Critical Information Summary

This summary does not reflect any discounts or promotions which may apply from time to time.

Data Share SIM

$15/mth

1GB/mth
of mobile data. Extra data usage $10/GB or part thereof

Access shared data
with other eligible services on the same account

Information about the service

Your Data Share SIM plan (Plan) is for a mobile data sharing service. Your Data Share SIM allows you to access mobile data by sharing with other eligible services on the same account.

BYO device

You can bring your own (BYO) Telstra Mobile Network compatible tablet when you take up this Plan. Be sure to check that your device supports 3G-850MHz and both 4G 1800MHz and 4G 700MHz banding, to ensure you get the best possible experience on the Telstra Mobile Network. Check your device manual or manufacturer's website.

Device Payment Contract

You may purchase a tablet to use with your Plan and pay off that device over 12 or 24 interest-free monthly payments with a Device Payment Contract.

If your Plan and your Device Payment Contract have the same start date and your Device Payment Contract has a 24-month term, you may receive a monthly credit towards your Plan.

If you cancel your Plan or Device Payment Contract before the end of your Device Payment Contract term, you won't be eligible for the credit and you'll need to pay the balance of any remaining device repayments.

Minimum term

Month-to-month – you can cancel your Plan at any time but if you cancel you will have to pay any charges up to the point of cancellation.

If you have a Device Payment Contract, you can move to a higher Data Share SIM plan, but you cannot move to a lower Data Share SIM plan than your original Plan. If you choose to move to a Data Share SIM plan lower than your original Plan or you cancel your Plan before the end of your Device Payment Contract, the remaining device payments will be higher as you'll no longer receive a discount to offset your device cost.

Your Monthly Mobile Data allowance and Data Sharing

Your Monthly Mobile Data allowance refers to the data associated with eligible data share services on your account. Eligible data share services include Go Mobile Plus Plans, Go Mobile Swap Plans, Go Mobile Plus BYO Plans, Go Mobile Plus Casual Plans, Go Mobile Plus Companion, Telstra Premium Mobile Plus, Go Mobile Plans, Go Mobile BYO, Go Mobile Casual Plans, Everyday Connect Shared Data plans, Mobile Accelerate Shared Data plans, and any other Data Share SIM plans (Eligible Data Share Services).

For more information refer to the relevant Critical Information Summary.

Information about pricing

Your minimum monthly charge

$15 – this monthly charge is an access fee only. It doesn't include any call, SMS or MMS. Your monthly charges for this Plan are billed according to your billing cycle.

Mobile Data charges

This Plan draws on mobile data from Eligible Data Share Services. Mobile Data charges are based on how much mobile data you use accessing email, some mobile apps and mobile internet. To understand how much data you might need, go to **telstra.com.au/postpaid-data-calculator**

Extra Data

If you use more than your account's shared Monthly Mobile Data allowance, we will automatically add extra data to your Plan in 1GB blocks charged at $10 per block (even if you only use part of that block) (Extra Data). The Extra Data is for use in Australia and will expire at the end of your billing month. Your Extra Data will be shared with all Eligible Data Share Services on your account.

Other information

Billing

The figures in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your Plan part way through a billing period – refer to the 'Important information about your first bill' section below for more information.

Important information about your first bill
When you first start a Plan or change your Plan part way through a billing period, your first bill will have additional charges. It will include your minimum monthly charge in advance, plus a proportion of your minimum monthly charge based on the number of days left in the billing period. You'll still receive a full month's call and data allowance.

This Plan requires paperless billing and electronic payment. A **$2.20** charge will be applied a month in arrears if you receive a paper bill; and a **$1.00** charge will be applied a month in arrears if you make a bill payment in person or via mail. Some exemptions may apply. Visit **telstra.com/emailbill** to request an email bill and/or set up direct debit. For more information on other bill payment options, go to **telstra.com/billpay**

Mobile Data usage information

You will be sent SMS alerts in real-time when you reach 50%, 85% and 100% of your Monthly Mobile Data allowance. We will also send real time alerts when you have been granted a 1GB Extra Data block. To check your usage across all services in a shared data group, you can register and login to My Account at **telstra.com/myaccount**

To track your mobile data usage on all your Eligible Data Share Services, you can also:

- use My Plan Manager by going to **telstra.com/mpm** on your mobile's browser (select the 'My' tab to view details)
- use the Telstra 24x7® App on your iPhone and Android phone (available on the App Store and Google Play)
- check the mobile data usage meter at **telstra.com.au/my-data-usage**

Visit **telstra.com/myusage** to find out more about other ways to manage your usage.

We're here to help

Please visit **telstra.com/contactus** if you have questions about your offer, technical support, service or connection. Alternatively you can call us on 13 2200 or 1800 808 981 (TTY).

To report technical issues while overseas, you can call our 24/7 International Roaming Helpdesk free of charge from a Telstra mobile on +61 439 12 5109.

Complaints or disputes
If you have a problem or complaint about your service, go to **telstra.com/complaints** where you'll find full contact details and information about how to resolve it.

Further investigation
If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information, visit **tio.com.au/about-us/contact-us**

This is a summary only – the full legal terms for this plan are available at **telstra.com/customer-terms**

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