TELSTRA LONG
RANGE 12750
DECT360 CORDLESS
PHONE WITH
ANSWERING
MACHINE AND
BLUETOOTH®
MOBILECONNECT

USER GUIDE

This telephone has been designed for ease of use. Please read the instructions and keep it handy for future reference. If you have any problems with your phone, refer to the Help section of this User Guide.



INTRODUCTION

To your Telstra Long Range12750 DECT360 Cordless Phone with Answering Machine and Bluetooth[®] MobileConnect

- Phonebook -The home phonebook stores up to 200 entries. You can download up to 4 mobile phonebooks. Each of the downloaded phonebooks stores up to 1,500 entries for easy dialling.
- Quick access to a range of Telstra Network Services including Call Waiting and Call Forward Immediate.
- Telstra's Calling Number Display* lets you see who's calling. Your phone stores
 details of the last 50 callers in a Call list.
- Answering machine, with up to 30 minutes digital recording time and helpful voice prompts.

* IMPORTANT

You need to subscribe to Telstra's Calling Number Display service to be able to see the caller's number or name when called, or in the Call list. See 63 - 64 for more details.

IMPORTANT

This product features Power Fail Back-Up. During a mains power interruption you can supply the power stored in the handset battery to the base unit, so you can make calls - see 48 for further details.

As a Digitally Enhanced Cordless Telecommunications (DECT) product, your Telstra 12750 provides:

- Digital clarity
- · Digital range
- Digital security

This product has been designed and tested for Australian conditions for use with Telstra's network.

This User Guide provides you with all the information you need to get the most from your phone. Before you make your first call, you will need to set up your phone. Follow the simple instructions on the next few pages.

NEED HELP?

PLEASE LOOK IN THE HELP SECTION AT THE END OF THE USER GUIDE IF YOU EXPERIENCE ANY OPERATIONAL DIFFICULTIES WITH YOUR TELSTRA PRODUCT, OR PLEASE CONTACT THE TECHELP INFORMATION LINE 1300 369 193 OR CONTACT US BY EMAIL AT: tcpsupport_au@vtech.com

HEARING AID?

Please note that the Telstra 12750 works by sending radio signals between the base and handset. These signals may interfere with some hearing aids, causing a humming noise.

GOT EVERYTHING?

The package contains the following items:

- · Telstra 12750 handset
- Telstra 12750 base unit
- · AC power adaptor
- Telephone line cord
- Telephone adaptor plug
- 1 NiMH rechargeable battery
- · Wall mount bracket
- 1 User Guide

If you have purchased a Telstra 12750 multi handset pack, you will also have the following for each additional handset:

- Telstra 12750 handset
- · Telstra 12750 charger
- 1 NiMH rechargeable battery
- AC power adaptor (for the charger)

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IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- 1. Read and understand all the instructions.
- 2. Follow all warnings and instructions marked on the product.
- 3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 4. Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool) or in humid areas.
- 5. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- 6. Unplug this product from the wall outlet and contact TecHelp on 1300 369 193 under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If the product does not operate normally by following the operating instructions.
 - If the product has been dropped and the outer casing has been damaged.
 - If the product exhibits a distinct change in performance.
- 7. Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- 8. Do not use the telephone to report a gas leak in the vicinity of the leak.
- 9. Use only the supplied NiMH (Nickel Metal Hydride) batteries. The operation periods for the handsets are only applicable with the default battery capacity.
- 10. The use of other battery types or non rechargeable batteries/primary cells can be dangerous. These may cause interference and/or unit damage. Telstra will not be held liable for damage arising from such noncompliance.
- 11. Use only the AC power adaptors supplied with this product. Please contact TecHelp on 1300 369 193 for replacement adaptors.
- 12. Please ensure that the polarity plug is inserted correctly.
- 13. Do not immerse batteries in water, and do not place them in a fire.
- 14. Telephone receivers produce magnetic fields that can attract small metallic objects such as pins or staples. To avoid injury, do not place the handset where such objects can be picked up.

GETTING STARTED

LOCATION

Place your Telstra 12750 within 2 metres of the mains power socket and telephone socket so that the cables will reach.

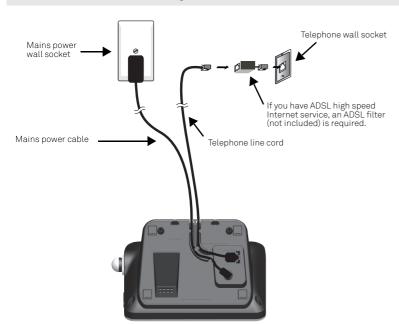
Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Your Telstra 12750 works by sending radio signals between the handset and base. The strength of the signal depends on where you locate the base. Putting it as high as possible ensures the best signal.

The maximum range between the base station and the handset is approximately 300 metres

SETTING UP

1. Plug the mains power cable into the base station, plug the other end of the mains power cable into mains power wall socket and switch the power on.

Note: Ensure power cord is fed through slot on base so unit sits flush with the desk.



To fit the NiMH rechargeable battery into the handset, remove the battery compartment
cover by sliding it out. Place the supplied rechargeable battery in the battery
compartment, with the battery connector plugged in, as shown. Slide the battery
compartment cover back on until it clicks into place.





- 3. Place the handset on the base to charge for at least 16 hours. When the handset is fully charged, the in will be displayed. The Charging LED lighting up indicates that the handset is properly placed on the base.
- 4. When the battery is fully charged, plug one end of the telephone line cord into the base station and the other end into the telephone wall socket.

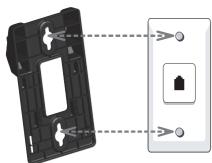
Note: Ensure power cord is fed through slot on base so unit sits flush with the desk.

WALL MOUNTING

Your Telstra 12750 is ready for tabletop use. If you want to mount your telephone on a wall, use the provided wall mount bracket to attach to a standard dual-stud telephone wall mounting plate. If you do not have this wall mounting plate, you can purchase one from many hardware or consumer electronics retailers. You may need a professional to install the wall mounting plate.

Tabletop to wall mount installation

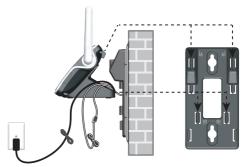
 With the upper tabs (marked A) on top, align the holes of the wall mount bracket with the studs on the standard wall mounting plate and slide the bracket down until it locks securely.



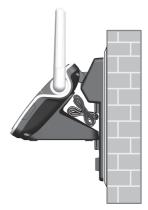
2. Plug one end of the telephone line cord into the jack on the bottom of the telephone base and plug the other end into the telephone wall jack (or DSL filter). Plug the small end of the telephone base power adaptor into the jack on the bottom of the telephone base and plug the other end into an electrical outlet not controlled by a wall switch. Route the telephone line cord and the power cord through the grooves at the bottom of the telephone base accordingly.



3. Hold the cords to the side of the telephone base. Align the upper slots on the back of the telephone base just above the upper tabs (marked **A**) of the wall mount bracket. Make sure the lower slots of the telephone base are also aligned above the lower tabs (marked **B**) of the wall mount bracket. Push the telephone base down until it clicks securely in place.



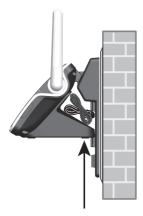
4. Bundle the telephone line cord and power adaptor cord neatly with twist ties. Place the bundled cords into the space behind the telephone base.



Wall mount to tabletop installation

To change the telephone base from the wall mount position to tabletop position, follow the steps below.

- 1. If the telephone line cord and power adaptor cord are bundled, untie them first. Push the wall mount bracket up to remove it from the wall.
- Unplug the telephone line cord (or DSL filter) from the wall. Unplug the power adaptor from the mains socket. Lift the telephone base up to detach it from the wall mount bracket.



WARNING

Do not place your Telstra 12750 in the bathroom or other humid areas.

IMPORTANT

The base station must be plugged into the mains power socket at all times. Do not connect the telephone line until the handset is fully charged. Only use the power adaptor, telephone cables and NiMH battery supplied with the product.

BATTERY LOW WARNING

If the [] flashes in the handset display, you will need to recharge the handset before you can use it again. During charging, the [] will appear to be filling in the display.

BATTERY PERFORMANCE

In ideal conditions, the fully charged battery should give up to 12 hours talk time, or 160 hours standby time, on a single charge. Note that a new battery will not reach full capacity until it has been in normal use for several days.

To keep the battery in the best condition, leave the handset off the base for a few hours at a time. Running the battery right down at least once a week will help it last as long as possible. The charge capacity of the rechargeable battery will reduce with time as it wears out, giving the handset less talk / standby time.

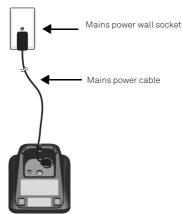
Eventually it will need to be replaced. A replacement battery can be obtained by contacting TecHelp on 1300 369 193 or from your local electrical retailer.

After charging your handset for the first time, subsequent charging time is about 6-8 hours a day. The battery and handset may become warm during charging, however, this is normal.

SETTING UP FOR MULTIPLE PACKS

If you have purchased a Telstra 12750 multiple pack, you will need to prepare additional handsets and chargers for use.

For each additional handset and charger



1. Plug the mains power cable into the charger, plug the other end into the mains power wall socket and switch the power on.

- To fit the NiMH battery into the handset, slide out the battery compartment cover. Place the supplied rechargeable battery in the battery compartment, with the battery connector plugged in, as shown above. Slide the battery compartment cover back.
- 3. Place the handset on the charger to charge for at least 16 hours. When the handset is fully charged, the 🛮 will be displayed.

Note: Ensure power cord is fed through slot on base so unit sits flush with the desk.

USING YOUR TELSTRA 12750 PHONE ON A BROADBAND ADSL LINE?

If this product is to be used on a broadband ADSL line, then you must ensure that it is connected via an ADSL filter. Using this product on a Broadband line without an ADSL filter may cause problems with this product and your Broadband service.

DATE AND TIME

If you have subscribed to Telstra's Calling Number Display service, the date and time is set automatically for all handsets when you receive your first call. The date and time is recorded with each answering machine message you receive. If you have not subscribed to Telstra's Calling Number Display Service you can set the date and time manually.

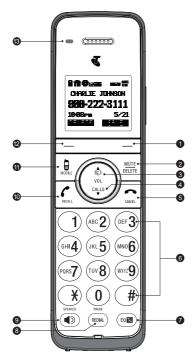
Set date and time manually

- 1. Press MENU on the handset in idle mode to enter the main menu.
- Press CAUS or to highlight Set date/time, and then press SELECT.
 If you set the Date format to be MM-DD-YY, you will set the month first and then set the day.
- Press ^{CAUS} or [♠] to select the month, then press SET, or enter the 2-digit number (01-12) using the dialling keys (0-9).
- 4. Press CALLS or to select the day, then press SET, or enter the 2-digit number (01-31) using the dialling keys (0-9).
 - If you set the ${\bf Date}$ format to be ${\bf DD-MM-YY}$, you will set the day first and then set the month.
- 4. Press CALLS or to select the month, then press SET, or enter the 2-digit number (01-12) using the dialling keys (0-9).
- 5. Press CAUS or to select the year, then press SET, or enter the 2-digit number (00-99) using the dialling keys (0-9), then press SET.
- 6. Press CAUS or to select the hour, then press SET, or enter the 2-digit number (01-12) using the dialling keys (0-9).

- 7. Press ^{CALUS} or ♠ to select the minute, then press SET, or enter the 2-digit number (**00-59**) using the dialling keys (**0-9**).
- 8. If you set the **Time format** to be **12-Hour**, press ^{CAUS} or **♦** to highlight **AM** or **PM**, or press **②** for **AM** or **③** for **PM**. Press SET to save. You hear a confirmation tone.

Note: If the date and time are not set when a message is recorded, the system announces, "Time and day not set," before each message plays.

GETTING TO KNOW YOUR PHONE



HANDSET BUTTONS

1. RIGHT SOFT KEY

- Press to select a menu item displayed above the key.
- While in a menu: Press to select an item or save an entry or setting.

2. MUTE/DELETE

- During a call: Press to mute the microphone.
- · While predialling: Press to delete digits.
- While reviewing the redial list, phonebook or calling number display history. Press to delete an individual entry.
- While entering or editing a phonebook entry. Press to erase a digit or character.

- While the handset is ringing. Press to silence the ringer temporarily.
- During message or outgoing message playback: Press to delete a message or outgoing message.

3. DIR/UP/VOLUME+

- · Press to scroll up while in menus.
- During a call or message playback. Press to increase the listening volume.
- · Press to show phonebook entries when the telephone is not in use.
- While entering names or numbers in the phonebook. Press to move the cursor to the left.

4. CALLS CID/DOWN/VOLUME

- Press to scroll down while in menus.
- During a call or message playback. Press to decrease the listening volume.
- Press to show the calling number display history when the telephone is not in use.
- While entering names or numbers in the phonebook. Press to move the cursor to the right.

5. I TALK OFF/CANCEL

- While using menus: Press to cancel an operation, back up to the previous menu, or exit the menu display.
- Press and hold to return to idle mode.
- · During a call: Press to hang up.
- Press and hold while the telephone is not in use to erase the displayed messages (XX Missed calls and Download fail).
- While the handset is ringing. Press to silence the ringer temporarily.

6. ALPHANUMERIC KEYPAD

- In idle / pre-dial / editing mode / during a call: Press to enter characters / numbers.
- In idle / pre-dial / during a call: Press 🕱 to insert a "*".
- In idle mode: Press and hold (*) to lock or unlock the keypad.
- In idle / pre-dial mode / during a call: Press 🗯 to insert a "#".
- In idle mode: Press and hold to access Telstra Home Messages 101[®] or MessageBank[®].
- During a call: Press and hold © during a conversation to answer Call-Waiting.
 Press and hold © to commence 3-Way-Chat.

7. 📵 EQ

During an outside call, intercom call, message or outgoing message playback.
 Press to change the quality of the audio to best suit your hearing.

8. (REDIAL/PAUSE

- · Press repeatedly to view the last 10 numbers dialled.
- While entering numbers: Press and hold to insert a dialling pause.

- Press to make or answer a home or mobile call using the speakerphone.
- · Press to turn on the handset speakerphone.
- Press again to resume normal handset use.

10. C HOME/FLASH

- · Press to make or answer a home call.
- During a home call: Press to answer an incoming call when you hear a call waiting alert.
- Flashes quickly when there is an incoming home call or when the answering system is recording a call.
- Flashes slowly when a home call is on hold.

11. MOBILE

- · Press to make or answer a mobile call.
- During a mobile call: Press to answer an incoming call when you hear a call waiting alert.
- Flashes quickly when there is an incoming mobile call.
- · Flashes slowly when a mobile call is on hold.

12. E LEFT SOFT KEY

• While in a menu: Press to go back to previous menu.

