

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

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#### Contents

Click on the section that you are interested in.

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<b>1</b>	<b>About this Part</b>	<b>3</b>
<b>2</b>	<b>Pricing</b>	<b>3</b>
	Home Phone on the NBN and Broadband Bundles on the NBN	3
	Telstra Home Bundle on the NBN Range Plans	3
	Telstra XS & S+ Invite Only Bundle on the NBN Plans	4
	Telstra Entertainer Starter Bundle on the NBN Range Plans	5
	Telstra Entertainer Supreme Bundle on the NBN Range Plans	6
	Telstra Broadband Bundle on the NBN Range Plans	10
	Home Phone, Broadband and Foxtel on T-Box Bundles	14
	Home Phone, Broadband with BigPond Movies credit Bundles	17
	Home Phone, Broadband and Foxtel from Telstra Bundles	18
<b>3</b>	<b>Bundles on the NBN not available for new sales on and from 30 June 2015</b>	<b>19</b>
	Telstra Home Bundle S	19
	Telstra Home Bundle M	20
	Telstra Home Bundle L	22
	Telstra Home Bundle XL	24
<b>4</b>	<b>Telstra XS &amp; S+ Invite Only Bundle on the NBN Plans</b>	<b>26</b>
	Telstra Home Bundle XS	26
	Telstra Home Bundle S+	29
	Telstra Entertainer Starter Bundle S+	30
<b>5</b>	<b>Telstra Entertainer Starter Bundle on the NBN Range</b>	<b>33</b>
	Telstra Entertainer Starter Bundle M	33
	Telstra Entertainer Starter Bundle L	35
	Telstra Entertainer Starter Bundle XL	37
<b>6</b>	<b>Telstra Entertainer Supreme Bundle Range on the NBN Plans</b>	<b>39</b>
	Telstra Entertainer Supreme Bundle S	39
	Telstra Entertainer Supreme Bundle M	41
	Telstra Entertainer Supreme Bundle L	43
	Telstra Entertainer Supreme Bundle XL	45
<b>7</b>	<b>Telstra Broadband Bundle on the NBN Range Plans</b>	<b>47</b>
	Telstra Broadband 50GB Bundle	47
	Telstra Broadband 200GB Bundle	49
	Telstra Broadband 500GB Bundle	51

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

<b>8</b>	<b>T-Broadband Plans on the NBN</b>	<b>53</b>
<b>9</b>	<b>T-Bundle plans on the NBN</b>	<b>55</b>
<b>10</b>	<b>T-Voice 1GB plans on the NBN</b>	<b>59</b>
<b>11</b>	<b>Bundles not available for new sales on and from 3 November 2014</b>	<b>60</b>
<b>12</b>	<b>Bundles not available for new sales on and from 13 May 2014 unless invited by Telstra to take up these plans</b>	<b>73</b>
<b>13</b>	<b>Bundles not available for new sales on and from 3 November 2014</b>	<b>96</b>

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

#### 1 About this Part

- 1.1 This is part of the Home Bundles on the NBN section of Our Customer Terms.
- 1.2 Provisions in other parts of the Home Bundles on the NBN section apply.

#### 2 Pricing

##### Home Phone on the NBN and Broadband Bundles on the NBN

- 2.1 The following home phone on the NBN and broadband bundles on the NBN are not available for new sales:

##### Telstra Home Bundle on the NBN Range Plans

- 2.2 The following bundles are not available for new sales:

Bundle name	What you get	Charges (GST incl.)	Min cost over 24 months (GST incl.)	Bundle availability
<b>Telstra Home Bundle S</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 10GB monthly usage allowance	\$80.00 per month plus usage charges  <b>Plus</b>  \$59 activation fee for new Telstra home broadband customers	\$1,979.00	Not available for new sales on and from 30 June 2015
<b>Telstra Home Bundle M</b>	- home phone service;; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 100GB monthly usage allowance	\$100.00 per month plus usage charges  <b>Plus</b>  \$59 activation fee for new Telstra home broadband customers	\$2,459.00	Not available for new sales on and from 30 June 2015
<b>Telstra Home Bundle L</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity)	\$130.00 per month plus usage charges  <b>Plus</b>	\$3,179.00	Not available for new sales on and from 30 June 2015

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	service with a 200GB monthly usage allowance	\$59 activation fee for new Telstra home broadband customers		
<b>Telstra Home Bundle XL</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 500GB monthly usage allowance	\$150.00 per month plus usage charges  <b>Plus</b> \$59 activation fee for new Telstra home broadband customers	\$3,659.00	Not available for new sales on and from 30 June 2015

#### Telstra XS & S+ Invite Only Bundle on the NBN Plans

2.3 The following home phone and broadband bundles on the NBN are not available for new sales:

Bundle name	What you get	Charges (GST incl.)	Min cost over 24 months (GST incl.)	Bundle availability
<b>Telstra Home Bundle XS</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 5GB monthly usage allowance	\$60.00 per month plus usage charges  <b>Plus</b> \$59 activation fee for new Telstra home broadband customers	\$1,499.00	Not available for new sales on and from 30 June 2015
<b>Telstra Home Bundle S+</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 50GB monthly usage allowance	\$80.00 per month plus usage charges  <b>Plus</b> \$59 activation fee for new Telstra home broadband	\$1,979.00	Not available for new sales on and from 30 June 2015

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

		customers		
<b>Telstra Entertainer Starter Bundle S+</b>	<ul style="list-style-type: none"> <li>- home phone service;</li> <li>- Telstra home broadband (ADSL, Cable or Velocity) service with a 50GB monthly usage allowance;</li> <li>- T-Box if you're a new Entertainer Bundle customer; and</li> <li>- \$24.00 BigPond Movies credit per month</li> </ul>	<p>\$100.00 per month plus usage charges</p> <p><b>Plus</b></p> <p>\$59 activation fee for new Telstra home broadband customers</p>	\$2,459.00	Not available for new sales on and from 30 June 2015

#### Telstra Entertainer Starter Bundle on the NBN Range Plans

2.4 The following bundles are not available for new sales:

Bundle name	What you get	Charges (GST incl.)	Min cost over 24 months (GST incl.)	Bundle availability
<b>Telstra Entertainer Starter Bundle M</b>	<ul style="list-style-type: none"> <li>- home phone service;</li> <li>- Telstra home broadband (ADSL, Cable or Velocity) service with a 100GB monthly usage allowance;</li> <li>- T-Box if you're a new Entertainer Bundle customer; and</li> <li>- \$24.00 BigPond Movies credit per month</li> </ul>	<p>\$120.00 per month plus usage charges</p> <p><b>Plus</b></p> <p>\$59 activation fee for new Telstra home broadband customers</p>	\$2,939.00	Not available for new sales on and from 30 June 2015
<b>Telstra Entertainer Starter Bundle L</b>	<ul style="list-style-type: none"> <li>- home phone service;</li> <li>- Telstra home broadband (ADSL, Cable or Velocity)</li> </ul>	<p>\$150.00 per month plus usage charges</p>	\$3,659.00	Not available for new sales on and from 30 June 2015

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	<p>service with a 200GB monthly usage allowance;</p> <p>- T-Box if you're a new Entertainer Bundle customer; and</p> <p>- \$24.00 BigPond Movies credit per month; and</p>	<p><b>Plus</b></p> <p>\$59 activation fee for new Telstra home broadband customers</p>		
<p><b>Telstra Entertainer Starter Bundle XL</b></p>	<p>- home phone service;</p> <p>- Telstra home broadband (ADSL, Cable or Velocity) service with a 500GB monthly usage allowance ;</p> <p>- T-Box if you're a new Entertainer Bundle customer; and</p> <p>- \$24.00 BigPond Movies credit per month and</p>	<p>\$170.00 per month plus usage charges</p> <p><b>Plus</b></p> <p>\$59 activation fee for new Telstra home broadband customers</p>	\$4,139.00	Not available for new sales on and from 30 June 2015

#### Telstra Entertainer Supreme Bundle on the NBN Range Plans

2.5 The following bundles are not available for new sales:

Bundle name	What you get	Charges (GST incl.)	Min cost over 24 months (GST	Not available for new sales on and
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## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

			incl.)	from 30 June 2015
<b>Telstra Entertainer Supreme Bundle S</b>	<p>- home phone service ;</p> <p>- Telstra home broadband (ADSL, Cable or Velocity) service with a 10GB monthly usage allowance and</p> <p>-Foxtel from Telstra Entertainment package</p>	<p>\$100.00 per month plus usage charges</p> <p>Plus</p> <p>\$59 activation fee for new Telstra home broadband customers;</p> <p>\$75 standard installation fee for Foxtel from Telstra; and</p> <p>\$75 iQHD set top box fee</p>	\$2,609.00	Not available for new sales on and from 30 June 2015
<b>Telstra Entertainer Supreme Bundle M</b>	<p>- home phone service;</p> <p>- Telstra home broadband (ADSL, Cable or Velocity) service with a 100GB monthly usage allowance; and</p> <p>- Foxtel from Telstra Entertainment package</p>	<p>\$120.00 per month plus usage charges</p> <p>Plus</p> <p>\$59 activation fee for new Telstra home broadband customers;</p> <p>\$75 standard installation fee for Foxtel from Telstra; and</p> <p>\$75 iQHD set top box fee</p>	\$3,089.00	Not available for new sales on and from 30 June 2015
<b>Telstra Entertainer Supreme Bundle M</b>	<p>- home phone service;</p> <p>- Telstra home broadband (ADSL, Cable or Velocity) service with a 100GB monthly usage allowance; and</p>	<p>\$145.00per month plus usage charges</p> <p>Plus</p> <p>\$59 activation fee for new Telstra home</p>	\$3,689.00	Not available for new sales on and from 30 June 2015

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	- Foxtel from Telstra Entertainment plus sport package	broadband customers;  \$75 standard installation fee for Foxtel from Telstra; and  \$75 iQHD set top box fee		
<b>Telstra Entertainer Supreme Bundle M</b>	- home phone service;  - Telstra home broadband (ADSL, Cable or Velocity) service with a 100GB monthly usage allowance; and  - Foxtel from Telstra Platinum package	\$210.00 per month plus usage charges  Plus  \$59 activation fee for new Telstra home broadband customers;  \$75 standard installation fee for Foxtel from Telstra; and  \$75 iQHD set top box fee	\$5,249.00	Not available for new sales on and from 30 June 2015
<b>Telstra Entertainer Supreme Bundle L</b>	- home phone service;  - Telstra home broadband (ADSL, Cable or Velocity) service with a 200GB monthly usage allowance ; and  - Foxtel from Telstra Entertainment package	\$150.00 per month plus usage charges  Plus  \$59 activation fee for new Telstra home broadband customers;  \$75 standard installation fee for Foxtel from Telstra ; and  \$75 iQHD set top box fee	\$3,809.00	Not available for new sales on and from 30 June 2015



