Getting to know your
Telstra Voice Extender™

PAIR

Finding your way around your Telstra Voice Extender™

LED Status Indicator

One-touch Pair Button

RJ11 Socket
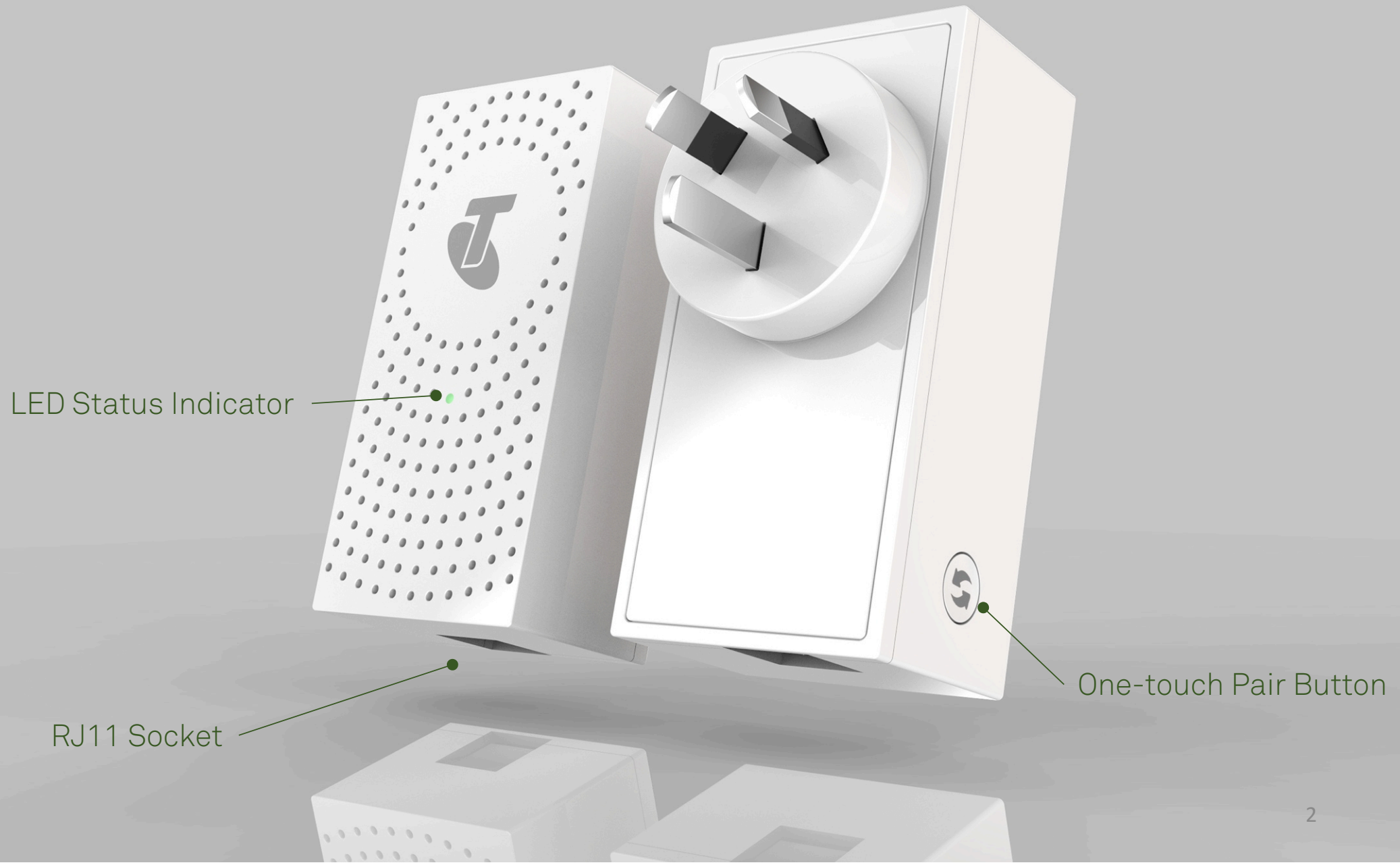
Getting to know your Telstra Voice Extender

The Telstra Voice Extender (TVE) connects wirelessly via DECT to the DECT base inside your Telstra modem. The RJ11 telephone port located at the base of the TVE then provides a standard telephone wall socket in your house allowing you to connect any standard cordless or corded telephone wirelessly between the TVE and modem.