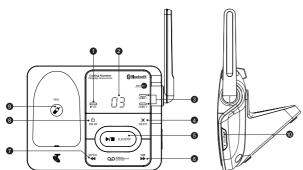
13.CHARGE LIGHT

• On when the handset is charging in the telephone base or charger.

HANDSET DISPLAY

HANDSEI	DISPLAT
Display icons	Description: Icons can be On (visible), or Flashing or Off (not visible)
^	On steadily when the home line is in use or there is an incoming home call.
(p) 1 (p) 2	On steadily when a mobile line is in use or there is an incoming mobile call.
§ 1 2	There are Bluetooth connected devices on the active devices list.
₹ ₹ ₹	There are Bluetooth disconnected devices on the active devices list.
∩ 1 ∩ 2	On steadily when a wireless Bluetooth headset is in use on the home line.
[] (flashing)	Battery is low; place handset in telephone base or charger to recharge.
* !	Battery is charging.
■))	The speakerphone is in use.
\mathcal{D}	On steadily if the home and mobile ringers are turned off. Flashes if only one ringer is turned off.
\leq	New voicemail received from your telephone service provider.
ANS On	The answering system is turned on.
00	New message in the answering system.
NEW	New call list - Missed and new calls.
MUTE	Microphone is muted.

BASE



1. IN USE LIGHT

- On when the handset is in use, when the answering system is answering an incoming call, or when you are registering a handset.
- Flashes when another telephone is in use on the same line, or when you are deregistering handsets from the telephone base.
- Flashes quickly when there is an incoming home call.

2. MESSAGE COUNTER

Number of messages (or during playback, message number currently playing).

Display	Description
0	No messages.
0 (flashing)	The time and date need to be set.
0-6	The telephone base ringer level while adjusting.
1-8	The telephone base speaker volume level while adjusting.
1-99	Total number of old messages and memos recorded. The message number currently playing.
0-99 (flashing)	Total number of messages and memos. The number flashes when there are new or missed messages. After a power failure, the number in the message counter flashes to indicate that you need to set the clock.
1-99 & F (alternating)	The answering system memory is full with total number of messages recorded.
	The system is answering a call, or recording a memo or outgoing message. The telephone is being accessed remotely. The answering system is being programmed.

3. DEVICE1/DEVICE2 LIGHTS

- On when the telephone base is paired and connected with a Bluetooth device.
- Flash alternately while pairing with a Bluetooth device.
- Flashes quickly when there is an incoming mobile call.

4. × DELETE

- Press to delete the message currently playing.
- When the phone is not in use, press twice to delete all previously reviewed messages.

5 ▶/■ PLAY/STOP

- Press to play messages.
- · Press to stop message playback.

6. ► SKIP

· Press to skip to the next message.

7. ◀ REPEAT

Press to repeat a message or press twice to play the previous message.

8. () ANS ON

- Press to turn the answering system on or off.
- The light is On when the answering system is on.

PAGE

- Press to page all system handsets.
- Press and hold to begin handset deregistration.

10. ▲/▼ VOLUME UP/DOWN

- Press to adjust the volume during message playback.
- When the phone is not in use, press to adjust the telephone base ringer volume.

NAVIGATING THE MENUS

Your Telstra 12750 has an easy to use menu system. Each menu has a list of options, as outlined on the following page. When the handset is switched on and in standby:

- 1. Press MENU in idle mode (when the telephone is not in use) to enter the main menu.
- 2. Use CALLS or to scroll through menu items.
- 3. Press SELECT to select or save the highlighted item. OR

Press 2 to cancel an operation, back up to the previous menu, or exit the menu display.

OR

Press and hold $\sqrt{\underline{z}}$ to return to idle mode.

Note: If no key is pressed, the handset automatically returns to idle mode after 30 seconds.

MENU LAYOUT

Play messages	Answering sys	Phonebook	Call log	Intercom
	Outgoing msg	Home	Home	
	Delete all old	Mobile	Mobile	
	Record memo	1/2/3/4 (if you have	1/2/3/4 (if you have	
	Answer ON/OFF	downloaded	received calls	
	Ans sys setup	phonebooks.)	from mobile line)	
		Speed dial		

Bluetooth	Ringers	Set date/time	Settings	Info Services
Add device	Ringer volume		Display alerts	C.W. On
Device list	Ringer tone		Time format	C.W. Off
Download PB.	Low battery		Date format	Chk Call Wait
Change PIN	No coverage		Auto answer	Call Return
			Register	CF Imm. On
			Rename handset	CF Imm. Off
			Key tone	Chk CF Imm.
			Flash time	
			Annc Caller ID	
			Power outage	
			Reset	

KEYSTROKE TABLE

Dialling	alling Characters by number of key presses										
keys	1	2	3	4	5	6	7	8	9	10	11
1	1		-	,	()	*	#	&	/	,
2	А	В	С	а	b	С	2				
3	D	Е	F	d	е	f	3				
4	G	Н	1	g	h	i	4				
5	J	K	L	j	k	l	5				
6	М	Ν	0	m	n	0	6				
7	Р	Q	R	S	р	q	r	S	7		
8	Т	U	V	t	u	٧	8				
9	W	Х	Υ	Z	W	Х	У	Z	9		
0	Space	0									
*											
#											

Note: When entering a name in the phonebook, the first letter of each word will be automatically capitalised.

BLUETOOTH

INTRODUCING BLUETOOTH

Your new **Telstra 12750** telephone system with Bluetooth wireless technology has the following features:

- Pair up to 4 Bluetooth enabled devices (mobile phones or headsets) with the telephone base.
- Connect a maximum of 2 mobile phones to make and receive mobile calls. Only one mobile phone can be active on a call at a time.
- Connect a Bluetooth enabled headset for making and receiving home calls.
- Conference mobile and home calls.
- Make and receive calls using your mobile phone plan with your cordless system handsets.
- Download up to 4 mobile phone phonebooks to the telephone system via Bluetooth wireless technology.

IMPORTANT INFORMATION

- After plugging in the telephone base, wait at least 20 seconds before connecting a Bluetooth device. The screen shows **Bluetooth system busy** if you try to connect too soon
- Refer to the user's manual of your Bluetooth enabled mobile phone or headset for more information about how that device uses Bluetooth connectivity.
- Bluetooth wireless technology operates within a short range (up to 9 metres) from the telephone base. Keep connected mobile phones and headsets within this range.
- If your mobile phone has poor reception in your home, the **Telstra 12750** cannot improve the reception. However, if you have a location in your house with better reception, you can leave your mobile phone in that location while you use the **Telstra 12750** mobile line. In order for this to work, the mobile phone must be within 4.5 metres of the telephone base for optimal performance.
- Charge your mobile phone while it is connected to the telephone base. Your mobile
 phone's battery discharges faster while it is connected to the telephone base via
 Bluetooth wireless technology.
- Monitor your mobile phone's usage, because minutes may be deducted from your mobile plan for the duration of all mobile calls, depending on the terms of your plan.

Refer to the **BLUETOOTH SETUP** section (page 30) to learn how to set up your Bluetooth device. Refer to the **USING THE PHONE** section (page 38) on how to operate your Bluetooth devices with your new **Telstra 12750** telephone system with Bluetooth wireless technology. Refer to the **HELP** section (page 84) if you experience difficulty when using the telephone system.

The Bluetooth® word mark and logos are owned by Bluetooth SIG, Inc.

GLOSSARY OF TERMS

Below are some terms used in this user's manual to help you become familiar with using your Bluetooth devices and your new Telstra telephone system.

Active device slots - the Device list has two active slots for two mobile phones, or one mobile phone and one headset. When a device in the list is active it will have a D1: or D2: in front of the device name. In order to use a Bluetooth device on a call, it must be in an active slot and be connected.

Bluetooth mobile phone - refers to a mobile Bluetooth enabled mobile telephone.

MOBILE line - the telephone line associated with your mobile phone service. On your **Telstra 12750** handset, press 1 to use the mobile line.

Connected - when you pair a Bluetooth device to the Telstra 12750 it is placed in an active slot and automatically connected. When a device is connected, a 1 and/or 2 will display after 3 on the handset screen and the DEVICE 1 and/or DEVICE 2 light on the telephone base will be on. If a device loses its connection to the telephone base, it must be reconnected before you can use the device with the Telstra 12750.

Disconnected - when a device is disconnected, *\mathcal{I} and/or *\mathcal{Z}\$ displays after \mathcal{\text{\text{0}}} on the handset screen and the **DEVICE 1** and/or **DEVICE 2** light on the telephone base is off.

Discoverable mode - before a Bluetooth enabled device can be paired, it must be set to this mode. When pairing your mobile phone, the telephone base is in this mode. When pairing a headset, the headset must be set to this mode. Depending on the manufacturer, this mode is sometimes referred to as **Find Me** or **Visibility**.

HOME line - your conventional telephone land line. On your **Telstra 12750** handset, press \frown to use the home line.

Paired devices - Bluetooth enabled devices (mobile phone or headset) that have shared registration information with the telephone base. A total of four Bluetooth enabled devices can be paired with the telephone base. However, only two paired devices can be connected to the base at a time.

Pairing - sometimes refers to as **bonding**. The process of sharing registration information between two Bluetooth enabled devices. Your Bluetooth enabled mobile phone or headset must first be paired to the telephone base in order to use it with this cordless phone system.

PIN - by default, the PIN is **0000** for the telephone base and for most Bluetooth devices. PIN information must be exchanged between Bluetooth devices before they can be used. This is also known as a **Passkey** or **Passcode**.

BLUETOOTH SETUP

To use a Bluetooth enabled mobile phone with your telephone, you must first pair and connect your Bluetooth mobile phone with the telephone base. All **Telstra 12750** handsets can be used to make or answer calls on the mobile phone line.

Bluetooth wireless technology operates within a short range (up to 9 metres). When you pair a Bluetooth mobile phone or Bluetooth headset to the telephone base, keep the device within 4.5 metres of the telephone base for optimal performance.

Add a mobile phone

Before you begin, make sure that you have mobile coverage and your Bluetooth enabled mobile phone is not connected to any other Bluetooth device. Refer to your mobile phone user's manual to learn how to search for or add new Bluetooth devices.

To pair and connect a mobile phone:

- 1. Press MENU in idle mode to enter the main menu.
- 2. Press calls or to highlight **Bluetooth**, then press SELECT.
- 3. Press SFI FCT to choose Add device.
- 4. Press SELECT again to choose **Add mobile**. The screen displays **Please wait...** followed by **1. If mobile is connected to BT device, please disconnect it.**
 - If there are already 4 paired devices on the device list, the 4th device on the device list will be automatically removed, regardless of whether the new device pairing is successful or not.
 - If there are already 2 active devices on the device list with prefix **D1:** or **D2:**, the handset shows **Only 2 devices can be ready for connection**. You are prompted to deactivate an active device.
- 5. Press NEXT. The screen displays **2. Place mobile phone next to base**.
 - All devices that are connected to the telephone base are disconnected until the pairing process is completed.
- Press NEXT to turn on the telephone base discoverable mode. The screen displays
 Set mobile to search base: Telstra 12750 discoverable PIN: 0000. Promptly turn on
 the Bluetooth feature of your mobile phone and search for or add new devices.
- Your mobile phone may require a passcode. In this case the handset screen displays Check mobile. ENTER PASS CODE. Enter the mobile phone passcode into the handset and press SET to save.
- 8. Enter the PIN of the telephone base (the default PIN is **0000**) into your mobile phone to continue the pairing process. The handset displays **Adding Mobile Phone A to device list...**

When a device is successfully connected, the handset displays Mobile Phone A is added and connected to base. You hear a confirmation tone. The corresponding 1 or 2 displays. The corresponding device light on the telephone base (DEVICE 1 or DEVICE 2) turns on

If you have trouble pairing your mobile phone, it may not be compatible with your Telstra 12750.

Notes:

- The pairing process may take up to one minute. If the pairing process fails, try again.
- If you put the handset back in the telephone base or charger while pairing, the process is cancelled and the handset returns to idle mode.
- If a device fails to connect, the handset displays Mobile Phone A is added to device list, and then displays Pls use mobile to connect to base.

Add a headset

Before you begin, make sure that your Bluetooth enabled headset is not connected to any other Bluetooth device. Refer to your headset user's manual to learn how to search for or add new Bluetooth devices.

To pair and connect a headset:

Press MENU on the handset in idle mode to enter the main menu.

- 1. Press calls or to highlight **Bluetooth**, then press SELECT.
- 2. Press SELECT to choose Add device.
- 3. Press CALLS or ₺ to highlight Add headset, then press SELECT. The screen displays Please wait... followed by If headset is connected to mobile, please disconnect it.
 - If there is another headset already active, the screen shows Only 1 headset in device list can be ready for connection and prompt you to replace an existing paired device (page 34).
 - When you already have 2 active devices, the handset shows **Only 2 devices can be ready for connection**. The telephone base will deactivate another headset from an active slot automatically.
- Press NEXT. The screen displays Pls set headset to discoverable mode. Set your headset to discoverable mode (refer to the user's manual of your headset), then press NEXT.
 - All devices that are connected to the telephone base are temporarily disconnected.
- 5. The screen displays Searching for Bluetooth headsets...
- 6. When the screen displays the found devices, press ^{c₄us} or & to highlight your headset and then press SELECT.

- 7. Enter the PIN of your headset. The PIN for most Bluetooth devices is **0000** (refer to the user's manual of your headset). Then press NEXT.
- The screen displays Adding Headset A to device list... when the base is connecting to your headset.
- When a device is successfully connected, the handset displays Headset A is added and connected to base and the corresponding § 1 or 2. You hear a confirmation tone. The corresponding light on the telephone base (DEVICE 1 or DEVICE 2) turns on.

If you have trouble pairing your headset, it may not be compatible with your Telstra 12750.

Notes:

- The pairing process may take up to one minute. If the pairing process fails, try again.
- If you put the handset back in the telephone base or charger while pairing, the process discontinues and the handset returns to idle mode.
- If a device fails to connect, the handset displays **Headset A** is added into the device list, and then displays **Please** use headset to connect to base.
- When a connected headset is charging, it may disconnect from the telephone base and the corresponding light on the telephone base (**DEVICE 1** or **DEVICE 2**) turns off. For some headset models, you may need to turn on the headset and reconnect it to the telephone base again.

Auto connection

An active device may be disconnected from the telephone base when:

- The Bluetooth feature of your mobile phone is turned off.
- The power of your device is turned off.
- Your Bluetooth device is not within range of the telephone base.

When the Bluetooth or power on the device is turned on or it moves within range of the base, the base will try to reconnect to the Bluetooth device. If you disconnect the device through the device list, the base will not attempt to reconnect unless your device is moved out of range and then goes back in range again.

Device list and connection

Up to 4 devices can be paired to the telephone base. All paired devices are shown on the device list. To use a paired device, it must be connected and in an active slot (**DEVICE 1** or **DEVICE 2**) on the device list. Only one Bluetooth mobile phone or a headset can be on a call at a time.