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

<p><b>Telstra Entertainer Supreme Bundle L</b></p>	<p>- home phone service;</p> <p>- Telstra home broadband (ADSL, Cable or Velocity) service with a 200GB monthly usage allowance; and</p> <p>- Foxtel from Telstra Entertainment package plus sport package</p>	<p>\$175.00 per month plus usage charges</p> <p>Plus</p> <p>\$59 activation fee for new Telstra home broadband customers;</p> <p>\$75 standard installation fee for Foxtel from Telstra ; and</p> <p>\$75 iQHD set top box fee</p>	<p>\$4,409.00</p>	<p>Not available for new sales on and from 30 June 2015</p>
<p><b>Telstra Entertainer Supreme Bundle L</b></p>	<p>- home phone service;</p> <p>- Telstra home broadband (ADSL, Cable or Velocity) service with a 200GB monthly usage allowance ; and</p> <p>- Foxtel from Telstra Platinum package</p>	<p>\$240.00 per month plus usage charges</p> <p>Plus</p> <p>\$59 activation fee for new Telstra home broadband customers;</p> <p>\$75 standard installation fee for Foxtel from Telstra ; and</p> <p>\$75 iQHD set top box fee</p>	<p>\$5,969.00</p>	<p>Not available for new sales on and from 30 June 2015</p>
<p><b>Telstra Entertainer Supreme Bundle XL</b></p>	<p>- home phone service;</p> <p>- Telstra home broadband (ADSL, Cable or Velocity) service with a 500GB monthly usage allowance; and</p> <p>- Foxtel from Telstra</p>	<p>\$170.00 per month plus usage charges</p> <p>Plus</p> <p>\$59 activation fee for new Telstra home broadband</p>	<p>\$4,289.00</p>	<p>Not available for new sales on and from 30 June 2015</p>

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	Entertainment package;	customers  \$75 standard installation fee for Foxtel from Telstra ; and  \$75 iQHD set top box fee		
<b>Telstra Entertainer Supreme Bundle XL</b>	- home phone service;  - Telstra home broadband (ADSL, Cable or Velocity) service with a 500GB monthly usage allowance; and  - Foxtel from Telstra Platinum package	\$260.00 per month plus usage charges  Plus  \$59 activation fee for new Telstra home broadband customers  \$75 standard installation fee for Foxtel from Telstra ; and  \$75 iQHD set top box fee	\$6,449.00	Not available for new sales on and from 30 June 2015

#### Telstra Broadband Bundle on the NBN Range Plans

2.6 The following bundles are no longer available for new sales:

Bundle name	What you get	Charges (GST incl.)	Min cost over 24 months (GST incl.)	Bundle availability
<b>Telstra Broadband 50GB</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 50GB monthly usage allowance	\$73.00 per month, plus usage charges  <b>Plus</b>  \$59 activation fee for new Telstra home broadband customers  \$144 Home	\$1,955.00	Not available for new sales on and from 30 June 2015

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

		Network Gateway fee		
<b>Telstra Broadband 200GB</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 200GB monthly usage allowance	\$93.00 per month, plus usage charges  <b>Plus</b>  \$59 activation fee for new Telstra home broadband customers  \$144 Home Network Gateway fee	\$2,435.00	Not available for new sales on and from 30 June 2015
<b>Telstra Broadband 500GB</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 500GB monthly usage allowance	\$113.00 per month, plus usage charges  <b>Plus</b>  \$59 activation fee for new Telstra home broadband customers  \$144 Home Network Gateway fee	\$2,915.00	Not available for new sales on and from 30 June 2015

2.7 The following bundles are no longer available for new sales:

Bundle name	What you get	Charges (GST incl.)	Minimum cost on a Casual Plan for one month and a self-install Home Network Gateway modem (including \$59 activation fee for new Telstra home broadband customers and \$120 Casual	Bundle Availability

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

			<b>Plan fee) plus delivery fee</b>	
<b>Telstra Broadband 50GB</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 50GB monthly usage allowance	\$73.00 per month, plus usage charges  <b>Plus</b>  \$59 activation fee for new Telstra home broadband customers  \$120 Casual Plan Fee  \$144 Home Network Gateway fee	\$396.00	Not available for new sales on and from 30 June 2015
<b>Telstra Broadband 200GB</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 200GB monthly usage allowance	\$93.00 per month, plus usage charges  <b>Plus</b>  \$59 activation fee for new Telstra home broadband customers  \$120 Casual Plan Fee  \$144 Home Network Gateway fee	\$416.00	Not available for new sales on and from 30 June 2015
<b>Telstra Broadband 500GB</b>	- home phone service; and  - Telstra home broadband (ADSL, Cable or Velocity) service with a 500GB monthly usage allowance	\$113.00 per month, plus usage charges  <b>Plus</b>  \$59 activation fee for new Telstra home broadband customers  \$120 Casual Plan Fee	\$436.00	Not available for new sales on and from 30 June 2015

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

		\$144 Home Network Gateway fee		
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2.8 The following bundles are no longer available for new sales:

Bundle name	What you get	Monthly charge (GST incl.)	Min cost over 24 months (GST incl.)	Bundle availability
<b>Telstra Essentials Bundle</b>	- Telstra Voice plan; and  Telstra Broadband Service with 5GB usage allowance on the terms and conditions set out in clause 4	\$80 plus usage charges	\$1,979.00	Not available for new sales on and from 13 May 2014
<b>Telstra Everyday Bundle</b>	- Telstra Voice plan and  - Telstra Broadband Service with 100GB usage allowance on the terms and conditions set out in clause 4	\$105 plus usage charges	\$2,579.00	Not available for new sales on and from 13 May 2014
<b>Telstra Max Bundle</b>	- Telstra Voice plan; and  - Telstra Broadband Service with 200GB usage allowance on the terms and conditions set out in clause 4; and  - Telstra Mobile Broadband 500MB Starter plan	\$135 plus usage charges	\$3,299.00	Not available for new sales on and from 13 May 2014
<b>Telstra Pinnacle Bundle</b>	- Telstra Voice plan; and  - Telstra Broadband Service with 500GB usage allowance and Super Fast Speed Boost on the terms and conditions set out in clause 4; and  - Telstra Mobile 500MB	\$145 plus usage charges	\$3,539.00	Not available for new sales on and from 13 May 2014

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	Starter plan			
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#### Home Phone, Broadband and Foxtel on T-Box Bundles

2.9 The following home phone, broadband and Foxtel on T-Box bundles are not available for new sales:

Bundle name	What you get	Monthly charge (GST incl.)	Min cost over 24 months (GST incl.)	Bundle availability
<b>Telstra Entertainer Super Bundle S+ (not available on Fixed Wireless)</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service; and</li> <li>- Telstra Broadband Service with 50GB usage allowance on the terms and conditions set out in clause 4;</li> <li>- T-Box if you're a new Entertainer Bundle customer; and</li> <li>- Foxtel on T-Box entry level package</li> </ul>	\$100 plus usage charges	\$2,459.00	Not available for new sales on and from 3 November 2014
<b>Telstra Entertainer Super Bundle S</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>- Telstra Broadband Service with 10GB usage allowance on the terms and conditions set out in clause 4; and</li> <li>- T-Box if you're a new Entertainer Bundle customer</li> </ul>	\$90 plus usage charges	\$2,219.00	Not available for new sales on and from 3 November 2014
<b>Telstra Entertainer Super Bundle M</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>- Telstra Broadband Service with 100GB usage allowance on the terms and conditions set out in clause 4;</li> </ul>	\$120 plus usage charges	\$2,939.00	Not available for new sales on and from 3 November 2014

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	<ul style="list-style-type: none"> <li>- T-Box if you're a new Entertainer Bundle customer; and</li> <li>- Foxtel on T-Box entry level package</li> </ul>			
<b>Telstra Entertainer Super Bundle M Sport</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>- Telstra Broadband Service with 100GB usage allowance on the terms and conditions set out in clause 4;</li> <li>- T-Box if you're a new Entertainer Bundle customer; and</li> <li>- Foxtel on T-Box entry level package plus sport package</li> </ul>	\$140 plus usage charges	\$3,419.00	Not available for new sales on and from 3 November 2014
<b>Telstra Entertainer Super Bundle L</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>Telstra Broadband Service with 200GB usage allowance on the terms and conditions set out in clause 4;</li> <li>- T-Box if you're a new Entertainer Bundle customer; and</li> <li>- Foxtel on T-Box entry level package</li> </ul>	\$150 plus usage charges	\$3,659.00	Not available for new sales on and from 3 November 2014
<b>Telstra Entertainer Super Bundle XL</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>Telstra Broadband Service with 500GB usage allowance and Super Fast Speed Boost on the terms and conditions set out in clause 4;</li> <li>- T-Box if you're a new</li> </ul>	\$170 plus usage charges	\$4,139.00	Not available for new sales on and from 3 November 2014

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	<p>Entertainer Bundle customer; and</p> <p>- Foxtel on T-Box entry level package</p>			
<b>Telstra Entertainer Bundle</b>	<p>- Telstra Voice plan; and</p> <p>- Telstra Broadband Service with 100GB usage allowance on the terms and conditions set out in clause 4; and</p> <p>- T-Box</p> <p>- Foxtel on T-Box entry level package</p>	\$120 plus usage charges	\$2,939	Not available for new sales on and from 13 May 2014
<b>Telstra Entertainer Max Bundle</b>	<p>- Telstra Voice plan; and</p> <p>Telstra Broadband Service with 200GB usage allowance on the terms and conditions set out in clause 4; and</p> <p>- T-Box</p> <p>- Foxtel on T-Box entry level package</p> <p>- Telstra Mobile Broadband 500MB Starter plan</p>	\$150 plus usage charges	\$3,659	Not available for new sales on and from 13 May 2014
<b>Telstra Entertainer Pinnacle Bundle</b>	<p>- Telstra Voice plan; and</p> <p>Telstra Broadband Service with 500GB usage allowance and Super Fast Speed Boost on the terms and conditions set out in clause 4; and</p> <p>- T-Box</p> <p>- Foxtel on T-Box entry</p>	\$160 plus usage charges	\$3,899	Not available for new sales on and from 13 May 2014



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	level package; and  - Telstra Mobile Broadband 500MB Starter plan			
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#### Home Phone, Broadband with BigPond Movies credit Bundles

2.10 The following home phone, broadband with BigPond Movies credit bundles are not available for new sales:

Bundle name	What you get	Monthly charge (GST incl.)	Min cost over 24 months (GST incl.)	Bundle availability
<b>Telstra Entertainer Bundle</b>	- Telstra Voice plan; and  - Telstra Broadband Service with 100GB usage allowance on the terms and conditions set out in clause 4; and  - T-Box  - \$24.00 BigPond Movies credit per month	\$120 plus usage charges	\$2,939	Not available for new sales on and from 13 May 2014
<b>Telstra Entertainer Max Bundle</b>	- Telstra Voice plan; and  - Telstra Broadband Service with 200GB usage allowance on the terms and conditions set out in clause 4; and  - T-Box  - \$24.00 BigPond Movies credit per month; and  - Telstra Mobile Broadband 500MB Starter plan	\$150.plus usage charges	\$3,659	Not available for new sales on and from 13 May 2014
<b>Telstra Entertainer Pinnacle Bundle</b>	- Telstra Voice plan; and  - Telstra Broadband Service with 100GB usage allowance ans	\$160.plus usage charges	\$3,899	Not available for new sales on and from 13 May 2014

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	<p>Super Fast Speed Boost on the terms and conditions set out in clause 4; and</p> <ul style="list-style-type: none"> <li>- T-Box</li> <li>- \$24.00 BigPond Movies credit per month and</li> <li>- Telstra Mobile Broadband 500MB Starter plan</li> </ul>			
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#### Home Phone, Broadband and Foxtel from Telstra Bundles

2.11 The following home phone, broadband and Foxtel from Telstra bundles are not available for new sales:

Bundle name	What you get	Monthly charge (GST incl.)	Min cost over 24 months (GST incl.)	Bundle availability
<b>Telstra Entertainer Supreme Bundle S</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>- Telstra Broadband Service with 10GB usage allowance on the terms and conditions set out in clause 4; and</li> <li>- Foxtel from Telstra Essentials package</li> </ul>	\$120 plus usage charges	\$3,089.00	Not available for new sales on and from 3 November 2014
<b>Telstra Entertainer Supreme Bundle L Sport</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>- Telstra Broadband Service with 200GB usage allowance on the terms and conditions set out in clause 4; and</li> <li>- Foxtel from Telstra Essentials package plus Sport package</li> </ul>	\$195 plus usage charges	\$4,889.00	Not available for new sales on and from 3 November 2014

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

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### 3 Bundles on the NBN not available for new sales on and from 30 June 2015

#### Telstra Home Bundle S

3.1 The Telstra Home Bundle S includes:

- (a) a home phone service; and
- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 10GB monthly usage allowance.

