



Wireless WAN Self Install – Terms and Conditions

Not available for new service connections or service changes from 01 January 2023 and discontinued from 30 March 2023.

1. The Yagi antenna self installation kit will be supplied with all the required components for the confirmed NextG device
2. The kit will be sent by courier to an agreed delivery address, where it will be required to be signed for
3. The quoted charge must be applied to an existing, agreed Telstra account at the time of provisioning. This is when ownership shall pass to you.
4. 30 minutes of phone support is available for the physical installation and/or device commissioning
5. Additional phone support may be purchased for \$17.50 per 30minutes
6. A conversion from Self Installation to On Site Support, to assist with the Yagi mounting and aligning, may be purchased and arranged once the materials have been received
7. An upgrade from Self Installation to a full Professional Installation may be purchased and arranged after the materials have been received
8. A 'Trade back' option is available within 2months of sale if no signal can be obtained. There is a \$50 refurbishment fee, plus additional deductions for damaged or missing components
9. The remaining balance, from the initial purchase price, will be credited to the agreed Telstra account once received and tested/assessed.

Equipment Warranty

There is a 24 month warranty on Yagi self install kit material, when correctly installed, with the exception of Fly leads and Patch leads, which have 1 month warranty.

Beyond the warranty periods Telstra shall not be responsible for maintenance of the antenna and associated equipment.

Other Information

The Yagi antenna is a possible alternative in cases where a NextG product is not provided with enough signal strength to register for adequate performance levels.

The Yagi antenna is a 12db gain antenna which is intended to be installed on the roof of the premises, on an approved/supplied mount.

It is intended for a single outlet connection into the premises via a wall plate. From the wall plate a 2m fly lead will be supplied, with the compatible patch lead connector for the specific device. It is a requirement that both the fly lead and patch lead are connected to the NextG device at all times at the premises to obtain signal.

This is a summary only. Further information about the terms and conditions on which we provide products and services is available at <https://www.telstra.com.au/customer-terms>.