

# Our Customer Terms

## Telstra Rewards Packages Section

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### Recent Changes

Date of change	Service/Feature	What has changed?	See
1 November 2012	Telstra Rewards Packages	Rewards Packages no longer available	1 - 3
13 April 2011	Telstra Pre-Paid Home	Exit of Telstra Pre-Paid Home	2.16
30 April 2009	AUSTAR from Telstra	Exit of AUSTAR from Telstra	2.16
16 January 2009	ISDN Home	Exit of ISDN Home	2.6
	BigPond ISDN	Exit of BigPond ISDN	2.9
29 July 2008	Telstra Rewards Packages	Customers are no longer eligible for Telstra Rewards Packages where the legal lessee of the BigPond Cable or BigPond ADSL service is different to the legal lessee of the eligible fixed telephone service.	2.1(c)
9 July 2008	Telstra Rewards Packages	BigPond Cable and BigPond ADSL are no longer excluded from the requirement to be on the same bill as other nominated services to be eligible for Telstra Rewards Packages (except where the legal lessee of the BigPond Cable or BigPond ADSL service is different to the legal lessee of the eligible fixed telephone service).	2.1(c)
11 June 2008	Telstra OneNumber	Exit of Telstra OneNumber Service	2.16
28 April 2008	All Telstra 1xEV-DO, CDMA and Mobile Loop Services	Due to closure of the CDMA network, these services are no longer available.	2.8
31 March 2007	Family Phones Bonus	Offer has been withdrawn	2.16(l)
12 March 2007	Telstra Rewards Packages	Clarify that Telstra Rewards Packages is not available with Telstra's Pensioner Discount	2.16(l)
17 November 2006	Telstra Rewards Packages	Clarify that eligible charges do not include any included call allowance under a Telstra mobile phone service plan	2.16, 3.11

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Date of change	Service/Feature	What has changed?	See
1 October 2006	Telstra Rewards Packages	Clarify that the new FOXTEL by Mobile service is not an 'eligible pay-TV service'	2.11

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