3.2 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

3.3 The charges that apply to your home phone service are:

	Bundle Charges
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	35c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	30c, capped at \$2 per call
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and</a>

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	<a href="#">Call Rates of the Basic Telephone Service Section of Our Customer Terms.</a>
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- 3.4 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 3.5 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 3.6 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 3.7 You can change to another Telstra Home Bundle – M, L, XL or Global plan once a month during your minimum term.
- 3.8 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 3.9 If you cancel your home phone or home broadband or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 3.10 If your bundle is cancelled early (not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$504, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms; and
  - (d) your other bundle benefits will be removed.

#### **Telstra Home Bundle M**

- 3.11 The Telstra Home Bundle M includes:
- (a) a home phone service; and

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 100GB monthly usage allowance.

3.12 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

3.13 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	35c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

3.14 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).

3.15 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.

3.16 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 3.17 You can change to another Telstra Home Bundle – S, L, XL or Global plan once a month during your minimum term.
- 3.18 You will need to restart your 24 month and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term..
- 3.19 If you cancel your home phone or home broadband or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 3.20 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
  - (a) we may charge you an early termination charge of no more than \$504, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms; and
  - (d) your other bundle benefits will be removed.

#### Telstra Home Bundle L

- 3.21 The Telstra Home Bundle L includes:
  - (a) a home phone service;
  - (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 200GB monthly usage allowance
- 3.22 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.
- 3.23 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 3.24 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 3.25 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 3.26 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 3.27 You can change to another Telstra Home Bundle – S, M, XL or Global plan once a month during your minimum term.
- 3.28 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 3.29 If you cancel your home phone or home broadband or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 3.30 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- (a) we may charge you an early termination charge of no more than \$504, pro-rated for the months remaining on your minimum term;
- (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
- (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms;
- (d) your other bundle benefits will be removed.

#### Telstra Home Bundle XL

3.31 The Telstra Home Bundle XL includes:

- (a) a home phone service;
- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 500GB monthly usage allowance

3.32 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

3.33 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second	Included



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

block)	
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Ultimate and International Saver rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 3.34 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 3.35 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 3.36 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 3.37 You can change to another Telstra Home Bundle – S, M, L or Global plan once a month during your minimum term.
- 3.38 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 3.39 If you cancel your home phone or home broadband or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 3.40 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$504, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you,

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms;

- (d) your other bundle benefits will be removed.

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#### 4 Telstra XS & S+ Invite Only Bundle on the NBN Plans

Available to customers with a 13 digit account number who are invited by Telstra to take up these plans

##### Telstra Home Bundle XS

4.1 Telstra Home Bundle XS includes:

- (a) a home phone service; and
- (b) a Telstra Home Broadband (ADSL, Cable or Velocity) service with a 5GB monthly usage allowance.

4.2 Once you reach your usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

4.3 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls	Included
Calls to 019 numbers (dial-up Internet services and Austpac)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	30c Capped at \$3 per call
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c Capped at \$3 per call

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

International calls to fixed line and mobile numbers (per 60 second block)	Standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .
Fixed SMS (per message, per recipient)	1c

- 4.4 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 4.5 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and Home phone service are compatible).
- 4.6 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 4.7 You may move to a Telstra Home Bundle – S, M, L, XL or Global plan during your minimum term.
- 4.8 You will need to restart your 24 month term and pay a \$50 early recontracting fee if you move to another Bundle range before the end of your minimum term.
- 4.9 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 4.10 To be eligible for this Bundle, you must be a home customer who holds and maintains a valid eligible pensioner concession card and was issued for a full year.

Here is a full list of eligible pensioner concession cards:

- A pensioner concession card issued by the Australian Department of Veterans Affairs.
- A Centrelink pensioner concession card and being any one of the following payment types:
- Age Pension, card code AGE, AGE BLIND
  - Carer Payment recipient, card code CAR
  - Disability support pension, card code DSP, DSP BLIND
  - Mature age allowance, card code MAA
  - Mature age partner allowance, card code MPA
  - Newstart allowance, (with either a partial capacity to work between 15-29 hours per week or who are a single principal carer) card code NSA
  - Newstart mature age allowance, card code NMA
  - Parenting Payment (Partnered), card code PPP

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- Parenting Payment (Single), card code PPS (PCC version only, not HCC)
- Partner Allowance, card code PTA
- Sickness Allowance, card code SAL
- Special Benefit (over 60), card code SPL
- Widow Allowance, card code WDA
- Widow B Pension, card code WID
- Wife Pension, card code WFA, WFD, WFW
- Youth Allowance (with either a partial capacity to work between 15-29 hours per week or who are a single principal carer), card code YAL

4.11 To apply for this Bundle, you have to give us:

- (a) your name, date of birth and postcode; and
- (b) your customer reference number for Centrelink or the Department of Veterans' Affairs.

4.12 By applying, you consent to us disclosing those details to Centrelink from time to time to determine whether you have a valid pensioner concession card. If you revoke this consent, you are not eligible to receive this Bundle.

4.13 You must tell us if your circumstances change. You may no longer be eligible for this Bundle.

4.14 If you cancel your home phone or home broadband or transfer one (or more) of these services to another service provider, or you stop being eligible for this bundle, your Bundle will be cancelled.

4.15 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:

- (a) we may charge you an early termination charge of no more than \$504, pro-rated for the months remaining on your minimum term;
- (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service(s) to you, otherwise the service(s) will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice (formerly HomeLine) Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
- (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms; and
- (d) your other bundle benefits will be removed.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

#### Telstra Home Bundle S+

4.16 Telstra Home Bundle S+includes:

- (a) a home phone service; and
- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 50GB monthly usage allowance.

4.17 Once you reach your usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

4.18 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls	Included
Calls to 019 numbers (dial-up Internet services and Austpac)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	30c Capped at \$3 per call
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c Capped at \$3 per call
International calls to fixed line and mobile numbers (per 60 second block)	Standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .
Fixed SMS (per message, per recipient)	1c

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 4.19 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 4.20 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and home phone service are compatible).
- 4.21 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 4.22 You may move to Telstra Home Bundle – S, M, L, XL or Global plan during your minimum term.
- 4.23 You will need to restart your 24 month term and pay a \$50 early recontracting fee if you move to another Bundle range before the end of your minimum term.
- 4.24 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 4.25 If you cancel your home phone or home broadband or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 4.26 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$504, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service(s) to you, otherwise the service(s) will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice (formerly HomeLine) Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms; and
  - (d) your other bundle benefits will be removed.

#### **Telstra Entertainer Starter Bundle S+**

- 4.27 Telstra Entertainer Starter Bundle S+ includes:
- (a) a home phone service; and

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 50GB monthly usage allowance.
- (c) a T-Box if you're a new Entertainer Bundle customer; and
- (d) \$24.00 BigPond Movies credit per month.

4.28 Once you reach your usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

4.29 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls	Included
Calls to 019 numbers (dial-up Internet services and Austpac)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	30c Capped at \$3 per call
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c Capped at \$3 per call
International calls to fixed line and mobile numbers (per 60 second block)	Standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .
Fixed SMS (per message, per recipient)	1c

4.30 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 4.31 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your home phone service are compatible).
- 4.32 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 4.33 The T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box terms and conditions.
- 4.34 Any unused BigPond Movies credit expires at the end of each month
- 4.35 You may move to a Telstra Entertainer Starter Bundle – M, L or XL plan with BigPond movies credit once a month during your minimum term.
- 4.36 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.
- 4.37 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 4.38 If you cancel your home phone, home broadband or T-Box or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 4.39 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$864, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms; and
  - (d) your other bundle benefits will be removed.



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

#### 5 Telstra Entertainer Starter Bundle on the NBN Range

Available to customers with a 13 digit account number who pass our eligibility check and are invited by Telstra to take up these plans.

##### Telstra Entertainer Starter Bundle M

5.1 The Telstra Entertainer Starter Bundle M includes:

- (a) a home phone service;
- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 100GB monthly usage allowance;
- (c) a T-Box if you're a new Entertainer Bundle customer; and
- (d) \$24.00 BigPond Movies credit per month.

5.2 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

5.3 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	<p>international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a>.</p>
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- 5.4 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 5.5 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 5.6 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 5.7 The T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box terms and conditions.
- 5.8 Any unused BigPond Movies credit expires at the end of each month
- 5.9 You can change to another Telstra Entertainer Starter Bundle - L or XL plan once a month during your minimum term.
- 5.10 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.
- 5.11 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 5.12 If you cancel your home phone, home broadband, T-Box or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 5.13 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$864, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you,

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms; and

- (d) your other bundle benefits will be removed.

#### **Telstra Entertainer Starter Bundle L**

5.14 The Telstra Entertainer Starter Bundle L includes:

- (a) a home phone service;
- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 200GB monthly usage allowance;
- (c) a T-Box if you're a new Entertainer Bundle customer; and
- (d) \$24.00 BigPond Movies credit per month.

5.15 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

5.16 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone service to fixed line and mobile numbers in selected countries. Calls to all other

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .
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- 5.17 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 5.18 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 5.19 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 5.20 The T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box terms and conditions.
- 5.21 Any unused BigPond Movies credit expires at the end of each month
- 5.22 You can change to another Telstra Entertainer Starter Bundle – M or XL plan once a month during your minimum term.
- 5.23 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.
- 5.24 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 5.25 If you cancel your home phone, home broadband, T-Box or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 5.26 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$864, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms;

- (d) your other bundle benefits will be removed.

#### Telstra Entertainer Starter Bundle XL

5.27 The Telstra Entertainer Starter Bundle XL includes:

- (a) a home phone service;
- (b) a Telstra home broadband (ADSL Cable or Velocity) service with a 500GB monthly usage allowance;
- (c) a T-Box if you're a new Entertainer Bundle customer; and
- (d) \$24.00 BigPond Movies credit per month.