Once you have paired a device with the telephone base, you do not need to repeat the pairing procedure again unless you delete the device from the device list.

Note: When connecting a Bluetooth device to the device list, all connected devices will be temporarily disconnected until the procedure is complete. It may take up to 2 minutes to reconnect.

Review the active device list

- 1. Press MENU on the handset when it is not in use.
- 2. Press or to highlight **Bluetooth**, then press SELECT.
- 3. Press or to highlight **Device list**, then press SELECT.

Connect/disconnect an active device

While in the active devices menu, you may connect or disconnect your active device.

- 1. Press MENU on the handset when it is not in use.
- 2. Press or to highlight **Bluetooth**, then press SELECT.
- 3. Press CALLS or to highlight **Device list**, then press SELECT.
- 4. Press calls or to highlight a device, then press OPTION.
- Press ^{CALUS} or [®] to highlight Connect/Disconnect (whichever is applicable), then press SELECT to confirm. The handset displays Device connected/Device disconnected. You hear a confirmation tone.

Note: When your active device is connected, you are prompted to select **Disconnect**. When your active device is disconnected, you are prompted to select **Connect**.

Remove a device

When you already have the maximum of 4 paired devices on the device list and you want to add another device, you must first delete a device from the device list.

To remove a device:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press or to highlight **Bluetooth**, then press SELECT.
- 3. Press calls or to highlight **Device list**, then press SELECT.
- Press CALLS or to highlight a selected device, then press OR
 - Press calls or \$\displays to highlight a selected device, then press OPTION.
 - Press or \$\displays \text{ to highlight **Remove**, then press SELECT.
- 5. The handset displays **Remove DEVICE A?** Press YES to confirm. The handset displays **Device removed from device list**. You hear a confirmation tone.

Rename a device

You can change the name of a paired device on the paired devices list.

- 1 Press MENU on the handset when it is not in use
- 2. Press or to highlight **Bluetooth**, then press SELECT.
- 3. Press CALLS or to highlight Device list, then press SELECT.
- 4. Press or to highlight a device when necessary, then press OPTION.
- Press ^{CAUS} or [®]to highlight **Rename**, then press SELECT. The screen displays ENTER NEW NAME.
- 6. Use the dialling keys to edit the name (page 27).
 - Press to erase a character.
 - Press and hold to erase all characters.
 - Press or to move the cursor to the right or left.
- 7. Press SAVE. The handset displays **Device renamed**. You hear a confirmation tone.

Note: Only the first 11 characters of the device name are shown on the device list.

Replace an active device

If you already have 2 active devices on the device list and you want to activate a different device, you must deactivate one of the two active devices.

To replace an active device:

- 1. Press MENU on the handset when it is not in use.
- 2. Press or to highlight **Bluetooth**, then press SELECT.
- 3. Press or to highlight **Device list**, then press SELECT.
- Press ^{CAULS} or [®] to highlight the device you want to activate, without a prefix D1: or D2:, then press OPTION.
- Press CALLS or to highlight Connect, then press SELECT. The handset displays
 Only 2 devices can be ready for connection and then a list of devices for deactivation.
- Press CAULS or to highlight the device to be deactivated, then press NEXT.
 The handset displays DEVICE A is deactivated and you hear a confirmation tone. The screen then displays Connecting DEVICE B to the base...
- 7. Depending on your mobile phone settings, you may need to press a key on your mobile phone to confirm the connection. When the new device is successfully activated and connected, the handset displays **Device connected**. You hear a confirmation tone.

Bluetooth connection from idle mode

When you have active devices that are not connected, **CONNECT** appears on the idle handset. Press CONNECT to start connecting an active device. When there are two active devices, the handset will prompt you to choose one before connection.

Download phonebook

You can download up to 4 mobile phone phonebooks to your **Telstra 12750** telephone system via Bluetooth wireless technology. Each downloaded phonebook can store up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

Before downloading a phonebook, make sure the mobile phone is paired, active, and connected to your **Telstra 12750**. Make sure the handset battery is charged for at least 30 minutes.

Place your mobile phone next to the telephone base when you download a mobile phone phonebook to your Telstra 12750.

To download a mobile phone phonebook:

- 1. Press MENU on the handset when it is not in use.
- 2. Press or to highlight **Bluetooth**, then press SELECT.
- 3. Press CALLS or to highlight **Download PB.**, then press SELECT.
 - If there is no mobile phone paired to the system, the handset displays **Device list** is empty. Press OK to return to the Bluetooth menu.
- 4. Press calls or \$ to select a desired device, then press SELECT.
 - If the selected device is active but disconnected, the handset displays Mobile phone not connected. Press CONNECT.
- 5. Press calls or to highlight one of the following options:
 - Phone memory download all contacts stored in your phone memory.
 - SIM card only download all contacts stored in your SIM card.
 - **Phone and SIM** download all contacts stored in both your phone memory and SIM card.

Press SELECT. During the download, the handset displays the progress. All other idle system handsets display **Downloading PB**.

- Your mobile phone may require a passcode. In this case the screen displays Check mobile. ENTER PASS CODE. Enter the mobile phone passcode into the handset and press SET to save.
- If the selected device's phonebook has already been downloaded to **Telstra 12750** before, the handset displays the date of the last download from your mobile phone. The phonebook stored on the **Telstra 12750** for that mobile phone will be erased and replaced with the current mobile phone phonebook. If you have edited the downloaded entries (page 53), those changes will be lost. Press NEXT to start the download, the screen displays **Erasing phonebook...**
- If you already have 4 downloaded phonebooks, the handset displays Memory is
 full. Replace existing phonebook? Press YES if you want to replace an existing
 phonebook. Highlight the mobile phone phonebook to be replaced and press
 SELECT. The screen displays Replace Mobile Phone A phonebook? Press YES
 to confirm.

When the downloading process is complete, the handset displays **Download ended** XXXX entries saved. You hear a confirmation tone. Press OK to return to the
 download phonebook menu.

Notes:

- With certain mobile phones, downloading from the SIM card is not supported. If
 this is the case, try transferring the contacts from your SIM card to your mobile
 phone memory first, then download from your mobile phone memory. For more
 information on how to transfer contacts from your SIM card to your mobile
 phone memory, see the user's manual of your mobile phone.
- If Phone memory is chosen but with no entries saved, the handset displays No entries found. Download from SIM only? Press YES to confirm. If SIM card only is chosen but with no entries saved, the handset displays No entries found. Download from Phone only? Press YES to confirm. If Phone and SIM are chosen but with no entries saved in either or both phonebooks, the handset displays No entries found. Download from Phone only? Press YES to confirm.
- When downloading the phonebook from your Bluetooth enabled mobile phone, some data may not transfer. For example, if you have home, mobile and work numbers for a particular contact, the three categories may not transfer to your Telstra 12750.
- On certain mobile phones, you may need to press a key to confirm the phonebook download.

Interruption to phonebook download

If you are downloading a phonebook from a mobile phone and the phone receives a call, the download process stops and all handsets display **Download fail**. When you try to view the downloaded phonebook, the handset displays **Last Download failed: MM/DD/YY.** You need to download the phonebook again (see page 35).

If you are downloading a phonebook from a mobile phone and the telephone base loses power, the download process stops. When the telephone base regains power, the handset only displays the **Home** phonebook. You need to download the phonebook again (see page 35).

The download progress screen may be replaced with **Mobile line in use**. To go back to the downloading progress screen, do Steps 1-5 on page 35. The download process continues even if any of the following occur:

- You place the handset in the telephone base or charger.
- You access your mobile phone menu features.

• The handset battery becomes depleted or the handset loses connection with the telephone base.

Note: During the download process, do not attempt to make changes to your mobile phone phonebook.

View the phonebook download information

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press to highlight **Phonebook**, then press SELECT.
- 3. Press CALLS or to choose the desired downloaded phonebook, then press OPTION.

Change PIN

You are required to enter a PIN when establishing a Bluetooth connection. The default PIN of your telephone base is **0000**.

To change the PIN:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press or to highlight **Bluetooth**, then press SELECT.
- 3. Press CALLS or to highlight Change PIN, then press SELECT. The handset displays ENTER NEW PIN and the existing PIN.
- 4. Use the dialling keys to enter a new 4-digit code.
 - Press 👅 to erase a digit.
 - Press and hold To erase all digits.
 - Press or to the right or left.
- 5. Press SET to save. You hear a confirmation tone.

USING THE PHONE

MAKE A HOME CALL

 Press or then enter the telephone number. OR

Enter the telephone number, then press (or).

Notes:

- The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- When predialling (preview numbers before dialling), press to backspace and delete; press and hold to insert a dialling pause (a **P** appears).

MAKE A MOBILE CALL

You can connect a maximum of 2 Bluetooth enabled mobile phones to the telephone base, but only one mobile phone can be used on a mobile call at a time.

All ${\bf Telstra~12750}$ handsets can be used to make or answer calls on the mobile phone line.

1. Enter the telephone number, then press .

Press 2.

Enter the telephone number, then press DIAL.

Note: If you have only one mobile phone connected to the telephone base, it is automatically selected to make mobile calls. If you have two mobile phones connected to the telephone base, the telephone system prompts you to select a mobile phone before you make a mobile call.

RECEIVE A CALL

When you receive a call, the phone rings. If you have subscribed to Telstra's Calling Number display, the display will show the caller's number if available or the caller's name if it matches an entry in the phonebook.

Press or to answer an incoming home call.
 OR

Press 🖭 to answer an incoming mobile call.

Notes:

- You cannot answer a home call using your connected mobile phone.
- You can also use your mobile phone to answer the mobile call. If you answer with your mobile phone, it disconnects from the telephone base.

END A CALL

 Press
 or put the handset in the telephone base or charger to end a home call or a mobile call.

USING A BLUETOOTH HEADSET FOR HOME CALLS

You can use a Bluetooth headset on home calls. However, you need to keep the device within 4.5 metres of the telephone base for optimal performance. Please see the user's manual of your Bluetooth headset for more information.

To answer a home call using a Bluetooth headset:

Press the call key on your headset.

To end a home call you answered from a Bluetooth headset:

• Press the call key on your headset.

If you make or answer a home call on a handset, you can transfer the call to your headset. The handset remains active, but the handset earpiece and microphone are muted. If you hang up the handset, the call ends.

To transfer a call from a handset to a Bluetooth headset:

- · Press OPTION.
- Press CALIS or to highlight Use BT headset, then press SELECT twice. The screen displays Transferring audio to Headset A, the message disappears if the call is successfully transferred to the Bluetooth headset.

Notes:

- If you answer a call from the headset, that call cannot be transferred to a handset.
- You will not see **Use BT headset** when the Bluetooth headset is already in use, or there are no active Bluetooth headsets in the device list.
- While using the mobile line, you cannot choose **Use BT headset**.

To transfer a call from the Bluetooth headset back to the handset:

Press OPTION, then press CALLS or to highlight Use handset and press SELECT.

To end a call that started at the handset:

• Press or put the handset in the telephone base or charger.

Notes:

- If you answer a call using a headset, and you lose the Bluetooth connection or the battery is depleted, the call is lost.
- If you are using a headset for a call which is transferred from a **Telstra 12750** handset, and you lose the Bluetooth connection or the battery of the headset is depleted, the call is transferred back to the originating handset.

CALL WAITING ON THE HOME LINE

If you subscribe to call waiting service with your telephone service provider, you hear a tone in the handset earpiece if someone calls while you are already on a call.

- Press 🔼 on the handset to put your current call on hold and take the new call.
- Press 🔼 on the handset at any time to switch back and forth between calls.

CALL WAITING ON THE MOBILE LINE

If you subscribe to call waiting service with your mobile phone service provider, you hear a call waiting tone if someone calls while you are already on a call.

- Press on the handset to put your current call on hold and take the new call.
 Press on the handset at any time to switch back and forth between calls.
- ΩR
- Press TOGGLE to switch. To switch back, press OPTION. Press CALLS or & to highlight Toggle, then press SELECT.

ANSWER A MOBILE CALL WHILE ON A HOME CALL

If you are on a home call and you receive an incoming mobile call, you hear a beep and (1) 1 or 2 displays on the handset you are using. The telephone base and all other handsets ring.

To answer the incoming mobile call:

• Press on the handset. The home call is automatically placed on hold and all other handsets display Home call on hold and Mobile line in use alternately.

To end the mobile call:

• Press $\sqrt{2}$ on the handset. The home line is still on hold. All handsets display Home call on hold.

To resume the home call on hold:

Press on the handset.

MOBILE PHONE VOICEMAIL

If you have voicemail service active on your mobile phone, and you do not answer the incoming mobile call, the call is answered by your mobile phone's voicemail. Contact your mobile phone service provider for more information about voicemail service.

ANSWER A HOME CALL WHILE ON A MOBILE CALL

If you are on a mobile call and you receive an incoming home call, you hear a beep and \spadesuit displays on the handset you are using. The telephone base and all other handsets will ring.

To answer the incoming home call:

• Press 🔼 on the handset. The mobile call is automatically placed on hold and all other handsets display Mobile call on hold and Home line in use alternately.

To end the home call:

• Press 2 on the handset. The mobile line is still on hold. All handsets display Mobile call on hold.

To resume the mobile call on hold:

Press I on the handset.

Note: If you have turned on your answering system and you do not answer the incoming home call, the call is answered by your answering system.

CONFERENCE CALLS

Conference home and mobile calls

When you have calls established on the home and mobile lines, you can create a 3-way conference.

To conference both home and mobile calls:

- 1 Press OPTION
- 2. Press calls or to highlight Conference.
- 3. Press SELECT. The screen displays **Lines now in conference**.

To select an option while on a conference call:

- 1 Press OPTION
- 2. Press calls or to select one of the following options:
 - End Home line
 - End Mobile line
 - End Conference
 - Phonebook
- 3 Press SELECT

To end a conference call:

- Press 🗷 or put the handset back in the telephone base or charger. OR
- Press OPTION, then press CALLS or to highlight **End Conference**. Press SELECT to end the conference

Using the home and mobile lines together:

- You can be on two different calls using the mobile line and home line at the same time using two handsets.
- You cannot be on a call using the mobile line and a Bluetooth headset via the home line at the same time. These are both Bluetooth devices and only one can be used at a time.
- If you are on a call using the mobile line, you cannot join the call using your paired
 mobile phone. However, you can join the call using another Telstra 12750 handset.
 Your mobile phone is being used for the phone call so only features that are
 normally available during a call can be used.

AUTO ANSWER

As long as you have Auto answer set to **On**, you can answer a call by lifting the handset off the base. If you have switched Auto answer off, you will need to press $\sqrt[2]{4}$ as well.

LOCK KEYPAD

Lock the keypad to prevent accidental dialling while carrying the handset around.

- 1. In idle mode, *press and hold* ③. The display shows "**Keypad locked**".
- 2. To unlock the keypad, $press\ and\ hold\$ \$. The display shows "Keypad unlocked".

