



MOBILE BUSINESS APPLICATIONS – GEOOP 24 MONTH PLAN

INFORMATION ABOUT THE SERVICE

GeoOp is a Mobile Business App. Mobile Business Apps are a range of applications designed to increase business productivity and can be accessed on compatible mobile handsets and tablets with an internet connection (**Compatible Devices**). You can purchase Mobile Business Apps licenses from Telstra's T-Suite® web-based portal.

GeoOp is a subscription service which helps you to manage your job dispatch process. Your authorised administrator can identify the location of your field workforce, subject to the number of subscriptions you have, and schedule jobs to a field workforce member with a subscription and a Compatible Device.

T-Suite

The T-Suite web-based portal enables you to purchase and manage various software applications that we make available from time to time.

You need an internet connection to access the T-Suite portal.

To start using the T-Suite portal, visit the T-Suite services website and create an account for your organisation.

You may need to meet minimum system requirements to use certain T-Suite software applications, which will be set out on telstra.com/t-suite and Our Customer Terms. You're responsible for ensuring that you meet these requirements.

Minimum term

24 months.

Compatible Devices

Your users need a Compatible Device with compatible browser software to access GeoOp on their device.

You can view the current list of Compatible Devices and compatible browser software on telstra.com/t-suite

What's included

The GeoOp application is a job dispatch application which enables your authorised administrator to identify the location of your field workforce, subject to the number of subscriptions you have and schedule jobs to the relevant member of your workforce with a Compatible Device.

What's not

To access GeoOp, each user will need to download the GeoOp application from their Compatible Device's application store. Data charges will apply.

Important information

Each licence can be used on one Compatible Device. If a user wants to access GeoOp on a number of Compatible Devices, additional licences will be required. You must maintain copies of all data you input into GeoOp.

INFORMATION ABOUT PRICING

Your minimum monthly charge

You need to take up a user licence for each intended user of a Mobile Business App.

Mobile Business App	Number of users	Price (per month, per user)
GeoOp	1+	\$17

Minimum cost

The total minimum amount that you'll pay over the period of your contract is **\$408**.

Early Termination Charge

If you cancel your plan before your minimum term has ended, you'll need to pay us an early termination charge (ETC). The ETC decreases each month that you remain on your plan. The maximum ETC you will pay is **\$265.20**.

Installation and set up

Installation and set up of GeoOp is not included in your licence fee. If you need help setting up and installing GeoOp you may be eligible to take up our Professional Services for an additional charge. You can choose from:

- Standard Professional Services which includes basic set up and installation; or
- Custom Professional Services which are ad hoc services provided to you as required.

The price depends on the type of Professional Services you require. We will confirm the price with you before providing the Professional Services.

For more information contact 1800 T-SUITE (1800 878 483).

OTHER INFORMATION

Manage your service online

You can manage your T-Suite applications online at telstra.com/t-suite

Billing

The figures in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you purchased user licences part way through a billing period. If you cancel your user licences part way through a billing period, your bill may include pro rata charges of your minimum monthly charge for part of the month.

To opt into receiving paperless billing, visit telstra.com/emailbill to request an email bill and/or set up direct debit. For more information on other bill payment options, go to telstra.com/billpay

We're here to help

You'll find more information at telstra.com/business.

If you have questions about your bill, technical support service or connection, please call the T-Suite help desk on 1800 TSUITE (1800 878 483) or 1800 808 981 (TTY).

Complaints or disputes

If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit telstra.com/business/complaints

Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at tio.com.au/about-us/contact-us

This is a summary only – the full legal terms for this plan are contained in your agreement with Telstra including Our Customer Terms, which is available at telstra.com.au/customer-terms/