5.28 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

5.29 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60	International Ultimate and International Saver rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

second block)	home phone service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .
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- 5.30 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 5.31 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 5.32 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 5.33 The T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box terms and conditions.
- 5.34 Any unused BigPond Movies credit expires at the end of each month
- 5.35 You can change to another Telstra Entertainer Starter Bundle – M or L plan once a month during your minimum term.
- 5.36 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.
- 5.37 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 5.38 If you cancel your home phone, home broadband, T-Box or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 5.39 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$864, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms;

- (d) your other bundle benefits will be removed.

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#### 6 Telstra Entertainer Supreme Bundle Range on the NBN Plans

Available to customers with a 13 digit account number

##### Telstra Entertainer Supreme Bundle S

6.1 The Telstra Entertainer Supreme Bundle S includes:

- (a) a home phone service;
- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 10GB monthly usage allowance; and
- (c) a Foxtel from Telstra Entertainment package.

6.2 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

6.3 The charges that apply to your home phone plan are:

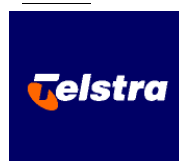
	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	30c, capped at \$2 per call
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

<p>International calls to fixed line and mobile numbers (per 60 second block)</p>	<p>International Saver rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a>.</p>
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- 6.4 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 6.5 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 6.6 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 6.7 The terms of your Foxtel from Telstra service are set out in our Foxtel Service Agreement (which we will send to you), except that you cannot suspend your service or subscribe to additional packages as set out in those terms. The terms set out how we may change the terms and charges for your Foxtel from Telstra service. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the Foxtel terms and conditions.
- 6.8 You will have to pay a one off \$75 equipment fee for the iQHD set top box and a \$75 standard installation fee for your Foxtel from Telstra service. These fees will appear on your first bill. If your installation is non-standard, additional fees may apply.
- 6.9 You can change to another Telstra Entertainer Supreme plan once a month during your minimum term.
- 6.10 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term. Standard charges will apply to any remaining Foxtel from Telstra Service.
- 6.11 If you cancel your home phone, home broadband, Foxtel from Telstra or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 6.12 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
  - (a) we may charge you an early termination charge of no more than \$804, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be





## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.

- (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms;
- (d) you will be charged the standard price for your Foxtel from Telstra service (so as long as we are still able to provide the service to you otherwise your Foxtel from Telstra service will be cancelled); and
- (e) your other bundle benefits will be removed.

#### Telstra Entertainer Supreme Bundle M

6.13 The Telstra Entertainer Supreme Bundle M includes:

- (a) a home phone service;
- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 100GB monthly usage allowance; and
- (c) a Foxtel from Telstra Entertainment package.

6.14 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

6.15 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second	Included

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

block)	
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 6.16 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 6.17 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 6.18 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 6.19 The terms of your Foxtel from Telstra service are set out in our Foxtel Service Agreement (which we will send to you), except that you cannot suspend your service as set out in those terms. The terms set out how we may change the terms and charges for your Foxtel from Telstra service. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the Foxtel terms and conditions.
- 6.20 You will have to pay a one off \$75 equipment fee for the iQHD set top box and a \$75 standard installation fee for your Foxtel from Telstra service. These fees will appear on your first bill. If your installation is non-standard, additional fees may apply.
- 6.21 You can change to another Telstra Entertainer Supreme Bundle plan once a month during your minimum term.
- 6.22 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term. Standard charges will apply to any remaining Foxtel from Telstra Service.
- 6.23 If you cancel your home phone, home broadband, Foxtel from Telstra or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 6.24 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$804, pro-rated for the months remaining on your minimum term;

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
- (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms;
- (d) you will be charged the standard price for your Foxtel from Telstra service (so as long as we are still able to provide the service to you otherwise your Foxtel from Telstra service will be cancelled); and
- (e) your other bundle benefits will be removed.

#### **Telstra Entertainer Supreme Bundle L**

6.25 The Telstra Entertainer Supreme Bundle L includes:

- (a) a home phone service;
- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 200GB monthly usage allowance;
- (c) a Foxtel from Telstra Entertainment package.

6.26 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

6.27 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed	55c

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

calls (per call)	
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Value Pack rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 6.28 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 6.29 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 6.30 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 6.31 The terms of your Foxtel from Telstra service are set out in our Foxtel Service Agreement (which we will send to you), except that you cannot suspend your service as set out in those terms. The terms set out how we may change the terms and charges for your Foxtel from Telstra service. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the Foxtel terms and conditions.
- 6.32 You will have to pay a one off \$75 equipment fee for the iQHD set top box and a \$75 standard installation fee for your Foxtel from Telstra service. These fees will appear on your first bill. If your installation is non-standard, additional fees may apply.
- 6.33 You can change to another Telstra Entertainer Supreme Bundle plan once a month during your minimum term.
- 6.34 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term. Standard charges will apply to any remaining Foxtel from Telstra Service.
- 6.35 If you cancel your home phone, home broadband, Foxtel from Telstra or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 6.36 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$804, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms;
  - (d) you will be charged the standard price for your Foxtel from Telstra service (so as long as we are still able to provide the service to you otherwise your Foxtel from Telstra service will be cancelled); and
  - (e) your other bundle benefits will be removed.

#### **Telstra Entertainer Supreme Bundle XL**

- 6.37 The Telstra Entertainer Supreme Bundle XL includes:
- (a) a home phone service;
  - (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 500GB monthly usage allowance;
  - (c) a Foxtel from Telstra Entertainment package.
- 6.38 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.
- 6.39 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac)	30c

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

(per call)	
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Calling Pack and International Value Pack rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 6.40 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 6.41 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 6.42 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 6.43 The terms of your Foxtel from Telstra service are set out in our Foxtel Service Agreement (which we will send to you), except that you cannot suspend your service as set out in those terms. The terms set out how we may change the terms and charges for your Foxtel from Telstra service. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the Foxtel terms and conditions.
- 6.44 You will have to pay a one off \$75 equipment fee for the iQHD set top box and a \$75 standard installation fee for your Foxtel from Telstra service. These fees will appear on your first bill. If your installation is non-standard, additional fees may apply.
- 6.45 You can change to another Telstra Entertainer Supreme Bundle plan once a month during your minimum term.
- 6.46 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

Bundle Range before the end of your minimum term. Standard charges will apply to any remaining Foxtel from Telstra Service.

- 6.47 If you cancel your home phone, home broadband, Foxtel from Telstra or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 6.48 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$804, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms;
  - (d) you will be charged the standard price for your Foxtel from Telstra service (so as long as we are still able to provide the service to you otherwise your Foxtel from Telstra service will be cancelled); and
  - (e) your other bundle benefits will be removed.

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## 7 Telstra Broadband Bundle on the NBN Range Plans

**Available to customers with a 13 digit account number who pass our eligibility check**

### **Telstra Broadband 50GB Bundle**

- 7.1 The Telstra Broadband 50GB Bundle includes:
- (a) a home phone service; and
  - (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 50GB monthly usage allowance.
- 7.2 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.
- 7.3 Customers can choose between a Casual Plan which has no minimum term or a plan with a 24 month minimum term. A \$120 Casual Plan fee applies to customers signing up or moving to a Casual Plan.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

7.4 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	50c
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	50c
Calls to Telstra and non-Telstra mobiles (per 60 second block)	50c
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Voice</a> (formerly HomeLine) <a href="#">Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone (formerly HomeLine) service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Voice</a> (formerly HomeLine) <a href="#">Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

7.5 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).

7.6 Your Bundle monthly charge includes \$19.95 line rental for your home phone service.

7.7 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.

7.8 If you have taken this Bundle up on a 24 month term, you can change to another Telstra Broadband Range plan with a 24 month term once a month during your minimum term.

7.9 You will need to restart your 24 month term and pay a \$50 early recontracting fee if you move to another Bundle range before the end of your minimum term.



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 7.10 If you cancel your home phone or home broadband or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 7.11 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$360, pro-rated for the months remaining on your minimum term;
  - (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service(s) to you, otherwise the service(s) will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice (formerly HomeLine) Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
  - (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms; and
  - (d) your other bundle benefits will be removed.

#### **Telstra Broadband 200GB Bundle**

- 7.12 The Telstra Broadband 200GB Bundle includes:
- (a) a home phone service; and
  - (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 200GB monthly usage allowance.
- 7.13 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.
- 7.14 Customers can choose between a Casual Plan which has no minimum term or a plan with a 24 month minimum term. A \$120 Casual Plan fee applies to customers signing up or moving to a Casual Plan.
- 7.15 The charges that apply to your home phone services are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	50c

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	50c
Calls to Telstra and non-Telstra mobiles (per 60 second block)	50c
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Voice</a> (formerly HomeLine) <a href="#">Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice (formerly HomeLine) service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Voice</a> (formerly HomeLine) <a href="#">Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 7.16 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).
- 7.17 Your Bundle monthly charge includes \$19.95 line rental for your home phone service.
- 7.18 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 7.19 If you have taken this Bundle up on a 24 month term, you can change to another Telstra Broadband Range plan with a 24 month term once a month during your minimum term.
- 7.20 You will need to restart your 24 month term and pay a \$50 early recontracting fee if you move to another Bundle range before the end of your minimum term.
- 7.21 If you cancel your home phone or home broadband or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.
- 7.22 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge of no more than \$360, pro-rated for the months remaining on your minimum term;

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service(s) to you, otherwise the service(s) will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice (formerly HomeLine) Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
- (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms; and
- (d) your other bundle benefits will be removed.

#### **Telstra Broadband 500GB Bundle**

7.23 The Telstra Broadband 500GB Bundle includes:

- (a) a home phone service; and
- (b) a Telstra home broadband (ADSL, Cable or Velocity) service with a 500GB monthly usage allowance.

7.24 Once you reach your home broadband usage allowance, the speed of your service will slow to 256kbps until your next billing cycle starts.

7.25 Customers can choose between a Casual Plan which has no minimum term or a plan with a 24 month minimum term. A \$120 Casual Plan fee applies to customers signing up or moving to a Casual Plan.

7.26 The charges that apply to your home phone service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	50c
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

STD calls (national calls to fixed line numbers) (per 60 second block)	50c
Calls to Telstra and non-Telstra mobiles (per 60 second block)	50c
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Voice</a> (formerly HomeLine) <a href="#">Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your home phone (formerly HomeLine) service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Voice</a> (formerly HomeLine) <a href="#">Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

7.27 We charge you the call connection fee plus the timed rate for timed calls (including for international calls).

Your Bundle monthly charge includes \$19.95 line rental for your home phone service.

7.28 As part of this Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.

7.29 If you have taken this Bundle up on a 24 month term, you can change to another Telstra Broadband Range plan with a 24 month term once a month during your minimum term.

7.30 You will need to restart your 24 month term and pay a \$50 early recontracting fee if you move to another Bundle range before the end of your minimum term.

7.31 If you cancel your home phone or home broadband or transfer one (or more) of these services to another service provider, your Bundle will be cancelled.

7.32 If your Bundle is cancelled early (and not due to our fault) and you do not agree with us otherwise:

- (a) we may charge you an early termination charge of no more than \$360, pro-rated for the months remaining on your minimum term;
- (b) any remaining home phone service that has not been cancelled will be placed on a month to month plan with the lowest monthly charge of our generally available plans (so long as we are still able to provide the service(s) to you, otherwise the service(s) will be cancelled). The terms for our home phone plans are available at Part B – Telstra Voice (formerly HomeLine) Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms.
- (c) any remaining broadband service that has not been cancelled will be placed on a month to month 5GB plan or if that plan is no longer available to new customers, a month to



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

month broadband plan with the lowest monthly amount of included data of our generally available plans (so long as we are still able to provide the service to you, otherwise the service will be cancelled). The terms for our broadband plans are available at Part B – Cable, Part C - ADSL or Part H - Velocity of the BigPond Service Section of Our Customer Terms; and

- (d) your other bundle benefits will be removed.

