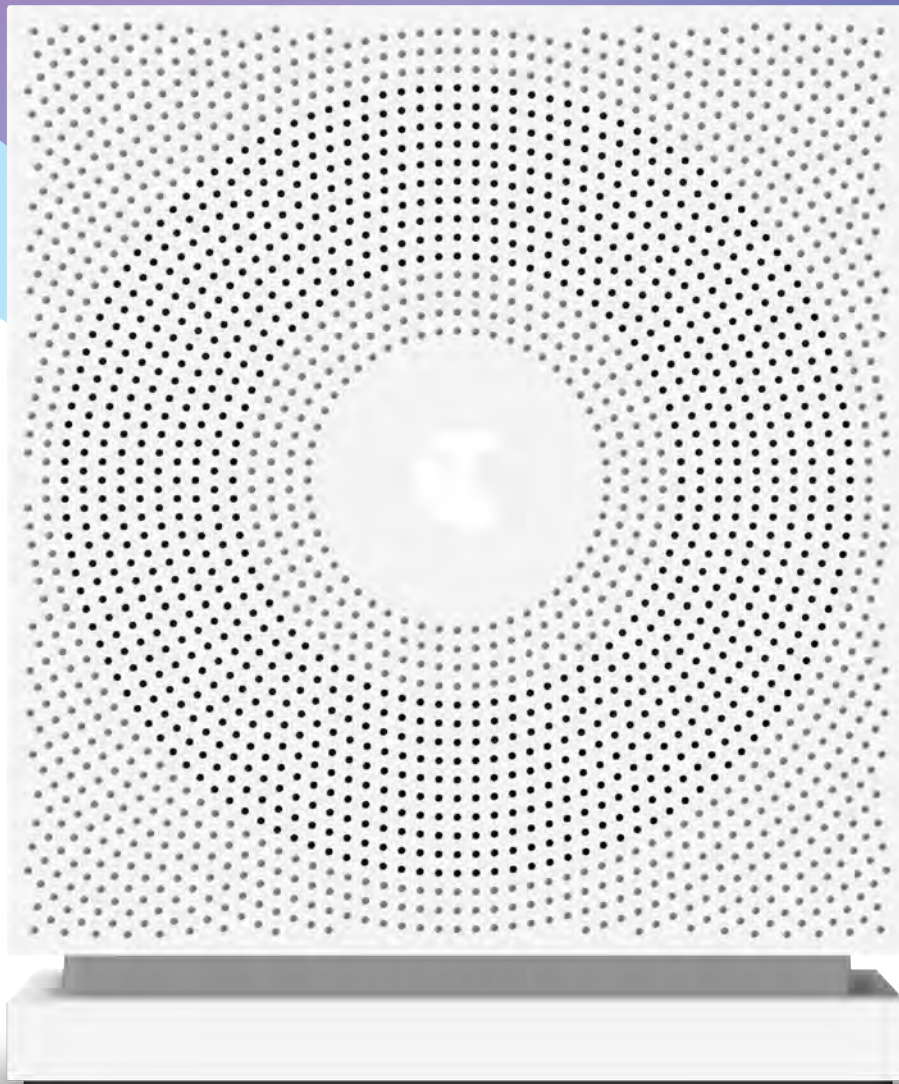


# WIRING YOUR TELSTRA GATEWAY



# WIRING YOUR TELSTRA GATEWAY

The T-Voice 503 is compatible with the Telstra Gateway (Model No. 5355)

If you have back to base alarms or are a Priority Alert customer it is recommended that you contact Telstra on 132200 to arrange for a Telstra Technician to set up your phone service. Additional technician callout charges may apply.

The following steps outline how to wire your Telstra Gateway to support home phone calling.

