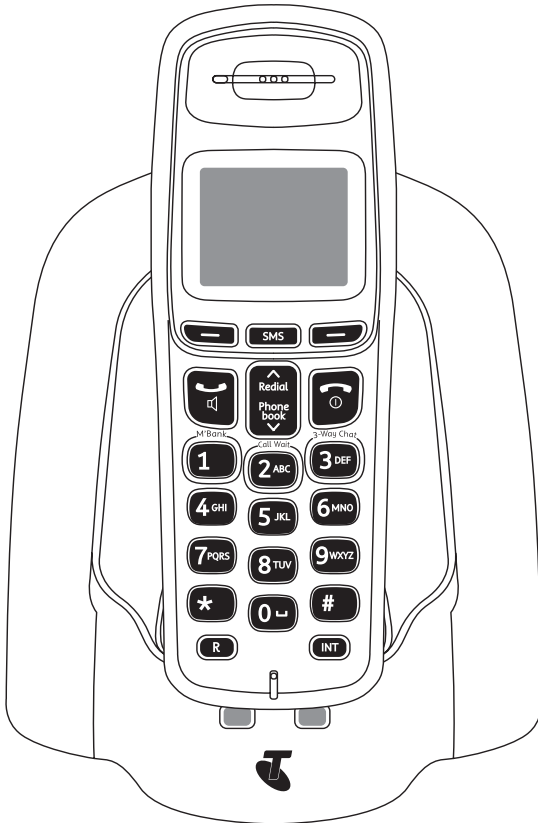# Telstra CR2000 MKII

Cordless Rental Telephone

USER GUIDE

This telephone has been designed for ease of use. Please read the instructions and keep it handy for future reference. If you have any problems with your phone, refer to the Help section of this User Guide.

IMPORTANT
This equipment requires electricity to work. You will not be able to make any telephone calls when the power fails. Alternative arrangements should be made to access emergency services in times of power failure.

This User Guide provides you with all the information you need to get the most from your phone. Before you make your first call, you will need to set up your phone. Follow the simple instructions on the next few pages

Need help?
PLEASE LOOK IN THE HELP SECTION AT THE END OF THE USER GUIDE IF YOU EXPERIENCE ANY OPERATIONAL DIFFICULTIES WITH YOUR TELSTRA CR2000 MKII CORDLESS RENTAL PHONE.

Hearing Aid?
Please note that the Telstra CR2000 MKII cordless rental phone works by sending radio signals between the base and handset. These signals may interfere with some hearing aids, causing a humming noise.

Got everything?
The package contains the following items:
- Handset
- Base unit
- Desk / Wall mount stand
- AC power adaptor
- 2 Telephone line cords (long line cord for standard installation, short line cord for wall mounting)
- Telephone adaptor plug
- 2 NiMH rechargeable batteries
- 1 User Guide

In this guide

Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all the instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool) or in humid areas.
5. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
6. Unplug this product from the wall outlet and contact Telstra on 13 2203 under the following conditions:
   • When the power supply cord or plug is damaged or frayed.
   • If the product does not operate normally by following the operating instructions.
   • If the product has been dropped and the outer casing has been damaged.
   • If the product exhibits a distinct change in performance.
7. Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
8. Do not use the telephone to report a gas leak in the vicinity of the leak.
9. Use only the supplied NiMH (Nickel Metal Hydride) batteries. The operation periods for the handsets are only applicable with the default battery capacity.

10. The use of other battery types or non rechargeable battery/primary cell batteries can be dangerous. These may cause interference and/or unit damage. Telstra will not be held liable for damage arising from such noncompliance.
11. Use only the AC power adaptors supplied with this product. Should you lose your AC power adaptor or it becomes faulty please contact Telstra on 13 2203.
12. Please ensure that the batteries are inserted according to the correct polarity as indicated on the re-chargeable batteries and the internal markings inside the handset battery compartment.
13. Do not immerse the batteries in water, and do not place it in a fire.
14. Telephone receivers produce magnetic fields that can attract small metallic objects such as pins or staples. To avoid injury, do not place the handset where such objects can be picked up.

Getting started

Location
Place your Telstra CR2000 cordless rental phone within 2 metres of the mains power socket and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Your Telstra CR2000 MKII cordless rental phone works by sending radio signals between the handset and base. The strength of the signal depends on where you locate the base. Putting it as high as possible ensures the best signal. The maximum range between the base station and the handset is up to 300 meters.

Setting up on a desk
1. Check the arrow direction of the marking "Desktop" on each of the base and the stand.

Note: The marking "Desktop" indicates that your Telstra CR2000 MKII cordless rental phone can be set up on a desk when you attach the stand to the base following the arrow direction accordingly, while the marking "Wall mount" indicates that your phone can be mounted on a wall.

2. Following the indicated clicking sequence, click the stand into the locking grooves at the back of the base along the arrow direction of the marking "Desktop" until it clicks into place.
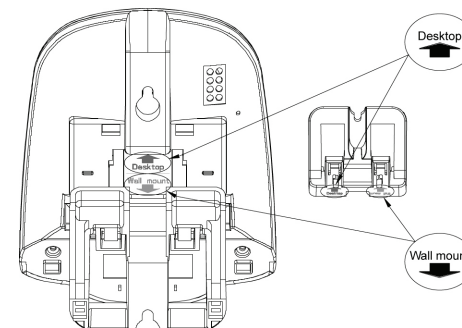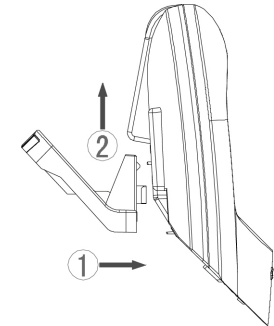
3. Plug the mains power cable into the base station, plug the other end of the mains power cable into mains power wall socket. The power LED will be on.

Telephone wall socket

Mains power wall socket

Telephone line cord

Mains power cable

Stand
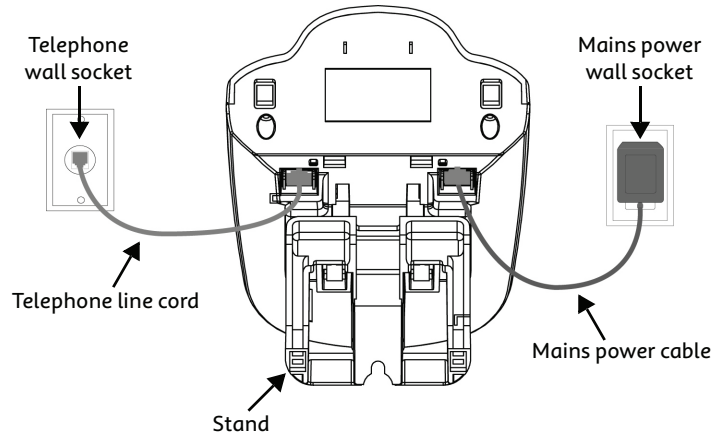
4. To fit the NiMH rechargeable batteries into the handset, remove the battery compartment cover by sliding it out. Place the supplied rechargeable batteries in the battery compartment following the correct polarity. Slide the battery compartment cover back on until it clicks into place.
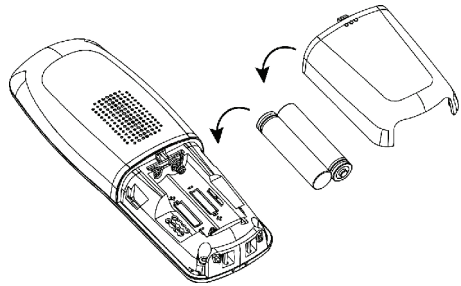
5. Place the handset on the base to charge for at least 15 hours. When the handset is fully charged, the icon 🔋 will be displayed. The charging LED lighting up (RED) indicates that the handset is properly placed on the base.

6. When the batteries are fully charged, plug one end of the telephone line cord into the base station and the other end into the telephone wall socket.