CALL TIMER

Your handset will automatically time the duration of all external calls. The handset display shows the call duration both during and for a few seconds after your call is terminated.

OUT OF RANGE WARNING

When the handset goes out of range of the base, the line will hang up if you are on a call.

When you move back within range, the handset will automatically reconnect to the base

EARPIECE/HANDSFREE VOLUME

During a call or message playback, press ▲ to increase or press ▼ decrease the listening volume of the earpiece or loudspeaker. You hear a beep from the handset earpiece while adjusting. If you turn off the key tone, the beep will not be heard.

If this is a mobile call and the volume is too loud or quiet, try changing the volume on your mobile phone. On some mobile phones, changing the volume on the mobile phone affects your mobile call volume on the **Telstra 12750** handset.

Note: The handset earpiece volume setting (1-6) and speakerphone volume setting (1-6) are independent. When the volume reaches the minimum or maximum setting, you will hear two beeps.

MUTE

Use the mute function to turn off the microphone. You can hear the caller, but the caller does not hear you.

To mute the call:

• Press 3. When mute is on, the handset screen shows **Microphone off** for a few seconds and the MUTE appears until the mute function is turned off.

To un-mute the call:

- Press
 and resume speaking. When mute is off, Microphone on appears temporarily on the handset screen.
- Mute is automatically canceled when you end the call.

TEMPORARY RINGER SILENCING

When the telephone is ringing, you can temporarily silence the ringer of the handset or telephone base without disconnecting the call. The next call rings normally at the preset volume.

To silence the ringer:

• Press SILENCE, or on the handset and Ringer muted appears.

HANDSFREE

Handsfree lets you talk to your caller without holding the handset to your ear. It also enables other people in the room to join in the conversation over the loudspeaker.

Make a handsfree call

- 1. Dial the number then press ① on the handset. ④) is displayed. You will then hear your call over the handset loudspeaker. Press ① to switch the call between the earpiece and the loudspeaker.
- 2. Press 2 to end the call.

Note: During a handsfree call, press of or or to adjust the loudspeaker volume.

Answer a call in handsfree mode

When the phone rings:

1. Press no on the handset. The call is transferred to the handset loudspeaker.

Switch to handsfree mode during a call

1. When on a call, press ① on the handset to put the call on loudspeaker.

To switch handsfree off and return the call to the earpiece, press ① again.

HOLD

You can place a home or mobile call on hold. You hear an alert tone if you have not taken the call off of hold after 14 minutes. You hear another alert tone 30 seconds later. At 15 minutes on hold, the call on hold automatically disconnects.

To place a home call on hold:

Press HOLD. Home call on hold appears and flashes.

To resume a home call on hold:

• Press 🔼.

To place a mobile call on hold:

• Press HOLD. Mobile call on hold appears and 1 flashes.

To resume a mobile call on hold:

• Press 🖳.

EQUALIZER

The equalizer feature on the handset enables you to change the quality of the handset audio to best suit your hearing.

While on a call, or listening to a message or outgoing message, press (as) to select the equalizer setting **Treble 1**, **Treble 2**, **Bass** or **Natural** for the handset. The current setting is shown on the handset for two seconds.

Notes:

- The equalizer feature does not apply to the speakerphone on the telephone base or the connected Bluetooth headset.
- If you switch the call between the handset and speakerphone by pressing ①, the audio setting remains unchanged.
- The current equalizer setting remains unchanged until a new setting is selected.

RFDIAL

Each handset stores the last 10 dialled numbers (up to 30 digits each) in the redial list. The redial entries are not shared by all the system handsets.

Review the redial list

- 1. Press (REDNAL) in idle mode.
- 2. Press CALLS, & or come repeatedly to browse the list. The handset beeps twice at the end of the list.
- 3. Press <u>1</u> to exit.

Dial a redial entry

- 1. Press (RDML) in idle mode.
- 2. Press CAUS, & or come repeatedly to browse until the desired number displays.

 The handset beens twice at the end of the list.
- 3. Press \(\bigcup \) or \(\bigcup \) to use the home line.

 OR

 Press \(\bigcup \) to use the mobile line.

Save a redial entry to the phonebook

- 1. Press (RDML) in idle mode.
- 2. Press CALLS, or repeatedly to browse until the desired number displays.
- 3. Press SAVE.
- 4. The handset displays **EDIT NUMBER**. Use the dialling keys to edit the number, if necessary.
 - Press 🔠 to erase a digit.
 - Press and hold To erase all digits.
 - Press the cursor to the right or left.
 - Press and hold to insert a dialling pause (a **P** appears).
- 5. Press NEXT.

- 6. Press calls or to select one of the following types:
 - Home
 - Mobile
 - Work
 - Other
- Press NEXT. The handset displays ENTER NAME. Use the dialling keys (page 27) to enter a name.
 - Press To erase a character.
 - Press and hold Table to erase all characters.
 - Press or to move the cursor to the right or left.
- 8. Press SAVE and then **Saved** displays. You hear a confirmation tone.

Delete a redial entry

- 1. Press when the handset is not in use.
- 2. Press or or repeatedly to browse until the desired number displays.
- 3. Press to delete the displayed number. You hear a confirmation tone.

FIND HANDSET (PAGING)

You can ring a handset to help locate it.

- 1. Press ② on the base when it is not in use. All idle handsets ring and display ** Paging **.

Notes:

- If the handset ringer volume is set to off, the handset still rings when paged.
- If there is no response after 60 seconds, paging ends.

CHAIN DIALLING

Use this feature to initiate a dialling sequence from numbers stored in the phonebook, call list or redial list while you are on a call.

Chain dialling can be useful if you wish to access other numbers (such as bank account numbers or access codes) from the phonebook, call list or redial list.

To access a number in the phonebook while on a call:

- 1. Press OPTION.
- 2. Press CALLS or to highlight **Phonebook**, then press SELECT.
- 3. Press or ₺ to highlight the desired phonebook, then press VIEW.

- Press ^{CAUS} or [®] to highlight to the desired entry or perform an alphabetical search (page 52).
- 5. Press DIAL to dial the displayed number.

To access a number in the call list while on a call:

- Press OPTION.
- 2. Press calls or to highlight Call log, then press SELECT.
- 3. Press CALLS or to highlight the desired call list, then press VIEW.
- 4. Press or \$\display\$ to scroll to the desired entry.
- 5. Press DIAL to dial the displayed number.

To access the redial list while on a call:

- 1. Press (REDNAL).
- 2. Press CALLS, & o, or common until the desired number displays, then press DIAL to dial the displayed number.

Notes:

- You cannot edit a phonebook entry while on a call. For more details about the phonebook, see page 50.
- You cannot copy a call list entry into the phonebook while on a call. For more details about call list, see page 63.
- You can only view the numbers in the phonebook, call list or redial list while on a call and cannot edit, delete or save entries.
- Press 🚅 to exit redial list, phonebook or call list while on a call.

POWER FAIL BACK-UP

Telstra's Power Fail back-up system lets you make calls during a mains power interruption with your cordless phone. During a mains power interruption you can supply the power stored in your handset battery to the base unit, so you can make calls even when the power is out.

To set Power Fail Back-Up mode:

- Press MENU and CALLS or to select Settings.
- 2. Press SELECT and CALLS or to select Power outage.
- 3. Press SELECT and CALLS or \$ to select Auto, Manual or Off.
- 4. Press SELECT to confirm the setting.

Notes:

- If Off is selected, Power Fail Back-Up mode will not be enabled.
- If **Auto** is selected, the registered handset(s) will display "**Put in cradle to power up BS**" when mains power interruption occurs. Place the handset with sufficient battery power (not lower than level 2) onto the main base unit to activate Power Fail Back-Up and start up the base. If handset is already on the main base unit it will automatically activate the Power Fail Back-Up mode (if it has sufficient battery power) and start up the base. If Auto is selected and handset is not returned to base unit within approximately 2 minutes, the handset will temporarily revert to Manual mode to conserve battery power.
- If Manual is selected, the registered handset(s) will display "To power up BS press TALK OFF" when mains power interruption occurs. Press and then place the handset onto the main base unit to activate the Power Fail Back-Up mode and start up the base.
- If a handset is already on the main base unit, just press
 Power Fail Back-Up mode will not work if the handset battery power is not sufficient (not lower than level 2).
- Do not pick up the power supplying handset from base when Power Fail Back-Up mode is activated.
- Do not touch the charging contacts of the power supplying handset during Power Fail Back-Up mode.
- In power failure back-up mode none of the base functions, including the answering machine and Bluetooth, of your Telstra cordless phone will operate.
- It may take up to 90 seconds to transition through the power fail back-up activation process as the base and handset(s) synchronise with each other.

Make a call using Power Fail Back-Up mode

If there is only one handset registered to the base:

- Once the handset is placed onto the main base unit, enter the telephone number, and then press or . The speakerphone will be turned on automatically and call is made.
 OR
- 1. Lift up the handset and enter the telephone number.
- 2. Place the handset back onto the main base unit within 60 seconds.

 The speakerphone will be turned on automatically and call is made. Handset may show "Please wait..." whilst the handset starts up the base before dialling.
- 3. To end the call, press 2.

If there is more than one handset registered to the base, the handset on the main base unit should be left as a power supply of the base and you can use the other handset(s) to make calls like normal.

Note: The handset should always remain on the main base unit for the entire length of the call.

Answer a call using Power Fail Back-Up mode

If there is only one handset registered to the base:

- When the phone rings, keep the handset on the main base unit and press or to answer the call. The speakerphone will be turned on automatically and call is answered.
- 2. To end the call, press 2.

If there is more than one handset registered to the base, the handset on the main base unit should be left as a power supply of the base and you can use the other handset(s) to receive calls like normal.

Notes:

- The power supplying handset should always be placed on the main base unit for the entire length of the call.
- The range of the base unit is limited during Power Fail Back-Up mode. Keep the handset close to the base unit.
- In power failure back-up mode none of the base functions, including the answering machine and Bluetooth, of your Telstra cordless phone will operate.

PHONEBOOK

The home phonebook stores up to 200 entries with up to 30 digits for each phone number and 15 characters for each name. Each of the downloaded phonebooks stores up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

- Phonebook entries are stored at the telephone base and shared by all system handsets. Any changes made on one handset apply to all.
- Only one handset can review the phonebook at a time. If another handset tries to enter the phonebook, its screen shows **Not available at this time**.
- When there are no records in the phonebook, the screen shows **Phonebook empty**.
- When the phonebook is full and you try to save an entry, the screen shows
 Phonebook full
- When you try to save a number already stored in the phonebook, the screen shows Already saved.

All of the instructions on page 50 - 55 for the phonebooks apply to the home phonebook and all downloaded phonebooks. **Create a new entry** on page 50 only applies to the home phonebook.

You cannot create new entries in your downloaded phonebooks from the **Telstra 12750** handset. Entries must be downloaded from your mobile phone (see **Download phonebook** on page 35).

CREATE AND REVIEW ENTRIES

Create a new entry in the home phonebook

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press ^{calls} or [♠] to highlight **Phonebook**, then press SELECT.
- 3. Press OPTION to select Home.
- 4. Press SELECT to choose **Add contact**. The screen displays **ENTER NUMBER**.
- 5. Use the $\underline{\text{dial}}$ ling keys to enter a telephone number.
 - Press 👅 to erase a digit.
 - Press and hold Telestate to erase all digits.
 - Press or to move the cursor to the right or left.
 - Press and hold to insert a dialling pause (a P appears).

Copy a number from the redial list.

- Press and then Aus, or repeatedly to browse for a number. Press INSERT to copy the displayed number.
- 6. Press NFXT.

- 7. Press or \$\display\$ to select one of the following types:
 - Home
 - Mobile
 - Work
 - Other
- 8. Press NEXT. The screen displays ENTER NAME.
- 9. Use the dialling keys (see page 27) to enter the name.
 - Press Table to erase a character.
 - Press and hold To erase all characters.
 - Press or to the right or left.
- 10. Press SAVE to confirm and the screen shows **Saved**. You hear a confirmation tone.

Note: You cannot create new entries in your downloaded phonebooks from your **Telstra 12750** handsets. Entries must be downloaded from your mobile phone (see **Download phonebook** on page 35).

To add a predialled telephone number to the phonebook

You can save a predialled telephone number to the phonebook.

- 1. Enter the telephone number in idle mode (see Step 5 in **Create a new entry in the home phonebook** on page 50).
- Press SAVE to move on to the number (see Step 3 in Edit a phonebook entry on page 53) and then press NEXT.
- 3. Press ^{cALLS} or ♠ to select one of the following types:
 - Home
 - Mobile
 - Work
 - Other
- 4. Press NEXT. The screen displays **ENTER NAME**.
- 5. Use the dialling keys (see page 27) to enter the name.
 - Press 📜 to erase a character.
 - Press and hold To erase all characters.
 - Press or to move the cursor to the right or left.
- 6. Press SAVE and the screen shows **Saved**. You hear a confirmation tone.

View the phonebook

Entries are sorted alphabetically.

- 1. Press on idle mode.
- 2. Press or to highlight a phonebook, then press VIEW.
- 3. Press ^{CALLS} or ♠ to browse. OR

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press CALLS or to highlight **Phonebook**, then press SELECT.
- 3. Press calls or to highlight a phonebook, then press VIEW.
- 4. Press calls or to browse.

OR

- 1. Press OPTION while on call.
- 2. Press or to highlight **Phonebook**, then press SELECT.
- 3. Press calls or to highlight a phonebook, then press VIEW.
- 4 Press CALLS or & to browse

Note: You will be requested to enter the PIN code to access the PIN-protected downloaded phonebook.

3-character alphabetical search

You can use the enhanced 3-character search to find your contacts quickly and efficiently.

To start the search:

- 1. Follow the steps in **View the phonebook** above to enter the phonebook.
- 2. When an entry appears, use the dialling keys to enter the letters associated with the name (see page 27). You can enter up to 3 letters for the search. The letters will show in the top left hand corner of the screen. If there is no name matching the letters entered, the next closest match in alphabetical order appears. If necessary, use or to browse.

Note: The cursor automatically moves to the next position two seconds after you enter a letter. If you do not enter another letter in the coming two seconds, the handset starts searching in the phonebook.

DIAL, EDIT OR DELETE A PHONEBOOK

Dial a phonebook entry

You can dial a phonebook entry on either a home or mobile line.

To dial a phonebook entry:

- Search for the desired entry in the phonebook (see View the phonebook on page 51 or 3-character alphabetical search on page 52).
- 2. When the displayed number is in the correct format, press \(\bigcirc\) or \(\bigcirc\) to use the home line, or \(\bigcirc\) to use the mobile line.