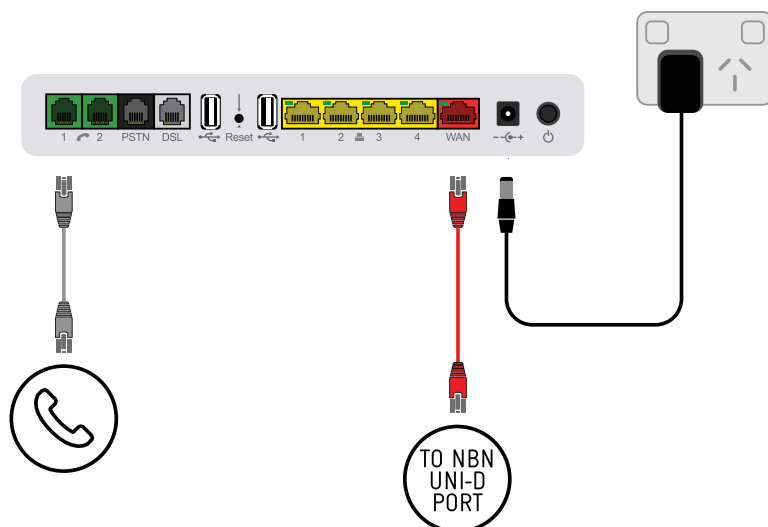


## A) Telstra NBN Customers

- If you have had a **Telstra Broadband (NBN)** service installed at your premise you will not be required to perform any additional wiring on the Telstra Gateway Max.
- If you have had a **Telstra Broadband (NBN)** service installed that **did not** require any NBN equipment to be installed at your premise, follow the same instructions as the **Telstra Broadband (ADSL)** service

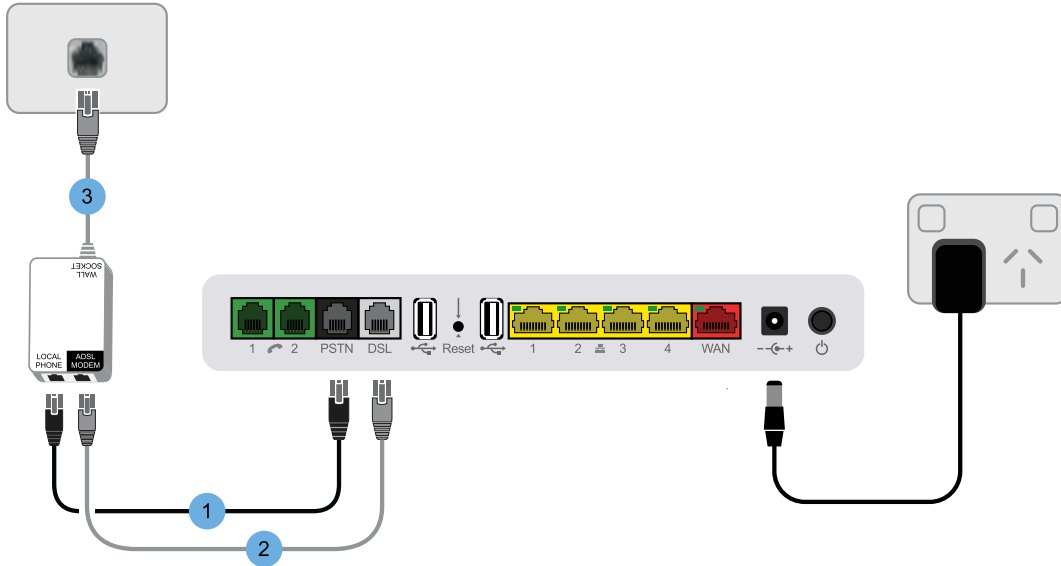
## B) Telstra Broadband NBN with Existing Phone

- If you have an existing phone you would like to continue to use, insert the cable of the existing phone into the green phone socket on the back of the gateway, as shown below.



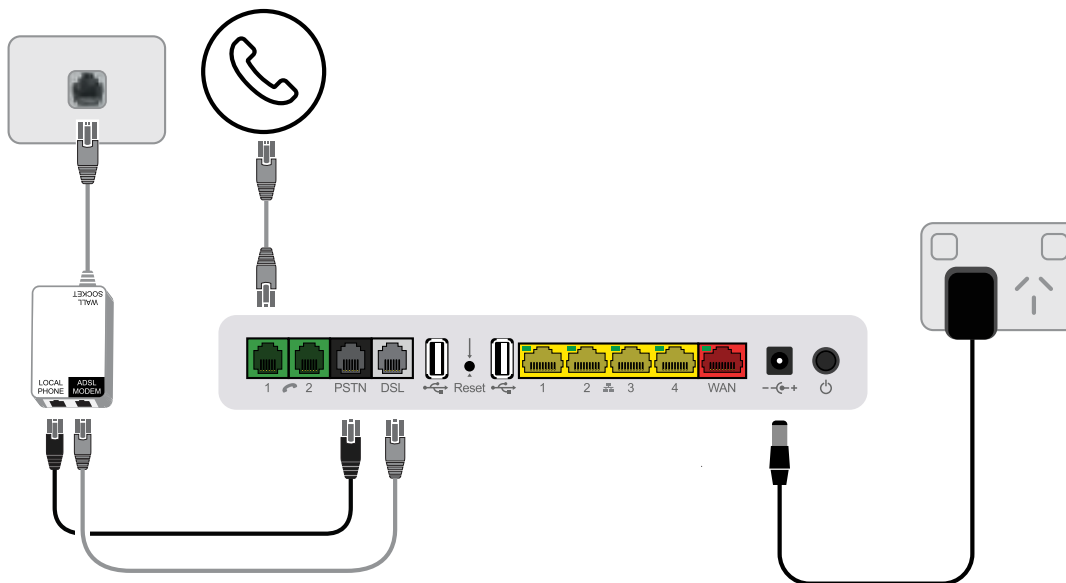
### C) Telstra Broadband (ADSL) Customers