### To remove the stand from the Desktop position
Referring to the diagram below, slide the stand downward until it releases from the locking grooves, then lift the stand out.
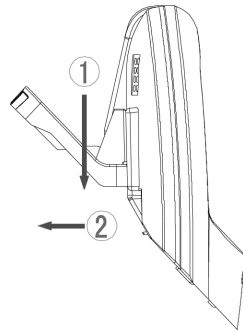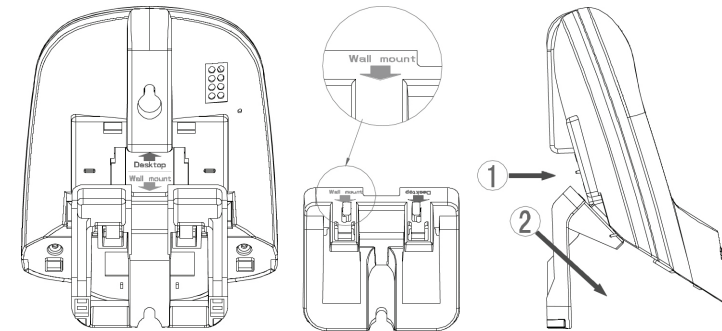
Wall mounting
Your Telstra CR2000 MKII cordless rental phone is designed to mount on a standard wall mounting plate. Refer to the steps below to wall mount your Telstra CR2000 MKII cordless rental phone:

1. Plug the provided short line cord and the power cable to the sockets at the back of the base respectively.
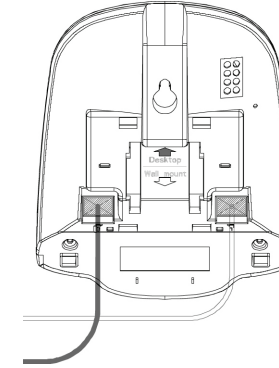
2. Check the arrow direction of the marking "Wall mount" on each of the base and the stand. Following the indicated clicking sequence, click the stand into the locking grooves at the back of the base along the arrow direction of the marking "Wall mount" until it clicks into place.

3. Thread the line cord and the power cable through the narrow space between the stand and the base to the place where they meet at the marking "Wall mount" on the base. Plug the other end of the line cord and the power cable into the telephone wall socket and the mains power socket respectively.

4. Place your Telstra CR2000 MKII cordless rental phone over the two retaining screws of your standard Telstra wall mount plate. Slide the phone downward into position as indicated.
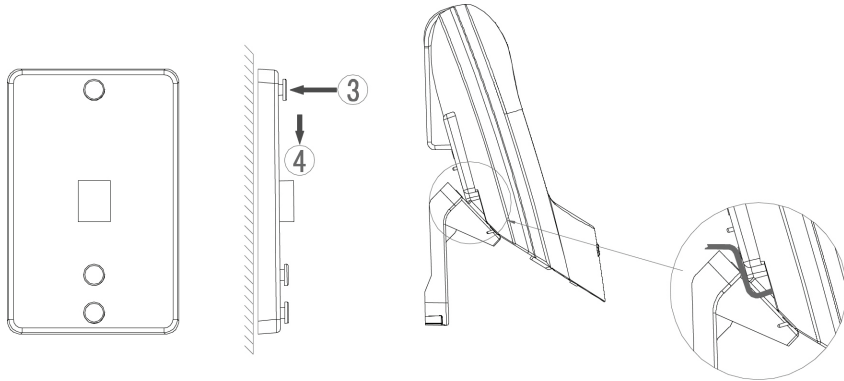
To remove the stand from the Wall mount position
Referring to the diagram below, slide the stand upward until it releases from the locking grooves, then lift the stand out.
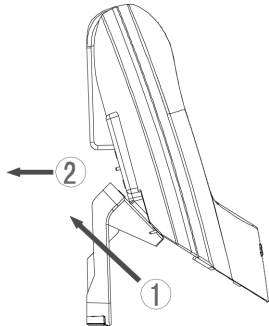
WARNING
Do not place your Telstra CR2000 MKII cordless rental phone in the bathroom or other humid areas.

IMPORTANT
The base station must be plugged into the mains power socket at all times. Do not connect the telephone line until the handset is fully charged. Only use the power supply, telephone cables and NiMH rechargeable batteries supplied with the product.

Low battery warning
If the icon ▭ flashes in the handset display, you will need to recharge the handset before you can use it again. During charging, the icon will appear to be filling in the display.

Battery performance
In ideal conditions, the fully charged batteries should give up to 12 hours talk time, or 100 hours standby time, on a single charge.

Note: New batteries will not reach full capacity until they have been in normal use for several days.

To keep the batteries in the best condition, leave the handset off the base for a few hours at a time. Running the batteries right down at least once a week will help them last as long as possible. The charge capacity of the rechargeable batteries will reduce with time as they wear out, giving the handset less talk / standby time. Eventually they will need to be replaced. Replacement batteries can be obtained from your local electrical retailer.

After charging your handset for the first time, subsequent charging time is about 6-8 hours a day. The batteries and handset may become warm during charging, however, this is normal.

Using your Telstra CR2000 MKII cordless rental phone on a Broadband ADSL line?
If this product is to be used on a broadband ADSL line, then you must ensure that it is connected via an ADSL filter. Using this product on a Broadband line without an ADSL filter may cause problems with this product and your Broadband service.

Date and time
If you have subscribed to Telstra's Calling Number Display service, the date and time is set automatically for all handsets when you receive your first call. You may however have to manually set the correct Year by following instructions below. If you have not subscribed to Telstra's Calling Number Display Service, you can set the date and time manually.

Set date and time manually
1. In standby mode, press Menu.

2. Scroll 📞 or 📖 to Clock & Alarm.

3. Press Select to access Date & Time.

4. Press Select then use the keypad to enter the date and time.

Note: Use the 📞 or 📖 to toggle between am/pm for 12H clock mode.

5. Press Save then Back to return to previous menu level or press 📞 to return to standby.

Getting to know your CR2000 MKII cordless rental phone
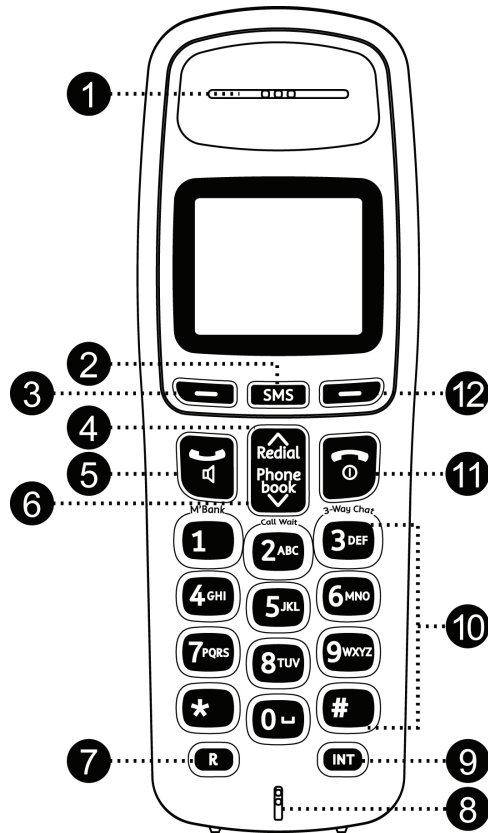
Handset buttons

1. Indicator light
On when the handset is in use.
Flashes when the handset is ringing or there are missed calls or text messages.

2. SMS
In idle mode: Press to access to unread SMS or to enter the SMS menu (if no unread SMS)

3. Left Soft Key (Menu/Select/OK/Mute/Un-mute)

In idle mode: Press to access main menu.
In menu mode: Press to select desired menu item.

In pre-dial mode: Press to access sub-menu (Save or Send Message)

While the handset is ringing: Press to silence the ringer.

During a call: Press to mute / un-mute the microphone.

In editing mode: Press to save the current entry.

4. Up / Redial
In idle mode: Press to access Redial List (Dialled Calls).

In menu mode: Press to scroll up.

During a call: Press to increase earpiece volume.

In editing mode: Press to move the cursor one character to the left.

5. Phone On / Speakerphone
In idle / pre-dial mode: Press to post dial, press again to turn on the speaker, press again to turn off the speaker.

While the handset is ringing: Press to accept the call.

Call list / phonebook / redial list entry: Press to call the selected entry.

6. Down / Phonebook
In idle mode: Press to access phonebook list.

In menu mode: Press to scroll down.

During a call: Press to decrease earpiece volume.

In editing mode: Press to move the cursor one character to the right.

7. R (Flash)
In pre-dial / number editing mode/ during a call: Press to insert a Flash (R).

8. Microphone

9. INT (Intercom)
In idle / pre-dial mode / during a call: Press to initiate an intercom call.

10. Alphanumeric keypad
In idle / editing mode / during a call: Press to enter characters / numbers.

Key 1, 2 and 3
In idle mode: Press and hold **1** to dial Telstra Home Messages 101® or MessageBank® service.

During a call: Press and hold **2ABC** to access a Call Waiting call or switch between two external calls.

Press and hold **3DEF** to commence 3-Way Chat.

Key 0
In idle / pre-dial / number editing mode / during a call: Press and hold to insert a Pause.
In character editing mode: Press to insert a Space.

* Star key
In idle mode: Press and hold to turn on/off the ringer.

In idle / pre-dial mode: Press to insert a "*".

In editing mode: Press to pop up the symbol panel for SMS editing, or insert a "*" for number editing.

Hash key
In idle mode: Press and hold to lock the keypad.

To unlock the keypad, press Unlock (left soft key) and then **#** key.

In idle / pre-dial mode / during a call mode: Press to insert a "#".

In editing mode: Press to switch among different character sets (Abc>abc>ABC>123) for name or SMS editing, or insert a "#" for number editing.

