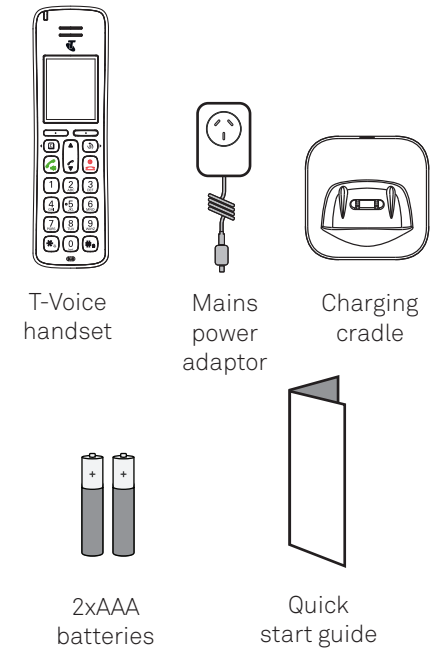# Getting started

The T-Voice Handset is designed to work with compatible Telstra Gateway's.

(i) Make sure your compatible Telstra gateway is set up first. Refer to your gateway quick start guide for help.
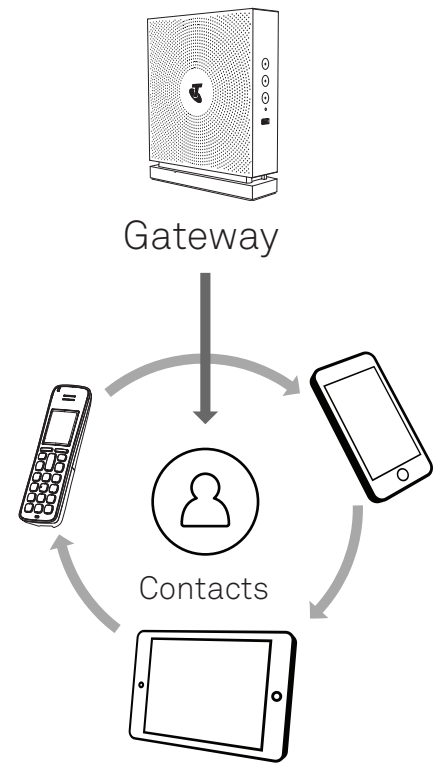
Don't have a Telstra gateway? Contact 132 200 to arrange for a gateway to be delivered or visit your local Telstra store.

What's in the box?

T-Voice handset

Mains power adaptor

Charging cradle

2xAAA batteries

Quick start guide

T-Voice handset & app keeps you connected in more ways

Install the free T-Voice app to make and receive home phone calls and share contacts across all your devices.

Gateway

Contacts

T-Voice app available on

Download on the App Store

GET IT ON Google play

I need more help?

If this Quick Start Guide doesn't get you all set up, your complete user manual will show you how to:

• Use speaker phone.
• Redial recent numbers.
• View your missed calls.
• Edit your phone contacts.
• Connect additional devices.

You can download the user manual at www.telstra.com/tvoice

Additional support

telstra.com.au/help

crowdsupport.telstra.com.au

13 22 00

Connecting to the NBN™

If you need help connecting your cordless phone to the NBN call us on 1800 834 273 or go to www.telstra.com/NBNgatewaysetup

T-Voice Quick Start Guide v6.0

Telstra T-Voice® 503

QUICK START GUIDE

RECOMMENDED FOR NBN
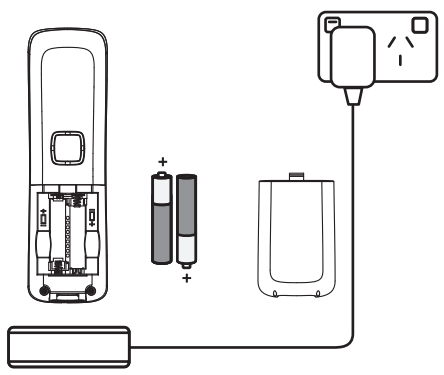
1 Prepare handset

Power Up:

1. Insert batteries.

2. Place handset in charging cradle.

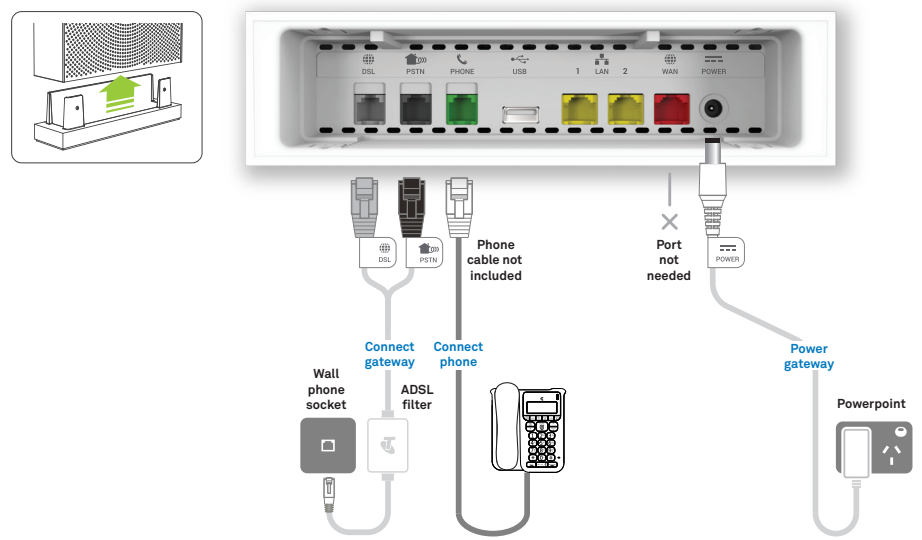3. Plug into power outlet.

4. Charge overnight for best results.

Select your language

1. Use the arrow keys to select your language.

2. Press Select to confirm.

Language
English
Deutsch
Italiano
Français
Dutch
Español
Select   Back

2 For ADSL customers only

If you have NBN, you can skip the step below and go to step 3 ▶▶

The T-Voice 503 wirelessly links to a compatible Telstra ADSL Gateway to make and receive calls. Connect the PSTN cable as highlighted below.

DSL   PSTN   PHONE   USB   1 LAN 2   WAN   POWER

DSL   PSTN   Phone
                    cable not
                    included

Wall   Connect   Connect   Port
phone   gateway   phone   not
socket   ADSL   needed   Power
              filter   gateway

                                                         Powerpoint

1) Check the diagram and the steps in this guide to make sure your cables are plugged in correctly.

2) Try turning off the Telstra Gateway™ for at least 2 minutes before turning it back on again.

Questions? – 133 933 (English)
For numbers in other languages, please visit:
telstra.com.au/contact-us/multilingual-services

telstra.com/help
crowdsupport.telstra.com.au

For additional handsets & other devices

You can also connect additional devices such as fax machines or other phones. If you need to do this, please refer to our online manual for further instructions.
www.telstra.com/tvoice

If you have back to base alarms or are a Priority Alert customer, it is recommended that you contact Telstra on 132 200 to arrange for a Telstra Technician to set up your phone service. Additional technician callout charges may apply.

3 Link handset to Telstra Gateway

1. On powering up your handset for the first time you will need to select your language. The handset will then display "Unregistered". Select REGISTER on the menu key.

2. Press the PAIR button on the Telstra Gateway for 5 seconds and release. The PAIR light on the gateway will start flashing.

PAIR

The handset will display "Registering"

3. If the handset keeps searching, repeat step 2.

4. The handset will display "Registered" once registration is complete. You are now ready to make and receive calls.

This handset is compatible with the Telstra Gateway 5355

4 For smart phone or tablet users

Install the free T-Voice app on your smartphone, tablet or iPod Touch to make and receive home phone calls.

Share your smartphone contacts with your T-Voice 503 handset

You can share some or all your smartphone or tablet contacts using the optional T-Voice app. Any shared contacts will then be made available to all your T-Voice enabled devices including the T-Voice 503 handset.

To add contacts on your T-Voice 503 handset

Every entry can contain a first and last name and up to 3 telephone numbers (e. g. home, mobile, office).

1. Select Menu from the home screen on your handset.

2. Select Contacts from the menu.

3. Scroll up or down to select the required contact list

4. Select the Option menu.

5. Select Add.

6. Use the numbered keypad to type in the names and numbers of your contacts.

Turn over for more information ⟩