#### 8 T-Broadband Plans on the NBN

- 8.1 The following 24 month term bundles are available by invitation only for existing customers who have a 13 digit account number:

Bundle name	What you get	Monthly charge (GST incl.)	Min cost over 24 months (GST incl.), including \$59 Activation Fee	Bundle availability
<b>T-Broadband 25GB on the NBN</b>	- Telstra Voice Essential (pay as you go) service; and  - Telstra Broadband Service with 25GB usage allowance on the terms and conditions set out in clause 4	\$60, plus usage charges	\$1,499	Not available for new sales on and from 30 June 2015
<b>T-Broadband 500GB on the NBN</b>	- Telstra Voice Essential (pay as you go) service; and  - Telstra Broadband Service with 500GB usage allowance on the terms and conditions set out in clause 4	\$100, plus usage charges	\$2,459	Not available for new sales on and from 30 June 2015

- 8.2 The following bundles without a minimum term are available for new and existing Fixed Wireless customers with a 13 digit account number

Bundle name	What you get	Monthly charge (GST incl.)	Min cost (GST incl.), including Activation Fee & Professional	Bundle availability

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

			<b>Standard Installation Fee</b>	
<b>T-Broadband 25GB on the NBN</b>	- Telstra Voice Essential (pay as you go) service; and  - Telstra Broadband Service with 25GB usage allowance on the terms and conditions set out in clause 4	\$60.00, plus usage charges	\$263	Not available for new sales on and from 30 June 2015
<b>T-Broadband 500GB on the NBN</b>	- Telstra Voice Essential (pay as you go) service; and  - Telstra Broadband Service with 500GB usage allowance on the terms and conditions set out in clause 4	\$100.00, plus usage charges	\$303	Not available for new sales on and from 30 June 2015

#### Voice Call Charges

8.3 We charge you the following for calls made using your Telstra Voice Essential pay as you go service on the T-Broadband plan:

<b>Call charge</b>	<b>GST incl</b>
Monthly charge	Included in T-Broadband monthly charge
Local calls (per call)	<b>\$0.50</b>
Calls to 13/1300/1345 numbers (per call)	<b>\$0.40</b> (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for all timed calls (per call)	<b>\$0.55</b>
National calls to fixed line numbers (per minute block)	<b>\$0.50</b>
Calls to Australian mobiles (per minute block)	<b>\$0.50</b>
International calls to fixed line and mobile numbers (per minute block)	Standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine)</a>

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	<a href="#">Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms.</a>
Fixed SMS (per message, per recipient)	1c

8.4 Your Telstra Voice Essential (pay as you go) service is not eligible for the Family Calls Benefit.

8.5 Your Bundle monthly charge includes \$19.95 line rental for your Telstra Voice Service.

### 9 T-Bundle plans on the NBN

9.1 The following 24 month bundles are available by invitation only for existing customers who have a 13 digit account number:

Bundle name	What you get	Monthly charge (GST incl.)	Min cost over 24 months (GST incl.), including \$59 Activation Fee	Bundle availability
<b>T-Bundle Connect 5GB on the NBN</b>	- Telstra Voice plan; and - Telstra Broadband 5GB plan on the terms and conditions set out in clause 4	\$80, plus usage charges	\$1,979	Not available for new sales on and from 30 June 2015
<b>T-Bundle Extend 200GB on the NBN</b>	- Telstra Voice plan; and - Telstra Broadband 200GB plan on the terms and conditions set out in clause 4	\$100, plus usage charges	\$2,459	Not available for new sales on and from 30 June 2015
<b>T-Bundle Extreme 500GB on the NBN</b>	- Telstra Voice plan; and - Telstra Broadband 500GB plan on the terms and conditions set out in clause 4	\$130, plus usage charges	\$3,179	Not available for new sales on and from 30 June 2015

#### Compatible offers

9.2 If you have a T-Bundle plan on the NBN, you may be eligible for:

- (a) Foxtel reward discount: To be eligible for the discount you must either:
  - (i) take up a new Foxtel from Telstra subscription; or

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- (ii) be an existing Foxtel from Telstra customer who connected to Foxtel from Telstra before 1 October 2012; or
- (iii) be an existing Foxtel from Telstra customer who connected a new Foxtel from Telstra service on or after 1 October 2012 and who did not convert that service from Foxtel to Foxtel from Telstra..

Existing Foxtel from Telstra customers who converted from Foxtel to Foxtel from Telstra on or after 1 October 2012 are not eligible for the Foxtel reward discount;

- (b) Foxtel on T-Box discount: To be eligible for the discount you have a T-Box with the Get Started Foxtel on T-Box Package.
- 9.3 The Foxtel reward discount gives you 5% off your monthly Foxtel subscription fee, while your Telstra T-Bundle remains active.
- 9.4 The Foxtel on T-Box discount gives you \$10 off your monthly Foxtel on T-Box Get Started package.
- 9.5 Your T-Bundle plan on the NBN is eligible for the Family Calls Benefit.
- 9.6 A T-Bundle on the NBN is not available with any other offer unless we advise otherwise.

#### **T-Bundle Connect 5GB voice call charges**

- 9.7 The voice call charges that apply to your T-Bundle Connect plan are:

Call charge	GST incl
Local calls (per call)	<b>Included</b>
Calls to 13/1300/1345 numbers (per call)	<b>\$0.40</b> (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for all timed calls (per call)	<b>\$0.55</b>
National calls to fixed line numbers (per minute block)	<b>\$0.30</b>
Capped National calls	<b>\$2.00</b>  Is the most you will pay for up to the first 2 hours of a call any day (per minute block rates apply after 2 hours)
Calls to Australian mobiles (per minute block)	<b>\$0.30</b>
Capped calls to Australian mobiles	<b>\$2.00</b>



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	Is the most you will pay for up to the first 20 minutes of a call any day (per minute block rates apply after 20 minutes)
International calls to fixed line and mobile numbers (per 60 second block)	Standard international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .
Fixed SMS (per message, per recipient)	1c

- 9.8 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.

#### **T-Bundle Extend 200GB voice call charges**

- 9.9 The voice call charges that apply to your T-Bundle Extend plan are:

Call charge	GST incl
Local calls (per call)	<b>Included</b>
Calls to 13/1300/1345 numbers (per call)	<b>\$0.40</b> (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for all timed calls (per call)	<b>\$0.55</b>
National calls to fixed line numbers (per minute block)	<b>Included</b>
Calls to Australian mobiles (per minute block)	<b>\$0.30</b>
Capped calls to Australian mobiles	<b>\$2.00</b>  Is the most you will pay for up to the first 20 minutes of a call any day (per minute block rates apply after 20 minutes)
International calls to fixed line and mobile numbers (per 60 second block)	Standard international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic</a>

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	<a href="#">Telephone Service Section of Our Customer Terms.</a>
Fixed SMS (per message, per recipient)	1c

- 9.10 If you make only a small number of local calls and standard National calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.

#### **T-Bundle Extreme 500GB voice call charges**

- 9.11 The voice call charges that apply to your T-Bundle Extreme plan are:

<b>Call charge</b>	<b>GST incl</b>
Local calls (per call)	<b>Included</b>
Calls to 13/1300/1345 numbers (per call)	<b>\$0.40</b> (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for all timed calls (per call)	<b>\$0.55</b>
National calls to fixed line numbers (per call)	<b>Included</b>
Calls to Telstra and non-Telstra mobiles (per call)	<b>Included</b>
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan Call Rates of the Basic Telephone

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	Service Section of Our Customer Terms>
Fixed SMS (per message, per recipient)	1c

9.12 If you make only a small number of local calls and standard National calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.

### 10 T-Voice 1GB plans on the NBN

10.1 The following bundles are available for customers who have a 13 digit account number and are invited by Telstra to take up these plans:

Bundle name	What you get	Monthly charge (GST incl.)	Min cost over 24 months (GST incl.), including Activation Fee	Bundle availability
<b>T-Voice Plus 1GB on the NBN</b>	- T-Voice Plus service on the terms and conditions set out in clause 2; and  - Telstra Broadband Service with 1GB usage allowance on the terms and conditions set out in clause 4	\$43.95, plus usage charges	\$1,113.80	Not available for new sales on and from 30 June 2015
<b>T-Voice Reach 1GB on the NBN</b>	- T-Voice Reach service on the terms and conditions set out in clause 2; and  - Telstra Broadband Service with 1GB usage allowance on the terms and conditions set out in clause 4	\$59.90, plus usage charges	\$1,496.60	Not available for new sales on and from 30 June 2015

#### Call charges

10.2 The charges that apply to your T-Voice 1GB plan are set out in clause 3.

10.3 Your T-Voice 1GB plan on the NBN is eligible for the Family Calls Benefit.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

#### 11 Bundles not available for new sales on and from 3 November 2014

##### Telstra Entertainer Super Bundle S+

11.1 The charges that apply to your Telstra Voice service are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	30c, capped at \$3 per call
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$3 per call
International calls to fixed line and mobile numbers (per 60 second block)	Standard per minute international direct dial rates set out in <a href="#">Part B – HomeLine Plans and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a>

- 11.2 As part of the Telstra Entertainer Super Bundle S+ you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 11.3 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 11.4 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 11.5 You may move to a Telstra Entertainer Super Bundle – S, M, M Sport, L or XL plan once a month during your minimum term.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 11.6 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.
- 11.7 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 11.8 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service, T-Box or Foxtel on T-Box component of your bundle, you may need to pay an early termination charge of \$864. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 11.9 If you cancel the voice, broadband, T-Box or Foxtel on T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 11.10 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) your other bundle benefits will be removed

#### **Telstra Entertainer Super Bundle S**

- 11.11 The charges that apply to your Telstra Voice service are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

STD calls (national calls to fixed line numbers) (per 60 second block)	30c, capped at \$2 per call
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 11.12 As part of the Telstra Entertainer Super Bundle S you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 11.13 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 11.14 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box terms and conditions.
- 11.15 You can change to another Telstra Entertainer Super Bundle – M, M Sport, L or XL plan once a month during your minimum term.
- 11.16 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.
- 11.17 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service, T-Box or Foxtel on T-Box component of your bundle, you may need to pay an early termination charge of \$864. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 11.18 If you cancel the voice, broadband, T-Box or Foxtel on T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 11.19 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- (a) we may charge you an early termination charge
- (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
- (c) any remaining Telstra Broadband service will be cancelled;
- (d) your other bundle benefits will be removed

#### Telstra Entertainer Super Bundle M

11.20 The charges that apply to your Telstra Voice service are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 11.21 As part of the Telstra Entertainer Super Bundle M you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 11.22 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 11.23 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 11.24 You can change to another Telstra Entertainer Super Bundle – S, M Sport, L or XL plan once a month during your minimum term.
- 11.25 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.
- 11.26 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service, T-Box or Foxtel on T-Box component of your bundle, you may need to pay an early termination charge of \$864. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 11.27 If you cancel the voice, broadband, T-Box or Foxtel on T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 11.28 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) your other bundle benefits will be removed