11. Phone Off / Power
In idle mode: Press and hold to power on / off the handset.

In menu / pre-dial / editing mode: Press to return to standby mode.

During a call: Press to end the call.

12. Right Soft Key (Names/Back/Clear)
In idle / during a call mode: Press to access phonebook.

In menu mode: Press to exit to previous level.

In pre-dial mode: Press to delete last digit. Press and hold to delete all entered digits.

In editing mode: Press to delete last character. Press and hold to delete all entered characters.

Handset display

Display icons
Icons can be On (visible),
Flashing or Off (not visible)

▓	Steadily on when the handset is within range of the base.
	Flashes when the handset is out of range or is searching for a base.
📵	On when ringer is off.
🔊	On when speakerphone is in use.
⏰	On when alarm clock is activated.
🔒	On when keypad is locked.
🔋	Full battery power level.
🔋	2/3 battery power level.
🔋	1/3 battery power level.
🔋	Battery power is running low.
🔋	Flashes when battery power is almost empty.

On when there are text messages.

On when there are missed calls.

On when there are Voicemail messages on Telstra MessageBank® or Telstra Home Messages 101®.

On when SMS memory is full.

Telstra CR2000 MKII cordless rental phone
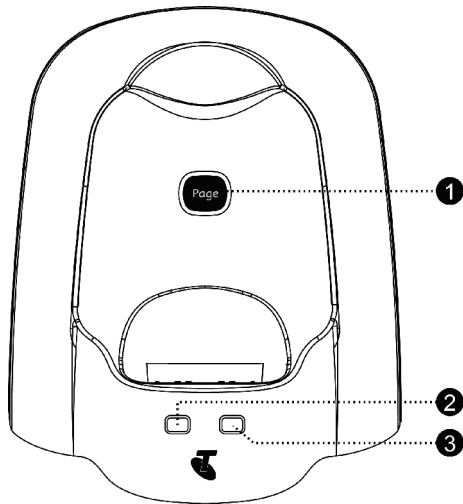
1. Page

Press to page the handset.

Press and hold to enter the registration mode.

2. Power / In use / Events (SMS, Flashing Message Indicator) LED

Steadily on when power is on.

Flashes quickly when there is an incoming call.

Flashes slowly when the line is in use, or new events exist.

3. Charging LED (Red)

On when handset is put into base cradle for charging.

Note: Pressing [Page] again will turn off the page feature and pressing any key on the handset will cancel paging.

Navigating the menus

Your Telstra CR2000 MKII cordless rental phone has an easy to use menu system. Each menu has a list of options, as outlined on the following page. When the handset is switched on and in standby:

1. Press Menu to open the main menu.

2. Press [Redial] or [Phone book] to move through the available options.

3. Press Select to select a menu option or Back to return to the previous screen, or press [☎] to return to standby mode.

Menu layout

Text Messaging	Call List	Reminders	Phone Features	Clock & Alarm	Settings	Registration
Write Message	Missed Calls	Review reminders list	Feat. Assist	Date & Time	Handset Settings	Register Handset
Inbox	Received Calls		C. Wait ON	Alarm	Base Settings	Select Base
Drafts	Dialled Calls		C. Wait OFF	Time Format		De-register
Outbox	Delete Calls	Under a Reminder entry:	Chk C.Wait			
Templates		Add Event	CF Immed ON			
Delete Messages		Show Details	CF Immed OFF			
Text Settings		Edit Event	Chk CF Immed			
		Send as a Text	CF NoAns ON			
		Delete Event	CF NoAns OFF			
		Del. All Events	Chk CF NoAns			
			CF Busy ON			
		Or if no reminder entry:	CF Busy OFF			
		Add Event	Chk CF Busy			

Standby mode

If you do not press any button for 30 seconds the handset will automatically return to standby mode.

Text and number entry

Button	Upper case	Lower case
1 M'Bank	. , - ? ! ¡ ¿ ' @ : ; / 1	. , - ? ! ¡ ¿ ' @ : ; / 1
2ABC Call Wait	A B C 2 Ä Æ Å Ç	a b c 2 ä æ å à ç
3DEF 3-Way Char	D E F 3 É	d e f 3 è é
4GHI	G H I 4	g h i 4 ì
5JKL	J K L 5	j k l 5
6MNO	M N O 6 ö Ø Ñ	m n o 6 ö ø ò ñ
7PQRS	P Q R S 7	p q r s 7 ß
8TUV	T U V 8 Ü	t u v 8 ù ü
9WXYZ	W X Y Z 9	w x y z 9
0	Space 0	Space 0
*	Brings up symbol table in text messaging mode.	
#	Short press to switch between Abc, abc, ABC and 123 mode.	

For example, to enter the name "Telstra":

1. Press **8TUV** once: T
2. Press **3DEF** twice: Te
3. Press **5JKL** three times: Tel
4. Press **7PQRS** four times: Tels
5. Press **8TUV** once: Telst
6. Press **7PQRS** three times: Telstr
7. Press **2ABC** once: Telstra

Note:
1. By default, the first letter of a word is in upper case.
2. In number editing mode, press and hold **0** to insert a Pause.

Symbol panel

.	,	-	?	!	¡	¿	'	@	:	;
/	"	(	)	_	+	&	%	*	=	<
>	£	€	$	¥	¤	\	~	#	§	Δ
Φ	Γ	Λ	Ω	Π	Ψ	Σ	Θ	Ξ		

Emoticons

Using your Telstra CR2000 MKII cordless rental phone

Switch on/off the handset
When the handset is in standby, press and hold 🔘 to switch the handset off. To switch the handset on, press and hold the 🔘 .

Make a call

Post dial
1. Press 📞 to access dial tone.
2. Enter the number to dial.

Pre-dial
1. Enter the phone number, maximum 32 digits. If you make a mistake, press Clear to delete the last digit.
2. Press 📞 to dial the number.

Call from the Phonebook
1. Press 📖 in standby mode.
2. Scroll 📞 or 📖 to a Phonebook entry.
3. Press 📞 to dial the number.

Search alphabetically for Phonebook entries
1. Press Names then press Select to choose Search.
2. Press the numeric key containing the first letter of the name you want. For example, pressing 2ABC will show the entries starting with A. Pressing 2ABC again will show the entries starting with B, etc.

Call from the Call List
1. Press Menu and scroll 📞 or 📖 to Call List.
2. Press Select and scroll 📞 or 📖 to the call list you want.
3. Press Select and scroll 📞 or 📖 to an entry.
4. Press 📞 to dial the number.

Out of range warning
When the handset goes out of range of the base, an audible alert tone will be emitted, and the call will be disconnected if you are on a call. When you move back within range, the handset will automatically reconnect to the base.

Answer a call
If the handset is not on the charging cradle:
1. When the phone rings, press 📞 to answer a call.

If the handset is on the charging cradle or the base and Auto Talk is set to On:
1. When the phone rings, pick up the handset to answer a call.

If you wish to switch Auto Talk Off, see page 25. The default setting is On.

Silence
When an incoming call is received you can choose to ignore the call and silence the ring on a particular handset by pressing the Silence display key. If you then want to accept the call you can do so from the silenced or any other registered handset by pressing 📞 .

Note: The base and all other registered additional handsets will continue to ring after Silence has been pressed.

Answer a call in handsfree mode
1. When the phone rings, press 📞 then press 📞 again. The call will be transferred to the handset loudspeaker.
2. Press 📞 to switch between the earpiece and loudspeaker.

WARNING: Switching on handsfree mode can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

Adjust loudspeaker volume
1. Press 📞 or 📖 to adjust the loudspeaker volume; 1 - 5 displayed on-screen.

End a call
1. During a call connection, press 🔘 to end the call.

   OR
   Place the handset on the base or charging cradle to end the call.

Call timer
Your handset automatically times the duration of each call. The call timer will display for a few seconds after the call has been ended. It is shown in hours, minutes and seconds format (HH:MM:SS).

Lock keypad
Lock the keypad to prevent accidental dialling while carrying the handset around.
1. Press and hold # . The icon 🔒 confirms the keypad is locked and the screen shows Keypad Locked.
2. To unlock the keypad, press Unlock then # . The key # must be pressed within 2 seconds.

IMPORTANT: When Keypad is locked, the user can still be able to dial to emergency numbers 000 and 106. These emergency numbers are preset at factory and not user programmable.

Paging
Paging is a useful way for finding lost handsets.
1. Press Page on the base. All the registered and available handsets will ring and display Paging Call.
2. Press any key on the handset or press Page again on the base to stop paging.

Call in progress
The following options are available during a call:

Adjust earpiece volume
1. Press 📞 or 📖 to adjust the volume, 1 - 8 displayed on-screen.

Mute
You can mute the microphone so that you can talk to someone else in the room without your caller hearing you.
1. Press Mute to turn the microphone off.
2. Press Off to cancel the mute function and turn on the microphone.

