



# MICROSOFT® YAMMER ENTERPRISE APPLICATION

## INFORMATION ABOUT THE SERVICE

Your plan is for a Microsoft® Yammer Enterprise application which is available through Telstra's T-Suite® web-based portal.

Yammer Enterprise is a private social networking application hosted by Microsoft. You need a user licence for each user of the application.

### What is T-Suite

The T-Suite web-based portal enables you to purchase and manage various software applications that we make available from time to time.

You need an internet connection to access the T-Suite portal. To start using the T-Suite portal, visit the T-Suite services website and create an account for your organisation.

You may need to meet minimum system requirements to use certain T-Suite software applications, which will be set out on [telstra.com/t-suite](http://telstra.com/t-suite) and Our Customer Terms. You're responsible for ensuring that you meet these requirements.

### Minimum Term

**Casual.** There is no fixed or minimum term but you need to give us 30 days notice to cancel your Microsoft Yammer Enterprise application.

### What's included

Application feature	Yammer Enterprise per user SL	Sharepoint Online (plan 1) with Yammer per user SL	Sharepoint Online (plan 2) with Yammer per user SL
Basic social networking features	✓	✓	✓
Collaboration features	✓	✓	✓
Content sharing using SkyDrive Pro	✗	✓	✓
Creation of team sites	✗	✓	✓
Search capabilities	✗	✓	✓
Advanced content management	✗	✗	✓
Business intelligence access utilising Excel Services, PowerPivot and PowerView	✗	✗	✓

Users must have a compatible mobile device to access the Microsoft® Yammer Enterprise and Microsoft SharePoint Online application on their mobile.

## INFORMATION ABOUT PRICING

### Your Minimum Monthly Charge

Plan	Charge per user per month
Microsoft® Yammer Enterprise	\$3.30
Microsoft® SharePoint Online (Plan 1) with Yammer	\$4.40
Microsoft® SharePoint Online (Plan 2) with Yammer	\$8.90

### Early Termination Charge

There's no Early Termination Charge.

## OTHER INFORMATION

### Manage your service online

You can manage your T-Suite applications online at [telstra.com/t-suite](http://telstra.com/t-suite)

### Billing

The pricing in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your plan part way through a billing period – refer to the 'Important information about your first bill' section below for more information.

To opt into receiving paperless billing, visit [telstra.com/emailbill](http://telstra.com/emailbill) to request an email bill and/or set up direct debit. For more information on other bill payment options, go to [telstra.com/billpay](http://telstra.com/billpay)

### We're here to help

You'll find more information at [telstra.com/business](http://telstra.com/business).

If you have questions about your bill, technical support service or connection, please the T-Suite help desk on 1800 TSUITE (1800 878 483) or 1800 808 981 (TTY).

### Complaints or disputes

If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit [telstra.com/make-a-complaint](http://telstra.com/make-a-complaint)

### Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at [tio.com.au/about-us/contact-us](http://tio.com.au/about-us/contact-us)

This is a summary only – the full legal terms for this plan are contained in your agreement with Telstra, including Our Customer Terms which is available at [telstra.com.au/customer-terms](http://telstra.com.au/customer-terms)