Edit a phonebook entry

You may edit any phonebook entry. However, be aware that if you download from a mobile phone again, the phonebook is erased and replaced with the current mobile phone phonebook. If you have edited the downloaded entries on the **Telstra 12750**, those changes are lost. To avoid losing changes made to the downloaded phonebook, we suggest that you edit the number in your mobile phone, then download the phonebook.

- 1. Search for the desired entry in the phonebook (see **View the phonebook** on page 51 or **3-character alphabetical search** on page 52).
- 2. When the desired entry appears, press EDIT, The handset shows **EDIT NUMBER**.
- 3. Use the dialling keys to edit the number.
 - Press Table to erase a digit.
 - Press and hold To erase all digits.
 - Press or to the right or left.
 - Press and hold to insert a dialling pause (a P appears).
- 4. Press NEXT.
- 5. Press or ₺ to select one of the following types:
 - Home
 - Mobile
 - Work
 - Other
- 6. Press NEXT. The screen displays EDIT NAME.
- 7. Use the dialling keys (see page 27) to enter the name.
 - Press to erase a character.
 - Press and hold To erase all characters.
 - Press or \$\oldsymbol{\text{to move the cursor to the right or left.}
- 8. Press SAVE to confirm and the handset shows **Saved**.

Edit the type of a phonebook entry

If you only want to edit the type of a phonebook entry:

- Search for the desired entry in the phonebook (see View the phonebook on page 51 or 3-character alphabetical search on page 52).
- 2. When the desired entry appears, press LABEL. Enter the corresponding shortcut keys shown in the below table.

Type:	Press:
Home	1
Mob.	2
Work	3
Other	4

ΛR

Press CLEAR to erase the assigned label.

Delete a phonebook entry

- Search for the desired entry in the phonebook (see View the phonebook on page 51 or 3-character alphabetical search on page 52).
- 2. When the desired entry appears, press . The screen displays **Delete contact?** and the name of the entry. Press YES to confirm.
- 3. The screen displays **Contact deleted** and then the next alphabetical entry in the phonebook. You hear a confirmation tone.

Note: Once a phonebook entry is deleted, it cannot be retrieved.

Remove a downloaded phonebook

- Search for the desired downloaded phonebook in the phonebook menu (see View the phonebook on page 51).
- 2. When the desired downloaded phonebook is chosen, press OPTION, then press or to highlight **Del phonebook**.
- 3. Press SELECT. The screen displays **Phonebook Mobile Phone A will be erased**. Press YES to confirm.
- 4. The handset displays **Erasing phonebook...** and then **Phonebook removed**. You hear a confirmation tone

 $\mbox{\bf Note:}$ You will be requested to enter the PIN code to access the PIN-protected downloaded phonebook.

SECURITY PIN FOR DOWNLOADED PHONEBOOK

This feature allows you to set your security PIN to protect your downloaded phonebooks, if you set the Security **On**, you must enter the correct 4-digit PIN when you want to access your downloaded phonebooks.

- 1. Search for the desired downloaded phonebook in the phonebook menu (see **View the phonebook** on page 51).
- When the desired downloaded phonebook is selected, press OPTION, then press or to highlight Security.
- 3. Press SELECT and then then or to highlight **On** or **Off**.
- 4. Press SELECT and then use the keypad to enter a 4-digit PIN if you select ${\bf On}.$
- 5. Press SET and repeat the 4-digit PIN again.
- 6. Press SET to confirm the setting. You hear a confirmation tone.

Note: Each mobile downloaded phonebook can be protected by a separate PIN. After setting the security PIN, you will be requested to enter the correct PIN to access the protected downloaded phonebook.

SPEED DIAL

You can assign 9 of your phonebook entries to a speed dial location (**0**, **2-9**). The speed dial entries are shared by all handsets.

Assign a speed dial slot

Up to 9 speed dial entries can be stored. The speed dial number must be created from an existing entry in the Home or Bluetooth phonebook.

- 1. Press MENU on handset when it is not in use.
- 2. Press ^{CALLS} or [♠] to highlight **Phonebook**, then press SELECT.
- 3. Press calls or to highlight **Speed dial**, then press VIEW.
- 4. Press calls or to highlight an empty slot, then press ASSIGN.
- 5. Press CALLS or to highlight the desired phonebook, then press VIEW.
- Search for the desired entry in the phonebook (see View the phonebook on page 51
 or 3-character alphabetical search on page 52). When the desired entry appears,
 press ASSIGN. You hear a confirmation tone.

Reassign a speed dial slot

- 1. Press MENU in idle mode.
- 2. Press CALLS or to highlight **Phonebook** and then press SELECT.
- 3. Press or to highlight **Speed dial**, then press VIEW.
- 4. Press ^{CALLS} or **♦** to highlight the desired slot.
- 5. Press ASSIGN. The handset displays the phonebook at the current assigned entry.
- Search for the desired entry in the phonebook (see View the phonebook on page 51 or 3-character alphabetical search on page 52). When the desired entry appears, press ASSIGN.
- The handset displays Entry B replaces Entry A Accept? Press YES to confirm.
 You hear a confirmation tone.

Dial a speed dial entry

- 1. Press and hold a desired speed dial slot (0, 2-9).
- 2. Press or to use the home line, or to use the mobile line.

Delete a speed dial entry

- 1. Press MENU in idle mode.
- 2. Press ^{CALLS} or [♠] to highlight **Phonebook** and then press SELECT.
- 3. Press or to highlight **Speed dial**, then press VIEW.
- Press ^{CALLS} or [♠] to highlight assigned slot, then press
- 5. The handset displays **Delete Entry A speed dial assignment?** Press YES to confirm. You hear a confirmation tone.

Note: Deleting speed dial entries does not affect the phonebook entries.

SETTINGS

HANDSET SETTINGS

RINGERS

In the ringers menu, you can select the ringer tones and adjust the ringer volume for incoming calls to the home and mobile lines.

RINGER VOLUME

You can select the ringer volume for the incoming home and mobile calls.

To adjust the handset ringer volume:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press ^{CALLS} or [♠] to highlight **Ringers**, then press SELECT.
- 3. Press SELECT to choose Ringer volume.
- Press ^{CAULS} or [©] to select All lines, Home, Mobile-D1 or Mobile-D2, then press SFI FCT
- 5. Press CAUS or to adjust the ringer volume. You hear a sample of each volume level while adjusting.
- 6. Press SET to save. You hear a confirmation tone.

ΛR

Press OFF to turn off the ringer, then press SET to save. The handset displays **Caller ID won't be announced.** You hear a confirmation tone.

Notes:

- Changing the handset ringer volume does not affect base ringer volume.
- When the ringer volume for all calls (home and mobile) is set to off, a \(\mathbb{Q} \) appears steady. When only one or two of the ringer volume settings are set to off, a \(\mathbb{Q} \) flashes.
- The ringer volume level also determines the ringer levels of intercom calls (page 79).

RINGER TONE

You can select the ringer tones for the incoming home and mobile calls.

To select a ringer tone:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press or to highlight **Ringers**, then press SELECT.
- 3. Press CALLS or ₺ to highlight **Ringer tone**, then press SELECT.
- Press CAULS or to highlight All lines, Home, Mobile-D1 or Mobile-D2, then press SELECT.
- 5. Press $\overset{\text{CALLS}}{\downarrow}$ or $\overset{\text{c}}{\diamondsuit}$ to sample each ringer tone.
- 6. Press SET to save your preference. You hear a confirmation tone.

Note: When you turn off the ringer volume, you will not hear ringer tone samples.

LOW BATTERY TONE

You can turn on the alert tone when low battery is detected.

- 1 Press MENU on the handset in idle mode to enter the main menu
- 2. Press ^{CALLS} or [♠] to highlight **Ringers**, then press SELECT.
- 3. Press calls or to highlight **Low battery**, then press SELECT.
- 4. Press CALLS or to choose **On** or **Off**, then press SELECT. You hear a confirmation tone.

NO COVERAGE TONE

You can turn on the alert tone when out of range is detected.

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press ^{calls} or [♠] to highlight **Ringers**, then press SELECT.
- 3. Press CALLS or to highlight No coverage, then press SELECT.
- 4. Press to choose **On** or **Off**, then press SELECT. You hear a confirmation tone.

SET DATE AND TIME

The answering system announces the day and time of each message prior to playing it. If you subscribe to calling number display service, the day, month and time are set automatically with each incoming call. However, the year must be correct so that the day of the week can be calculated from the calling number display information. Before using the answering system, set the date and time as follows.

After handset registration or a power failure, the handset will prompt you to set the date and time.

To set the date format:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press CALLS or ₺ to highlight **Settings**, then press SELECT.
- 3. Press $^{\text{CALLS}}$ or $^{\text{ch}}$ to highlight **Date format**, then press SELECT.
- 4. Press CALLS or to choose your desired date format (DD-MM-YY or MM-DD-YY).
- 5. Press SELECT to confirm. You hear a confirmation tone.

To set the time format:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press calls or to highlight **Settings**, then press SELECT.
- 3. Press or to highlight **Time format**, then press SELECT.
- 4. Press calls or to choose your desired time format (12-Hour or 24-Hour).
- 5 Press SELECT to confirm You hear a confirmation tone

To set the date and time:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- Press ^{CAUS} or [®] to highlight **Set date/time**, then press SELECT.
 If you set the **Date format** to be **MM-DD-YY**, you will set the month first and then set the day.
- Press ^{CAUS} or [♠] to select the month, then press SET, or enter the 2-digit number (01-12) using the dialling keys (0-9).
- Press CAUS or to select the day, then press SET, or enter the 2-digit number (01-31) using the dialling keys (0-9).
 - If you set the **Date format** to be **DD-MM-YY**, you will set the day first and then set the month.
- Press ^{CAULS} or [®] to select the day, then press SET, or enter the 2-digit number (01-31) using the dialling keys (0-9).
- 4. Press CAUS or to select the month, then press SET, or enter the 2-digit number (01-12) using the dialling keys (0-9).
- 5. Press CAUS or to select the year, then press SET, or enter the 2-digit number (00-99) using the dialling keys (0-9), then press SET.
- 7. Press CAUS or to select the minute, then press SET, or enter the 2-digit number (00-59) using the dialling keys (0-9).
- 8. If you set the **Time format** to be **12-Hour**, press ^{CAUS} or ★ to highlight **AM** or **PM**, or press ❤ for **AM** or ❤ for **PM**. Press SET to save. You hear a confirmation tone.

Note: If the date and time are not set when a message is recorded, the system announces, "Time and day not set," before each message plays.

AUTO ANSWER

This feature allows you to answer a call by lifting the handset off the base if you have set the Auto answer **On**.

You can change Auto answer settings as shown below:

- 1. Press MENU in idle mode to enter the main menu.
- 2. Press or to highlight **Settings**, then press SELECT.
- 3. Press or to highlight Auto answer, then press SELECT.
- 4. Press CALLS or to choose On or Off.
- 5. Press SELECT to confirm. You hear a confirmation tone.

Note: No matter whether Auto answer is set to **On** or **Off**, you are able to disconnect calls by placing the handset on the base / charging cradle.

DISPLAY ALERT

In the display alerts menu, you can change and edit the settings for the display of alerts on the idle screen.

MISSED CALL INDICATOR

When there are missed calls that have not been reviewed in the call list,

the handsets show XX Missed calls.

Each time you review a call list entry marked **NEW**, the number of missed calls decreases by one. When you have reviewed all the missed calls, the missed call indicator goes away.

If you do not want to review the missed calls one by one, you can reset the missed call indicator. All the entries are then considered old and kept in the call list.

To reset the missed call indicator:

- 1. Press MENU in idle mode to enter the main menu.
- 2. Press CALLS or ₺ to highlight **Settings**, then press SELECT.
- 3. Press CALLS or to highlight **Display alerts**, then press SELECT.
- 4. Press calls or to highlight Home line or Mobile line, then press SELECT.
- Press ^{CALLS} or
 [©] to highlight Missed calls, then press SELECT to confirm. The screen displays Reset missed call indication? Press YES to confirm. You hear a confirmation tone.

You can also press and hold $\sqrt{2}$ to erase the missed call indicator when the telephone is not in use.

DOWNLOAD FAIL

If the phonebook download process is interrupted, the handsets display **Download fail**. You can reset the download fail indication on the handset.

To reset the download fail indication:

- 1. Press MENU on the handset when it is not in use.
- 2. Press or to highlight **Settings**, then press SELECT.
- 3. Press calls or to highlight **Display alerts**, then press SELECT.
- 4. Press calls or to highlight Mobile line, then press SELECT.
- 5. Press or to highlight **Download fail**, then press SELECT.
- 6. The handset displays **Reset download failure indication?** Press YES to confirm. You hear a confirmation tone.

You can also $press\ and\ hold\ \sqrt{2}$ to erase the download fail indicator when the telephone is not in use.

RENAME HANDSET

You can change the name of each handset, the new name of each handset cannot exceed 11 characters

To rename a handset:

- 1. Press MENU on the handset when it is not use.
- 2. Press or to highlight **Settings**, then press SELECT.
- 3. Press CALLS or to highlight Rename handset, then press SELECT. The screen displays **RENAME HANDSET**.
- 4. Use the dialling keys to edit the name.
 - Press to erase a character.
 - Press and hold To erase all characters.
 - Press CALLS or to move the cursor to the right or left.
- 5. Press SAVE. You hear a confirmation tone.

KEY TONE

The handset is set to beep with each key press. If you turn off the key tone, there are no beeps when you press keys.

- To change the setting:

 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Use ^{calls} or ₺ to scroll to **Settings**, then press SELECT.
- 3. Press calls or to scroll to **Key tone**, then press SELECT.
- 4. Press or to adjust the key tone volume. You hear a sample of each key tone volume while adjusting. Press SET to save your preference.

Press OFF to turn off, then press SET to save. You hear a confirmation tone.

FLASH TIME

The default flash time is best suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

To set the flash time:

- 1 Press MENU on the handset in idle mode to enter the main menu
- 2. Press or to highlight **Settings**, then press SELECT.
- 3. Press calls or to highlight **Flash time**, then press SELECT.
- 4. Press calls or to choose your desired flash time. (80ms, 100ms, 120ms, 180ms, 200ms, 250ms, 300ms, 600ms are for your selection), then press SELECT. You hear a confirmation tone

CALLING NUMBER DISPLAY ANNOUNCE

The calling number display announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset and/or base speaks "Call from..." and the name of the caller based on the phonebook or calling number display information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced.