Chain dialling
This feature allows you to initiate a dialling sequence from numbers stored in the phonebook while you are on a call. Chain dialling can be useful if you wish to access numbers other than phone numbers (such as bank account information or access codes) from the phonebook.
1. Press Names while on a call.
2. Scroll 📞 or 📖 to the desired entry and press Select.
3. Press Dial or 📞 to dial the selected entry.

Intercom
This feature is only available when there are at least 2 registered handsets. It allows you to make internal calls, transfer external calls from one handset to another and use the conference option.

During intercom, the user customized handset name will be ignored, and only Handset x will be displayed. Refer to page 24 to see how to set a customized handset name.

Call another handset
1. Press INT .
2. Scroll 📞 or 📖 to the desired handset and press Select.

3. Press 📞 to end the call.

> Note: If the additional handset is not a Telstra CR2000 MKII cordless rental phone extension handset, this function may not be available.
>
> If there are only two handsets registered to the base, it will call another handset directly without needing to select a handset in step 2.
>
> For information on how to obtain a Telstra CR2000 MKII cordless rental phone extension handset please contact Telstra on 13 2200.

Transfer an external call to another handset

1. During an external call, press 🔘 INT. Your caller is put on hold.

2. Scroll 📻 or 📱 to the desired handset and press Select.

3. When the other handset answers, you can announce the caller.

4. When the other handset answers the internal call, press End to transfer the call or press 📞 on the other handset to return to the external caller. If the other handset does not answer, press 🔘 INT to speak to your caller again.

> Note: If there are only two handsets registered to the base, it will call another handset directly without needing to select a handset in step 2.

Three-party conference call

1. During an external call, press 🔘 INT. Your caller is put on hold.

2. Scroll 📻 or 📱 to the desired handset and press Select.

3. When the other handset answers, press Join to join both calls together. The display shows Conference Call.

4. Press 📞 to end the call.

> Note: If there are only two handsets registered to the base, it will call another handset directly without needing to select a handset in step 2.

Phonebook

Your Telstra CR2000 MKII cordless rental phone can store up to 250 Phonebook entries. Each entry can hold up to 24 digits for the phone number and 12 characters for the name.

Access the Names List

1. In standby mode, press 📱; or press Names then Select.

> **Tip:**
> Instead of scrolling to browse the Phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing 2ᴬᴮᶜ key will show the entries starting with A. Pressing 2ᴬᴮᶜ again will show the entries starting with B, etc.

Add entry in the Phonebook

1. Press Names to access Phonebook.

2. Scroll 📱 to Add Entry and press Select.

3. Enter the name maximum 12 characters. Press OK.

4. Enter the number maximum 24 digits. Press Save.

5. Scroll 📻 or 📱 to select the call group. Press Select.

6. Press 📞 to return to standby.

> Note: When entering a name, the first character is automatically upper case with the rest of the name in lower case lettering. You can change the case from lower case to upper case or numbers using the key # .

Call Groups

Call Groups allow you to assign a particular ring tone to groups of phonebook entries. This allows you to easily identify particular callers by their ringtone. Default Call Group options are General, Family, Business, Friends, Utilities, VIP and Others. Each Call Group can have a specific ring tone assigned to it or can have the Call Group name changed.

Once you have added an entry to the Phonebook as per the instructions above, you can then enter into that entry, change the Call Group it is assigned to and/or change the settings of the Call Group. Note that changing the Call Group name or ringtone under one Phonebook entry will change all Phonebook entries using this Call Group.

To set a Ringtone for a Call Group

1. Press 📱 in standby mode; or press Names then Select to search the list.

2. Scroll 📻 or 📱 to the entry and press Options.

3. Scroll 📻 or 📱 to Edit Call Group and press Select.

4. Scroll 📻 or 📱 to choose the Call Group you wish to edit and press Select.

5. Scroll 📻 or 📱 to choose Set Ringtone and press Select.

6. Scroll 📻 or 📱 to select the Ringtone you wish to set for the Call Group and press Select.

7. Press 📞 to return to standby.

To change the name of a Call Group

1. Press 📱 in standby mode; or press Names then Select to search the list.

2. Scroll 📻 or 📱 to the entry and press Options.

3. Scroll 📻 or 📱 to Edit Call Group and press Select.

4. Scroll 📻 or 📱 to choose the Call Group you wish to edit and press Select.

5. Scroll 📻 or 📱 to choose Rename Group and press Select.

6. Use the text entry keys to change the name of the Call Group (to a maximum of 10 characters) and press Save.

7. Press 📞 to return to standby.

View the Phonebook
1. Press 📖 in standby; or press Names then Select to search the list.

2. The entries are listed in alphabetical order.

3. Scroll 📞 or 📖 to browse the Phonebook.

4. To view details of a Phonebook entry, press Options then Select to Show Details.

5. Press 📞 to return to standby.

Edit Phonebook entry
1. Press 📖 in standby mode; or press Names then Select to search the list.

2. Scroll 📞 or 📖 to the entry and press Options.

3. Scroll 📞 or 📖 to Edit Entry and press Select.

4. Edit the name (if applicable) then press OK.

5. Edit the number (if applicable) then press Save.

6. Scroll 📞 or 📖 to select the call group then press Select or press 📞 to return to standby.

Delete Phonebook entry
1. Press 📖 in standby mode; or press Names then Select to search the list.

2. Scroll 📞 or 📖 to the entry and press Options.

3. Scroll 📞 or 📖 to Delete Entry and press Select.

4. Screen shows Delete? xx (xx stands for the name of this entry) press Yes to confirm or No to cancel.

5. Press 📞 to return to standby.

Delete all Phonebook entries
1. Press Names in standby mode.

2. Scroll 📞 or 📖 to Delete Phonebook and press Select.

3. Screen shows Delete All Entries? press Yes to confirm or No to cancel.

4. Press 📞 to return to standby.

Copy Phonebook to another handset
1. Press Names in standby mode.

2. Scroll 📞 or 📖 to Copy Phonebook and press Select.

3. Scroll 📞 or 📖 to the desired handset and press Select, the handset will display Waiting for Reply, then display Transferring... after getting the acceptance of the desired handset, the display will show Finished when copying is completed.

At the receiving handset:

1. The display shows Transfer Phonebook? press Yes to confirm or No to cancel.

If the receiving handset memory is full, it displays Memory Full. The sending handset displays Failed.

Note: The Copy Phonebook menu is invisible when there is only one handset registered to the base station, but it will appear when there is more one handset registered to the same base.

Check Memory Status
You can check how many Phonebook entries have been stored in your phone and how many more Phonebook entries can be stored.

1. Press Names to access the Phonebook.

2. Scroll 📞 or 📖 to Memory Status.

3. Press Select to view the Memory Status.

4. Press 📞 to return to standby.

Clock & Alarm

Set Time Format
Choose between 12 and 24 Hour time formats.

1. Press Menu, scroll 📞 or 📖 to Clock & Alarm and press Select.

2. Scroll 📞 or 📖 to Time Format and press Select.

3. Scroll 📞 or 📖 to 12 Hour or 24 Hour and press Select.

4. Press 📞 to return to standby.

Set Alarm On
1. Press Menu, scroll 📞 or 📖 to Clock & Alarm and press Select.

2. Scroll 📞 or 📖 to Alarm and press Select.

3. Scroll 📞 or 📖 to On and press Select.

4. Scroll 📞 or 📖 to choose:

Once for a once only alarm

Mon to Fri for alarm to sound from Monday to Friday only

On Daily for the alarm to sound every day

5. Press Select, enter the time for the alarm to go off and press Save.

6. Press 📞 to return to standby.

When the alarm is set to On, the bell icon 🔔 is displayed.

Switch Alarm Off
1. When the alarm goes off, press Stop.

If no button is pressed, the alarm will stop automatically after 30 seconds.

Ringtone
Choose from 20 ringtones. You can set different ringtones for internal and external calls.

To set Ringtone
1. Press Menu, scroll 🔄 or 📖 to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Press Select again to choose Ringtone, scroll 🔄 or 📖 to choose External Call or Internal Call.
4. Press Select and scroll 🔄 or 📖 to choose the ringtone.
5. Press Select to confirm.
6. Press ☎ to return to standby.

Ringer Volume
There are 5 volume levels.

To set Ringer Volume
1. Press Menu, scroll 🔄 or 📖 to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll 🔄 or 📖 to Ringer Volume and press Select.
4. Scroll 🔄 or 📖 to choose Volume 1-5 or Ringer Off.
5. Press Select to confirm.
6. Press ☎ to return to standby.

When Ringer Off is selected, the icon 📵 is displayed on the screen.

WARNING: When the handset rings during an incoming call, please do not hold the handset too close to your ear as the volume of the ringing tone may damage your hearing.

Receiver Volume
There are 8 volume levels.

