

Critical Information Summary

This summary does not reflect any discounts or promotions which may apply from time to time.



Dazychain

Information about the service

Dazychain is a software as a service application that optimises and automates how businesses find, select and work with professional service providers.

Dazychain is available from the Telstra Apps Marketplace, a web-based portal. When subscribing to the Dazychain service, you will have the choice between the following plans:

- Dazychain Casual Plan
- Dazychain Starter Plan
- Dazychain Medium Plan
- Dazychain Pro Plan

Telstra Apps Marketplace

The Telstra Apps Marketplace is a web-based marketplace that enables you to purchase and manage various software applications that we make available from time to time.

You need an internet connection to access the Telstra Apps Marketplace. To start using the Telstra Apps Marketplace, visit marketplace.telstra.com and create an account for your organisation.

You may need to meet minimum system requirements to use certain applications available on the marketplace, which will be set out on marketplace.telstra.com and Our Customer Terms.

You're responsible for ensuring that you meet these requirements.

Minimum Term

Casual (month-to-month).

There is no fixed or minimum term and you can cancel your Dazychain service at any time.

Compatible devices, browsers and systems

To be able to use Dazychain, you will need to:

- have access to an internet connection
- use a compatible browser and/or a compatible device; and

As at July 2016, compatible browsers are:

- Google Chrome 5.0
- Firefox 30+
- Safari 3.0
- Internet Explorer 11 onwards.

Compatible devices are:

- iPhone, iPad (iOS 7.0+)
- Android OS 2.2 devices.

You can view the current list of compatible devices and browsers on telstra.com

What's included

Depending on which plan you choose, your Dazychain service will include the features listed in the table below.

Your Dazychain plan	Inclusions
Casual Plan	Up to 2 active projects across your organisation
Starter Plan	Up to 5 active projects across your organisation Unlimited users
Medium Plan	Up to 25 active projects across your organisation Unlimited users
Pro Plan	Up to 100 active projects across your organisation Unlimited users

Information about pricing

Your minimum monthly charge

Your Dazychain plan	Charge per month (incl. GST)
Casual Plan	\$0
Starter Plan	\$32.95
Medium Plan	\$55.00
Pro Plan	\$165.00

Early Termination Charge

No Early Termination Charge applies.

Other information

Manage your service online

You can manage your Telstra Apps Marketplace applications online at marketplace.telstra.com

Billing

The pricing in this Critical Information Summary is for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your plan part way through a billing period.

To opt into receiving paperless billing, visit telstra.com/emailbill to request an email bill and/or set up direct debit. For more information on other bill payment options, go to telstra.com/billpay.

We're here to help

You'll find more information at marketplace.telstra.com. If you have questions about your bill, need technical or account support, please call the Marketplace team on 1800 878 483 or 1800 808 981 (TTY).

Complaints or disputes

If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit telstra.com/business/complaints

Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at tio.com.au/about-us/contact-us

This is a summary only – the full legal terms for this plan are contained in your agreement with Telstra, including Our Customer Terms which is available at telstra.com.au/customer-terms