



THE TRAVELLER'S TRUSTED CALLING CARD

Get the low down on making calls with
a PhoneAway® Pre-Paid Calling Card

START



ENJOY CONVENIENT AND RELIABLE CALLING

PhoneAway® Pre-Paid Calling Card is great for making calls both in Australia and from many overseas destinations.

You'll enjoy:

- untimed local calls within Australia
- 24/7 calling rates for local, national and calls to mobiles
- use it to make calls in over 45 countries
- voicemail facility
- top-up facility.

CALLING WITHIN AUSTRALIA

With PhoneAway Pre-Paid Calling Card you can make local, national long distance, International Direct® and mobile calls from fixed phones, mobiles, or public payphones within Australia, 24 hours a day, 7 days a week. The following great rates will apply (GST inc.)¹.

Local calls

49¢ per call

Timed national calls*

21¢ per minute plus 49¢ connection fee

Calls to mobiles within Australia*

44¢ per minute plus 49¢ connection fee

* We charge you the call connection plus the timed rate (calculated per second) for the duration of the call.



Calling within
Australia

International calls
from Australia

Calling Australia
from overseas

Calling between
other countries

Satellite calls

Voicemail



INTERNATIONAL CALLS FROM AUSTRALIA

PhoneAway Pre-Paid Calling Card lets you make international calls from almost any fixed phone, public payphone or Telstra mobile phone in Australia¹, 24/7, for the following great rates.

From Australia to...	Fixed line numbers overseas	Mobile numbers overseas (incl. roaming)	From Australia to...	Fixed line numbers overseas	Mobile numbers overseas (incl. roaming)	From Australia to...	Fixed line numbers overseas	Mobile numbers overseas (incl. roaming)
	Call connection fee 49¢ per call. Per minute rate (GST inclusive)			Call connection fee 49¢ per call. Per minute rate (GST inclusive)			Call connection fee 49¢ per call. Per minute rate (GST inclusive)	
Afghanistan	\$1.95		Barbados	\$1.40		Central African Rep	\$1.90	
Alaska	\$0.21		Belarus	\$1.20		Chad	\$1.95	
Albania	\$1.20		Belgium	\$0.55	\$0.95	Chile	\$0.85	\$1.25
Algeria	\$1.95		Belize	\$1.40		China	\$0.75	\$1.00
American Samoa	\$0.90		Benin	\$1.90		Colombia	\$1.40	
Andorra	\$0.80		Bermuda	\$1.20		Comoros	\$1.50	
Angola	\$1.80		Bhutan	\$1.70		Congo Democratic Republic	\$1.95	
Anguilla	\$1.95		Bolivia	\$1.40		Congo	\$1.90	
Antarctica	\$0.65		Bosnia & Herzegovina	\$0.95	\$1.20	Cook Islands	\$1.35	
Antarctica – Aurora & Wilkins	\$1.40		Botswana	\$1.60		Costa Rica	\$1.60	
Antigua & Barbuda	\$1.35		Brazil	\$1.05	\$1.30	Croatia	\$0.85	\$1.10
Argentina	\$1.05	\$1.30	Brunei Darussalam	\$1.05		Cuba	\$1.15	
Armenia	\$1.55		Bulgaria	\$1.35		Cyprus	\$0.75	\$1.00
Aruba	\$1.35		Burkina Faso	\$1.90		Czech Republic	\$0.85	\$1.10
Ascension Island	\$1.60		Burundi	\$1.90		Denmark	\$0.55	\$0.95
Austria	\$0.55	\$0.95	Cambodia	\$1.60	\$1.85	Diego-Garcia	\$1.90	
Azerbaijan	\$1.55		Cameroon	\$1.95		Djibouti	\$1.95	
Bahamas	\$0.85		Canada	\$0.21		Dominica	\$1.15	
Bahrain	\$1.50		Cabo Verde	\$1.90		Dominican Rep	\$0.85	
Bangladesh	\$1.30	\$1.55	Cayman Is	\$1.35		East Timor	\$2.85	