The benefits of the TVE are as follows:

• Allows you to use your standard telephone on the Telstra service when used with a compatible Telstra modem.
• Locate your telephone in a convenient location away from your Telstra modem. The only requirement is that it must be within DECT range of your Telstra modem. This is normally between 30 and 50 meters.

To use your TVE you have to pair the device to your Telstra modem. Refer to page 4.
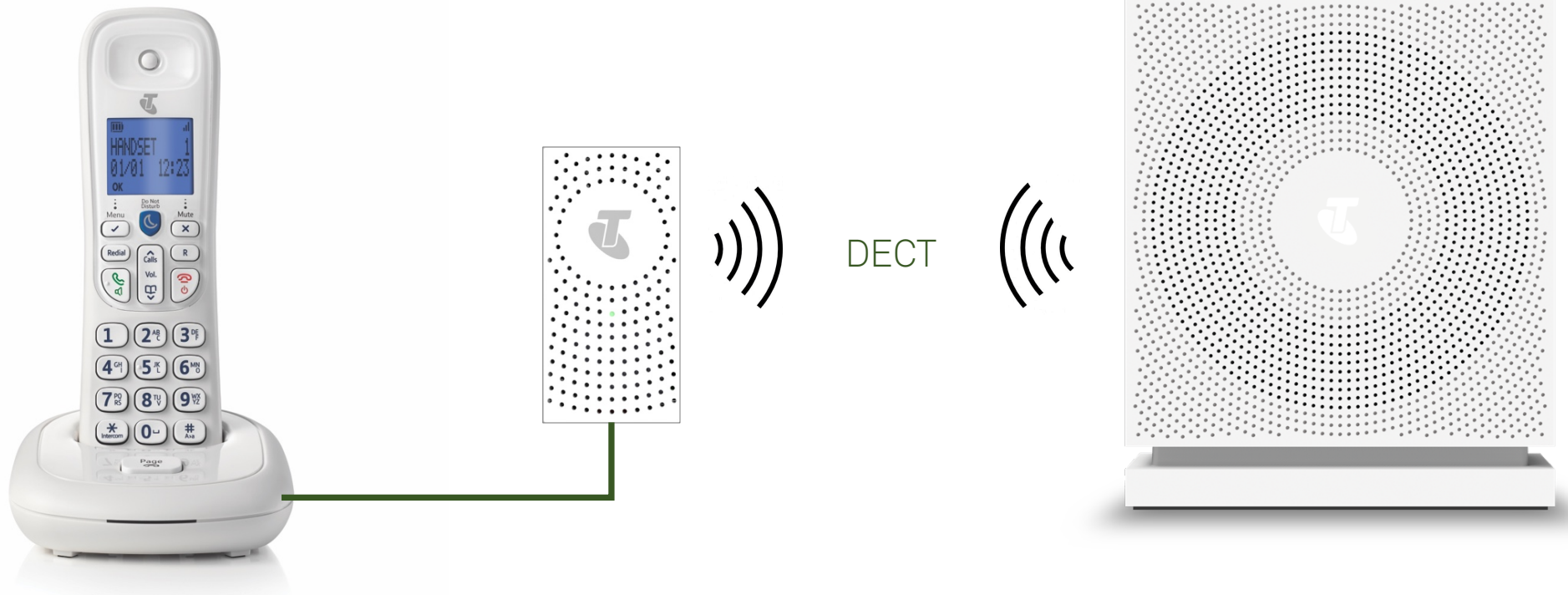
Pair the TVE with your Telstra modem

Following these easy steps to pair your TVE to your Telstra modem:

1. Plug the TVE into a conveniently located wall outlet within DECT range of your Telstra modem and press the ⟳ button on the Telstra modem.

