

Part C – Other Call Types

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Part C – Other Call Types

Certain words are used with the specific meanings set out [Part A – General of the ISDN section](#), or in the [General Terms of Our Customer Terms](#).

1 About this Part

- 1.1 This is part of the ISDN section of Our Customer Terms. Provisions in other parts of the ISDN section, as well as in the General Terms of Our Customer Terms, may apply.

See clause 1 of the General Terms of Our Customer Terms for more detail on how the various sections of Our Customer Terms should be read together (to see these terms – home and family customers [click here](#); business and government customers [click here](#)).

See clause 1 of Part A – General of the ISDN section for more detail on how the various parts of the ISDN section should be read together (to see these terms – home and family customers [click here](#); business and government customers [click here](#)).

2 Calls to Priority One3, Priority 1300 and Securidial 1345 numbers

- 2.1 We charge you to make calls from your ISDN service to a Priority One3, Priority 1300 or Securidial 1345 number. The charges are set out in Part A - General of the Inbound Services section of Our Customer Terms.

3 Calls to 1800 numbers

- 3.1 Calls to 1800 numbers from your ISDN service are free.

4 Calls to 190 numbers

- 4.1 We charge you our Basic Telephone Service rate for calls from your ISDN service to 190 numbers. This rate is set out in Part F – Other Call Types of the Basic Telephone Service section of Our Customer Terms (to see these terms – home and family customers [click here](#); business and government customers [click here](#)).

5 Calls to Iterra services

- 5.1 We charge you the maximum rate for long distance non-intercapital calls under your ISDN pricing plan for calls from your ISDN service to Iterra services (beginning with 014713, 014717 or 014719).
- 5.2 If you make an operator assisted call to an Iterra service, we charge you the following surcharge in addition to the applicable operator assisted service charge under Part G – Operator Assisted Calls of the Basic Telephone Service section of Our Customer Terms.

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To see these terms – home and family customers [click here](#); business and government customers [click here](#).

Operator assisted calls to Iterra numbers	GST excl.	GST incl.
Surcharge (per 3-minute block or part thereof)	\$1.73	\$1.903

6 Calls to Telstra Mobile Satellite services

- 6.1 We charge you our Basic Telephone Service rate for calls made from your ISDN service to Telstra Mobile Satellite services (beginning with 014710, 014711, 014712, 014714, 014715, 014716 or 014718). This rate is set out in Part F – Other Call Types of the Basic Telephone Service section of Our Customer Terms (to see these terms – home and family customers [click here](#); business and government customers [click here](#)).

7 Calls to Optus MobileSat service

- 7.1 We charge you our Basic Telephone Service rate for calls from your ISDN service to Optus MobileSat services (beginning with 01451, 01452 or 01453). This rate is set out in Part F – Other Call Types of the Basic Telephone Service section of Our Customer Terms (to see these terms – home and family customers [click here](#); business and government customers [click here](#)).

8 Calls to radio paging services

- 8.1 We charge you our standard local call rates under your ISDN pricing plan for calls from your ISDN service to a radio paging service with an 016 telephone number.
- 8.2 We charge you our standard local call or long distance call rates (as applicable) under your ISDN pricing plan for calls from your ISDN service to a radio paging service with a telephone number that does not start with 016.

9 Operator assisted calls

- 9.1 For a description of operator assisted calls (including directory assistance) for your ISDN service (and charges), see Part G – Operated Assisted Calls of the Basic Telephone Service Section of Our Customer Terms. To see these terms – home and family customers [click here](#); business and government customers [click here](#).

10 MessageBank

- 10.1 For information on MessageBank (including charges), see Part H – Managing Calls of the Basic Telephone Service section of Our Customer Terms.

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To see these terms – home and family customers [click here](#); business and government customers [click here](#)

If your equipment is compatible, you will receive a visual indication using “flashing message indicator” when you have a message waiting.

11 Home Messages 101

- 11.1 For information on Home Messages 101, see [Part H – Managing Calls of the Basic Telephone Service section of Our Customer Terms](#).

If your equipment is compatible, you will receive a visual indication using “flashing message indicator” when you have a message waiting.