To change the setting:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press or to highlight **Settings**, then press SELECT.
- 3. Press CALLS or to highlight Annc Caller ID, then press SELECT.
- 4. Press caus or to highlight Handset, Base or Number only then press SELECT.
- 5. Press or to choose **On** or **Off**, then press SET to save. You hear a confirmation tone

Notes:

- To use the calling number display announce feature, you must subscribe to calling number display service from your telephone service provider.
- Provided that you select On under the Handset/Base menu, when the "Number only" is selected to be On, only the number of the calling number display will be announced from handset/base. while if "Number only" is selected to be Off, the name/number (based on the phonebook matching or calling number display information) will be announced. No information will be announced when you select Off under the Handset/Base menu.
- When there are up to 4 handsets registered, the telephone system supports calling number display announce for all handsets.
- This feature is not supported with headsets.
- This feature does not announce information for call waiting calls.
- If both home and mobile lines are ringing, only the calling number information of the first ringing line will be announced.
- Calling number display announce is available in English only.
- It takes at least 2 rings for the phone to receive calling number display information and announce it. If the phone is answered before the end of the second ring, the phone won't have time to announce the calling number display information.
- Pronunciation of names may vary with this feature. Not all names may be pronounced correctly.

ĥΩ 61

RESET YOUR PHONE

You can reset your phone to the default settings. After reset, all your personal settings and call list entries will be deleted, but your phonebook remains unchanged.

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press ^{CALLS} or [♠] to highlight **Settings**, then press SELECT.
- Press CALLS or to highlight Reset, then press SELECT. The screen displays Reset to default settings?
- 4. Press YES to confirm. You hear a confirmation tone.

TELSTRA NETWORK SERVICES*

*Subscription and / or usage charges may apply to use these services. Call 13 22 00 or visit telstra.com/ homephone for more information.

CALLING NUMBER DISPLAY

If you have subscribed to Telstra's Calling Number Display service, you will be able to see your caller's number on your handset display (provided it is not blocked) prior to answering the call. If your caller's name is stored in the phonebook and a number match is found, you will see the caller's name on the display instead.

Calling number display from the home line allows you to see the name, number, date and time of the incoming calls. The calling number display may appear differently if the caller is matched to a phonebook entry (see **Memory match** on page 63).

When Telstra's Calling Number Display is active on your service, incoming numbers will be saved in the telephone's call list. Your phone can store up to 50 answered calls and unanswered with date/time information in the call list. The number will be shown on the display when the phone is ringing. If the number matches with one of the entries in your private phonebook, the caller's name stored in the phonebook will be displayed with the number. If you answer a call before the information appears on the screen, it does not show in the calling number display history.

Note: If the phone number has more than 24 digits, it will not be saved or shown in the call list.

Missed calls are marked with **xx Missed call(s)**. Each time you review a call list entry marked with NEW, the number of missed calls decreases by one. When you have reviewed all the missed calls, the missed calls indicator no longer shows. You can review, redial, and copy an entry into the phonebook. Entries appear in reverse chronological order. Only one handset can review the call list at a time. If a handset tries to enter the call list while another handset is already in it, **Not available at this time** appears. The call list information might not be available for every incoming call. The callers might intentionally block their names and / or telephone numbers.

Memory match

If the incoming telephone number matches the last 7 digits of a telephone number in your phonebook, the name that appears on the screen matches the corresponding name in your phonebook.

For example, if Christine Smith calls, her name appears as **Chris** if this is how you entered it into your phonebook.

Note: The number you see on your calling number display is in the format sent by the telephone service provider. It usually delivers 10-digit telephone numbers (area code plus telephone number). If the last 7 digits of the incoming telephone number do not match a number in your phonebook, the name appears as it is delivered by the telephone service provider.

CALL LIST DISPLAY SCREEN MESSAGES

With some incoming calls, if the telephone number is not available, the handset may display one of the following explanations:

UNAVAILABLE The caller's number is not available to the network

PRIVATE The caller has chosen to block their number

When the list is full, and a new call is received, the oldest entry will be deleted automatically.

IMPORTANT

To use Telstra's Calling Number Display you must first subscribe to the service from Telstra. For more information on Telstra Network Services call Telstra on 13 22 00.To ensure the caller's name is displayed, make sure you have stored the full telephone number, including the area code, in the phonebook.

View the call list

Review the calling number display history to find out who called, to easily return a call, or to copy the caller's name and number into your phonebook. **Call log empty** appears if there are no records in the call list.

 When a handset is in idle mode, press to review the calling number display history in reverse chronological order starting with the most recent call. OR

You can also review the calling number display history by pressing MENU, then press $^{\text{CALLS}}$ or $^{\text{ch}}$ to scroll to **Call log**, then press SELECT.

- 2. Press calls or to highlight the desired line (home or mobile), then press VIEW.
- 3. Press CALLS or to browse.

Note: Only one handset can review the calling number display history at time. If another handset tries to enter the phonebook or calling number display history, it shows **Not available at this time**

Dial a call list entry

- 1. Search for the desired entry in the call list (see View the call list on page 64).
- 2. When the desired entry is displayed, press or to use the home line, or to use the mobile line.

Save a call list entry to the phonebook

Call list entries can only be saved to the **Home** phonebook.

- 1. Select a desired entry in the call list (see **View the call list** on page 64).
- 2. When the number is in the correct format, press SAVE. The handset shows **EDIT NUMBER**.
- 3. Use the dialling keys to edit the number.
 - Press Table to erase a digit.
 - Press and hold to erase all digits.
 - Press or \$\display\$ to move the cursor to the right or left.
 - Press and hold to insert a dialling pause (a **P** appears).
- 4. Press NEXT.
- 5. Press ^{calls} or ♦ to highlight one of the following types:
 - Home
 - Mobile
 - Work
 - Other
- 6. Press NEXT. The screen displays **EDIT NAME** and **[*]-Order**.
- 7. Use the dialling keys (see page 27) to edit the name.
 - Press to erase a character.
 - Press and hold to erase all characters.
 - Press ^{calls} or [♠] to move the cursor to the right or left.
- 8. Press SAVE to confirm and the screen shows **Saved**. You hear a confirmation tone.

Notes:

- If the name received from the telephone service provider is in all capital letters, the first letter of every word remains a capital letter. However, the next letter after the prefix "Mac", "Mc", or "O"", is kept as a capital letter. For example, the "D" in "MacDonald" is kept as a capital letter.
- When you try to save a call list entry without any calling number display information, the handset displays **Unable to save**.
- When you try to save a number already stored in the phonebook, the screen shows **Already saved**.

Delete an entry in the call list

- 1. Select a desired entry in the call list (see View the call list on page 64).
- 2. When the desired entry is displayed, press . The handset shows the previous call list entry. You hear a confirmation tone.

Delete the entire call list

- 1. Press CALLS on the handset in idle mode.
- Press ERASE. If you choose the home call list, the handset displays Delete all Home calls? If you choose a mobile phone call list, the handset displays Delete all Mobile phone A calls? Press YES to confirm. You hear a confirmation tone.
 OR
- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press call or to highlight Call log, then press SELECT.
- 3. Press ERASE. If you choose the home call list, the handset displays **Delete all Home calls?**. If you choose a mobile phone call list, the handset displays **Delete all Mobile phone A calls?**. Press YES to confirm. You hear a confirmation tone.

FLASHING MESSAGE INDICATOR (FMI)

The **Telstra 12750** is designed to provide visual indication when a new message is left in your Telstra Home Messages 101[®] or MessageBank[®] service. To arrange connection of the Flashing Message Indicator service, simply call Telstra on 13 2200. When a new message is left, **New voicemail** and an will be displayed on the handset. After you have listened to your message(s), the will disappear and the indicator on the handset will turn off automatically.

To reset the voicemail indicator:

- 1. Press MENU on the handset when it is not in use.
- 2. Press or to highlight **Settings**, then press SELECT.
- 3. Press then press SELECT.
- 4. Press or to highlight **Home line**, then press SELECT.
- 5. Press or to highlight Voicemail, press SELECT.
- The handset displays Reset voicemail indication? Press YES to confirm. You hear a confirmation tone.

TELSTRA HOME MESSAGES 101® OR MESSAGEBANK®

You can get messages from your Telstra fixed home phone when you are away from the phone, busy on another call or using the Internet. Callers will hear a standard greeting inviting them to leave a message.

To call Telstra Home Messages 101® or MessageBank®

Press or , and dial 101.

OR

While the handset is in standby mode, press and hold \bigcirc . The handset will dial 125101.

ΩR

Press or , and then *press and hold* . The handset will dial 125101.

CALL WAITING

Call Waiting tells you if a new caller is trying to contact you when you are already on the phone. A network tone alerts you to the new caller, so you can answer your second incoming call by putting the first caller on hold.

- 1. Press and hold the 🕲 button. Your first caller is put on hold and you can talk to your second caller.
- 2. To revert back to the original caller, *press and hold* the 2 button again.

3-WAY CHAT

This service is available on most lines ready for you to use. If you are already on a call, you can add another person and then have a 3-Way Chat.

To put existing call on hold and make a new call then to 3-Way Chat

- 1. Press 🔼.
- 2. Dial the second phone number.
- 3. Press and hold .

To split a 3-Way Chat or switch between callers

1. Press and hold 2.

TO ACCESS PRE-STORED TELSTRA NETWORK SERVICES

- 1. In idle, press MENU then calls or to highlight Info Services.
- Press SELECT then ^c↓ or む to access seven Telstra services number (non-user programmable)

C.W. On (Turn Call Waiting on)

C.W. Off (Turn Call Waiting off)

Chk Call Wait (To check Call waiting status)

Call Return (To use Call Return)

CF Imm. On (Turn Call Forward Immediate on)

CF Imm. Off (Turn Call Forward Immediate off)

Chk CF Imm. (To check Call Forward Immediate)

ANSWERING MACHINE

TO CHECK OR TURN CALL WAIT ON/OFF

- Press MENU then CALLS or to highlight Info Services.
- 2. Press SELECT then or to choose C.W. On, C. W. Off or Chk Call Wait.
- 3. Press or to call the number.

TO USE CALL RETURN

- Press MENU then CALLS or to highlight Info Services.
- 2. Press SELECT then CALLS or to choose Call Return.
- 3. Press or to call the number.

TO TURN CALL FORWARD IMMEDIATE ON

- 1. Press MENU then or to highlight Info Services.
- 2. Press SELECT then CALLS or to choose CF Imm. On.
- 3. Press SELECT and enter the forward number.
- 4. Press or to call the number.

TO CHECK OR TURN CALL FORWARD IMMEDIATE OFF

- 1. Press MENU then or to highlight Info Services.
- 2. Press SELECT then calls or to choose CF Imm. Off or Chk CF Imm.
- 3. Press or to call the number.

The answering system can record and store up to 99 messages. Each message can be up to 3 minutes in length depending on the message length set (see RECORDING **TIME** on page 73). The total storage capacity for the outgoing message, messages and memos is approximately 30 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them

USING THE ANSWERING MACHINE FROM THE HANDSET

ANSWER ON/OFF

If you turn the answering system on, it answers calls and records messages only on the home line. If your paired mobile phone has voicemail, callers can leave messages with that voicemail service.

If your answering system is turned off and you change any of its settings, the answering system automatically turns on again and the handset displays Calls will be answered.

When the answering system is turned on, the ANS ON light on the telephone base is on and the handsets display ANS ON.

- To turn the answering system on or off:

 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press or to highlight **Answering sys**, then press SELECT.
- 3. Press CALLS or to highlight Answer ON/OFF, then press SELECT.
- 4. Press CALLS or to choose **On** or **Off**, then press SET to save. You hear a confirmation

Notes:

- If there is no remaining recording time, the answering system announces "Calls will not be answered," and cannot be turned on.
- If the total recording time is less than three minutes, the answering system announces "Less than three minutes to record." and your handsets display TAM low.

MESSAGE PLAYBACK

On the handset, if you have both new and old messages, you can play either new or old messages. The calling number display information displays on the handset screen when you play messages and you can call back the caller.

When playback begins, the handset screen displays the message status, calling number display information, and time and date of the message recorded. You hear the total number of messages followed by the day and time of the message. After the last message, the telephone announces, "End of messages." and the screen displays **End of messages**.

To listen to messages:

- 1. Press MENU in idle mode.
- 2. Press SELECT to select **Play messages**. If you have either new or old messages, the messages play automatically. If you have both new and old messages:
 - To play new messages, press SELECT to select Play new msgs.
 - To play old messages, press ^{CAULS} or [®] to highlight **Play old msgs**, then press SELECT

When the handset is playing a message, its screen shows [2]-Call info and the caller's name or number. If the caller's information is unavailable, the handset shows No caller info.

Options during playback:

- Press 🕮 button to adjust the message playback audio quality.
- Press to play the messages through the handset earpiece.
- Press CALLS or to adjust the speakerphone volume.
- \bullet Press SKIP to skip to the next message.
- Press REPEAT to repeat the message currently playing. Press REPEAT twice to listen to the previous message.
- Press ② to pause the playback and show the calling number display information. Press ②, DIAL or ③ to use the home line, or press ② to use the mobile line to call back the caller. Press ② or BACK to resume the playback. If you do not call back within 10 seconds, message playback resumes.
- Press or to pause the message playback. The handset displays **Call back?** with the calling number display information. Press YES to call back the caller, or NO to resume the message playback.
- Press 🚾 to stop.

Notes:

- When the answering system has less than three minutes of recording time left, it announces, "Less than three minutes to record." and the handset displays
 TAM low
- When the telephone is not in use, if **F** and the number of messages are flashing alternately in the message window, or the handset displays **TAM full**, the memory is full. Delete some messages to make room for more.

DELETE ALL OLD MESSAGES

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press CALLS or to highlight **Answering sys**, then press SELECT.
- 3. Press or to highlight **Delete all old**, then press SELECT.
- 4. The handset displays **Delete all old messages?** Then press YES to confirm.
- 5. The handset displays **Deleting...** and then **Āll old messages deleted!** You hear a confirmation tone.

Note: You can only delete old messages, which are messages you have previously reviewed.

RECORD AND PLAY MEMOS

Memos are messages you record as reminders for yourself or others using the same answering system. You can record your own memos using a system handset. Play and delete them the same way as incoming messages.

To record a memo:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press CALLS or to highlight Answering sys, then press SELECT.
- 3. Press calls or ₺ to highlight **Record memo**, then press SELECT.
- 4. The system announces, "Record after the tone. Press STOP when you are done." After the tone, speak towards the microphone.
- 5. Press STOP when you finish recording. The handset announces, "Recorded" and then returns to the previous menu.

Notes:

- The system announces "Memory is full," if you attempt to record a memo when the memory is full.
- Each memo can be up to 4 minutes in length.
- Memos shorter than two second are not recorded.

OUTGOING MESSAGE

An outgoing message is the greeting callers hear when calls are answered by the answering system.

The telephone is preset with a greeting that answers calls with "Hello, please leave a message after the tone." You can use this default outgoing message, or replace it with your own.

Play your outgoing message

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press or to highlight **Answering sys**, then press SELECT.
- 3. Press SELECT again to select Outgoing msg.
- 4. The handset displays OUTGOING MSG and announces "Annoucement, press PLAY or press RECORD.". Press PLAY.

