Data Share SIM

100MB + Access shared data
with other eligible services
on the same account

$5/mth

Critical Information Summary
This summary does not reflect any discounts, bonus data or promotions which may apply from time to time.

Information about the service
Your Data Share SIM plan (Plan) is for a data sharing service. Your Data Share SIM allows you to access mobile data by sharing with other eligible services on the same account.

To take up this Plan you need to maintain an eligible data sharing service on the same account.

Eligible data sharing services are: Go Mobile Plus plans, Go Mobile Swap plans, Go Mobile Plus BYO plans, Go Mobile Plus Casual plans, Companion plans, Telstra Premium Mobile Plus plans, Go Mobile plans, Go Mobile BYO, Go Mobile Casual plans, Everyday Connect Shared Data plans, Mobile Accelerate Shared Data plans, and any other Data Share SIM plans (Eligible Services).

Your Plan will be cancelled if you no longer have an Eligible Service on your account.

BYO device
You can bring your own (BYO) Telstra Mobile Network compatible tablet when you take up this Plan. Be sure to check that your device supports 3G-850MHz and both 4G 1800MHz and 4G 700MHz banding, to ensure you get the best possible experience on the Telstra Mobile Network. You can find your handset banding in your device manual or manufacturer’s website.

Device Payment Contract
You may purchase a tablet to use with your Plan and pay off that device over 12 or 24 interest-free monthly payments with a Device Payment Contract.

If your Plan and your Device Payment Contract have the same start date and your Device Payment Contract has a 24-month term, you may receive a monthly credit towards your Plan.

If you no longer have an Eligible Service on your account or you cancel your Plan or Device Payment Contract before the end of your Device Payment Contract term, you won’t be eligible for the credit. You’ll need to pay the balance of any remaining device repayments.

Minimum term
Month-to-month – you can cancel your Plan at any time but if you cancel you will have to pay any charges up to the point of cancellation.

If you have a Device Payment Contract, you can move to a higher Data Share SIM plan, but you cannot move to a lower Data Share SIM than your original Plan. If you do choose to move to a Data Share SIM plan lower than your original Plan or you cancel your Plan before the end of your Device Payment Contract, the remaining device payments will be higher as you’ll no longer receive a discount (where applicable) to offset your device cost.

Your Monthly Data allowance and data sharing
Your Monthly Data allowance refers to the 100MB included in this Plan and the data associated with Eligible Services on your account. Your Monthly Data allowance is for use in Australia.

Information about pricing
Your minimum monthly charge
$5 – this monthly charge is an access fee only.

Call, SMS and MMS charges in Australia
Your Plan doesn’t include a call, SMS and MMS allowance. If you make calls or send SMS/MMS the following charges apply:

- national calls – $1 per 60 second block. A 2 minute standard national mobile call costs $2
- standard national SMS – 25¢ per message sent per recipient in Australia.
- standard national MMS – 50¢ per message sent per recipient in Australia.

Other call, SMS and MMS charges can be found at telstra.com/customer-terms

Data charges
This Plan draws on data from Eligible Services. Data charges are based on how much data you use accessing email, some mobile apps and mobile internet. To understand how much data you might need, go to telstra.com.au/postpaid-data-calculator

Extra Data
If you use more than your account’s shared Monthly Data allowance, we will automatically add extra data to your Plan in 1GB blocks charged at $10 per block (even if you only use part of that block) (Extra Data). The Extra Data is for use in Australia and will expire at the end of your billing month. Your Extra Data will be shared with all Eligible Services on your account.

Other information
Billing
Important information about your first bill
When you start or change your Plan part way through a billing period, your first bill will have additional charges. Electronic bills and payments are free of charge. A $2.20 charge applies to paper bills and a $1.00 charge applies to payments made in person or via mail. Some exemptions may apply. For more information go to telstra.com/billpay
Data usage information

You will be sent SMS alerts in real-time when you reach 50%, 85% and 100% of your Monthly Data allowance. We will also send real time alerts when you have been granted a 1GB Extra Data block. To check your usage across all services in a shared data group, you can register and login to My Account at telstra.com/myaccount

To track your data usage on all your Eligible Services, you can also:

• use My Plan Manager by going to telstra.com/mpm on your mobile’s browser (select the ‘My’ tab to view details)
• use the Telstra 24x7 App on your iPhone and Android phone (available on the App Store and Google Play)
• check the mobile data usage meter at telstra.com.au/my-data-usage

Visit telstra.com/myusage to find out more about other ways to manage your usage.

We’re here to help

Please visit telstra.com/contactus if you have questions about your offer, technical support, service or connection. Alternatively you can call us on 13 2200 or 133 677 (TTY).

To report technical issues while overseas, you can call our 24/7 International Roaming Helpdesk free of charge from a Telstra mobile on +61 439 12 5109.

Complaints or disputes

If you have a problem or complaint about your service, go to telstra.com/complaints where you’ll find full contact details and information about how to resolve it.

Further investigation

If we can’t resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information, visit tio.com.au/about-us/contact-us

Visit telstra.com/myusage to find out more about other ways to manage your usage.

This is a summary only – the full legal terms for this plan are available at telstra.com/customer-terms