1. Connect a phone cable between the **Local Phone** socket on the ADSL Filter and the black **PSTN** socket on the gateway.
2. Connect a phone cable between the **ADSL modem** socket on the ADSL Filter and the grey **DSL** socket on the gateway.
3. Connect a phone cable between the **wall socket** on the ADSL Filter and the wall outlet, as shown below.



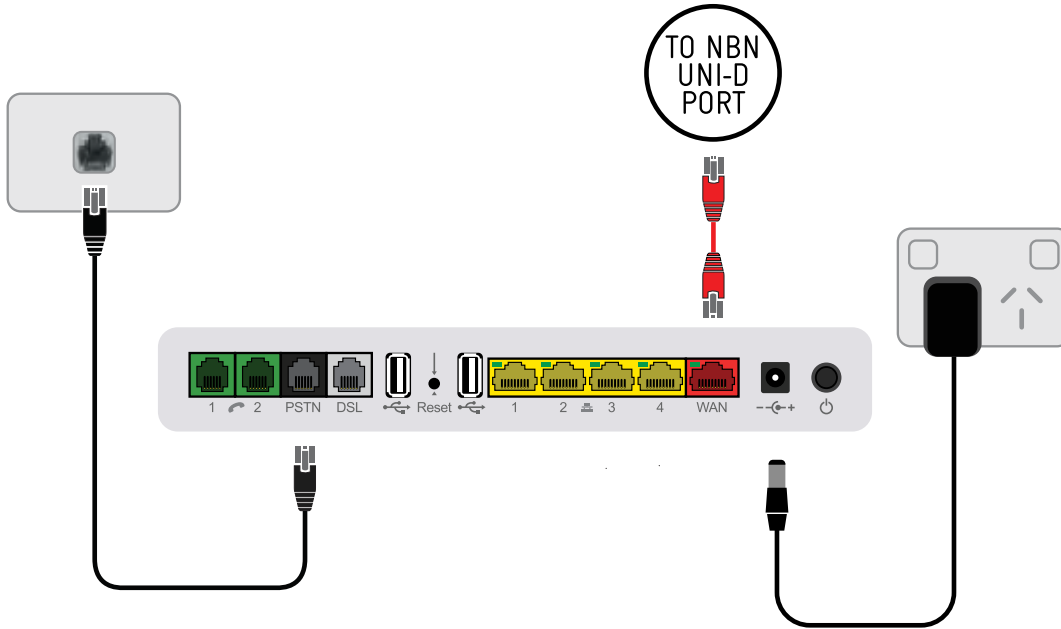
### D) Telstra Broadband (ADSL) with Existing Phone

If you would like to continue to use an existing phone in your home, insert the phone cable of the existing phone into one of the green **Phone** sockets on the back of the gateway, as shown below.



