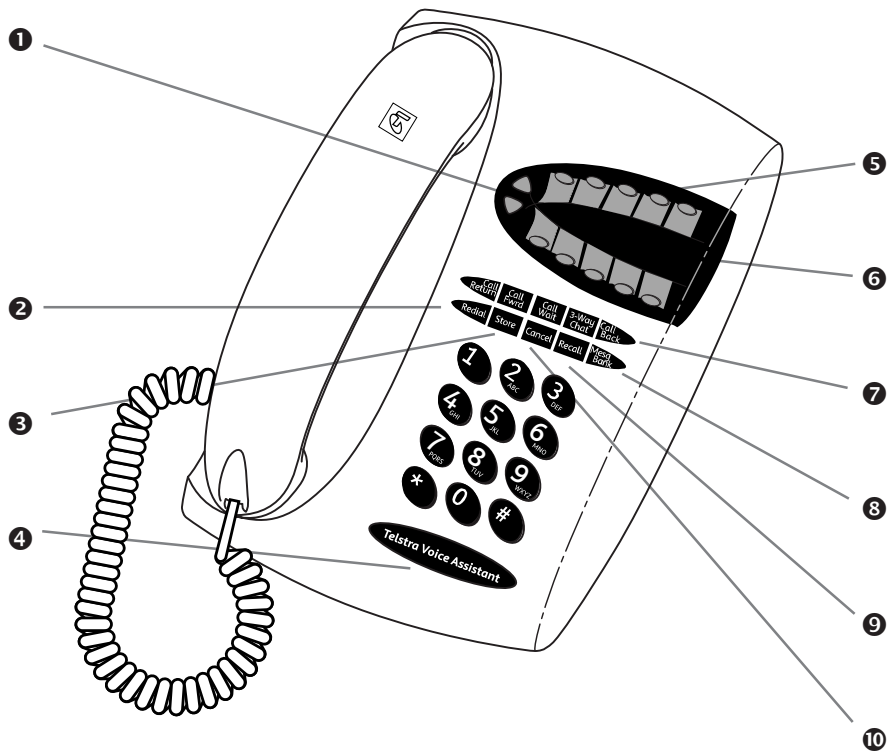
Telstra T1000S

Standard Rental Telephone

User Guide

To fully benefit from the features of this Australian designed and manufactured telephone, please read the User Guide and keep handy for future reference.



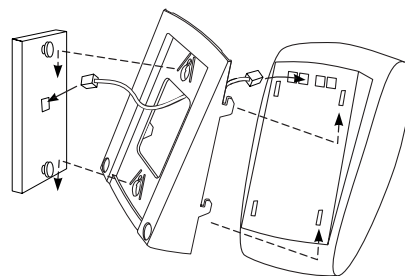


T1000S Explanatory Diagram

1. Ringer and earpiece volume level
2. Redial button - used to easily redial the last number dialled
3. Store button - used to store numbers in one touch memories. This button is also used to adjust ringer volume
4. Telstra Voice Assistant button - for voice activation/de-activation of phone features
5. 10 One Touch Memory buttons
6. Double sided memory card, lift clear window
7. One Touch phone feature buttons
8. One Touch MessageBank button
9. Recall button - used to make an enquiry call
10. Cancel button - used to turn off phone features eg Call Wait

Wall Mounting

A wall-mounting bracket can be purchased separately from Telstra.



Wall mounting diagram

GETTING STARTED

When you unpack the telephone you will need to ensure the cords are placed in the slots in the base as per diagram below.

Connect the telephone to a line, lift the handset and check for dial tone. This ensures the telephone is powered up and will ring correctly.

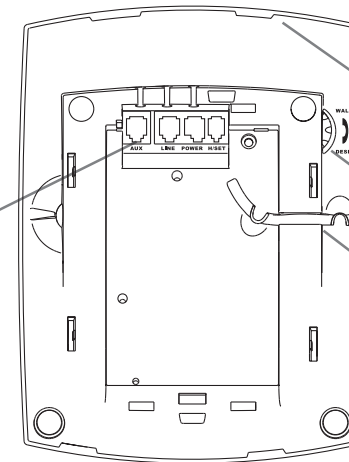


Wait for Dial Tone



Repeat this step whenever the telephone has been disconnected from the line.