Record your own outgoing message

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press CALLS or to scroll to Answering sys, then press SELECT.
- 3. Press SELECT again to select Outgoing msg.
- 4. The handset displays **OUTGOING MSG** and announces "Annoucement, press PLAY or press RFCORD." Press RFCORD.
- 5. The handset announces, "Record after the tone. Press STOP when you are done." After the tone, speak towards the microphone of the handset.
- 6. Press STOP when you finish recording.
- 7. The handset automatically plays back the newly recorded outgoing message. Press STOP to stop the playback at any time. After the outgoing message playback, press PLAY to replay the recorded outgoing message, or RECORD to record again if desired.

Notes:

- Your outgoing message can be up to 90 seconds in length.
- · Outgoing messages shorter than two seconds are not recorded.

Delete your outgoing message

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press calls or to scroll to Answering sys, then press SELECT.
- 3. Press SELECT again to select Outgoing msg.
- 4. The handset displays **OUTGOING MSG**, press PLAY to play the outgoing message.
- 5. While the outgoing message is playing, press DELETE to delete your own recorded outgoing message. The handset displays Reset outgoing msg to default? Press YES to confirm. You hear a confirmation tone

Note: When your outgoing message is deleted, calls are answered with the default outgoing message. You cannot delete the default outgoing message.

ANSWERING MACHINE SETTINGS

NUMBER OF RINGS

When the answering system is turned on, it answers all incoming home calls after the number of rings set. You can choose from 2, 3, 4, 5, or 6 rings; or time saver. With time saver selected, the answering system answers after 2 rings when you have new messages, and after 4 rings when you have no new messages.

This enables you to check for new messages and avoid paying unnecessary long distance charges if you are calling from out of your local area.

To set the number of rings:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Press CALLS or to highlight Answering sys, then press SELECT.
- 3. Press ♥ or to highlight Ans sys setup, then press SELECT.
- 4. Press calls or to highlight # of rings, then press SELECT.
- 5. Press CALLS or to choose from 6, 5, 4, 3, 2 or Time saver, then press SET to save. You hear a confirmation tone.

Note: If you set the number of rings for the answering system as 2 or 3 rings, the calling number display announce feature may not have enough time to announce the caller's full information.

RECORDING TIME

You can set the recording time limit for each incoming message.

- To change the setting:

 1. Press MENU on the handset when it is not in use.
- 2. Press ** or * to highlight **Answering sys**, then press SELECT.
- 3. Press CALLS or to highlight Ans sys setup, then press SELECT.
- 4. Press CALLS or to highlight **Recording time**, then press SELECT.
- 5. Press CALLS or to choose from 3 minutes, 2 minutes, or 1 minute, then press SELECT to save. You hear a confirmation tone.

CALL SCREENING

The call screening feature lets you listen at the telephone base to a caller leaving a message.

If the answering system is on and your answering system is recording a message, press SCREEN to screen the call on your handset and the screen displays the calling number display information. If you do not subscribe to calling number display service, the handset shows **Incoming call**.

While monitoring an incoming message, you can answer the call by pressing on the handset.

To change the settings:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Use to scroll to **Answering sys**, then press SELECT.
- Use CAUS or to scroll to Ans sys setup, then press SELECT twice to select Call screening.
- 4. Press of to choose between **On** and **Off**, then press SET to save. You hear a confirmation tone.

Note: The call screening setting does not affect the call screening on the handset.

CALL INTERCEPT

When a caller is leaving a message on your answering system, you can stop recording and talk to the caller by pressing \bigcirc or \bigcirc on the handset.

REMOTE ACCESS

You can access the answering system remotely by dialling your home telephone number from any touch-tone telephone.

Remote access code

A 2-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is $\bf 00$. You can change the code to any number from $\bf 00$ to $\bf 99$.

To change the remote code:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Use to scroll to **Answering sys**, then press SELECT.
- 3. Use to scroll to **Ans sys setup**, then press SELECT.
- 4. Press calls or to scroll to **Remote code**, then press SELECT.

- 5. Use the dialling keys (0-9) to enter a 2-digit number from 00-99.
 - Press To erase a digit.
 - Press and hold To erase all digits.
 - Press or to move the cursor to the right or left.

Press SET to save. You hear a confirmation tone.

To remotely access the answering system

- 1. Dial your telephone number from any touch-tone telephone.
- 2. When the system plays your outgoing message, enter the 2-digit remote access code (**00** is the preset code, see page 74 to change it).
- 3. You can also enter the remote commands (see **Remote commands** below).
- 4. Hang up or press 8 to end the call and save all undeleted messages.

Remote commands

1	Press to listen to all messages.
2	Press to listen to new messages only.
3	Press to delete the current message (during playback).
3 3	Press twice to delete all old messages.
4	Press to repeat the current message (during playback).
44	Press twice to listen to the previous message.
5	Press to stop.
* 5	Press to listen to a list of remote commands.
6	Press to skip to the next message (during playback).
* 7	Press to record a new outgoing message.
8	Press to hang up the call.
0	Press to turn the answering system on or off.

Notes:

- If you do not press any keys after you enter the remote access code, all new messages play. If there are no new messages, all old messages play.
- Once the new messages have played, the telephone announces the help menu options. If you do not press any key within 20 seconds, the remote access call automatically disconnects.
- When the answering system is turned off, the telephone answers after 10 rings, and announces, "Please enter your remote access code."
- When the memory is full, the answering system answers incoming calls after 10 rings and announces, "Memory is full. Enter the remote access code."

MESSAGE ALERT TONE

When the message alert tone is set to **On**, the telephone base beeps every 10 seconds to alert you to new messages. The tone stops when all new messages have been reviewed

To change the setting:

- 1. Press MENU on the handset in idle mode to enter the main menu.
- 2. Use to scroll to **Answering sys**, then press SELECT.
- 3. Use to scroll to **Ans sys setup**, then press SELECT.
- 4. Press calls or to scroll to Msg alert tone, then press SELECT.
- 5. Press CALLS or to choose between **On** and **Off**, then press SET to save your setting.
 You hear a confirmation tone

Note: You cannot set the message alert tone when another handset or the telephone base is accessing the answering system.

Temporarily turning off the message alert tone

Pressing any telephone base key (except ②) temporarily silences the message alert tone

The message alert tone plays with the next incoming message.

If you press **X** when in idle mode to temporarily turn off the message alert tone, there is a voice prompt directing you to press **X** again to delete all old messages. The message alert tone is temporarily off. Only press **X** a second time if you wish to erase all old messages in your answering system.

The message alert tone resumes when you receive a new message.

ANSWERING SYSTEM AND VOICEMAIL

Your telephone has separate indicators for two different types of voice messages: those recorded on its built-in answering system and those recorded in your service provider's voicemail (fees may apply). Your telephone's built-in answering system messages and voicemail messages are separate. Each alerts you to new messages differently.

If ∞ and XX New messages display on the handsets and the message window on the telephone base flashes, there are new messages in the built-in answering system. To listen to messages recorded on your digital answering system, press ▶/■ on the telephone base. To listen to messages with a handset, see To listen to messages on page 70.

If ightharpoonup and **New voicemail** display on the handsets, your telephone service provider is indicating that it has new voicemail for you. To listen to your voicemail, you typically dial an access number provided by your telephone service provider, followed by a security code or PIN.

Some service providers bundle or combine multiple services like voicemail and call waiting, so you may not be aware that you have voicemail. To check what services you have and how to access them, contact your telephone service provider.

To use your voicemail service rather than your answering system, turn off your answering system. To use your answering system rather than your voicemail service, contact your telephone service provider to deactivate your voicemail service.

Using the answering system and voicemail together

You can also use your telephone answering system and voicemail together by setting your built-in answering system to answer before voicemail answers as described below. To learn how to program your voicemail settings, contact your telephone service provider. Then, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

USING THE ANSWERING MACHINE AT THE BASE

ANSWER ON/OFF

Press Φ to turn the answering system on or off. When the answering system is turned on, it announces, "Calls will be answered." When the answering system is turned off, it announces. "Calls will not be answered."

Note: If the answering system is off, you may press \mathfrak{G} on the telephone base to turn on the answering system during an incoming call. The answering system answers the call immediately if there is remaining time.

ADDITIONAL HANDSETS

(MULTI HANDSET PACKS ONLY)

MESSAGE PLAYBACK

On the telephone base, if you have new messages, the telephone plays only the new messages in chronological order. If there are no new messages, the telephone plays back all messages in chronological order.

To listen to messages:

Press ►/■ to listen to messages.

Options during playback:

- Press ▲/▼ to adjust the speaker volume.
- Press ➤ to skip to the next message.

- Press X to delete the current message. The system advances to the next message.
- Press ►/■ to stop.

DELETE ALL OLD MESSAGES

Press ★ when the phone is not in use. The telephone announces, "To delete all old messages, press DELETE again." Press ★ again. All previously reviewed messages are erased and the telephone announces, "All old messages deleted."

CALL SCREENING

If the answering system and call screening are on (see **CALL SCREENING** on page 74), the outgoing message and the incoming message broadcast at the telephone base when a call arrives

During message recording, press \nearrow repeatedly to turn call screening on and off for this call. Press \triangle/∇ on the telephone base to adjust the message volume. To change the call screening setting for all calls, see page 74.

During call screening, press ► on the telephone base to turn off the call screening. If the call screening is off and the answering system has answered a call, press ► or ▲ to turn on the call screening.

TRANSFER A CALL

While on an outside call, you can transfer the call from one handset to another.

- 1. Press OPTION, then press SELECT to highlight **Transfer** and press SELECT.
 - If you have two handsets, your handset displays Transferring call to HANDSET X.
 The destination handset rings and displays Home Transfer from other handset.
 - If you have three or more handsets, your handset displays **TRANSFER TO:** and a list of registered handsets. Press to highlight the destination handset and then press SELECT. Your handset displays **Transferring call to HANDSET X**, or **Transferring call to all...** when you choose **All handsets**. The destination rings and displays **Home Transfer from HANDSET X to all**.
- Your handset displays Call transferred when the other handset picks up the call.You hear a confirmation tone.

Note: If the destination handset does not answer within 30 seconds, the caller handset displays **No response to transfer** and rings. If the caller handset does not answer the call on hold within 30 seconds, the call will end automatically.

JOIN A CALL IN PROGRESS

Another handset can join you on an outside call. That call continues until all people hang up. You can share an outside call with up to 3 system handsets.

- Press or on another handset to join the call. OR
- Press OPTION during an intercom, then press ^{CALLS} or [®] to highlight **Share call**.
 Press SELECT.

INTERCOM

Use the intercom feature for conversations between two system handsets. \\

You can buy additional expansion handsets (**Telstra 12750**, sold separately) for this telephone system. You can register up to 4 handsets to the telephone base.

To initiate an intercom call:

- 1. Press MENU on the handset in idle mode.
- 2. Press calls or to highlight Intercom, then press SELECT.
 - If you have two handsets, your handset displays Calling other handset. The
 destination handset rings and displays Other handset is calling.
 - If you have three or more handsets, your handset displays INTERCOM and a list of registered handsets.

> Press CALLS or to select a destination handset and then press SELECT. Your handset displays Calling HANDSET X, or Calling all handsets when you choose All handsets.

OR

- > Press ①- @ for **HANDSET 1-4**. Your handset displays **Calling HANDSET X**. The other handset rings and displays **HANDSET X** is calling.
- > Press (*) and then (*) to call all handsets.

The destination handset(s) rings and displays **HANDSET X** is calling, or **HANDSET X** is calling all when you choose all handsets.

To answer an intercom call at the destination handset:

• Press or . Both handsets show Intercom.

To silence an intercom call:

Press
 Or SILENCE on the destination handset. Its screen displays
 Ringer muted for a few seconds.

To end an intercom call:

 Press ___, END or place either handset back in the telephone base or charger. Both handsets display Intercom ended.

Notes:

- You can cancel the intercom call before it is answered by pressing $\sqrt{2}$ or END on your originating handset.
- If you are calling all handsets, only the first handset to pick up can answer the intercom call.
- If the destination handset does not answer the intercom call within 100 seconds, is in the phonebook or call list, or is out of range, the originating handset displays **No answer. Try again.** and returns to idle mode.

Answer an incoming call during an intercom call

When you receive an incoming home call during an intercom call, the two handsets on the intercom call hear an alert tone, and their screens display **Home Incoming call** and then the calling number display. The telephone base and all other handsets ring.

- Press 🗘 to answer the home call and the intercom call ends automatically.
- Press to end the intercom call without answering the incoming call.
 The telephone continues to ring.

When you receive an incoming mobile call during an intercom call, the two handsets on the intercom call hear an alert tone, and their screens display **Mobile Incoming call** and then the calling number display. The telephone base rings and all other handsets ring.

- Press 🖭 to answer the mobile call and the intercom call ends automatically.
- Press 2 to end the intercom call without answering the incoming call. The telephone continues to ring.

CALL TRANSFER USING INTERCOM

Use the intercom feature to transfer an outside call to another system handset without first notifying the other party.

- 1. When on an outside call, press OPTION.
- 2. Press CAUS or ₺ to highlight Intercom, then press SELECT. The call is automatically put on hold.
 - If you have a two-handset system, the outside call is put on hold and your handset displays Calling other handset. The other handset rings and displays Other handset is calling.
 - If you have three or more handsets, your handset displays INTERCOM and a list of registered handsets.
 - > Press ^{CAUS} or to select a destination handset and then press SELECT. Your handset displays **Calling HANDSET X**, or **Calling all handsets** when you choose **All handsets**.

OR

> Press 1-4.

> Press (*) and then (*) to call all handsets.

The destination handset rings and displays **HANDSET X** is calling, or **HANDSET X** is calling all when you choose all handsets.

- 3. To answer the call on the other handset, press 🔼 or 🖜. The outside call is still on hold and both handsets now show **Intercom**.
- 4. From this intercom call, you have the following options:
 - You can transfer the call. Press OPTION and then press SELECT to choose Transfer
 on the calling handset. Your screen shows Call transferred. The other handset
 automatically connects to the outside call.
 - You can let the other handset join you on the outside call in a three-way conversation. Press OPTION, highlight **Share call**, and press SELECT.
 - Either person can press the appropriate line key (or) on the handset to take the held outside call, or press or END to hang up the intercom call (the outside call will automatically go off hold for the handset that did not hang up).

Notes:

- If you want to cancel an intercom call and reconnect to the outside call before the destination handset answers, press or END on the originating handset.
- If the other handset does not answer the intercom call within 100 seconds, or if
 the other handset is in the phonebook or call list, or is out of range, the calling
 handset shows No answer. Try again. and returns to the outside call.

REGISTRATION

Your handset and base station is pre-registered. If for some reason, the handset is not registered to the base station, **"Press and hold PAGE button on BASE"** will be displayed on the handset screen, register your handset according to the following procedure.

To register a cordless headset to this telephone system, please refer to the user's manual of the cordless headset for more details.

