



MICROSOFT® PROJECT ONLINE, PROJECT LITE AND PROJECT PRO FOR OFFICE 365

INFORMATION ABOUT THE SERVICE

Your plan is for a Microsoft® Project Online and/or Project Lite or Project Pro for Office 365 Application which is available through the Telstra Apps Marketplace.

Microsoft Project Online is a solution for project portfolio management, hosted by Microsoft. You need a user licence for each user of the application.

Microsoft Project Lite is offered as an add-on for customers who have Project Online. You must have Project Online in order to use Project Lite.

Microsoft Project Pro for Office 365 is an online solution for project portfolio management, hosted by Microsoft. It includes desktop management capabilities as a subscription to download for up to 5 compatible devices per user. You need a user subscription licence (User SL) for each user of the application.

Telstra Apps Marketplace

The Telstra Apps Marketplace is a web-based marketplace that enables you to purchase and manage various software applications that we make available from time to time.

You need an internet connection to access the Telstra Apps Marketplace. To start using the Telstra Apps Marketplace, visit marketplace.telstra.com and create an account.

You may need to meet minimum system requirements to use certain applications available on the marketplace, which will be set out on marketplace.telstra.com and Our Customer Terms.

You're responsible for ensuring that you meet these requirements.

Minimum Term

Casual. There is no fixed or minimum term but you need to give us 30 days notice to cancel your Microsoft® Project, Microsoft Project Lite or Microsoft Project Pro for Office 365 application.

What's included

	Access Project Online through a compatible web browser	Download as a subscription for up to 5 compatible devices per user
Microsoft Project Online per User SL	✓	✗
Microsoft Project Lite	Yes, with a subscription to Project Online	✗
Microsoft Project Pro for Office 365 per User SL	✓	✓
Microsoft Project Online with Project Pro for Office 365 per User SL	✓	✓

Users must have a compatible mobile device to access the Microsoft Project Online, Project Lite or Project Pro for Office 365 application on their mobile.

INFORMATION ABOUT PRICING

Your minimum monthly charge

Plan	Charge per user per month
Microsoft Project Online	\$46.20
Microsoft Project Pro for Office 365	\$35.00
Microsoft Project Online with Project Pro for Office 365	\$81.30
Microsoft Project Lite	\$9.80

Early Termination Charge

There's no Early Termination Charge.

OTHER INFORMATION

Manage your service online

You can manage your Telstra Apps Marketplace applications online at marketplace.telstra.com

Billing

The pricing in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your plan part way through a billing period.

To opt into receiving paperless billing, visit telstra.com/emailbill to request an email bill and/or set up direct debit. For more information on other bill payment options, go to telstra.com/billpay

We're here to help

You'll find more information at marketplace.telstra.com

If you have questions about your bill, need technical or account support, please call the Marketplace team on 1800 878 483 or 1800 808 981 (TTY).

Complaints or disputes

If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit telstra.com/business/complaints

Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at tio.com.au/about-us/contact-us

This is a summary only – the full legal terms for this plan are contained in your agreement with Telstra, including Our Customer Terms which is available at telstra.com.au/customer-terms/