To set Receiver Volume
1. Press Menu, scroll 🔄 or 📖 to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll 🔄 or 📖 to Receiver Volume.
4. Press Select and scroll 🔄 or 📖 to choose from the Volume 1-8.
5. Press Select to confirm.
6. Press ☎ to return to standby.

Handset Name
You can re-name the handset to display the handset name in standby mode. The default handset name of your handset is Telstra. The handset name can be a maximum of 10 characters, e.g. Mike, Kitchen.

To set Handset Name
1. Press Menu, scroll 🔄 or 📖 to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll 🔄 or 📖 to Handset Name and press Select.
4. Press Clear as many times required to clear the previous name.
5. Enter the new name using the Keypad and press Save to confirm.
6. Press ☎ to return to standby.

Wallpaper
Your Telstra CR2000 MKII cordless rental phone can display 3 different wallpapers.

To set Wallpaper
1. Press Menu, scroll 🔄 or 📖 to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll 🔄 or 📖 to Wallpaper.
4. Press Select and scroll 🔄 or 📖 to choose from Beach, Flower, Telstra.
5. Press Select to view the wallpaper
6. Press Use to select the wallpaper or Back to select a different wallpaper.
7. Press ☎ to return to standby.

Menu Colour
1. Press Menu, scroll 🔄 or 📖 to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll 🔄 or 📖 to Menu Colour.
4. Press Select and scroll 🔄 or 📖 to choose from Blue, Orange or Pink.
5. Press Select to use the colour.
6. Press ☎ to return to standby.

Screensaver
The screensaver displays the time and date. The screensaver comes on when the backlight goes off and will only appear when your handset is in standby.

To set Screensaver
1. Press Menu, scroll 🔄 or 📖 to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll 🔄 or 📖 to Screensaver.

4. Press Select and scroll 🔄 or 📖 to Clock or Off.
5. Press Select to confirm.
6. Press ☎ to return to standby.

Light Timeout
You can set how long the backlight stays on - 15, 30 or 45 Seconds. The default setting is 30 seconds.

To set Light Timeout
1. Press Menu, scroll 🔄 or 📖 to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll 🔄 or 📖 to Light Timeout.
4. Press Select and scroll 🔄 or 📖 to 15, 30 or 45 Seconds.
5. Press Select to confirm.
6. Press ☎ to return to standby.

Display Contrast
You can adjust the contrast to suit different lighting conditions.

To set Display Contrast
1. Press Menu, scroll 🔄 or 📖 to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll 🔄 or 📖 to Display Contrast.
4. Press Select and scroll 🔄 or 📖 to Low, Medium or High.
5. Press Select to confirm.
6. Press ☎ to return to standby.

Auto Talk
This function enables you to answer a call automatically by simply picking up the handset from the base station or charger without pressing any key. The default setting is On.

To set Auto Talk
1. Press Menu, scroll ⬆ or ⬇ to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll ⬆ or ⬇ to Auto Talk.
4. Press Select and scroll ⬆ or ⬇ to On or Off.
5. Press Select to confirm.
6. Press 📞 to return to standby.

Key Beep
A single beep is emitted when a key is pressed. You can enable or disable this key beep. By default, key beep is On.

To set Key Beep
1. Press Menu, scroll ⬆ or ⬇ to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll ⬆ or ⬇ to Key Beep.
4. Press Select and scroll ⬆ or ⬇ to On or Off.
5. Press Select to confirm.
6. Press 📞 to return to standby.

Redial Length
This adjusts the number of digits dialled when using the redial list of the Telstra CR2000 MKII cordless rental phone.

To set Redial Length
1. Press Menu, scroll ⬆ or ⬇ to Settings and press Select.
2. Press Select to choose Handset Settings.
3. Scroll ⬆ or ⬇ to Redial Length.
4. Press Select and scroll ⬆ or ⬇ to Long (32 Digits) or Short (20 Digits).
5. Press Select to confirm.
6. Press 📞 to return to standby.

Note: Selecting Short limits the number of digits stored in the redial memory to the first 20 dialled. This can be a useful security feature if you are using telephone banking and wish to limit the amount of information stored.

Base Settings

Ringtone
Choose from 5 ringtones.

To set Ringtone
1. Press Menu, scroll ⬆ or ⬇ to Settings and press Select.
2. Scroll ⬇ to Base Settings and press Select.
3. Scroll ⬆ or ⬇ to Ringtone and press Select.
4. Scroll ⬆ or ⬇ to choose the desired ringtone 1- 5.
5. Press Select to confirm.
6. Press 📞 to return to standby.

Base Ringer Volume
There are 5 volume levels.

To set Base Ringer Volume
1. Press Menu, scroll ⬆ or ⬇ to Settings and press Select.
2. Scroll ⬇ to Base Settings and press Select.
3. Scroll ⬆ or ⬇ to Ringer Volume.
4. Press Select and scroll ⬆ or ⬇ to choose from Volume 1 - 5 or Ringer Off.
5. Press Select to confirm.
6. Press 📞 to return to standby.

Ring Priority
If you have more than one handset, all handsets normally ring at the same time. You can set one handset to ring 2, 4 or 6 rings before the others. This gives one person the chance to act as a receptionist and answer incoming calls first. Calls can then be transferred to other handsets. See page 20.

To set Ring Priority
1. Press Menu, scroll ⬆ or ⬇ to Settings and press Select.
2. Scroll ⬇ to Base Settings and press Select.
3. Scroll ⬆ or ⬇ to Ring Priority and press Select.
4. Scroll ⬆ or ⬇ to All Handsets or the desired Handset x (x stands for the selected handset number) and press Select.
5. If you select Handset x, you need to set the number of rings that will be heard before the other handsets start ringing.
6. Scroll ⬆ or ⬇ to 2 Rings, 4 Rings or 6 Rings and press Select to confirm.
7. Press 📞 to return to standby.

First Ring
When this function is set to On, the first ring bursts from a voice call or a text message will always sound as the standard ring. If you want to mute the first ring burst for text messages and ensure that distinctive rings matched to names in the Phonebook always sound first, this function should be set to Off.

To set First Ring
1. Press Menu, scroll ⬆ or ⬇ to Settings and press Select.
2. Scroll ⬇ to Base Settings and press Select.
3. Scroll ⬆ or ⬇ to First Ring.
4. Press Select and scroll ⬆ or ⬇ to On or Off.
5. Press Select to confirm.
6. Press 📞 to return to standby.

Master Reset
This restores all the original settings to your Telstra CR2000 MKII cordless rental phone. However, entries stored the Phonebook and handset registrations will not be affected.

To achieve a Master Reset
1. Press Menu, scroll 📱 or 📱 to Settings and press Select.
2. Scroll 📱 to Base Settings and press Select.
3. Scroll 📱 or 📱 to Master Reset and press Select.
4. Enter the System PIN (default setting is 0000).
5. Press OK to confirm, the display then shows Are you sure?.
6. Press Yes to confirm or No to cancel.
7. Press 📞 to return to standby.

Telstra Network Services*

* Subscription and / or usage charges may apply to use these services. Call 13 2200 or visit Telstra.com/homephone for more information.

The Telstra CR2000 MKII cordless rental phone includes the following one-touch feature keys:

MessageBank®
If you are a Telstra Home Messages 101® and MessageBank® user, it's now even easier to retrieve your messages. Your Telstra CR2000 MKII cordless rental phone is programmed to access Telstra Home Messages 101® and MessageBank®.

To retrieve a message from your message service:

Press and hold the 1️⃣ and follow the message service prompts.

Flashing Message Indicator (FMI)
The Telstra CR2000 MKII cordless rental phone is designed to provide visual message indication (a flashing indicator on both base and handset). To arrange connection to the Flashing Message Indicator feature, simply call Telstra on 13 2200. When a message is left in your MessageBank® service, a signal is sent to your telephone and the red indicator will flash and the words You Have New Voicemail will be displayed.

The red indicator will stop flashing a short time after you have listened to all your messages.

Call Waiting
If you have Call Waiting turned on, the earpiece will emit a discreet tone to inform you when there is a second incoming call. The number or name of the second caller will also be displayed if you have subscribed to Calling Number Display and caller's identity is not withheld. Please contact Telstra on 13 2200 for more information on this service.

1. To answer the second call and put your first call on hold, *long press* 2️⃣.
2. To switch between both callers, *long press* 2️⃣.
3. Press 📞 to hang up on one person and return to the other person.

3-Way Chat
This service is available on most lines ready for you to use! If you are already on a call, you can add another person and have a 3-Way Chat.

How to use 3-Way Chat
To put existing call on hold and make a new call then to 3-Way Chat

1. Press R️ while in the first call.
2. Dial the second phone number.
3. *Long press* 3️⃣ to connect the 3-Way Chat after the second call answered.