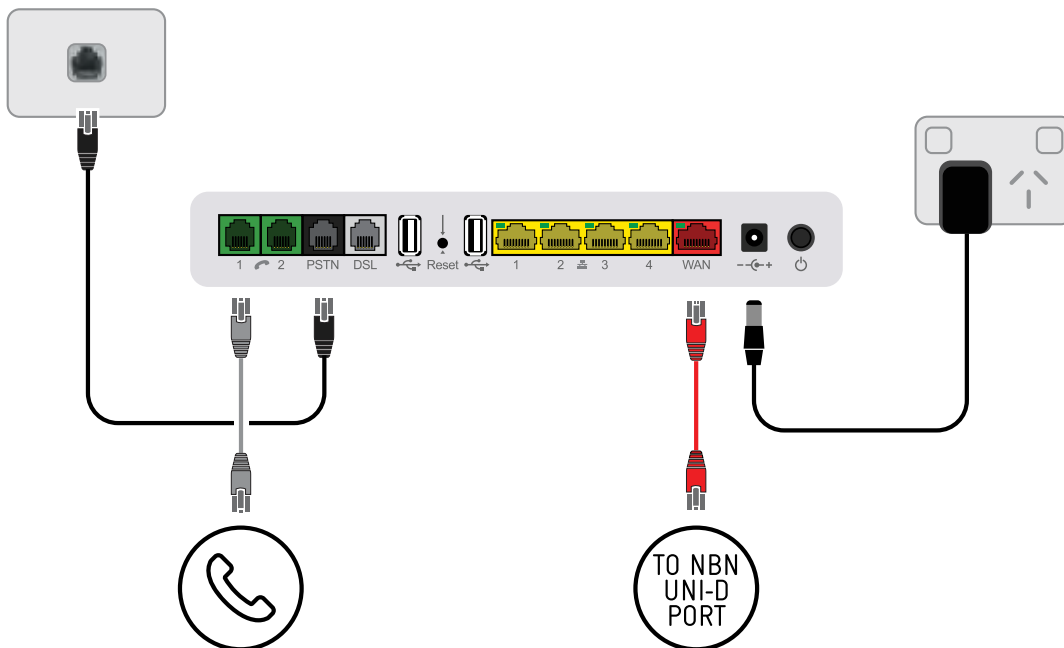
## E) Telstra Fixed Wireless Customers

Telstra Fixed Wireless is a service where the broadband is provided wirelessly using the NBN network and the voice service is provided over a normal telephone line. If you have a Telstra Fixed Wireless Broadband service that includes a Telstra Fixed Home phone service, ensure that there is a phone cable connected to the black **PSTN** socket on the gateway and the wall socket as shown below.



## F) Telstra Fixed Wireless Customers with Existing Phone

Connect the existing phone to one of the green **Phone** sockets, as shown below.



# GATEWAY SETUP

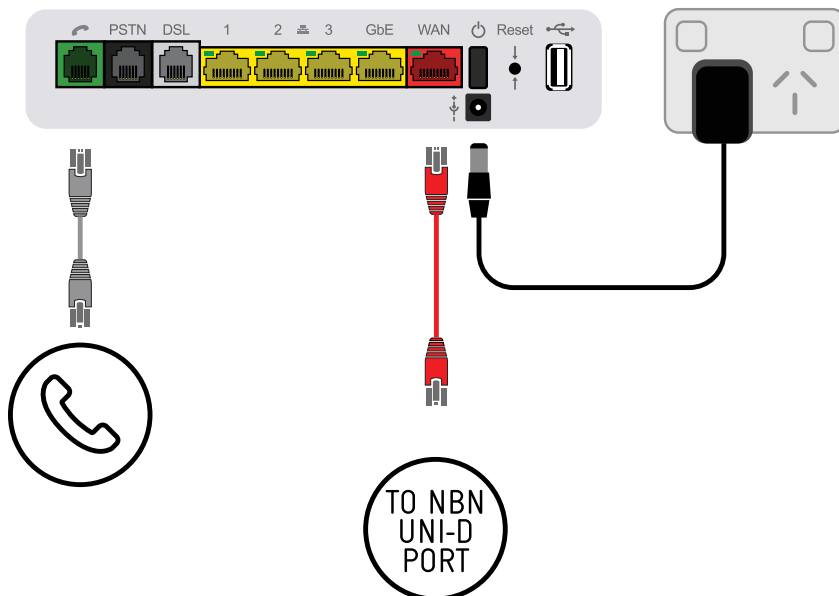


## A) Telstra NBN Customers

- If you have had a **Telstra Broadband (NBN)** service installed at your premise you will not be required to perform any additional wiring on the T-Gateway.
- If you have had a **Telstra Broadband (NBN)** service installed that did not require any NBN equipment to be installed at your premise, follow the same instructions as the **Telstra Broadband (ADSL)** service