2. Next press the ⟳ button located on the side of the Telstra Voice Extender.

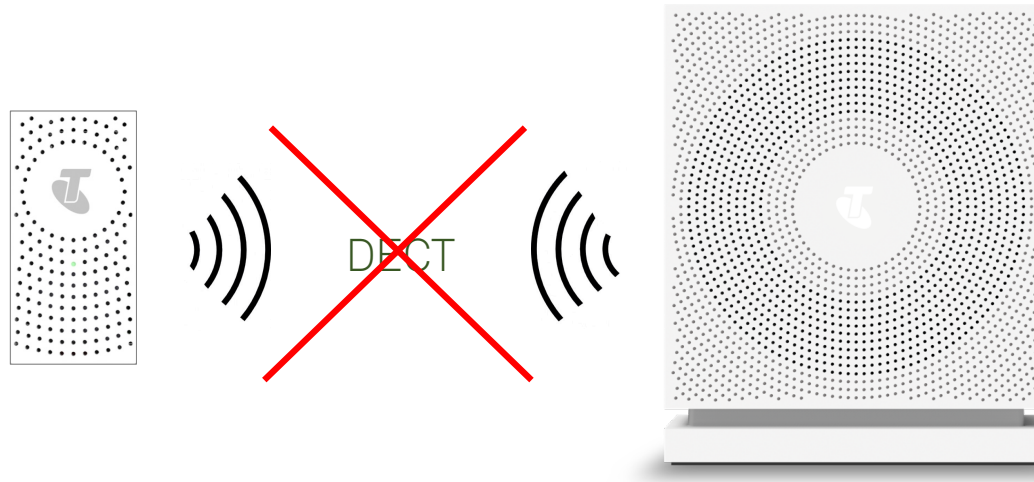3. The LED will show solid green to show successful registration.
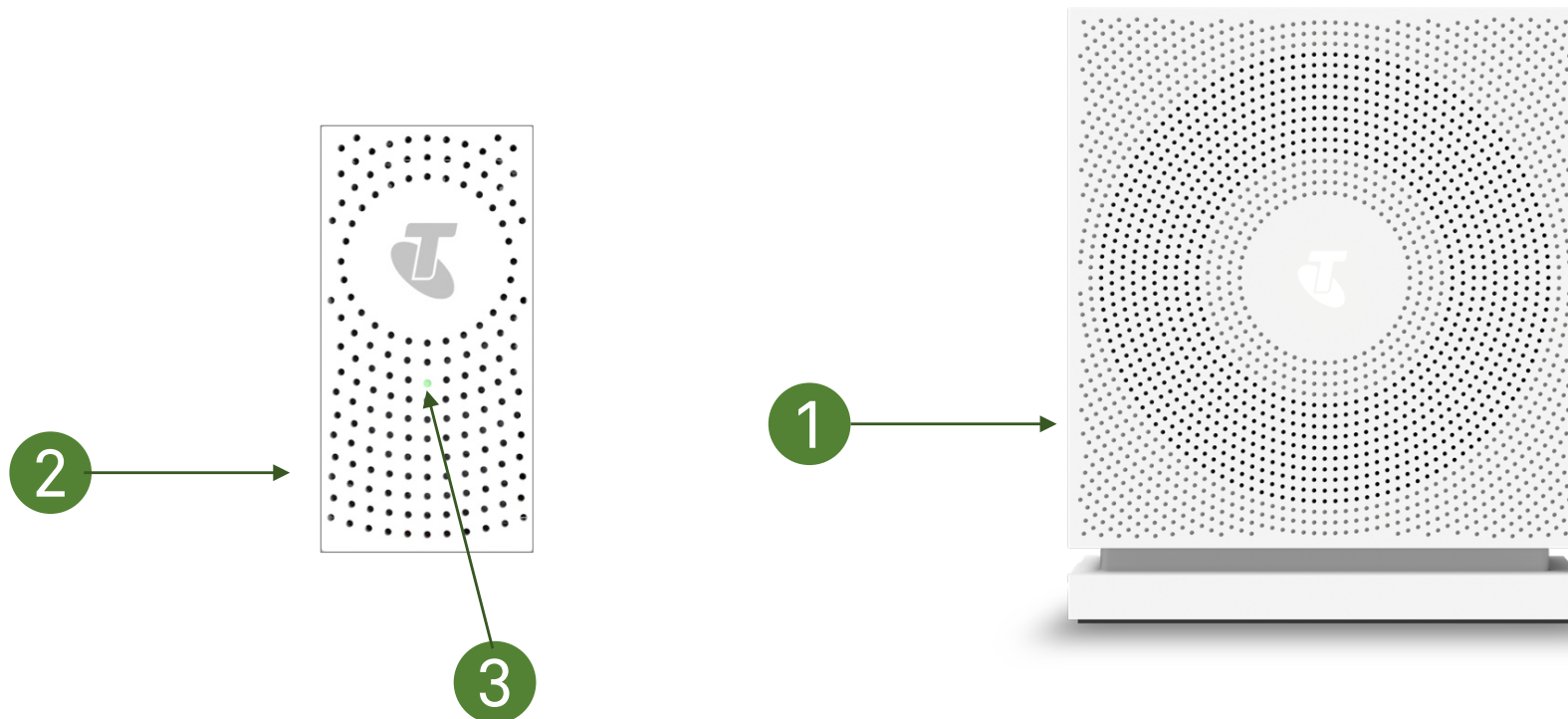
Connecting a telephone