#### **Telstra Entertainer Super Bundle M Sport**

- 11.29 The charges that apply to your Telstra Voice service are:

Monthly charge	Included in Bundle monthly charge
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## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 11.30 As part of the Telstra Entertainer Super Bundle M Sport you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 11.31 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 11.32 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 11.33 You can change to another Telstra Entertainer Super Bundle – S, M, L or XL plan once a month during your minimum term.
- 11.34 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 11.35 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service, T-Box or Foxtel on T-Box component of your bundle, you may need to pay an early termination charge of \$864. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 11.36 If you cancel the voice, broadband, T-Box or Foxtel on T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 11.37 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) your other bundle benefits will be removed

#### **Telstra Entertainer Super Bundle L**

11.38 The charges that apply to your Telstra Voice service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra	Included

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

mobiles (per 60 second block)	
International calls to fixed line and mobile numbers (per 60 second block)	International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 11.39 As part of Telstra Entertainer Super Bundle L you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 11.40 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 11.41 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 11.42 You can change to another Telstra Entertainer Super Bundle – S, M, M Sport or XL plan once a month during your minimum term.
- You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 11.43 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service, T-Box or Foxtel on T-Box component of your bundle, you may need to pay an early termination charge of \$864. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 11.44 If you cancel the voice, broadband, T-Box or Foxtel on T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 11.45 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);

- (c) any remaining Telstra Broadband service will be cancelled;
- (d) your other bundle benefits will be removed

#### **Telstra Entertainer Super Bundle XL**

11.46 The charges that apply to your Telstra Voice service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Calling Pack and International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

11.47 As part of the Telstra Entertainer Super Bundle XL you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.

- 11.48 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 11.49 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 11.50 You can change to another Telstra Entertainer Super Bundle – S, M, M Sport or L plan once a month during your minimum term.
- 11.51 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.
- 11.52 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service, T-Box or Foxtel on T-Box component of your bundle, you may need to pay an early termination charge of \$864. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 11.53 If you cancel the voice, broadband, T-Box or Foxtel on T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 11.54 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
  - (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) your other bundle benefits will be removed

#### Telstra Entertainer Supreme Bundle S

11.55 The charges that apply to your Telstra Voice service are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	30c, capped at \$2 per call
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 11.56 As part of the Telstra Entertainer Supreme Bundle S you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 11.57 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 11.58 The terms of your Foxtel from Telstra service are set out in our Foxtel Service Agreement (which we will send to you), except that you cannot suspend your service or subscribe to additional packages as set out in those terms. The terms set out how we may change the terms and charges for your Foxtel from Telstra service. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the Foxtel terms and conditions.
- 11.59 You will have to pay a one off \$75 equipment fee for the iQHD set top box and a \$75 standard installation fee for your Foxtel from Telstra service. These fees will appear on your first bill. If your installation is non-standard, additional fees may apply.
- 11.60 You can change to another Telstra Entertainer Supreme Bundle – M, L, L Sport, or XL plan once a month during your minimum term.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 11.61 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term. Standard charges will apply to any remaining Foxtel from Telstra Service.
- 11.62 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service or Foxtel from Telstra component of your bundle, you may need to pay an early termination charge of \$804. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 11.63 If you cancel the voice, broadband, or Foxtel from Telstra components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 11.64 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) you will be charged the standard price for your Foxtel from Telstra service (so as long as we are still able to provide the service to you otherwise your Foxtel from Telstra service will be cancelled); and
  - (e) your other bundle benefits will be removed

#### **Telstra Entertainer Supreme Bundle L Sport**

11.65 The charges that apply to your Telstra Voice service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 11.66 As part of Telstra Entertainer Supreme Bundle L Sport you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 11.67 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 11.68 The terms of your Foxtel from Telstra service are set out in our Foxtel Service Agreement (which we will send to you), except that you cannot suspend your service or subscribe to additional packages as set out in those terms. The terms set out how we may change the terms and charges for your Foxtel from Telstra service. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the Foxtel terms and conditions.
- 11.69 You will have to pay a one off \$75 equipment fee for the iQHD set top box and a \$75 standard installation fee for your Foxtel from Telstra service. These fees will appear on your first bill. If your installation is non-standard, additional fees may apply.
- 11.70 You can change to another Telstra Entertainer Supreme Bundle – S, M, L, or XL plan once a month during your minimum term.
- 11.71 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term. Standard charges will apply to any remaining Foxtel from Telstra Service.
- 11.72 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service or Foxtel from Telstra



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

component of your bundle, you may need to pay an early termination charge of \$804. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.

- 11.73 If you cancel the voice, broadband, or Foxtel from Telstra components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 11.74 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) you will be charged the standard price for your Foxtel from Telstra service (so as long as we are still able to provide the service to you otherwise your Foxtel from Telstra service will be cancelled); and
  - (e) your other bundle benefits will be removed

## 12 Bundles not available for new sales on and from 13 May 2014 unless invited by Telstra to take up these plans

### Telstra Essentials Bundle

12.1 The charges that apply to your Telstra Voice plan are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	30c, capped at \$3 per call
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$3 per call

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .
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- 12.2 As part of the Telstra Essentials Bundle you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 12.3 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 12.4 You can change to another Telstra Bundle Range plan once a month during your minimum term. If your new plan includes a Telstra Mobile Broadband 500MB Starter Plan, you will have to start a 24 month term for that plan. You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 12.5 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 12.6 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service or Telstra Broadband Service component of your bundle, you may need to pay an early termination charge of \$360. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 12.7 If you cancel the voice or broadband components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 12.8 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) your other bundle benefits will be removed.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

#### Telstra Everyday Bundle

12.9 The charges that apply to your Telstra Voice plan are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$3 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

12.10 As part of the Telstra EveryDay Bundle you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.

12.11 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 12.12 You can change to another Telstra Bundle Range plan once a month during your minimum term. If your new plan includes a Telstra Mobile Broadband 500MB Starter Plan, you will have to start a 24 month term for that plan. You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 12.13 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 12.14 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service or Telstra Broadband Service component of your bundle, you may need to pay an early termination charge of \$360. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 12.15 If you cancel the voice or broadband components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 12.16 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) your other bundle benefits will be removed.

#### **Telstra Max Bundle**

- 12.17 The charges that apply to your Telstra Voice plan are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60	Included

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

second block)	
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 12.18 As part of the Telstra Max Bundle you will also receive MessageBank and Calling Number Display on your home phone service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled
- 12.19 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 12.20 Your Telstra Mobile Broadband Starter plan includes a SIM and 500MB per month data allowance for use in Australia (“**Included Data Allowance**”), but does not include a mobile broadband device. To access mobile broadband, you will need a Telstra Mobile Network compatible mobile broadband device.
- 12.21 You will not pay for data use that is included in your Included Data Allowance. Your Included Data Allowance excludes content charges (including 3rd party charges) and use while overseas. You must pay for any data use excluded from, or above, your Included Data Allowance. Any unused usage allowance expires at the end of each month. Excess data usage charges are \$0.10 per MB, charged per KB.
- 12.22 To access call and SMS capability, your SIM card must be placed in a call/SMS capable device. Not all tablet devices have this functionality. The following charges will apply for any calls that are made in Australia using your Telstra Mobile Broadband SIM:

	Charge
	GST incl
<b>Call Connection Fee for voice and video calls to most Australian fixed or mobile numbers</b>	\$0.40

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

<p><b>Call charges for standard voice and video calls to most Australian fixed or mobile numbers – per 60 second block or part thereof</b></p>	<p>\$0.99</p>
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- 12.23 Standard charges apply for text messages (SMS) sent using your Telstra Mobile Broadband SIM. The terms and conditions for SMS are set out in Part E – SMS Messages and Email of the Telstra Mobile section of Our Customer Terms.
- 12.24 Our FairPlay Policy, set out in Part A – General of the Telstra Mobile Section of Our Customer Terms, applies to your Telstra Mobile Broadband Starter Plan.
- 12.25 The terms and conditions for use of your Telstra Mobile Broadband SIM while overseas are set out in Part I – Heading Overseas (International Roaming) of the Telstra Mobile Section of Our Customer Terms.
- 12.26 When calculating data volumes on your Telstra Mobile Broadband Starter plan:
- (a) where the volume of data transferred is not a whole number of kilobytes, it is rounded up to the next kilobyte at the earlier of the end of each session or 24 hours;
  - (b) 1024 bytes = 1 kilobyte (KB) and 1024 kilobytes = 1 megabyte (MB)
- 12.27 You can change to another Telstra Bundle Range plan once a month during your minimum term. If your new plan does not include the Telstra Mobile Broadband 500MB Starter Plan, you will be charged \$15 per month for it (if you cancel it instead, an early termination charge of up to \$210 applies). You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 12.28 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 12.29 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service or Telstra Broadband Service component of your bundle, you may need to pay an early termination charge of \$360. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 12.30 If you cancel the voice or broadband components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 12.31 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);

- (c) any remaining Telstra Broadband service will be cancelled;
- (d) you will be charged \$15 per month for your Telstra Mobile Broadband Starter Plan (where applicable), unless you cancel it; and
- (e) your other bundle benefits will be removed.

#### Telstra Pinnacle Bundle

12.32 The charges that apply to your Telstra Voice plan are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

12.33 As part of the Telstra Pinnacle Bundle you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 12.34 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 12.35 Your Telstra Mobile Broadband Starter plan includes a SIM and 500MB per month data allowance for use in Australia (“**Included Data Allowance**”), but does not include a mobile broadband device. To access mobile broadband, you will need a Telstra Mobile Network compatible mobile broadband device.
- 12.36 You will not pay for data use that is included in your Included Data Allowance. Your Included Data Allowance excludes content charges (including 3rd party charges) and use while overseas. You must pay for any data use excluded from, or above, your Included Data Allowance. Any unused usage allowance expires at the end of each month. Excess data usage charges are \$0.10 per MB, charged per KB.
- 12.37 To access call and SMS capability, your SIM card must be placed in a call/SMS capable device. Not all tablet devices have this functionality. The following charges will apply for any calls that are made in Australia using your Telstra Mobile Broadband SIM:

	<b>Charge</b>
	<b>GST incl</b>
<b>Call Connection Fee for voice and video calls to most Australian fixed or mobile numbers</b>	\$0.40
<b>Call charges for standard voice and video calls to most Australian fixed or mobile numbers – per 60 second block or part thereof</b>	\$0.99

- 12.38 Standard charges apply for text messages (SMS) sent using your Telstra Mobile Broadband SIM. The terms and conditions for SMS are set out in Part E – SMS Messages and Email of the Telstra Mobile section of Our Customer Terms.
- 12.39 Our FairPlay Policy, set out in Part A – General of the Telstra Mobile Section of Our Customer Terms, applies to your Telstra Mobile Broadband Starter Plan.
- 12.40 The terms and conditions for use of your Telstra Mobile Broadband SIM while overseas are set out in Part I – Heading Overseas (International Roaming) of the Telstra Mobile Section of Our Customer Terms.
- 12.41 When calculating data volumes on your Telstra Mobile Broadband Starter plan:
- (a) where the volume of data transferred is not a whole number of kilobytes, it is rounded up to the next kilobyte at the earlier of the end of each session or 24 hours;





## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- (b) 1024 bytes = 1 kilobyte (KB) and 1024 kilobytes = 1 megabyte (MB)

- 12.42 You can change to another Telstra Bundle Range plan once a month during your minimum term. If your new plan does not include Speed Boost, you will be charged the standard price per month, unless you cancel it. If your new plan does not include the Telstra Mobile Broadband 500MB Starter Plan, you will be charged \$15 per month for it (if you cancel it instead, an early termination charge of up to \$210 applies). You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 12.43 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 12.44 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service or Telstra Broadband Service component of your bundle, you may need to pay an early termination charge of \$360. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 12.45 If you cancel the voice or broadband components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 12.46 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) you will be charged the standard price per month for your Speed Boost, unless you cancel it;
  - (e) you will be charged \$15 per month for your Telstra Mobile Broadband Starter Plan (where applicable), unless you cancel it; and
  - (f) your other bundle benefits will be removed.

