

Critical Information Summary

This summary does not reflect any discounts or promotions which may apply from time to time.



Business \$5 Data Share SIM

Minimum Monthly Charge	\$5
Call Allowance	N/A
Data Allowance	100MB
Cost per megabyte (MB)	0.05¢/MB
Included International Direct Calls/SMS	N/A
Early Termination Charge	N/A
Total Minimum Cost	\$5

Data to use in Australia. Extra Data \$10 per 1GB automatically added to use that month to the service this Data Share SIM is added to.

Information about the service

Your Business Mobile Data Share SIM plan (**Plan**) is a data sharing service.

Your Data Share SIM can be purchased (limit of 5) to add onto a Business Mobile, Business Lease Mobile, Business Mobile Broadband, My Business Mobile, My Business Mobile Lease, Go Business Mobile Broadband or an Easy Share Business plan (each a **Primary Service**). It allows you to access mobile data by sharing with other eligible services on the same account. This Plan is not compatible with a Connected Business Mobile, Business Fleet Plus, Business Fleet Connect or Business Mobile Advantage plan.

Primary Service

To take up a Data Share SIM plan you must already have a Primary Service.

BYO device

You can bring your own (BYO) Telstra Mobile Network compatible tablet when you take up this Plan. Be sure to check that your device supports 3G-850MHz and both 4G 1800MHz and 4G 700MHz banding, to ensure you get the best possible experience on the Telstra Mobile Network. Check your device manual or manufacturer's website. See telstra.com/device for more information.

BYO Device or Mobile Repayment Option (MRO)

With this Plan you can choose to BYO device, buy one outright or buy a device at an additional cost to use with your Plan by taking up a MRO. If you choose a MRO you will be charged for your device in monthly payments, which are interest-free. If you cancel your MRO, you'll have to pay the remaining cost of the device.

Minimum term

Month-to-month – you can cancel your Plan at any time but if you cancel you will have to pay any charges up to the point of cancellation.

Your Monthly Data allowance and Data Sharing

You have 100MB data allowance, any unused allowance expires each month.

Your data will also automatically be pooled with all Business Mobile, Business Lease Mobile, Business Mobile Broadband, My Business Mobile Data, My Business Mobile, My Business Mobile Lease, Go Business Mobile, Go Business Data Share SIMs, Go Business Mobile Broadband Share, TMB Business Share Plans, Small Business Voice and Data Packs, Easy Share Business, Easy Share Data Share SIMs, Business Performance plans and Business Performance Data Share packages (**Eligible Services**). Data Share SIMs can't be used in a mobile handset. You can also purchase a compatible SIM-ready device on an MRO, to use with any additional Data Share SIMs you may have purchased.

What's included

Your plan gives you access to a monthly data allowance which is automatically shared with other Eligible Data Share Services from your Telstra Mobile Network compatible mobile broadband or tablet device in Australia.

What's not

Data Share SIMs cannot be used for voice calls or messaging. If you use your Data Share SIM in a mobile phone on the Telstra Mobile Network, we may block access to data from that mobile handset. International Roaming is not included in your Plan, so you can't use the data allowance overseas.

Information about pricing

Your minimum monthly charge

\$5 – this monthly charge is an access fee only and includes 100MB of shareable data. You will be charged for Extra Data. It doesn't include any call, SMS or MMS. Your monthly charges for this Plan are billed according to your billing cycle. MRO charges for an eligible device are separate to the minimum monthly charge for your plan.

Early Termination Charge (ETC)

No ETC applies. However, you will need to pay us any remaining MRO repayments and ARO repayments where applicable.

Data charges

This Plan draws on data from Eligible Services. Data charges are based on how much data you use accessing email, some mobile apps and mobile internet. To understand how much data you might need, go to telstra.com.au/postpaid-data-calculator

Extra Data

If you use more than your account's shared Monthly Data allowance, we will automatically add extra data to your Plan in 1GB blocks charged at **\$10** per block (even if you only use part of that block) (**Extra Data**). The Extra Data is for use in Australia and will expire at the end of your billing month. Your Extra Data will be shared with all Eligible Data Share Services on your account.

Using your service overseas

Your Plan has International Roaming already activated. Your Plan does not include use while overseas, so you'll be charged separately for this usage. The cost of using your service overseas is higher than in Australia, and you may be charged for usage that wouldn't incur charges in Australia (eg charges to receive calls). Here are the main charges that apply:

- **data use while overseas** – **\$3** per MB (charged per KB or part thereof).

When you arrive in an overseas country, you'll receive SMS alerts about International Roaming if your device is capable of receiving SMS. These alerts will tell you about roaming charges as well as how to stop roaming while overseas.

Other information

Manage your service online

Spend management tools are available for the Primary Service, please refer to the Critical Information Summary for your Primary Service for more information.

Before you travel overseas

For information about using your service overseas and other tips to help you stay in control of your costs, visit telstra.com/business/overseas. Learn how to monitor your usage and register for our helpful tools at telstra.com/manageirusage. To de-activate International Roaming, please call us on 13 2000. For help with technical issues while overseas, call our 24/7 International Roaming Helpdesk free of charge from a Telstra mobile on +61 439 12 5109.

Mobile coverage

You can access 4GX coverage if you have a 4GX compatible device and are in a 4GX coverage area. If you're outside 4GX areas or if you have a 4G or 3G device, you'll receive access to our 4G or 3G coverage. Mobile coverage depends on a number of factors such as your device, location, surrounding landscape as well as the physical building you may be using your device from. To find out more visit telstra.com/coverage

Billing

The figures in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your Plan part way through a billing period – refer to the 'Important information about your first bill' section below for more information.

Important information about your first bill

When you first start a Plan or change your Plan part way through a billing period, your first bill will have additional charges. It will include your minimum monthly charge in advance, plus a proportion of your minimum monthly charge based on the number of days left in the billing period. You'll still receive a full month's call and data allowance.

This Plan requires paperless billing and electronic payment. A **\$2.20** charge will be applied a month in arrears if you receive a paper bill; and a **\$1.00** charge will be applied a month in arrears if you make a bill payment in person or via mail. Some exemptions may apply. Visit telstra.com/emailbill to request an email bill and/or set up direct debit. For more information on other bill payment options, go to telstra.com/billpay

Data usage information

You will be sent SMS alerts when you reach 50%, 85% and 100% of your Monthly Data allowance. We will also send alerts when you have been granted a 1GB Extra Data block. To check your usage across all services in a shared data group, you can register and login to My Account at telstra.com/myaccount

To track your data usage on all your Eligible Data Share Services, you can also:

- use My Plan Manager by going to telstra.com/mpm on your compatible mobile's browser (select the 'My' tab to view details)
- use the Telstra 24x7® App on your iPhone and Android phone (available on the App Store and Google Play)
- check the mobile data usage meter at telstra.com.au/my-data-usage

Visit telstra.com/myusage to find out more about other ways to manage your usage.

We're here to help

You'll find more information at telstra.com/business. If you have questions about your bill, technical support service or connection, please call us on 13 2000 or 133 677 (TTY).

Complaints or disputes

If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit telstra.com/business/complaints

Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at tio.com.au/about-us/contact-us

This is a summary only – the full legal terms for this plan are contained in your agreement with Telstra and Our Customer Terms which is available at telstra.com/customer-terms/