How to Use Your Telstra T1000S Telephone Features

To Use Call Back When a Number is Busy

This feature enables you to arrange an automatic call back to a busy number.

When you hear [Busy Tone] press [Call Back] [Announcement] [Hang Up]

To Cancel Call Back

[Wait for Dial Tone] press [Cancel] [Announcement] [Hang Up]

Using Telstra Voice Assistant

[Wait for Dial Tone] press [Telstra Voice Assistant] [Follow voice prompts]

Telstra Voice Assistant can help you activate and de-activate Telstra Phone Features, eg Call Waiting and Call Forward.

IMPORTANT SAFETY INSTRUCTIONS

Do not use the telephone during an electrical storm as it is possible to get a shock. Refer to the Telstra White Pages directory for further information.

RENTAL TERMS AND CONDITIONS

Your rental telephone is subject to the terms and conditions set out in the Standard Form of Agreement that is available from most Telstra Shops. OR visit www.telstra.com.au/sfoa

RENTAL TELEPHONE FAULTS

For any faults call 13 2203 for residential or 13 2255 for business customers or refer to the White Pages Directory.

CARE OF THE TELEPHONE

- Avoid hard knocks and do not drop the telephone.
- Keep the telephone away from heaters.
- Clean the telephone with a damp cloth. Do not use detergents or immerse the telephone in water.
- The performance of the telephone may be affected by electro-magnetic interference if placed near radio transmitters, diathermy machines, welding machines etc.

1 Applicable usage charges and call costs apply. Available most areas.
2 Telstra Voice Assistant will be available from June 2003, subject to terms and conditions available from Telstra.
**GETTING STARTED**

When you unpack the telephone you will need to ensure the cords are placed in the slots in the base as per diagram below.

Connect the telephone to a line, lift the handset and check for dial tone. This ensures the telephone is powered up and will ring correctly.

- Wait for Dial Tone

Repeat this step whenever the telephone has been disconnected from the line.

An additional line socket is located at the rear to allow connection of other ACA equipment, eg answering machine, extension ringer or modem.

- Handset park groove is located at the top edge of the telephone
- Handset hook is set in position by rotating the dial
- Handset cord clamp

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**T1000S Explanatory Diagram**

1. Ringer and earpiece volume level
2. Redial button - used to easily redial the last number dialled
3. Store button - used to store numbers in one touch memories. This button is also used to adjust ringer volume
4. Telstra Voice Assistant button - for voice activation/de-activation of phone features
5. 10 One Touch Memory buttons
6. Double sided memory card, lift clear window
7. One Touch phone feature buttons
8. One Touch MessageBank button
9. Recall button - used to make an enquiry call
10. Cancel button - used to turn off phone features eg Call Wait

**Wall Mounting**

A wall-mounting bracket can be purchased separately from Telstra.

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**TELEPHONE OPERATION**

**Adjusting the Ringer Volume When the Telephone is Idle**

The ringer has two levels, high and low.

- Press Store then ▲ or ▼

Setting will be saved. Confirmation tone will stop at min or max setting.

**Adjusting the Ringer Volume When the Telephone is Ringing**

Press ▲ or ▼ while the phone is ringing

**Adjusting the Handset Earpiece Volume Setting**

- Press ▲ or ▼ Adjusts the handset earpiece volume to one of four levels.
- Confirmation tone will stop at min or max setting.

**Note:** The earpiece volume will reset to normal when the handset is replaced.

The T1000S also provides a magnetic coupling in the handset for use with hearing aids with a 'T' position switch.
**Last Number Redial**

- **Wait for Dial Tone** press **Redial**. This redials the last number dialled.

**Dialling from Memory**

- **Wait for Dial Tone** Select and press **Memory**.

**Programming the 10 Memory Buttons**

- **Store** Dial phone number and select and press **Memory**.
  - Note: Hang up after programming each Memory button. Use 3-Way Chat button to enter a 1.5 second pause if required.

**Storing the Last Number Dialed into Memory**

- **Press** **Store** Select and press **Memory**.

**USING MESSAGEBANK**

If you are a MessageBank® user, it’s now even easier to retrieve your messages. Your T1000S is programmed to access Telstra Home Messages 101 and MessageBank.

**To Retrieve a Message from Your MessageBank®**

- **Wait for Dial Tone** press **MessageBank** Follow MessageBank prompts.

**You Can Store Your PIN Under the MessageBank® Button**

- **Press** **Store** Enter PIN press **MessageBank**.
  - Note: A PIN is not required for Telstra Home Messages 101

**To Retrieve a Message from Your MessageBank® When You Have Stored Your PIN**

- **Wait for Dial Tone** press **MessageBank** wait for the password prompt, press **MessageBank** Follow MessageBank prompts.

**To Delete your PIN**

- **Press** **Store** **MessageBank**.

You can change the programmed number to access other messaging services, e.g., MessageBank Virtual & MessageBank Combined.

**To Change Your MessageBank® Access Number and PIN to Access Other Messaging Services**

- **Press** **Store** Enter PIN press **MessageBank** enter access number press **MessageBank**.

**HOW TO USE YOUR TELSTRA T1000S TELEPHONE FEATURES**

**To Turn on Call Waiting**

- **Wait for Dial Tone** press **Store** **Call Wait** Announce.
  - This feature allows you to answer a second call when you are on the phone. When you are on a call and you hear two beeps:
  - Press **Call Wait** to swap between callers.
  - Press **Cancel** to hang up one caller and return the caller on hold.
  - Press **3-Way Chat** to talk to both callers at the same time.

**To Turn Off Call Waiting**

- **Wait for Dial Tone** Press **Cancel** **Call Wait** Announce.

**To Make an enquiry Call While You are on a Call**

This feature enables you to call a second person while you are on a call.

During a call press **Recall** **Wait for Dial Tone** **Dial second person** To return to first caller after the second person hangs up, press **Recall** otherwise press **Cancel** to end the second call.

**To Have a 3-Way Chat**

This feature enables you to establish a 3 way conversation.

- **Dial first person** Press **3-Way Chat** **Wait for Dial Tone** **Dial second person** Press **3-Way Chat** To end 3-Way Chat.

**To Turn on Call Forward**

This feature enables you to forward your calls to your mobile or another other selected number.

- **Wait for Dial Tone** Press **Call Forward** **Dial phone number** Press **Call Forward** **Announce**.

**To Forward Calls to a Number Stored in Memory**

- **Wait for Dial Tone** Press **Call Forward** Press Memory Button **Call Forward** **Announce**.

**To Turn Off Call Forward**

- **Wait for Dial Tone** Press **Cancel** **Call Forward** **Announce**.

**To Use Call Return**

This enables you to check the number of your last unanswered call (*10#)

- **Wait for Dial Tone** Press **Last unanswered call announcement** Press **1** to connect.

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1. Monthly call charges may apply.
2. Applicable call costs apply for forwarded calls. Calls can be forwarded to most numbers in Australia.
3. Not available for blocked calls. Available most areas.