

## Critical Information Summary

This summary does not reflect any discounts or promotions which may apply from time to time.



# Mobileye™ Advanced Driver Assist

## Information about the service

The Mobileye™ solution is a passive Advanced Driver Assist System (or ADAS), that can alert drivers using the solution to potentially dangerous situations so that they can take appropriate action.

### What's included

The Mobileye solution comprises the following:

<b>Hardware packages</b>	The following hardware packages are available with your Mobileye solution: <ul style="list-style-type: none"><li>• Mobileye Series 6 (one camera and a display unit); and/or</li><li>• Shield+™ (multiple cameras and a display unit).</li></ul>
<b>Professional Installation</b>	Your Mobileye solution (and telematics integration) will be installed by either: <ul style="list-style-type: none"><li>• a Telstra dealer; or</li><li>• an accredited Telstra National Installer</li></ul> You acknowledge that you must not, and must ensure that your Mobileye users do not, self-install your Mobileye solution.
<b>Telematics Integration (Optional)</b>	You can integrate your Mobileye solution with the following telematics solutions supplied by us: <ul style="list-style-type: none"><li>• Fleet Complete MyGeotab (only available with a MyGeotab Fleet Plan)</li><li>• Teletrac Navman Director®.</li></ul>
<b>Accessories (Optional)</b>	You can also purchase optional accessories for use with or in connection with your Mobileye solution.

### What's not included

The Mobileye solution is not a connected service\* unless you choose to integrate it with one of the telematics solutions mentioned above. To enable telematics integration:

- you must have and maintain the relevant telematics solution(s) with us; and
- the relevant vehicle must be connected to an active telematics platform through a Telstra telematics solution, and have a working OBDII device (such as a Go7 or Qube 300 device).

Teletrac Navman Director® and Fleet Complete MyGeotab are not included and must be purchased and installed separately.

\* The Mobileye solution is not a connected service, however a zero cost service number is required for each Mobileye Series 6 or Shield+™ device. This service will be recorded on your bill as a \$0 charge.

### Availability and Minimum Term

Hardware packages can be purchased outright or on a 36-month repayment plan. Optional accessories can only be purchased outright.

The professional installation services are payable upfront.

Telematics integrations are only available on a 12-month minimum term, and will be charged monthly.

## Information about pricing

### Hardware – Outright

Hardware package (Outright)	Upfront charges (ex GST)
Mobileye Series 6 System	\$1,450.00
Shield+ L 3 Units (3 cameras)	\$8,900.00

### Hardware – 36-month repayment plan

Hardware	Monthly charges (ex GST)	Minimum Cost over 36 months (ex GST)
Mobileye Series 6 System	\$45.00	\$1,620.00
Shield+™ L 3 Units (3 cameras)	\$300.00	\$10,800.00

### Professional Installation

Professional installation services for Mobileye Series 6 (whether by dealer or accredited installer)	Upfront charges (per device) (ex GST)
Standard Metro Installation for standard vehicles (incl. travel w/in 50Km of Installer)	\$335.00
StandardPlus Metro Installation for complex vehicles (incl. travel w/in 50Km of Installer)	\$500.00
Telematics Integration Installation of Mobileye & supplying integration hardware (incl. travel w/in 50Km of Installer)	\$720.00
Additional Installation/Travel Time per half hour increment	\$70.00

Professional installation services for Shield+™ (whether by dealer or accredited installer)	Upfront charges (per device) (ex GST)
Installation Metro Full Day, 8 hours including travel time	\$1,220.00
Additional Installation/Travel Time per half hour Increment	\$70.00

### Telematics Integration

Hardware	Monthly charges (ex GST)	Minimum Cost over 12 months (ex GST)
Teletrac Navman Director®	\$9.00	\$108.00
Fleet Complete MyGeotab	\$9.00	\$108.00

## Accessories

Accessory	Upfront charges (ex GST)
Me5 A-Box (Analogue Enhancement Box)	\$90.00
CAN Sensor (non-intrusive install)	\$53.00
Vibration Alert Add-on Upfront	\$19.00
TAC for Eye CAN Calibration Board	\$176.25
Eye CAN with CAN Sniffing Cable	\$260.00
Camera Sticker for Me5	\$9.00
Sticker for the Eyewatch™	\$7.00

## Charges and GST

All charges in this Critical Information Summary are exclusive of GST.

If your Application Form sets out discounted pricing for your Mobileye solution, the pricing above may not apply to you.

## Minimum cost

Please note that minimum costs will vary costs depending on the hardware and installation combinations chosen. Minimum costs where quantifiable for certain elements of the solution are set out above.

## Early Termination Charge

Early termination charges will apply if:

- any 36-month hardware repayment plan is terminated before the end of the 36-month term for any reason other than our breach, in which case you will need to pay the outstanding balance for the remaining months; or
- any 12-month telematics integration (or the telematics solution with which your Mobileye solution is integrated) is terminated before expiry of the 12-month minimum term for any reason other than our breach, in which case the early termination charges will be calculated as follows:

**ETC = monthly charges x number of remaining months in the minimum term**

## Other information

### Telstra billing

On the same day of each month you'll be billed in advance for the monthly charges for any hardware you have purchased on a repayment plan and any telematics integration. Your first bill will include a portion of your monthly charges, as well as the next month's full minimum monthly charge in advance.

All upfront charges will be included on your first bill.

To opt into receiving paperless billing, visit [telstra.com/emailbill](https://telstra.com/emailbill) to request an email bill and/or set up direct debit. For more information on other bill payment options, go to [telstra.com/billpay](https://telstra.com/billpay).

### We're here to help

You'll find more information at [telstra.com/business](https://telstra.com/business) If you have questions about your bill, or connection, please call us on 13 2000 or our Disability Enquiry Hotline on 1800 068 424 (voice) and 133 677 (TTY). If you have a Mobileye service assurance enquiry please contact us on 1300 153 179.

### Complaints or disputes

If you have a problem or complaint about your service you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit [telstra.com.au/business-enterprise/help-support/contact-us/make-a-complaint/](https://telstra.com.au/business-enterprise/help-support/contact-us/make-a-complaint/)
- write to us at Locked Bag 4000, Burwood VIC 3125.

### Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman.

For full contact information go online at [tio.com.au/about-us/contact-us](https://tio.com.au/about-us/contact-us)

This is a summary only – the full legal terms for your service are contained in your agreement with Telstra and Our Customer Terms which is available at <https://telstra.com/mobileyeterms>