To split a 3-Way Chat or switch between callers
Long press 2️⃣ while in the call.

Other Phone Features
The Telstra CR2000 MKII cordless rental phone also provides you with quick access to 13 important phone features:

Feat. Assist	(To call Feature Assistant)
C. Wait ON	(To turn Call Waiting on)
C. Wait OFF	(To turn Call Waiting off)
Chk C.Wait	(To check Call Waiting status)
CF Immed ON	(To turn Call Forward Immediate on)
CF Immed OFF	(To turn Call Forward Immediate off)
Chk CF Immed	(To check Call Forward Immediate)
CF NoAns ON	(To turn Call Forward No Answer on)

CF NoAns OFF (To turn Call Forward no Answer Off)

Chk CF NoAns (To check Call Forward No Answer)

CF Busy ON (To turn Call Forward Busy on)

CF Busy OFF (To turn Call Forward Busy off)

Chk CF Busy (To check Call Forward Busy status)

Calling Number Display

If you have subscribed to Telstra's Calling Number Display service, and provided the identity of the caller is not withheld, the number or name if stored in the Phonebook of the caller will be displayed together with the date & time of the call. The call list information might not be available for every incoming call. The callers might intentionally block their names and / or telephone numbers. With some incoming calls, if the telephone number is not available, the handset will display the following explanations:

Unavailable The caller's number is unavailable.

Private The caller is blocking the telephone number.

Call List

When Telstra's Calling Number Display is active on your service, dialled numbers will be saved in the telephone's Call List. Your phone can store up to 50 received and missed calls with date/time information in the call list. The caller's number will be shown on the display when the phone is ringing. If the number matches with one of the entries in your private phonebook, the caller's name stored in the phonebook will be displayed with the number.

The calls missed, received and dialled are displayed in chronological order with the most recent call at the top of the list. When the call list is empty, the screen displays List Empty. If you have missed calls, text messages, the corresponding icon with number of the non-reviewed event will appear on the screen.

When the list is full, and a new call is received, the oldest entry will be deleted automatically.

Access the Call List

1. Press Menu and scroll 📷 or 📷 to Call List.

2. Press Select and scroll 📷 or 📷 to the list you want Missed Calls, Received Calls or Dialled Calls.

3. Press Select then scroll 📷 or 📷 to view.

If a Call List contains a number from your Phonebook, the name stored with the number will be displayed in the Call List.

Save number from the Call List to the Phonebook

1. Press Menu and scroll 📷 or 📷 to Call List.

2. Press Select and scroll 📷 or 📷 to Missed Calls, Received Calls or Dialled Calls.

3. Press Select then scroll 📷 or 📷 to the entry you want.

4. Press Options and scroll 📷 or 📷 to Save Number.

5. Press Select and enter a name. Press OK. The number is displayed.

6. Press Save and scroll 📷 or 📷 to select the desired call group. Press Select to confirm.

7. Press 📞 to return to standby.

If the number you are trying to save is already in your Phonebook, the number cannot be saved again. If you try to save an existing number you will hear an error tone.

Delete a Call List entry

1. Press Menu and scroll 📷 or 📷 to Call List.

2. Press Select and scroll 📷 or 📷 to Missed Calls, Received Calls or Dialled Calls.

3. Press Select then scroll 📷 or 📷 to the entry you want.

4. Press Options and scroll 📷 or 📷 to Delete Call and press Select.

5. Press 📞 to return to standby.

Delete all entries in a Call List

You can delete all entries in any one of the Call Lists or all entries in all Call Lists.

1. Press Menu and scroll 📷 or 📷 to Call List.

2. Press Select and scroll 📷 or 📷 to Delete Calls.

3. Press Select then scroll 📷 or 📷 to Missed Calls, Received Calls, Dialled Calls or All Calls and press Select.

4. Press Yes to confirm or No to cancel.

5. Press 📞 to return to standby.

Access the redial list

1. Press 📷 from standby to access Dialled Calls.

2. Scroll 📷 or 📷 to view the entries.

Save redial list entry to Phonebook

1. Press 📷 from standby and scroll 📷 or 📷 to the desired entry.

2. Press Options and scroll 📷 or 📷 to Save Number.

3. Press Select and enter a name. Press OK. The number is displayed.

4. Press Save and scroll 📷 or 📷 to select the call group. Press Select to confirm.

5. Press 📞 to return to standby.

Delete number from redial list

1. Press 📷 from standby and scroll 📷 or 📷 to the number.

2. Press Options. Scroll 📷 or 📷 to Delete Call and press Select.

3. Press 📞 to return to standby.

Text Messaging (SMS)

Your Telstra CR2000 MKII cordless rental phone can send text messages to and receive text messages from compatible mobile telephones and compatible fixed line telephones within Australia.

In accordance with worldwide standards for text messaging, all messages (including reply messages) will display the telephone number of the sender. If you have a Silent Line or have blocked Calling Line Identification and attempt to send a message, your message will be rejected. To alter your service so that you can send text messages, call the Telstra Fixed Phone text service on 0198339999 and use the setup menu to turn off Silent Line or Calling Line Identification blocking for text messaging ONLY.

For information on how to use Telstra text messaging service call 0198339999 and follow the voice prompts.

Your Telstra CR2000 MKII cordless rental phone can store up to a total of 50 text messages using dynamic memory allocation in Inbox, Drafts, and Outbox. You can set the maximum length of each message - either 160 characters or 612 characters, see page 36.

When the total number of messages in Inbox, Drafts and Outbox has reached 50, the display will show Memory Full Delete Messages during the operation. You have to delete some messages in order to send or receive new ones.

Write and send new text message
1. Press SMS then Select; or press Menu then press Select twice.
2. Enter the text and press Options. Press Select to choose Send.

3. Enter the destination number including area code for fixed line numbers; or press Search to scroll Redial or Phonebook through the Phonebook to the name then press Select.
4. Enter the one-digit Mailbox Number.

Note: It is optional for you to choose to enter the Mailbox Number or not. Only one digit is allowed to be entered for it, which ranges from 0 to 9.

5. Press Send, the message will be sent immediately. Message Sending Successful! will be displayed if the message has been sent successfully.

When a message is sent, a copy is kept in the Outbox.

If the message cannot be sent, the screen shows Message Sending Failed.

Tip:
When writing a message, the screen displays the number of available characters counted down from 160 to 0. To change the message size to 612 characters, see page 37.

Note: When composing your text message, if no keys are pressed for 30 seconds, the handset will return to standby mode. Or if you receive a call while writing a text message, the operation will be interrupted. However, the edited message will be automatically saved and will appear when you return to the Write Message screen.

Send a message to number in a call list
1. Press Menu, scroll Redial or Phonebook to Call List and press Select.
2. Scroll Redial or Phonebook to Missed Calls, Received Calls or Dialled Calls and press Select.
3. Scroll Redial or Phonebook to the number or name and press Options.
4. Scroll Redial or Phonebook to Send Message and press Select.

5. Write your message, press Options and then press Select to choose Send.
6. The number is displayed. You can edit it if necessary.
7. Enter the one-digit Mailbox Number if necessary. This step is optional.
8. Press Send to send the message. If send is successful the display shows Message Sending Successful!.

Save a message
You can save a message for sending later.
1. Press SMS then Select; or press Menu then press Select twice.
2. Enter the text and press Options. Scroll Phonebook to Save and press Select. The text is saved in the Drafts folder.

Insert a symbol
1. Press SMS then Select; or press Menu then press Select twice.
2. Enter the text. When ready to insert the symbol press Options.
3. Scroll Redial or Phonebook to Insert Symbol and press Select.
4. Scroll Redial or Phonebook to select the symbol and press Select.
5. Continue adding text until finished then send the message as normal.

Insert Emoticon
1. Press SMS then Select; or press Menu then press Select twice.
2. Enter the text. When ready to insert the emoticon, press Options.
3. Scroll Redial or Phonebook to Insert Emoticon and press Select.

4. Scroll Redial or Phonebook to select the emoticon and press Select.
5. Continue adding text until finished then send the message as normal.

Insert Template
Choose from 3 pre-set templates: Please call, I'll be there at and What time will you be home?
1. Press SMS then Select; or press Menu then press Select twice.
2. Enter the text. When ready to insert the template, press Options.
3. Scroll Redial or Phonebook to Insert Template and press Select.
4. Press Redial or Phonebook to select the template and press Select.
5. Continue adding text until finished then send the message as normal.

Edit Template
1. Press SMS; or press Menu then Select.
2. Scroll Redial or Phonebook to Templates and press Select.
3. Scroll Redial or Phonebook to the template and press Options.
4. Press Select to choose Edit.
5. Change the text as required and press Save. The new template is stored in the list.
6. Press ☎ to return to standby.

A template can up to a maximum of 32 characters long.