#### Telstra Entertainer Bundle

- 12.47 The charges that apply to your Telstra Voice plan are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$3 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 12.48 As part of the Telstra Entertainer Bundle you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 12.49 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 12.50 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package included in your Bundle. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 12.51 You can change to another Telstra Entertainer Bundle Range plan once a month during your minimum term. If your new plan includes a Telstra Mobile Broadband 500MB Starter Plan, you will have to start a 24 month term for that plan. If you cancel your Telstra Mobile Broadband service early, an early termination charge of up to \$210 will apply. You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 12.52 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 12.53 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service, T-Box or Foxtel on T-Box component of your bundle, you may need to pay an early termination charge of \$720. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 12.54 If you cancel the voice, broadband, T-Box or Foxtel on T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 12.55 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) your other bundle benefits will be removed

#### **Telstra Entertainer Max Bundle voice call charges**

12.56 The charges that apply to your Telstra Voice plan are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second)	Included

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

block)	
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 12.57 As part of Telstra Entertainer Max Bundle you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 12.58 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 12.59 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package included in your Bundle. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 12.60 Your Telstra Mobile Broadband Starter plan includes a SIM and 500MB per month data allowance for use in Australia (“**Included Data Allowance**”), but does not include a mobile broadband device. To access mobile broadband, you will need a Telstra Mobile Network compatible mobile broadband device.
- 12.61 You will not pay for data use that is included in your Included Data Allowance. Your Included Data Allowance excludes content charges (including 3rd party charges) and use while overseas. You must pay for any data use excluded from, or above, your Included Data Allowance. Any unused usage allowance expires at the end of each month. Excess data usage charges are \$0.10 per MB, charged per KB.
- 12.62 To access call and SMS capability, your SIM card must be placed in a call/SMS capable device. Not all tablet devices have this functionality. The following charges will apply for any calls that are made in Australia using your Telstra Mobile Broadband SIM:

<b>Charge</b>
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## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	GST incl
<b>Call Connection Fee for voice and video calls to most Australian fixed or mobile numbers</b>	\$0.40
<b>Call charges for standard voice and video calls to most Australian fixed or mobile numbers – per 60 second block or part thereof</b>	\$0.99

- 12.63 Standard charges apply for text messages (SMS) sent using your Telstra Mobile Broadband SIM. The terms and conditions for SMS are set out in Part E – SMS Messages and Email of the Telstra Mobile section of Our Customer Terms.
- 12.64 Our FairPlay Policy, set out in Part A – General of the Telstra Mobile Section of Our Customer Terms, applies to your Telstra Mobile Broadband Starter Plan.
- 12.65 The terms and conditions for use of your Telstra Mobile Broadband SIM while overseas are set out in Part I – Heading Overseas (International Roaming) of the Telstra Mobile Section of Our Customer Terms.
- 12.66 When calculating data volumes on your Telstra Mobile Broadband Starter plan:
- (a) where the volume of data transferred is not a whole number of kilobytes, it is rounded up to the next kilobyte at the earlier of the end of each session or 24 hours;
  - (b) 1024 bytes = 1 kilobyte (KB) and 1024 kilobytes = 1 megabyte (MB).
- 12.67 You can change to another Telstra Entertainer Bundle Range plan once a month during your minimum term. If your new plan does not include the Telstra Mobile Broadband 500MB Starter Plan, you will be charged \$15 per month for it (if you cancel it instead, an early termination charge of up to \$210 applies). You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 12.68 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 12.69 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service, T-Box or Foxtel on T-Box component of your bundle, you may need to pay an early termination charge of \$930. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 12.70 If you cancel the voice, broadband, T-Box or Foxtel on T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 12.71 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) you will be charged \$15 per month for your Telstra Mobile Broadband Starter Plan, unless you cancel it; and
  - (e) your other bundle benefits will be removed

#### **Telstra Entertainer Pinnacle Bundle**

12.72 The charges that apply to your Telstra Voice plan are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .
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- 12.73 As part of the Telstra Entertainer Pinnacle Bundle you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 12.74 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 12.75 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package included in your Bundle. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 12.76 Your Telstra Mobile Broadband Starter plan includes a SIM and 500MB per month data allowance for use in Australia (“**Included Data Allowance**”), but does not include a mobile broadband device. To access mobile broadband, you will need a Telstra Mobile Network compatible mobile broadband device.
- 12.77 You will not pay for data use that is included in your Included Data Allowance. Your Included Data Allowance excludes content charges (including 3rd party charges) and use while overseas. You must pay for any data use excluded from, or above, your Included Data Allowance. Any unused usage allowance expires at the end of each month. Excess data usage charges are \$0.10 per MB, charged per KB.
- 12.78 To access call and SMS capability, your SIM card must be placed in a call/SMS capable device. Not all tablet devices have this functionality. The following charges will apply for any calls that are made in Australia using your Telstra Mobile Broadband SIM:

	<b>Charge</b>
	<b>GST incl</b>
<b>Call Connection Fee for voice and video calls to most Australian fixed or mobile numbers</b>	\$0.40
<b>Call charges for standard voice and video calls to most Australian fixed or mobile</b>	\$0.99



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

<b>numbers – per 60 second block or part thereof</b>	
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- 12.79 Standard charges apply for text messages (SMS) sent using your Telstra Mobile Broadband SIM. The terms and conditions for SMS are set out in Part E – SMS Messages and Email of the Telstra Mobile section of Our Customer Terms.
- 12.80 Our FairPlay Policy, set out in Part A – General of the Telstra Mobile Section of Our Customer Terms, applies to your Telstra Mobile Broadband Starter Plan.
- 12.81 The terms and conditions for use of your Telstra Mobile Broadband SIM while overseas are set out in Part I – Heading Overseas (International Roaming) of the Telstra Mobile Section of Our Customer Terms.
- 12.82 When calculating data volumes on your Telstra Mobile Broadband Starter plan:
- (a) where the volume of data transferred is not a whole number of kilobytes, it is rounded up to the next kilobyte at the earlier of the end of each session or 24 hours;
  - (b) 1024 bytes = 1 kilobyte (KB) and 1024 kilobytes = 1 megabyte (MB)
- 12.83 You can change to another Telstra Entertainer Bundle Range plan once a month during your minimum term. If your new plan does not include Speed Boost, you will be charged the standard price per month, unless you cancel it. If your new plan does not include the Telstra Mobile Broadband 500MB Starter Plan, you will be charged \$15 per month for it (if you cancel it instead, an early termination charge of up to \$210 applies). You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 12.84 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 12.85 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service, T-Box or Foxtel on T-Box component of your bundle, you may need to pay an early termination charge of \$930. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 12.86 If you cancel the voice, broadband, T-Box or Foxtel on T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 12.87 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled;
  - (c) any remaining Telstra Broadband service will be cancelled;



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- (d) you will be charged the standard price per month for your Speed Boost, unless you cancel it;
- (e) you will be charged \$15 per month for your Telstra Mobile Broadband Starter Plan, unless you cancel it; and
- (f) your other bundle benefits will be removed

#### **Telstra Entertainer Bundle with BigPond Movies credit**

12.88 The charges that apply to your Telstra Voice plan are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$3 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

12.89 As part of the Telstra Entertainer Bundle with BigPond Movies credit you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 12.90 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 12.91 The T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box terms and conditions.
- 12.92 Any unused BigPond Movies credit expires at the end of each month
- 12.93 You can change to another Telstra Entertainer Bundle Range with BigPond movies credit plan once a month during your minimum term. If your new plan includes a Telstra Mobile Broadband 500MB Starter Plan, you will have to start a 24 month term for that plan. If you cancel your Telstra Mobile Broadband service early, an early termination charge of up to \$210 will apply. You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.
- 12.94 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 12.95 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service or T-Box component of your bundle, you may need to pay an early termination charge of \$720. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 12.96 If you cancel the voice, broadband or T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 12.97 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) your other bundle benefits will be removed

#### **Telstra Entertainer Max Bundle with BigPond Movies credit**

- 12.98 The charges that apply to your Telstra Voice plan are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 12.99 As part of the Telstra Entertainer Max Bundle with BigPond Movies you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 12.100 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 12.101 The T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box included in your Bundle. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box terms and conditions.
- 12.102 Any unused BigPond Movies credit expires at the end of each month
- 12.103 Your Telstra Mobile Broadband Starter plan includes a SIM and 500MB per month data allowance for use in Australia (“**Included Data Allowance**”), but does not include a mobile broadband device. To access mobile broadband, you will need a Telstra Mobile Network compatible mobile broadband device.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

- 12.104 You will not pay for data use that is included in your Included Data Allowance. Your Included Data Allowance excludes content charges (including 3rd party charges) and use while overseas. You must pay for any data use excluded from, or above, your Included Data Allowance. Any unused usage allowance expires at the end of each month. Excess data usage charges are \$0.10 per MB, charged per KB.
- 12.105 To access call and SMS capability, your SIM card must be placed in a call/SMS capable device. Not all tablet devices have this functionality. The following charges will apply for any calls that are made in Australia using your Telstra Mobile Broadband SIM:

	<b>Charge</b>
	<b>GST incl</b>
<b>Call Connection Fee for voice and video calls to most Australian fixed or mobile numbers</b>	\$0.40
<b>Call charges for standard voice and video calls to most Australian fixed or mobile numbers – per 60 second block or part thereof</b>	\$0.99

- 12.106 Standard charges apply for text messages (SMS) sent using your Telstra Mobile Broadband SIM. The terms and conditions for SMS are set out in Part E – SMS Messages and Email of the Telstra Mobile section of Our Customer Terms.
- 12.107 Our FairPlay Policy, set out in Part A – General of the Telstra Mobile Section of Our Customer Terms, applies to your Telstra Mobile Broadband Starter Plan.
- 12.108 The terms and conditions for use of your Telstra Mobile Broadband SIM while overseas are set out in Part I – Heading Overseas (International Roaming) of the Telstra Mobile Section of Our Customer Terms.
- 12.109 When calculating data volumes on your Telstra Mobile Broadband Starter plan:
- (a) where the volume of data transferred is not a whole number of kilobytes, it is rounded up to the next kilobyte at the earlier of the end of each session or 24 hours;
  - (b) 1024 bytes = 1 kilobyte (KB) and 1024 kilobytes = 1 megabyte (MB)
- 12.110 You can change to another Telstra Entertainer Bundle Range plan once a month during your minimum term. If your new plan does not include the Telstra Mobile Broadband 500MB Starter Plan, you will be charged \$15 per month for it (if you cancel it instead, an early termination charge of up to \$210 applies). You will need to restart your 24 month term and pay a \$50 Early

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.