Easy registration for additional handset

- Make sure the handset is out of the telephone base or charger and shows Press and hold PAGE button on BASE before you begin registration.
- 2. Press and hold on the telephone base for around 4 seconds until the IN USE light turns on, and then put the handset you wish to register on the telephone base cradle, not the charger, when it shows Put handset on BASE to register.
- 3. The handset displays Registering handset... on the handset and the red IN USE light on the telephone base remains on. It takes about 90 seconds to complete the registration process. The handset displays HANDSET X Registered (X represents the registered handset number assigned automatically). The IN USE light turns off and the handset beeps when registration completes.

If registration fails, it will automatically try to register again. If it fails after the third try, the handset shows **Registration failed**, then **Put handset on BASE to register**. This may take up to 5 minutes to occur. When the handset displays **Put handset on BASE to register**, please start again from Step 1 above.

Register an additional handset through the menu

- Press MENU then ^{CALLS} or [®] to highlight **Settings**.
- 2. Press SELECT then or to highlight Register, then press SELECT.
- 3. The display will show "Press and hold PAGE button on BASE".
- 4. Press and hold on the telephone base for around 4 seconds until the IN USE light turns on, the handset display will show "Registering handset...".
- 5. The handset will return to idle mode if the registration is successful.

If registration fails, please try again from step 1 or follow the easy registration procedure as above.

Notes:

- Additional handsets are assigned numbers in the sequential order they are registered.
- You cannot register a handset if any other system handset is in use.
- If you try to register more than 4 handsets to the telephone base, the telephone base shows **Registration slots are full** and sounds 2 beeps.

DEREGISTER HANDSETS

If you want to replace a handset or reassign the designated handset number of a registered handset, you must deregister all the handsets and then individually register each handset.

To make deregistration easier, read all of the instructions on this page before you begin.

To deregister all handsets:

- Make sure that all handsets are out of the telephone base and chargers before you begin deregistration.
- 2. Press and hold ② on the telephone base for about 10 seconds until the IN USE light flashes, then release ②.
- Quickly press again while the IN USE light is still flashing. The IN USE light flashes for about seven seconds. If the light stops flashing, start again with Step 1 above.
- All system handsets show Press and hold PAGE button on BASE and you hear a
 confirmation tone when the deregistration completes. The deregistration process
 takes about 10 seconds to complete.
- 5. After deregistering, register each handset again individually. See **REGISTRATION** on page 82.

Notes:

- You cannot deregister the handsets if any other system handset is in use.
- Even if the battery is depleted, you can still deregister the handsets by following the steps above.
- If the deregistration process fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.

HELP

I cannot add my mobile phone to the telephone base

- · Make sure you have mobile coverage.
- Make sure the Bluetooth function of your mobile phone is turned on. See the user's manual of your mobile phone for more information.
- Make sure that you set your mobile phone to search for devices.
- If the Telstra 12750 is in your mobile phone device history list, delete it and try
 pairing again.
- Carefully follow the pairing instructions on page 30 and make sure that your mobile phone is not connected to any other Bluetooth device.
- Turn off your mobile phone, then turn it on again.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I cannot add my headset to the telephone base

- Make sure that your Bluetooth headset is in discoverable mode when pairing with
 the telephone base. See the user's manual of your headset for more information on
 how to set your headset to discoverable mode.
- Carefully follow the pairing instructions on page 31 and make sure that your headset is not connected to any other Bluetooth device.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I cannot connect my mobile phone with the telephone base

- Make sure that the Bluetooth function of your mobile phone is turned on. See the user's manual of your mobile phone for more information.
- Make sure that your Bluetooth mobile phone is not connected to any other Bluetooth device.
- Turn off your mobile phone, then turn it on again.
- Make sure that your mobile phone is on the paired devices list.
- For some mobile phones, you must authorise the Telstra 12750 in your mobile phone's Bluetooth settings. See the user's manual of your mobile phone for more information.
- Manually connect your mobile phone to the Telstra 12750. Refer to the user's manual of your mobile phone for more information.

I cannot connect my headset with the telephone base

- Make sure that your Bluetooth headset is not connected to any other Bluetooth device.
- Make sure that your headset is on the paired devices list.

I cannot put my headset in discoverable mode

- Refer to the user's manual of your headset for information on how to set your headset to discoverable mode.
- Make sure that the headset is not connected to any other Bluetooth device in order to successfully pair and connect to the telephone base.
- Carefully follow the pairing process on page 31.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I don't know how to search for or add new devices on my mobile phone

- Most mobile phones have the Bluetooth feature in the connection or setup menus. Please refer to the user's manual of your mobile phone.
- In general, press the menu key on your mobile phone, then look for the Bluetooth menu in the settings or connection menu. In the Bluetooth menu, select the option to search for or add new devices.

My mobile phone disconnects with the telephone base

- Turn off your mobile phone, then turn it on again.
- Make sure that you are not using your mobile phone when on a mobile call.

My mobile phone is connected to the telephone base, but I cannot make a mobile call

- Make sure that your mobile phone is not in use when you are trying to make a
 mobile call.
- For some smartphones, make sure that the mobile function is turned on.

Bluetooth system busy appears on the display

- Make sure that your mobile phone is not in use when connected and on the active devices list.
- Make sure that your mobile phone or headset is not connected to any other Bluetooth device.
- Telstra 12750 can only use one Bluetooth device at a time.

The PIN on the telephone base does not work

- The default PIN is 0000.
- If you have changed the PIN, it will appear on the handset in the pairing process.

I cannot hear any audio on my telephone system when on a mobile call

- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in.
- Turn off your mobile phone, then turn it on again.

I cannot download contacts from my mobile phone to my Telstra 12750

- Make sure that your mobile phone is paired and connected to the base.
- · Make sure you place your mobile phone next to the base while downloading.
- If your mobile phone does not support the download, you can send the phonebook from your mobile phone. The system can receive the phonebook automatically. See the user's manual of your mobile phone for more information.

I see duplicate entries in my downloaded phonebook

• If you see duplicate phonebook entries, you can delete them manually. Another option is to download again from either your SIM card or phone memory, but not both.

Some of my mobile phone contacts were not imported to my Telstra 12750

Make sure to try copying the contacts from your SIM card to your mobile phone
memory first, then download from your phone memory. If that doesn't work,
try copying the contacts from your mobile phone memory to your SIM card,
then download from your SIM card. For more information on how to transfer contacts
between your SIM card and your phone memory, refer to the user's manual of your
mobile phone.

Can the Telstra 12750 help the poor mobile phone reception in my house

If your mobile phone has poor reception in your home, the Telstra 12750 cannot improve the reception. However, if you have a location in your house with better reception, you can leave your mobile phone in that location while you use Telstra 12750 mobile line. In order for this to work, the mobile phone must be within 9 metres of the telephone base for optimal performance.

The listening volume of my mobile call is too loud or quiet

During a mobile call, if the listening volume is too loud or quiet, try changing the
volume on your mobile phone. On some mobile phones, changing the volume on the
mobile phone affects your mobile call volume on the Telstra 12750 handset.

Phone does not work

- Have you installed the battery correctly? See page 13.
- · Check that the mains power is correctly connected.

No dial tone

- Is the telephone cord plugged into the phone socket?
- Check that the mains power is switched on at the power point.
- Only use the telephone cord supplied with the phone.
- The telephone line cord might be malfunctioning. Install a new telephone line cord.
- Move the handset closer to the telephone base. It might be out of range.

Disconnect the telephone and connect a different telephone. If there is no dial tone
on this telephone, the problem is in your wiring or local service. Contact your local
telephone company.

Cannot dial out or receive calls

- · Check that the mains power is correctly connected.
- The battery may need recharging.
- Has there been a power cut? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the battery and mains power for 10 minutes, then reconnect and try again.

You have a dial tone, but the phone will not dial out

• If you are connected to a PABX, check whether you need to dial an access code.

Handset does not ring

- The ringer volume may be switched off. See page 56.
- · Check that the mains power is correctly connected.
- Make sure the handset is registered to the base. See page 82.

No display

- The battery may be flat, dead or incorrectly inserted.
- · Recharge or replace the battery

Handset displays "Out of range or no pwr at base"

- Is the handset registered correctly to the base? See page 82.
- · Check that the mains power is correctly connected.
- Check that the handset is within range of the base.
- Is the battery low? Place the handset on the base/charger to recharge.

does not appear to be filling when on charge

- Try cleaning the charging contacts.
- · Check that the mains power is correctly connected.
- If the above measures do not correct the problem, replace the battery.

You hear the busy tone when you press 🔼

- · Make sure the handset is in range of the base.
- Another handset registered to your **Telstra 12750** base may be on the line.

Answering machine does not record any messages

- Make sure the answering machine is switched on. See page 69.
- The memory may be full, please delete some old messages to free up space.
 See page 70 -71.

GENERAL INFORMATION

Answering machine messages have the wrong date and time

· Have you manually set the date and time? See page 18.

Cannot access your messages from another phone

- Have you changed the remote access security PIN code? See page 74. Always keep a note of the new PIN code in a safe place.
- Make sure you are calling from a touch-tone telephone. When dialling a number, there should be tones. If there are clicks, then it is not a touch-tone telephone and cannot activate the answering machine.
- The answering machine might not detect the remote access code when your outgoing message is playing. Wait until the outgoing message is over before entering the code.
- There might be interference on the telephone line you are using. Press the dial pad keys firmly when dialling.

No Calling Number Display number / name displayed

- Have you subscribed to Telstra's Calling Number Display Service? See page 63.
- · The caller may have blocked their number.
- An exact name / number match was not found in your phonebook. Check that you
 have stored the complete number including area code.
- The caller might not be calling from an area which supports Calling Number Display.
- Both you and the caller's telephone companies must use equipment compatible with the Calling Number Display service.
- The Calling Number Display information shows after the first or second ring.

Base unit does not ring, but the lights are on

- Have you connected the telephone line correctly?
- · Is the base ringer set to off?
- You may have a faulty line or socket. Try using another socket.

Buzzing noise on my phone or on other electrical equipment nearby

- Sometimes your Telstra 12750 can interfere with other electrical equipment if it is
 placed too close. It is recommended that you place your Telstra 12750 at least one
 metre away from electrical appliances or metal obstructions to avoid any risk of
 interference.
- If you have an ADSL internet service ensure correct filters are installed to prevent interference.

CUSTOMER HELPLINE

If you are still experiencing difficulties please call TecHelp on 1300 369 193 or email tcpsupport_au@vtech.com

REPLACING THE HANDSET BATTERY

After a time, you may find that the handset battery is running out of charge more quickly.

This is a standard sign of wear and the battery will need replacing. A replacement rechargeable Nickel Metal Hydride (NiMH) battery can be purchased from TecHelp line on 1300 369 193 or your local electrical retailer. Slide off the battery compartment cover and remove existing battery. Insert the new battery and replace the compartment cover until it clicks into place.

IMPORTANT

This product features Power Fail Back-Up. During a mains power interruption you can supply the power stored in the handset battery to the base unit, so you can make calls – see page 48 for further details.

SAFFTY

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.
- Use only the approved rechargeable battery supplied. A spare rechargeable battery can be purchased from TecHelp Information Line on 1300 369 193 or your local electrical retailer.
- Do not open the handset (except to replace the handset battery) or the base. This could expose you to high voltages or other risks. Contact TecHelp Information Line on 1300 369 193 for all repairs.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this
 product in the vicinity of emergency / intensive care medical equipment.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets clock / alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Please note Telstra accepts no responsibility for damage caused to your Telstra 12750 handset by using any other type of battery.
- Never dispose of battery in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.
- Dispose of battery as per local / state requirements.

CLEANING

Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

ENVIRONMENTAL

- Do not expose to direct sunlight.
- The product may heat up when the battery is being recharged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique / veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm.
 We recommend that you unplug the power and telephone line cord from the base for the duration of the storm.

TELSTRA ACCESSORIES AND REPLACEMENT ITEMS

For a full range of accessories and replacement items for Telstra products, please call TecHelp Information Line on 1300 369 193.

HOW MANY TELEPHONES CAN YOU HAVE?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line.

Your **Telstra 12750** has a REN of 0.1. A total REN of 3 is allowed, if the total REN of 3 is exceeded, the telephone may not ring. With different telephone types there is not guarantee of ringing, even when the REN is less than 3.

CUSTOMER SERVICE & PRODUCT WARRANTY

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase.

Customer Service

If you require assistance in operating this product please call the TecHelp Information Line on 1300 369 193

or

contact VTech by e-mail at: tcpsupport_au@vtech.com.

If you are trying to access a Telstra Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact Telstra on 13.22.00 for residential or 13.20.00 for business

Voluntary Product Warranty

In addition to your Statutory Rights and subject to the conditions below, VTech warrants that this product will be free from any defect in materials or workmanship under conditions of normal use for a period of 12 months from date of purchase.

VTech do not warrant that the product will be free from defects if defects are caused by an accident, misuse, abuse, improper installation or operation, vermin infestations, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by VTech; or where the product has been damaged by lightning or a mains power surge.

Where a valid claim is made under this Voluntary Product Warranty, VTech will, at no cost to you, repair or replace the product within a reasonable time. Subject to your Statutory Rights, if your claim under this Voluntary Product Warranty is not valid, you may be charged a fee under this Voluntary Product Warranty for the service and for any direct costs associated with having the product delivered for service.

To make a claim under this Voluntary Product Warranty you must call the TecHelp Information Line on 1300 369 193 or contact VTech by e-mail at: tcpsupport_au@vtech.com where a Customer Service Representative will inform you of the product return process. You will need to ensure that: You provide proof of purchase;

Your product is suitably packaged (original packaging is not required); and You have included all components from the original purchase.

For your records Date of purchase:	
Place of purchase:	-
Serial number:	-
For Voluntary Product Warrant keep your receipt.	- ty purposes proof of purchase is required so please

The benefits conferred by this Voluntary Product Warranty are in addition to other rights and remedies that are available to you under law, which cannot be excluded. The processes for this Voluntary Product Warranty in no way limit your rights which arise as a result of your Statutory Rights.

This Voluntary Product Warranty is given by: VTech Telecommunications (Australia) Pty Ltd ABN 70 136 672 627 Address: 24 Gilby Road, Mount Waverley 3149

IMPORTANT NOTE: THIS IS NOT A PRODUCT RETURN OR SERVICE ADDRESS - PLEASE CONTACT TECHELP BY PHONE OR EMAIL FOR PRODUCT AND WARRANTY SUPPORT. NO LIABILITY WILL BE ACCEPTED BY VTECH FOR PRODUCTS RETURNED TO THIS ADDRESS UNDER THIS VOLUNTARY PRODUCT WARRANTY.

Phone number: 1300 369 193

Email address: tcpsupport_au@vtech.com

Statutory Rights

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

FOR MORE INFORMATION CALL: TECHELP ON 1300 369 193 OR EMAIL: TCPSUPPORT_AU@VTECH.COM Version B 91-006251-020-100