You can now plug in any standard corded or cordless phone into the RJ11 socket located on the bottom of the TVE. The TVE will provide the standard dial tone and call functionalities of a standard telephone socket.


DECT

De-register your TVE

To de-register your TVE from your Telstra modem you would need to access your user settings of the Telstra modem on your computer. Follow the instructions supplied with your modem to access the user settings.

You can either connect to your modem via Ethernet or Wi-Fi and by typing the set-up URL supplied with your modem into your browser. You will then have the option in the DECT settings to disconnect the TVE from the internal DECT base. To register it again follow the steps on page 4.

# Understanding the LED indicator

LED status indication:

- Power on - LED always on

- During registration - quick flash, 0.5s on and 0.5s off

- Call in use - slow flash, 1s on and 1s off.
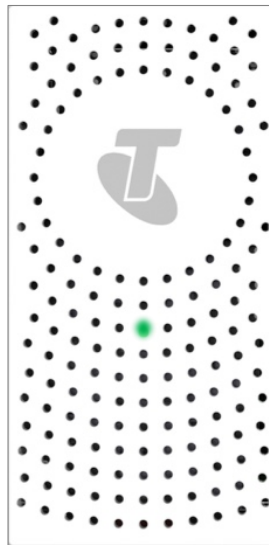
Not yet on NBN?

If you are using your TVE with an ADSL connection (not NBN), you will need to connect your phone line to your modem via you ADSL filter. See diagram below.