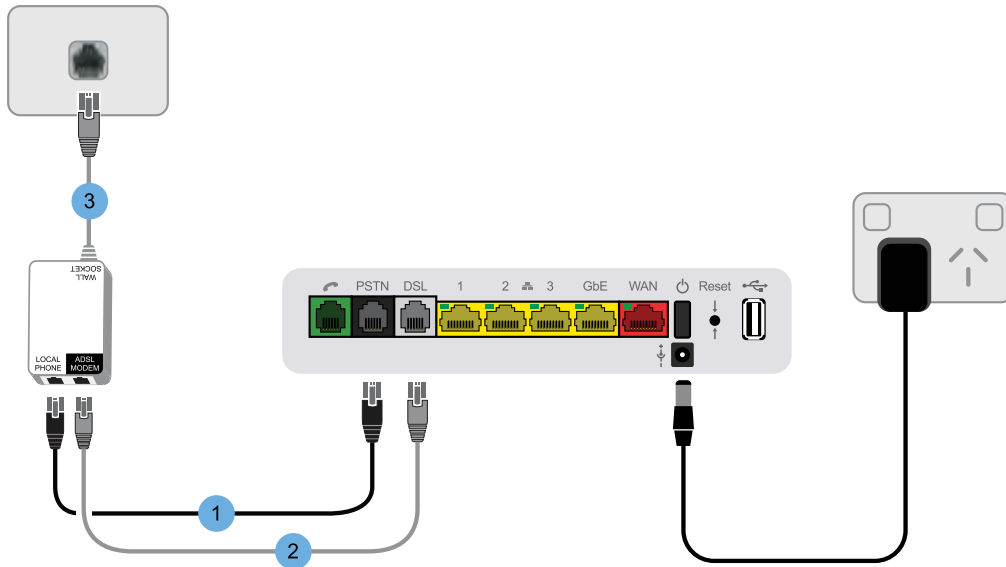
## B) Telstra Broadband NBN with Existing Phone

- If you have an existing phone you would like to continue to use, insert the phone cable of the existing phone into the green **Phone** socket on the back of the Telstra gateway, as shown below.



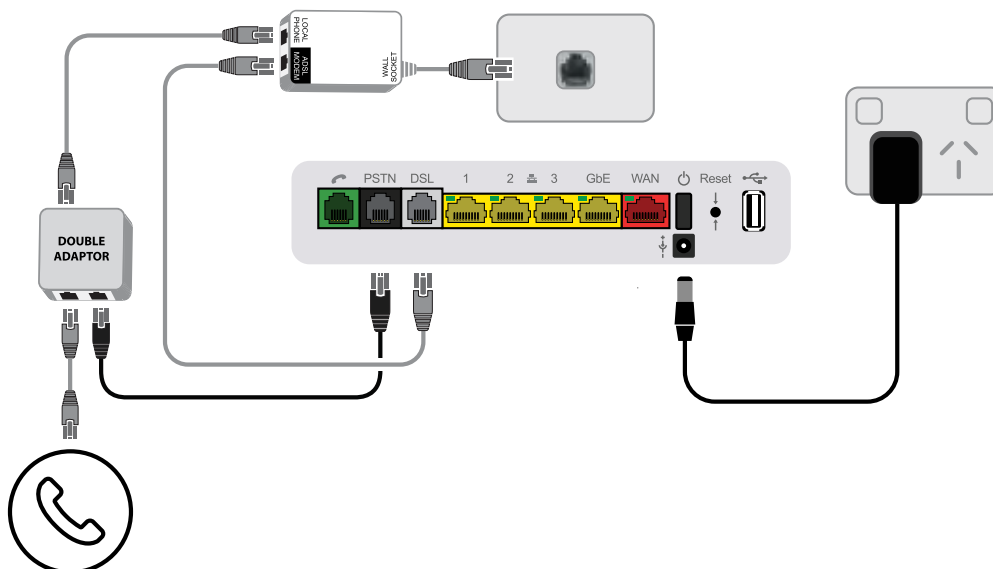
## C) Telstra Broadband (ADSL) Customers

1. Connect a phone cable between the **Local Phone** socket on the ADSL Filter and the black **PSTN** socket on the gateway.
2. Connect a phone cable between the **ADSL modem** socket on the ADSL Filter and the grey **DSL** socket on the gateway.
3. Connect a phone cable between the **wall socket** on the ADSL Filter and the wall outlet, as shown below