Calling within Australia

International calls from Australia

Calling Australia from overseas

Calling between other countries

Satellite calls

Voicemail

From Australia to...	Fixed line numbers overseas	Mobile numbers overseas (incl. roaming)
	Call connection fee 49¢ per call. Per minute rate (GST inclusive)	
Ecuador	\$1.40	
Egypt	\$1.22	\$1.47
El Salvador	\$1.35	
Equatorial Guinea	\$1.95	
Eritrea	\$1.95	
Estonia	\$1.05	
Ethiopia	\$1.95	
Falkland Islands	\$1.40	
Faroe Islands	\$1.25	
Fiji	\$0.90	\$1.15
Finland	\$0.65	\$0.90
France	\$0.40	\$0.80
French Guiana	\$1.40	
French Polynesia	\$1.00	
Gabon	\$1.90	
Gambia	\$1.90	
Georgia	\$1.55	
Germany	\$0.40	\$0.80
Ghana	\$1.60	
Gibraltar	\$1.20	
Greece	\$0.45	\$0.70
Greenland	\$1.25	
Grenada	\$1.40	
Guadeloupe	\$1.25	
Guam	\$0.75	
Guantanamo	\$1.60	
Guatemala	\$1.40	
Guinea-Bissau	\$1.95	
Guinea	\$1.90	
Guyana	\$1.50	

From Australia to...	Fixed line numbers overseas	Mobile numbers overseas (incl. roaming)
	Call connection fee 49¢ per call. Per minute rate (GST inclusive)	
Haiti	\$2.60	
Hawaii	\$0.21	
Honduras	\$1.40	
Hong Kong	\$0.35	\$0.60
Hungary	\$0.60	\$0.85
Iceland	\$1.00	
India	\$1.10	\$1.35
Indonesia	\$0.90	\$1.15
Iran	\$1.35	\$1.60
Iraq	\$2.10	
Ireland	\$0.21	\$0.61
Israel	\$0.45	\$0.70
Italy	\$0.40	\$0.80
Ivory Coast	\$1.90	
Jamaica	\$1.35	
Japan	\$0.40	\$0.80
Jordan	\$1.25	\$1.50
Kazakhstan	\$1.55	
Kenya	\$1.50	\$1.75
Kiribati	\$0.90	
Korea DPR (Nth)	\$1.60	
Korea Republic (Sth)	\$0.80	\$1.05
Kuwait	\$1.40	
Kyrgyzstan	\$1.55	
Lao PDR	\$1.55	
Latvia	\$1.15	
Lebanon	\$1.09	\$1.34
Lesotho	\$1.35	
Liberia	\$1.95	
Libya	\$1.60	

From Australia to...	Fixed line numbers overseas	Mobile numbers overseas (incl. roaming)
	Call connection fee 49¢ per call. Per minute rate (GST inclusive)	
Liechtenstein	\$0.60	
Lithuania	\$1.55	
Luxembourg	\$0.75	
Macau	\$1.35	
Macedonia FYR	\$0.95	\$1.20
Madagascar	\$1.90	
Malawi	\$1.60	
Malaysia	\$0.60	\$0.85
Maldives	\$1.90	
Mali	\$1.90	
Malta	\$0.95	\$1.20
Northern Mariana Islands	\$1.40	
Marshall Islands	\$1.70	
Martinique	\$1.35	
Mauritania	\$1.90	
Mauritius	\$1.35	
Mayotte	\$1.40	
Mexico	\$1.10	
Micronesia Federated States	\$1.70	
Moldova Republic	\$1.90	
Monaco	\$1.15	
Mongolia	\$1.95	
Montenegro	\$1.05	\$1.30
Montserrat	\$1.60	
Morocco	\$1.95	
Mozambique	\$1.95	
Myanmar	\$1.70	
Namibia	\$1.60	
Nauru	\$0.90	
Nepal	\$1.60	

Calling within Australia

International calls from Australia

Calling Australia from overseas

Calling between other countries

Satellite calls

Voicemail

From Australia to...	Fixed line numbers overseas	Mobile numbers overseas (incl. roaming)
	Call connection fee 49¢ per call. Per minute rate (GST inclusive)	
Netherlands	\$0.45	\$0.85
Netherlands Antilles	\$1.60	
New Caledonia	\$1.00	
New Zealand	\$0.21	\$0.61
Nicaragua	\$1.50	
Niger	\$1.90	
Nigeria	\$1.35	
Niue	\$1.15	
Norfolk Island	\$0.97	
Norway	\$0.60	\$1.00
Oman	\$1.30	
Pakistan	\$1.65	\$1.90
Palau	\$1.80	
Palestinian Territory	\$0.45	\$0.70
Panama	\$1.35	
Papua New Guinea	\$1.98	
Paraguay	\$1.50	
Peru	\$1.35	
Philippines	\$0.70	\$0.95
Poland	\$0.85	\$1.25
Portugal	\$1.05	\$1.45
Puerto Rico	\$0.75	
Qatar	\$1.90	
Reunion	\$1.60	
Romania	\$1.30	\$1.55
Russian Federation	\$1.50	\$1.75
Rwanda	\$1.60	
Samoa	\$0.90	
San Marino	\$1.59	
Sao Tome & Principe	\$1.60	