Delete Template
1. Press **[SMS]**; or press Menu then Select.
2. Scroll **[Redial]** or **[Phonebook]** to Templates and press Select.
3. Scroll **[Redial]** or **[Phonebook]** to the template and press Options.
4. Scroll **[Phonebook]** to Delete and press Select.
5. Press Yes to confirm or No to cancel.
6. Press **[End]** to return to standby.

Inbox
The messages in the Inbox are listed according to the time of receipt, with the newest message appearing first. Each time a text message is received, the screen displays the number of new messages received.

View messages in the Inbox
1. Press **[SMS]**; or press Menu then Select.
2. Scroll **[Phonebook]** to Inbox and press Select.
3. Scroll to your desired message then press Read. The message is displayed.

> **TIP:**
> While reading a text message, press **[Redial]** or **[Phonebook]** to scroll to the next or previous row.

4. When viewing the message content, you can press Options to access the following:

Reply	Send a reply to the sender of the message.
Forward	Send the message to another number.
Message Details	View the sender's number and time and date of reception.
Use Number	Call the sender's number or Save it to the Phonebook
Delete	Delete the text message.

5. To return to text messaging menu, press Back twice.

Reply to an Inbox message
1. While viewing the message, press Options then Select to choose Reply.
2. Write your reply message.
3. Press Options and Select to send the message as shown in steps 3-5 of "Write and send new text message" on page 32.

Forward an Inbox message
1. While viewing the message, press Options.
2. Scroll **[Phonebook]** to Forward and press Select. The message is displayed again so you can edit if you wish.
3. After editing, press Options.
4. Press Select to send the message as shown in steps 3-5 of "Write and send new text message" on page 32.

View message details
1. While viewing the message, press Options.
2. Scroll **[Phonebook]** to Message Details and press Select.
3. The sender's details, phone number, date and time of reception are displayed.
4. Press Dial to call the sender or **[End]** to return to standby.

Call a sender's number
1. While viewing the message, press Options.
2. Scroll **[Phonebook]** to Use Number and press Select.
3. Press Select again to choose Call. The number is dialled.

Save a sender's number
1. While viewing the message, press Options.
2. Scroll **[Phonebook]** to Use Number and press Select.
3. Scroll **[Phonebook]** to Save and press Select.

4. Enter the name and press OK. The number is displayed, press Save.
5. Scroll **[Redial]** or **[Phonebook]** to the desired call group and press Select.
6. The Inbox screen is displayed again.

Delete an Inbox message
1. While viewing the message, press Options.
2. Scroll **[Redial]** or **[Phonebook]** to Delete and press Select.
3. Press Yes to confirm or No to cancel.

Draft Box
The text messages saved as drafts will be stored in Draft box. The Draft box can store 5 draft messages. When the number of messages in Draft box has reached 5, the display will show Draftbox is full. You have to delete an old draft message in order to save a new one.

Review or Edit Draft message
1. Press **[SMS]**; or press Menu then Select.
2. Scroll **[Redial]** or **[Phonebook]** to Drafts and press Select.
3. If you have more than one draft message, scroll **[Redial]** or **[Phonebook]** to your desired message and press Options.
4. Press Select to begin editing your text.
5. Press Options again to access the following:
   Send
   Save
   Insert Symbol
   Insert Emoticon
   Insert Template
6. Press Select to send the message as shown in steps 3-5 of "Write and send new text message" on page 32.

> Note: If you are trying to save a new draft message when 5 draft messages have been saved in Draft box, the display will show Draftbox is Full, you have to delete an old draft message to save a new one.

Delete a message from Draft box
1. Press **[SMS]**; or press Menu then Select.
2. Scroll **[Redial]** or **[Phonebook]** to Drafts and press Select.
3. If you have more than one draft message, scroll **[Redial]** or **[Phonebook]** to your desired message and press Options.
4. Scroll **[Phonebook]** to Delete and press Select.
5. Press Yes to confirm or No to cancel.

Outbox
The Outbox contains all text messages that have been sent, including the successful and failed ones. It lets you view messages you have sent and forward the messages to other people without having to re-write a new message. When the Outbox is full, new message will replace the oldest message.

View a message in the Outbox
1. Press **[SMS]**; or press Menu then Select.
2. Scroll **[Redial]** or **[Phonebook]** to Outbox and press Select.
3. Scroll **[Redial]** or **[Phonebook]** to the text message and press Read.
4. When viewing a message you can press Options to access the following:
   Forward
   Delete
5. Press **[End]** to return to standby.

Forward a message from the Outbox
1. When viewing a message in the Outbox, press Options then Select to access Forward.
2. If necessary edit the text message then press Options:
   Send
   Save
   Insert Symbol
   Insert Emoticon
   Insert Template

3. Press Select to send the message as shown in steps 3-5 of "Write and send new text message" on page 32.

Delete messages from the Outbox
1. When viewing a message in the Outbox, press Options.
2. Scroll 📱 to Delete and press Select.
3. Press Yes to confirm or No to cancel.
4. Press 📞 to return to standby.

Delete messages
Delete messages in a folder - either in the Inbox, Drafts or Outbox.
1. Press SMS ; or press Menu then Select.
2. Scroll 📱 or 📱 to Delete Messages and press Select.
3. Scroll 📱 or 📱 to Inbox, Drafts or Outbox and press Select.
4. Press Yes to confirm or No to cancel.
5. Press 📞 to return to standby.

Delete all messages
Delete all messages in all Inbox, Drafts and Outbox.
1. Press SMS ; or press Menu then Select.
2. Scroll 📱 or 📱 to Delete Messages and press Select.
3. Scroll 📱 or 📱 to All Messages and press Select.
4. Press Yes to confirm or No to cancel.
5. Press 📞 to return to standby.

Text message settings
The text message settings menu allows you to:
- set up the server for sending and receiving text message messages
- set the mailbox number
- set the message size to 160 or 612 characters
- activate/deactivate message alert

Service Centres
Your Telstra CR2000 MKII cordless rental phone can send and receive messages via 2 service centres. Each of the incoming and outgoing service centre numbers are programmed with the Telstra default service centre numbers:

- Incoming number - 01983391

- Outgoing number - 01983391

Note: The default service centre for receive and send is No 1. If you change the numbers or the service centres from the default values you may not be able to send or receive text messages on Telstra's network.

To set outgoing number
The incoming and outgoing numbers of your Telstra CR2000 MKII cordless rental phone have already been set to work on Telstra's network. We advise you not to modify these settings. For more details or in case of any problems, please contact your local network provider.
1. Press SMS ; or press Menu then Select.
2. Scroll 📱 or 📱 to Text Settings and press Select.
3. Press Select again to open the Service Centres.
4. Scroll 📱 or 📱 to Send Centres and press Select.
5. Scroll 📱 or 📱 to select Send Centre 1 or Send Centre 2 and press Select.

6. If there is no number stored before, the display will show No Service Numbers Stored!.

   Enter the number and press Save.

   Or if you want to modify the stored number: Press Clear to clear the number, then enter the new number and press Save.
7. Press 📞 to return to standby.

To set incoming number
1. Press SMS ; or press Menu then Select.
2. Scroll 📱 or 📱 to Text Settings and press Select.
3. Press Select again to open the Service Centres.
4. Scroll 📱 or 📱 to Incoming Centre and press Select.
5. Scroll 📱 or 📱 to select Receive Centre 1 or Receive Centre 2 and press Select.
6. If there is no number stored before, the display will show No Service Numbers Stored!.

   Enter the number and press Save.

   Or if you want to modify the stored number: Press Clear to clear the number, then enter the new number and press Save.
7. Press 📞 to return to standby.

Set Text Message send centre
The default Text Message centre is 1.
1. Press SMS ; or press Menu then Select.
2. Scroll 📱 or 📱 to Text Settings and press Select.
3. Press Select twice to access Set Send Centre.
4. Scroll 📱 or 📱 to Send Centre 1 or Send Centre 2 and press Select to confirm.

5. Press 📞 to return to standby.

Note: Only the Send Centre with pre-stored numbers will appear on Set Send Centre screen.

Set Mailbox Number
The default Mailbox Number is 0.
1. Press SMS ; or press Menu then Select.
2. Scroll 📱 or 📱 to Text Settings and press Select.
3. Scroll 📱 or 📱 to Mailbox Number and press Select.
4. Enter the one-digit Mailbox Number and press OK.
5. Press 📞 to return to standby.

Note: Only one digit is allowed to be entered for Mailbox Number, which ranges from 0 to 9.

Set Message Size
Standard text message size is 160 characters. Your Telstra CR2000 MKII cordless rental phone can send long messages up to 612 characters in one transaction. Messages over 160 characters may be delivered as separate messages of 160 characters each depending on the receiving phone. Each unit of 160 characters will be charged as for a separate message. Choose from 160 or 612 characters:
1. Press SMS ; or press Menu then Select.
2. Scroll 📱 or 📱 to Text Settings and press Select.
3. Scroll 📱 or 📱 to Message Size and press Select.
4. Scroll 📱 or 📱 to select the desired message size and press Select.
5. Press 📞 to return to standby.