An additional line socket is located at the rear to allow connection of other ACA equipment, eg answering machine, extension ringer or modem



Handset park groove is located at the top edge of the telephone

Handset hook is set in position by rotating the dial

Handset cord clamp

TELEPHONE OPERATION

Adjusting the Ringer Volume When the Telephone is Idle

The ringer has two levels, high and low.



Press **Store** then ▲ or ▼



Setting will be saved. Confirmation tone will stop at min or max setting.

Adjusting the Ringer Volume When the Telephone is Ringing

Press ▲ or ▼ **While the phone is ringing**

Adjusting the Handset Earpiece Volume Setting





Press ▲ or ▼ Adjusts the handset earpiece volume to one of four levels. Confirmation tone will stop at min or max setting.

Note: The earpiece volume will reset to normal when the handset is replaced.

The T1000S also provides a magnetic coupling in the handset for use with hearing aids with a 'T' position switch.

Last Number Redial

 Wait for Dial Tone press  This redials the last number dialed.

Dialling from Memory

 Wait for Dial Tone Select and press Memory 

Programming the 10 Memory Buttons

 Store Dial phone number and select and press  

Note: Hang up after programming each Memory button. Use 3-Way Chat button to enter a 1.5 second pause if required.

Storing the Last Number Dialed into Memory

 Press Store Select and press  

USING MESSAGEBANK®¹

If you are a **MessageBank**® user, it's now even easier to retrieve your messages. Your T1000S is programmed to access Telstra Home Messages 101 and MessageBank.




To Retrieve a Message from Your MessageBank®

 Wait for Dial Tone press  Follow MessageBank prompts

You Can Store Your PIN Under the MessageBank® Button

 Press Store Enter PIN press   Note: A PIN is not required for Telstra Home Messages 101

To Retrieve a Message from Your MessageBank® When You Have Stored Your PIN

 Wait for Dial Tone press  wait for the password prompt, press  Follow MessageBank prompts

To Delete your PIN

 Press Store  

You can change the programmed number to access other messaging services, eg MessageBank Virtual & MessageBank Combined.

To Change Your MessageBank® Access Number and PIN to Access Other Messaging Services

 press Store Enter PIN press  enter access number press  

1. Monthly call charges may apply

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To Turn on Call Waiting

 Wait for Dial Tone press Store Call Wait Announcement 

This feature allows you to answer a second call when you are on the phone. When you are on a call and you hear two beeps:

Press  to swap between callers.

Press  to hang up one caller and return to the caller on hold.




Press  to talk to both callers at the same time¹.

To Turn Off Call Waiting

 Wait for Dial Tone Press Cancel Call Wait Announcement 




To Make an enquiry Call While You are on a Call

This feature enables you to call a second person while you are on a call.

During a call press  Wait for Dial Tone Dial second person To return to first caller after the second person hangs up, press  otherwise press  to end the second call.





To Have a 3-Way Chat¹

This feature enables you to establish a 3 way conversation.


Dial first person Press  Wait for Dial Tone Dial second person Press  To end 3-Way Chat 

To Turn on Call Forward²

This feature enables you to forward your calls to your mobile or another other selected number.

 Wait for Dial Tone Press  Dial phone number Press  Announcement 

To Forward Calls to a Number Stored in Memory

 Wait for Dial Tone Press  Press Memory Button   Announcement 

To Turn Off Call Forward

 Wait for Dial Tone Press   Announcement 

To Use Call Return³

This enables you to check the number of your last unanswered call (*10#)

 Wait for Dial Tone Press  Last unanswered call announcement Press  to connect.

1. Applicable call costs and usage charges apply. Available most areas.

2. Applicable call costs apply for forwarded calls. Calls can be forwarded to most numbers in Australia.

3. Not available for blocked calls. Available most areas.