From Australia to...	Fixed line numbers overseas	Mobile numbers overseas (incl. roaming)
	Call connection fee 49¢ per call. Per minute rate (GST inclusive)	
Saudi Arabia	\$1.58	\$1.83
Senegal	\$1.95	
Serbia	\$1.05	\$1.30
Seychelles	\$1.90	
Sierra Leone	\$1.90	
Singapore	\$0.45	\$0.70
Slovakia	\$0.75	
Slovenia	\$0.95	
Solomon Islands	\$1.34	\$1.59
Somalia	\$1.95	
South Africa	\$0.65	\$0.90
South Sudan	\$1.60	
Spain	\$0.60	\$1.00
Sri Lanka	\$0.90	\$1.15
Saint Helena	\$1.40	
Saint Kitts & Nevis	\$1.40	
Saint Lucia	\$1.40	
Saint Pierre & Miquelon	\$1.35	
Saint Vincent & The Grenadines	\$1.40	
Sudan	\$1.60	
Suriname	\$1.35	
Swaziland	\$1.90	
Sweden	\$0.50	\$0.90
Switzerland	\$0.50	\$0.90
Syria	\$1.90	
Taiwan	\$0.80	\$1.05
Tajikistan	\$1.35	
Tanzania United Republic	\$1.60	
Thailand	\$0.85	
Togo	\$1.90	

From Australia to...	Fixed line numbers overseas	Mobile numbers overseas (incl. roaming)
	Call connection fee 49¢ per call. Per minute rate (GST inclusive)	
Tokelau	\$1.40	
Tonga	\$0.90	
Trinidad & Tobago	\$1.15	
Tunisia	\$1.20	
Turkey	\$0.75	\$1.00
Turkmenistan	\$1.35	
Turks & Caicos Islands	\$1.60	
Tuvalu	\$1.15	
Uganda	\$1.60	
Ukraine	\$1.05	
United Arab Emirates	\$1.14	\$1.39
United Kingdom	\$0.21	\$0.61
Uruguay	\$1.30	\$1.55
United States	\$0.21	
Uzbekistan	\$1.35	
Vanuatu	\$0.90	
Vatican City	\$0.40	\$0.65
Venezuela	\$1.00	
Viet Nam	\$1.38	\$1.63
Virgin Islands (British)	\$1.60	
Virgin Islands (US)	\$0.75	
Wallis & Futuna	\$1.40	
Yemen	\$1.60	
Zambia	\$1.60	
Zimbabwe	\$0.90	\$1.15

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CALLING AUSTRALIA FROM OVERSEAS

PhoneAway® Pre-Paid Calling Card can also be used to call Australia from selected overseas countries. See the table below for included countries and rates. Mobile International Roaming charges will apply if you are using your mobile.

PhoneAway calls to Australia from overseas	Cost (GST excl.)	PhoneAway calls to Australia from overseas	Cost (GST excl.)
Call connection fee 44.55¢ excl. GST per call		Call connection fee 44.55¢ excl. GST per call	
	Per minute		Per minute
Argentina	\$1.40	Macau*	\$1.50
Austria	80¢	Malaysia	80¢
Bahrain*	\$2.10	Malta*	\$1.15
Belgium	\$1.05	Mauritius*	\$1.50
Brazil	\$1.40	Netherlands	80¢
Canada	55¢	New Zealand	40¢
Chile	\$1.15	Norway	80¢
China*	\$1.15	Philippines	90¢
Czech Republic	\$1.15	Poland*	\$1.15
Denmark	80¢	Portugal*	\$1.40
Fiji*	\$1.15	San Marino	60¢
Finland	80¢	Singapore*	60¢
France	65¢	South Africa	90¢
Germany	65¢	South Korea	\$1.05
Greece*	65¢	Spain*	90¢
Hong Kong	55¢	Sweden	65¢
Hungary	\$1.15	Switzerland	65¢
Indonesia	\$1.15	Taiwan	\$1.15
Ireland	55¢	Thailand*	\$1.15
Israel (Barak)	65¢	Turkey*	\$1.05
Israel (Bezeq)*	65¢	United Kingdom	45¢
Italy	60¢	USA (including Hawaii)	40¢
Japan	65¢	Vatican City	60¢

* PhoneAway World Calling is not available when using PhoneAway to call between other countries (that is, calls not originating or terminating in Australia).