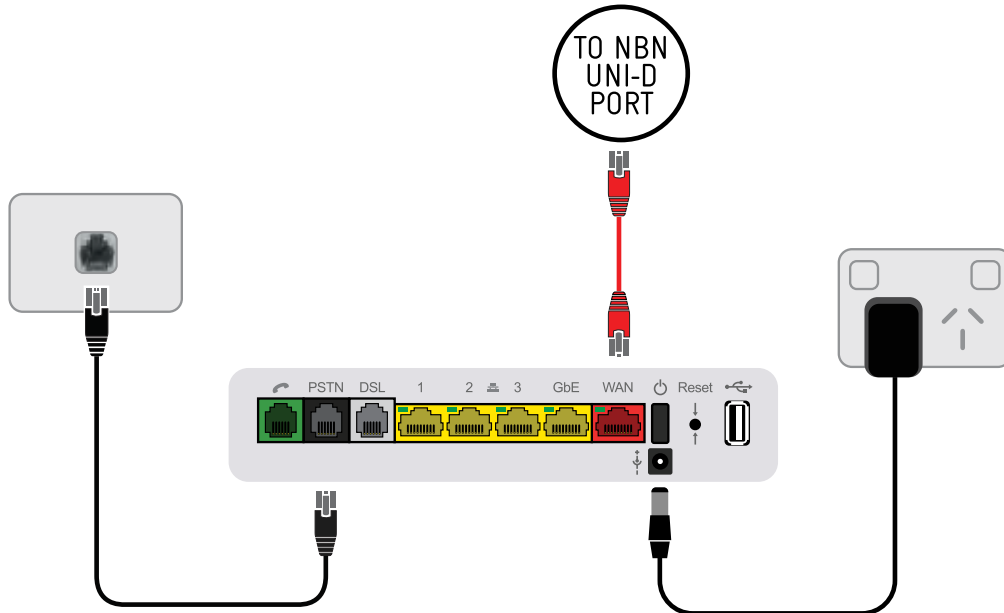
## D) Telstra Broadband (ADSL) with Existing Phone

If you would like to continue to use an existing phone in your home you will need a phone double adaptor as shown below. The double adaptor can be purchased from any leading electronics store.



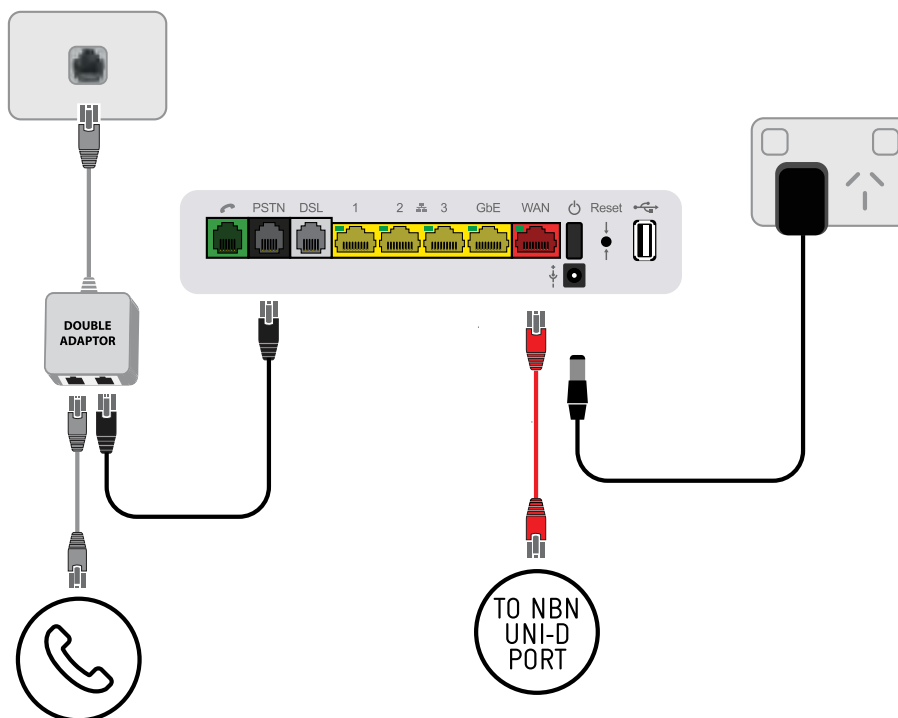
## E) Telstra Fixed Wireless Customers

Telstra Fixed Wireless is a service where the broadband is provided wirelessly using the NBN network and the voice service is provided over a normal telephone line. If you have a Telstra Fixed Wireless Broadband service that includes a Telstra Fixed Home phone service, ensure that there is a phone cable connected to the black **PSTN** socket on the gateway and the wall socket as shown below.



## F) Telstra Fixed Wireless Customers with Existing Phone

If you would like to continue to use an existing phone in your home you will need a phone double adaptor as shown below. The double adaptor can be purchased from any leading electronics store.





[telstra.com/fix](https://telstra.com/fix)



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