TELEPHONE
WALL SOCKET

1   2
PHONE   PSTN   DSL

ADSL FILTER / SPLITTER
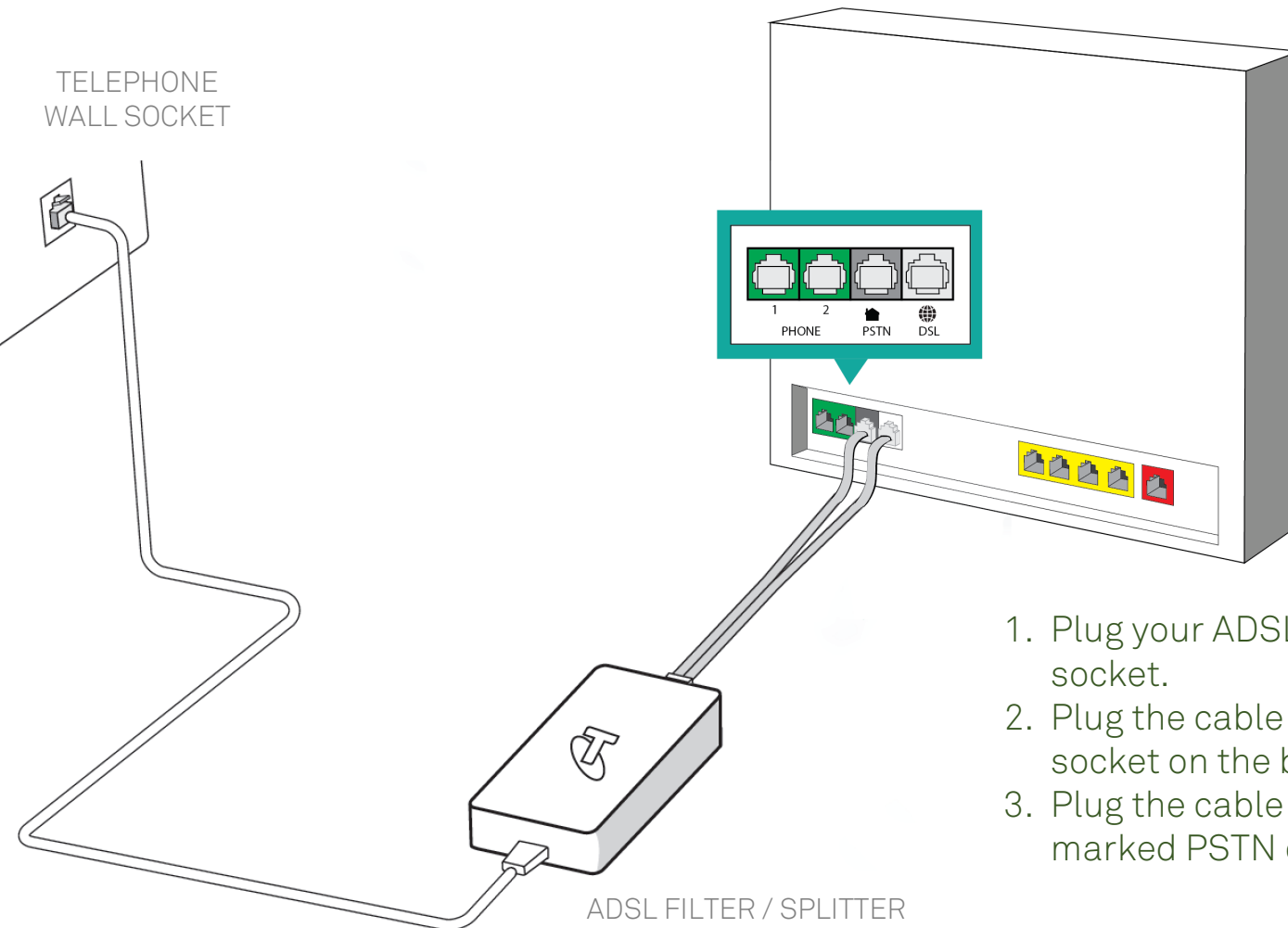
1. Plug your ADSL splitter into the telephone wall socket.
2. Plug the cable marked ADSL MODEM into the DSL socket on the back of the modem.
3. Plug the cable marked PHONE into the socket marked PSTN on the back of the modem.

Technical specifications

- DECT GAP standard between the TVE and Telstra modem.
- Build in SLIC for FXS port
- DTMF tone dialing
- Call progress indication, dial tone, ring back tone.
- One key for registration
- Narrow band audio
- FSK Caller ID in FXS port
- Ring pulse in FXS port
- Input Voltage   100 VAC – 240 VAC
- Frequency   50 / 60 Hz
- Current   60 mA (max)

Support

Having setup issues?

1) Check the diagram and the steps in this guide to make sure your cables are plugged in correctly.

2) Try turning off the Telstra Voice Extender™ for at least 2 minutes before turning it back on again.

Need more help?

Questions? – 13 22 00
For numbers in other languages, please visit: telstra.com.au/contact-us/multilingual-services

For general support: telstra.com/help
crowdsupport.telstra.com.au