CALLING BETWEEN OTHER COUNTRIES

PhoneAway World Calling allows you to use PhoneAway Pre-Paid Calling Card to call from most of the destinations listed in the table on the left, to most of the international destinations [listed here](#). All calls are connected via Australia, and costs are as follows:

Call connection fee per call – 44.55¢ ex. GST per call
PLUS
Per minute cost of a PhoneAway call to Australia from your overseas destination – see table on the left for pricing
PLUS
Per minute cost of a PhoneAway call from Australia to your selected international destination click here for pricing ¹
PLUS
Mobile international roaming charges will apply if you're using your mobile ¹
Total cost of call

Please note: GST does not apply to PhoneAway World Calling calls. PhoneAway World Calling is not available from destinations marked with an asterisk listed in the table on the left. You cannot use PhoneAway World Calling to call North Korea from South Korea.

SATELLITE CALLS

If you find yourself in a situation where you need to make a call using a satellite phone, you can use PhoneAway Pre-Paid Calling Card for that too. Rates are set out in the calling cards section of Our Customer Terms.

For a copy, call PhoneAway customer service on 1800 815 700 (a free call from most fixed phones in Australia), visit any Telstra store or go to telstra.com.au/customer-terms

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VOICEMAIL

Sick of missing calls? No problem, PhoneAway Pre-Paid Calling Card comes with an included mailbox feature that allows callers to leave voicemail messages you can retrieve later when it's convenient. Messages can be retrieved both in Australia and from overseas, see costs below.

PhoneAway message retrieval from overseas

Message retrieval cost – 44.55¢ excl. GST per message
PLUS
Per minute cost of a PhoneAway call from the international destination to Australia click here
PLUS
Mobile international roaming charges will apply if you're using your mobile ¹
Total cost of message retrieval

PhoneAway message retrieval within Australia

Message retrieval cost – 49¢ incl. GST per message

THINGS YOU NEED TO KNOW

We update our offers regularly. Please check telstra.com for our latest plans.

1. You may not be able to make calls using your PhoneAway card from some telephone services in some places, or you may be charged a separate charge by someone else for using the telephone service (eg, by your hotel or the local telephone company in another country or another telephone company in Australia).
2. If you make a PhoneAway call from a non-Telstra mobile number standard mobile charges will apply to the mobile phone account.
3. Your standard mobile international roaming charges apply in addition to PhoneAway charges when you make a call on your PhoneAway via your mobile phone overseas.
4. When you make a PhoneAway national mobile or international call (excluding International PhoneAway calls), we charge you a \$0.49 call connection fee plus the call cost, which is calculated on a per second basis.
5. For call rates when calling between countries overseas, please refer to the PhoneAway International pricing information [click here](#). For call rates from overseas countries to Australia, please refer to pricing table [click here](#).
6. PhoneAway access numbers may change from time to time.
7. You can use your PhoneAway card until midnight (Australian EST) on the date printed on the back of the card. Any unused credit expires and is not refundable or transferable.
8. You can use your credit card to add extra value to your PhoneAway card. You can only use one chosen credit card for each PhoneAway card.
9. As a security measure you can only add up to \$200 credit to your PhoneAway card in any one day, have no more than \$400 value on your card at any time, and no more than \$5,000 over the life of the card.
10. You can view your PhoneAway card details and transaction history online by registering and signing in at telstra.com.au/callingcardshop
11. You cannot use your PhoneAway card to call 1900 numbers or make operator-assisted calls. You cannot make calls to 13 or 1800 numbers using our card from a mobile phone.
12. If you need to call 000, you should do so directly from your telephone without using your PhoneAway card, it will take longer to connect using the card, there is a risk that the call could drop out.

Need help? We're here if you need us
Call 1800 815 700
telstra.com/phoneaway

Important: Prices correct as at 1 April 2014. Telstra may vary these prices from time to time in accordance with the General Terms of Our Customer Terms. The most up-to-date pricing is available by calling our PhoneAway customer service team on 1800 815 700 (a free call from most fixed phones) or by visiting the calling cards section of Our Customer Terms – telstra.com.au/customer-terms. You should always check for the latest rates before making any calls. TM and [®] are trade marks and registered trade marks of Telstra Corporation Limited, ABN 33 051 775 556.

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