Message Alert
A tone is emitted when a new text message is received. You can switch this Text Message Alert Tone On or Off. By default, Text Message Alert tone is On.

1. Press `SMS` ; or press `Menu` then `Select`.

2. Scroll 🔼 or 🔽 to `Text Settings` and press `Select`.

3. Scroll 🔼 or 🔽 to `Message Alert` and press `Select`.

4. Scroll 🔼 or 🔽 to `On` or `Off` and press `Select`.

5. Press 📞 to return to standby.

Reminders

Reminders are a useful function that allows you to program your Telstra CR2000 MKII cordless rental phone to remind you of key events, such as birthdays and meetings. You can set up to 5 reminders.

Program a new event
1. Press `Menu`, scroll 🔼 or 🔽 to `Reminders` and press `Select`.

2. Press `Select` again to access `Add Event`.

3. Enter in the subject of the event (maximum of 24 characters), then press `Save`.

4. Enter the date and time the event is to occur, then press `Save`.

5. Press `Select` for `Silent` if you want a screen only based reminder, or scroll to `Alarm` and press `Select` if you want an audible reminder.

Note: If you select Alarm option then you can choose whether the event is a single occurrence, `Once`, or an annual event, `Annually`.
If Once is your selected event occurrence, then you can set the time frame for the Alarm Reminder to sound, either `At event time`, or `30 minutes before`.

6. Press 📞 to return to standby.

Review the details of an event
1. Press `Menu`, scroll 🔼 or 🔽 to `Reminders` and press `Select`.

2. Scroll 🔼 or 🔽 to the desired event and press `Options`.

3. Scroll 🔽 to `Show Details` and press `Select`.

4. Press `Back` to return to previous menu level or press 📞 to return to standby.

Edit an event
1. Press `Menu`, scroll 🔼 or 🔽 to `Reminders` and press `Select`.

2. Scroll 🔼 or 🔽 to the desired event and press `Options`.

3. Scroll 🔽 to `Edit Event` and press `Select`.

4. You can then edit the name of the event, the date and time of the event and the reminder options for the event as shown in steps 3-5 of "Program a new event" above.

5. Once editing is completed press 📞 to return to standby.

Send an event as text message
1. Press `Menu`, scroll 🔼 or 🔽 to `Reminders` and press `Select`.

2. Scroll 🔼 or 🔽 to the desired event and press `Options`.

3. Scroll 🔼 or 🔽 to `Send as a Text` and press `Select`.

4. You can re-edit the displayed event then press `Options`.

5. Press `Select` to send the message as shown in steps 3-5 of "Write and send new text message" on page 32.

Delete an event
1. Press `Menu`, scroll 🔼 or 🔽 to `Reminders` and press `Select`.

2. Scroll 🔼 or 🔽 to the desired event and press `Options`.

3. Scroll 🔽 to `Delete Event` and press `Select`.

4. Press `Yes` to confirm or `No` to cancel.

5. Press 📞 to return to standby.

Delete all events
1. Press Menu, scroll ▣ or ▣ to Reminders and press Select.

2. Scroll ▣ or ▣ to the event and press Options.

3. Scroll ▣ to Del. All Events and press Select.

4. Press Yes to confirm or No to cancel.

5. Press ▣ to return to standby.

Switch arriving reminder off
1. When the reminder arrives, ▣ will flash with alarm ringtone ringing if alarm is enabled for the arriving reminder.

2. Press View to see the details or press Back to stop the alarm. If no key is pressed, the reminding screen will be cancelled automatically after 30 seconds.

Registration

Register an additional handset
Up to 5 handsets can be registered to one base. Follow these steps when registering an additional handset.

To register an additional handset
1. Press Menu, scroll ▣ or ▣ to Registration and press Select.

2. Press Select again to access Register Handset.

3. Scroll ▣ or ▣ to the base you want and press Select.

4. Enter the 4-digit System Pin (default setting is 0000) and press OK to confirm.

5. Press and hold ▣ on the base station for 4 seconds until In Use LED is flashing.

6. The display will show Handset Registered if the registration is successful.

Select Base
One handset can be registered to maximum 4 bases. If the handset is registered to more than one base, you can switch between them. In Use is marked at the end of the registered base row.

To switch bases
1. At the handset, press Menu then scroll ▣ or ▣ to Registration and press Select.

2. Scroll ▣ to Select Base and press Select. The current base will be highlighted.

3. Scroll ▣ or ▣ to select a different registered base that is marked with In Use.

4. Press Select to confirm.

Note: If you select a non-registered base, the handset will emit an error tone and stay at the Select Base screen. You should register the non-registered base first and then re-select the base after the registration.

De-register a handset
You can use one handset to de-register another.

To de-register a handset
1. Press Menu, scroll ▣ or ▣ to Registration and press Select.

2. Scroll ▣ or ▣ to De-register and press Select.

3. Enter the System PIN (default setting is 0000) and press OK.

4. Scroll ▣ or ▣ to the handset to be de-registered and press Select.

5. Press Yes to confirm or No to cancel.

6. Press ▣ to return to standby.

Help

The battery icon is not cycling when the handset is placed on the base.
- Poor battery contact - move the handset slightly.
- Dirty contact - clean the battery contacts with a cloth moistened with alcohol.
- Batteries are full - no need to charge.

No dial tone
- No power - check the connections. Reset the phone: unplug and plug back in the mains.
- Batteries are empty - charge the batteries for at least 15 hours.
- You are too far from the base station - move closer to the base station.
- Wrong line cable - use the line cable provided.
- Line adaptor when needed is not connected to the line cord - connect the line adaptor when needed to the line cord.

Poor audio quality
- You are too far from the base station - move closer to the base station.
- The base station is too close to electrical appliances, reinforced concrete walls or metal doorframes - move the base station at least one metre away from any electrical appliances.
- ADSL Broadband requires correct filter for Digital DECT cordless telephones. If the unit functions without interference when ADSL modem is not connected to the line then the filter is not suitable.

The range icon is blinking.
- Handset is not registered to the base station - register the handset to the base station.
- You are too far from the base station - move closer to the base station.

The handset display is not available.
- Try again by disconnecting and connecting the base station power supply and follow the procedure to register a handset see page 41. Remove and place back the handset batteries.

The handset display is not available - when attempting to add another handset to the base station.
- Maximum number of 5 handsets has been reached - de-register a handset in order to register a new one.

The handset display is not available - when using a handset.
- Base station may be busy with another handset. Wait until it is available.

Noise interference on your radio or television.
- Your base station or charger may be too close. Move it as far away as possible.

Caller Line Identification CLI service does not work.
- Check your subscription with your network operator.

No ring
- The ringer is switched off. Long press ✱ to turn on the ringer.
- Increase the volume.

A Phonebook entry cannot be stored.
- The Phonebook is full. Delete an entry to free memory.

Cannot receive new Text Message
- Text Message storage space is full. Delete old Text Message.
- Wrong Text Message settings. Check your Text Message settings see page 36.

Cannot send or receive new text message
- The outgoing or incoming text message centre numbers are not set or are wrong. Refer to "Text message settings" on page 36".
- Another SMS-enabled phone is also on your line. If you have more than one text message capable phone on the same line, the phones may not be able to operate properly when receiving text messages. To overcome this you should change the terminal number on one of the phones so that only one phone has a terminal number of 0. The phone with the terminal number of 0 will receive all the text messages sent to your default address. The other phone will only receive text messages sent to the specific terminal sub-address.

General information

Replacing the handset batteries

After a time, you may find that the handset batteries are running out of charge more quickly.

This is a standard sign of wear and the batteries will need replacing. Replacement rechargeable Nickel Metal Hydride (NiMH) batteries can be purchased from your local electrical retailer. Slide off the battery compartment cover and remove existing batteries. Insert the new batteries and replace the compartment cover until it clicks into place.

IMPORTANT

This equipment requires electricity to work. You will not be able to make any telephone calls when the power fails.

Alternative arrangements should be made for access to emergency services in times of power failure.

Safety

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.
- Use only the approved rechargeable batteries supplied.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency / intensive care medical equipment.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets clock / alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.
- Dispose of batteries as per local / state requirements.

Cleaning

Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe.

Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The product may heat up when the batteries are being recharged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique / veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord from the base for the duration of the storm.

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your Telstra CR2000 MKII cordless rental phone has a REN of 0.1. A total REN of 3 is allowed, if the total REN of 3 is exceeded, the telephone may not ring. With different telephone types there is not guaranteed of ringing, even when the REN is less than 3.

Rental telephone faults

For any service difficulties and faults call 132203 for Residential or 13 22 55 for Small Business Customers or check the Telstra White Pages® directory for further contact numbers.

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