- 12.111 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 12.112 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service or T-Box component of your bundle, you may need to pay an early termination charge of \$930. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.
- 12.113 If you cancel the voice, broadband or T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.
- 12.114 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:
- (a) we may charge you an early termination charge
  - (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
  - (c) any remaining Telstra Broadband service will be cancelled;
  - (d) you will be charged \$15 per month for your Telstra Mobile Broadband Starter Plan, unless you cancel it; and
  - (e) your other bundle benefits will be removed

#### **Telstra Entertainer Pinnacle Bundle with BigPond Movies credit**

12.115 The charges that apply to your Telstra Voice plan are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Saver rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 12.116 As part of the Telstra Entertainer Pinnacle Bundle with BigPond Movies credit you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 12.117 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 12.118 The T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box included in your Bundle. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box terms and conditions.
- 12.119 Any unused BigPond Movies credit expires at the end of each month
- 12.120 Your Telstra Mobile Broadband Starter plan includes a SIM and 500MB per month data allowance for use in Australia (“**Included Data Allowance**”), but does not include a mobile broadband device. To access mobile broadband, you will need a Telstra Mobile Network compatible mobile broadband device.
- 12.121 You will not pay for data use that is included in your Included Data Allowance. Your Included Data Allowance excludes content charges (including 3rd party charges) and use while overseas. You must pay for any data use excluded from, or above, your Included Data Allowance. Any unused usage allowance expires at the end of each month. Excess data usage charges are \$0.10 per MB, charged per KB.
- 12.122 To access call and SMS capability, your SIM card must be placed in a call/SMS capable device. Not all tablet devices have this functionality. The following charges will apply for any calls that are made in Australia using your Telstra Mobile Broadband SIM:

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

	Charge
	GST incl
<b>Call Connection Fee for voice and video calls to most Australian fixed or mobile numbers</b>	\$0.40
<b>Call charges for standard voice and video calls to most Australian fixed or mobile numbers – per 60 second block or part thereof</b>	\$0.99

- 12.123 Standard charges apply for text messages (SMS) sent using your Telstra Mobile Broadband SIM. The terms and conditions for SMS are set out in Part E – SMS Messages and Email of the Telstra Mobile section of Our Customer Terms.
- 12.124 Our FairPlay Policy, set out in Part A – General of the Telstra Mobile Section of Our Customer Terms, applies to your Telstra Mobile Broadband Starter Plan.
- 12.125 The terms and conditions for use of your Telstra Mobile Broadband SIM while overseas are set out in Part I – Heading Overseas (International Roaming) of the Telstra Mobile Section of Our Customer Terms.
- 12.126 When calculating data volumes on your Telstra Mobile Broadband Starter plan:
- (a) where the volume of data transferred is not a whole number of kilobytes, it is rounded up to the next kilobyte at the earlier of the end of each session or 24 hours;
  - (b) 1024 bytes = 1 kilobyte (KB) and 1024 kilobytes = 1 megabyte (MB)
- 12.127 You can change to another Telstra Entertainer Bundle Range plan once a month during your minimum term. If your new plan does not include Speed Boost, you will be charged the standard price per month, unless you cancel it. If your new plan does not include the Telstra Mobile Broadband 500MB Starter Plan, you will be charged \$15 per month for it (if you cancel it instead, an early termination charge of up to \$210 applies). You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term.
- 12.128 This Bundle is only available to customers invited by Telstra and is not generally available. If you move to one of our generally available plans, you will not be able to move back to this Bundle.
- 12.129 If your plan is cancelled before the end of your minimum term (this includes where you cancel or transfer the Telstra Voice Service, Telstra Broadband Service or T-Box component of your

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

bundle, you may need to pay an early termination charge of \$930. The fee is pro-rated for the months remaining on your minimum term, in addition to any outstanding device repayments.

12.130 If you cancel the voice, broadband or T-Box components of your plan, or transfer one (or more) of these services to another service provider, your plan will be cancelled.

12.131 If your plan is cancelled early (and not due to our fault) and you do not agree with us otherwise:

- (a) we may charge you an early termination charge
- (b) with your agreement, your remaining Telstra Voice Service that has not been cancelled will be placed on a current Telstra Voice plan on a month to month basis so long as we are still able to provide the Telstra Voice Service to you, otherwise the Telstra Voice Service will be cancelled);
- (c) any remaining Telstra Broadband service will be cancelled;
- (d) you will be charged the standard price per month for your Speed Boost, unless you cancel it;
- (e) you will be charged \$15 per month for your Telstra Mobile Broadband Starter Plan, unless you cancel it; and
- (f) your other bundle benefits will be removed

### 13 Bundles not available for new sales on and from 3 November 2014

The following bundles are no longer available for new and existing customers on the NBN Fibre Network.

Bundle name	What you get	Monthly Charges (GST incl.)	Min cost over 24 months (Including \$59 Activation fee) (GST incl.)	Bundle availability
<b>Telstra Entertainer Super Bundle S</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>- Telstra Broadband Service with 10GB usage allowance on the terms and conditions set out in clause 4; and</li> <li>- T-Box if you're a new Entertainer Bundle customer</li> </ul>	\$90 plus usage charges	\$2,219.00	Not available for new sales on and from 3 November 2014



## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

<b>Telstra Entertainer Super Bundle M</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>- Telstra Broadband Service with 100GB usage allowance on the terms and conditions set out in clause 4;</li> <li>- T-Box if you're a new Entertainer Bundle customer; and</li> <li>- Foxtel on T-Box entry level package</li> </ul>	\$120 plus usage charges	\$2,939.00	Not available for new sales on and from 3 November 2014
<b>Telstra Entertainer Super Bundle M Sport</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>- Telstra Broadband Service with 100GB usage allowance on the terms and conditions set out in clause 4;</li> <li>- T-Box if you're a new Entertainer Bundle customer; and</li> <li>- Foxtel on T-Box entry level package plus sport package</li> </ul>	\$140 plus usage charges	\$3,419.00	Not available for new sales on and from 3 November 2014
<b>Telstra Entertainer Super Bundle L</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>Telstra Broadband Service with 200GB usage allowance on the terms and conditions set out in clause 4;</li> <li>- T-Box if you're a new Entertainer Bundle customer; and</li> <li>- Foxtel on T-Box entry level package</li> </ul>	\$150 plus usage charges	\$3,659.00	Not available for new sales on and from 3 November 2014
<b>Telstra Entertainer Super Bundle</b>	<ul style="list-style-type: none"> <li>- Telstra Voice service;</li> <li>Telstra Broadband</li> </ul>	\$170 plus usage charges	\$4,139.00	Not available for new sales on and from 3 November

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

<b>XL</b>	Service with 500GB usage allowance and Super Fast Speed Boost on the terms and conditions set out in clause 4;  - T-Box if you're a new Entertainer Bundle customer; and  - Foxtel on T-Box entry level package			2014
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13.1 Your Telstra Entertainer Super Bundle Range plan is eligible for the Family Calls Benefit.

13.2 A Telstra Entertainer Super Bundle Range plan is not available with any other offer unless we advise otherwise.

#### Telstra Entertainer Super Bundle S

13.3 The charges that apply to your Telstra Voice service are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	30c, capped at \$2 per call
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60	<a href="#">International Value Pack rates set out in Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our</a>

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

second block)	<a href="#">Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .
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- 13.4 As part of the Telstra Entertainer Super Bundle S you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 13.5 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 13.6 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box terms and conditions.
- 13.7 You can change to another Telstra Entertainer Super Bundle – M, M Sport, L or XL plan once a month during your minimum term.
- 13.8 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.

#### Telstra Entertainer Super Bundle M

- 13.9 The charges that apply to your Telstra Voice service are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 13.10 As part of the Telstra Entertainer Super Bundle M you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 13.11 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 13.12 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 13.13 You can change to another Telstra Entertainer Super Bundle – S, M Sport, L or XL plan once a month during your minimum term.
- 13.14 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.

#### **Telstra Entertainer Super Bundle M Sport**

- 13.15 The charges that apply to your Telstra Voice service are:

Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac)	30c

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

(per call)	
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	30c, capped at \$2 per call
International calls to fixed line and mobile numbers (per 60 second block)	International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 13.16 As part of the Telstra Entertainer Super Bundle M Sport you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.
- 13.17 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 13.18 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 13.19 You can change to another Telstra Entertainer Super Bundle – S, M, L or XL plan once a month during your minimum term.
- 13.20 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

#### Telstra Entertainer Super Bundle L

13.21 The charges that apply to your Telstra Voice service are:

	Bundle Charges
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

13.22 As part of Telstra Entertainer Super Bundle L you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.

13.23 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.

13.24 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

Box package. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.

- 13.25 You can change to another Telstra Entertainer Super Bundle – S, M, M Sport or XL plan once a month during your minimum term.

You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle range before the end of your minimum term. **Telstra Entertainer Super Bundle XL**

- 13.26 The charges that apply to your Telstra Voice service are:

	<b>Bundle Charges</b>
Monthly charge	Included in Bundle monthly charge
Local calls (per call)	Included
Calls to 019 numbers (dial-up Internet services and Austpac) (per call)	30c
Calls to 13 numbers	40c per call (except for calls to 13 2000, 13 2200, 13 2203, 13 2999, 13 3933 and 13 7663, which are free)
Call connection fee for timed calls (per call)	55c
STD calls (national calls to fixed line numbers) (per 60 second block)	Included
Calls to Telstra and non-Telstra mobiles (per 60 second block)	Included
International calls to fixed line and mobile numbers (per 60 second block)	International Calling Pack and International Value Pack rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> for international calls from your Telstra Voice service to fixed line and mobile numbers in selected countries. Calls to all other international destinations are charged at the standard per minute international direct dial rates set out in <a href="#">Part B – Telstra Home Phone Plan and Telstra Voice (previously HomeLine) Plan and Call Rates of the Basic Telephone Service Section of Our Customer Terms</a> .

- 13.27 As part of the Telstra Entertainer Super Bundle XL you will also receive MessageBank and Calling Number Display on your Telstra Voice service at no additional cost (if your phone and

## Phone and Broadband Services on the NBN Section

### Part D – Old Bundles Not Available for New Sales

the home phone service are compatible). This benefit will be removed once your Bundle ends or is cancelled.

- 13.28 If you make only a small number of local calls in a particular period, the effective average price which you pay for a local call may exceed 22 cents per call.
- 13.29 The T-Box terms and conditions and Foxtel on T-Box terms and conditions (available at <http://www.telstra.com.au/tv/tbox/terms-conditions/>) apply to your T-Box and the Foxtel on T-Box package. The Home Bundles section of Our Customer Terms apply to the extent of any inconsistency with the T-Box and Foxtel on T-Box terms and conditions.
- 13.30 You can change to another Telstra Entertainer Super Bundle – S, M, M Sport or L plan once a month during your minimum term.
- 13.31 You will need to restart your 24 month term and pay a \$50 Early Recontracting Fee in addition to any early termination charges (where applicable) if you move to another Bundle Range before the end of your minimum term.