Getting started

The TSH-C Handset is designed to work with compatible Telstra Modems.

* Make sure your compatible Telstra modem is set up first. Refer to your modem quick start guide for help.

Don’t have a Telstra modem? Contact 132 200 to arrange for a gateway to be delivered or visit your local Telstra store.

What’s in the box?

- TSH-C handset
- Mains power adaptor
- Charging cradle
- 2 x AAA batteries
- Quick start guide

I need more help?

If this Quick Start Guide doesn’t get you all set up, your complete user manual will show you how to:

- Use speaker phone.
- Redial recent numbers.
- View your missed calls.
- Edit your phone contacts.
- Connect additional devices.

You can download the user manual at www.telstra.com.au/home-phone

Additional support

telstra.com.au/help
crowdsupport.telstra.com.au
13 22 00

Connecting to the NBN™
If you need help connecting your cordless phone to the NBN call us on 1800 834 273 or go to www.telstra.com/NBNgatewaysetup

telstra.com.au/home-phone/handsets

Other great products which can be used with your Telstra modem.

- **Telstra Portable Phone Socket, Model PPS**
- **Telstra Smart Handset Desktop Phone, Model TSH-D**

The Telstra Portable Phone Socket allows you to connect any standard corded or cordless phone to your Telstra modem using the reliable DECT standard. The PPS provides a wireless extension socket. The PPS plugs into any convenient wall power socket and connects with your modem following the quick pairing process. You can then plug your phone into the telephone socket location on the PPS.

**Telstra Power Supply for Smart Modems.**

The UPS provides up to 4 hours of back-up power for your Smart modem in the event of a power outage. The UPS simply connects in-line with your Smart modem and will switch on instantly during an outage.

Getting to know your Telstra Smart Handset Cordless Phone

Model TSH-C
1. Prepare handset

Power Up:
1. Insert batteries.
2. Place handset in charging cradle.
3. Plug into power outlet.
4. Charge overnight for best results.

2. For ADSL customers only

If you have NBN, you can skip the step below and go to step 3.

The TSH-C wirelessly links to a compatible Telstra ADSL Modem to make and receive calls. Connect the PSTN cable as highlighted below.

3. Link handset to Telstra Modem

1. On powering up your handset for the first time you will need to select your language. The handset will then display "Unregistered".

Select REGISTER on the menu key.

2. Press the PAIR button on the Telstra Modem for 5 seconds and release. The PAIR light on the gateway will start flashing.

The handset will display "Registering"

3. If the handset keeps searching, repeat step 2.

4. The handset will display "Registered" once registration is complete. You are now ready to make and receive calls.

For additional handsets & other devices

You can also connect additional devices such as fax machines or other phones. If you need to do this, please refer to our online manual for further instructions.


If you have back to base alarms or are a Priority Assist customer, it is recommended that you contact Telstra on 132 203 to arrange for a Telstra Technician to set up your phone service. Additional technician callout charges may apply.

This handset is compatible with the
Telstra Gateway S355
Smart Modem Gen 1
Smart Modem Gen 2