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Certain words are used with the specific meanings set out in [the General Terms of Our Customer Terms](#).

1 About the Business Builder section

Our Customer Terms

- 1.1 This is the Business Builder section of Our Customer Terms.
- 1.2 The [General Terms of Our Customer Terms](#) apply.
- 1.3 This section needs to be read in conjunction with those parts of Our Customer Terms that relate to your eligible services.

Inconsistencies

- 1.4 If the General Terms of Our Customer Terms are inconsistent with something in the Business Builder section, then the Business Builder section applies instead of the General Terms to the extent of the inconsistency.

2 Business Builder

Availability

- 2.1 Business Builder is available from 22 March 2011 until 2 October 2011, unless otherwise determined by us.
- 2.2 You are eligible to receive the Business Builder discounts if you:
 - (a) provide us with your ABN, ARBN or ACN;
 - (b) take up the BusinessLine Choice plan (**Eligible Voice Service**); and
 - (c) choose to have all the charges for all your eligible services consolidated into one account.
- 2.3 Business Builder is not compatible with Business Rewards, Business Reward Options, All-4-Biz plans, all fixed term agreements for fixed voice services, all fixed voice Welcome Credit offers, Business Momentum Offer or any other offer that we consider to be incompatible.

Eligible services

- 2.4 To receive the Business Builder offer, you must connect one or more of the following services:
 - (a) a Telstra Post Paid Business Mobile service (excluding mobile satellite

services) with a minimum monthly spend of \$25 (**Eligible Mobile Service**);

- (b) a Wireless BigPond® Broadband service or Telstra Mobile Broadband service with a minimum monthly spend of \$25 (**Eligible Mobile Broadband Service**); and/or
- (c) a BigPond® Fixed Broadband service or Telstra Business Broadband service with a minimum monthly spend of \$25 (**Eligible Fixed Broadband Service**),

(each is an “**Additional Product Category Type**”) and together the Eligible Voice Service and Additional Product Category Type make up the eligible services of the Business Builder offer (**Eligible Services**).

2.5 There is no charge for requesting or having the Business Builder on your account.

Free Business Calling Bonus Options

2.6 If you have on, or connect to, your account:

- (a) one Additional Product Category Type, you are eligible for a free business calling bonus option of either:

- (i) free local calls; or
- (ii) free national long distance calls,

on up to 4 Eligible Voice Services; or

- (b) two Additional Product Category Types, you are eligible for two free business calling bonus options of:

- (i) free local calls; and
- (ii) free national long distance calls,

on up to 4 Eligible Voice Services,

(together the bonus options under clauses 2.6(a) and 2.6(b) are referred to as “**Free Business Calling Bonus Options**”).

2.7 You must maintain the Eligible Services on the one account in order to remain eligible for the Free Business Calling Bonus Options. If you disconnect an Eligible Service, the Free Business Calling Bonus Options will be removed from the Eligible Voice Services, in the order of:

- (a) free local calls first; then

- (b) free national long distance calls (if applicable).
- 2.8 If the Free Business Calling Bonus Options are removed, local and national long distance calls will be charged at the BusinessLine Choice Basic Plan call rates as set out in [Part D – Business Phone Services of the Basic Telephone Service Section of Our Customer Terms](#).
- 2.9 If an Eligible Voice Service is disconnected, you must contact us to arrange for the Free Business Calling Bonus Options to be applied to another Eligible Voice Service on the same account (if applicable).
- 2.10 If all Eligible Voice Services are disconnected, all Free Business Calling Bonus Options will be removed from your account.
- 2.11 You can change your BusinessLine Choice plan at any time by calling us. This includes changing the Free Business Calling Bonus Options you currently have.
- 2.12 The following call types are excluded from the Free Business Calling Bonus Options and you must pay for these separately:
- (a) calls to 1300 and 1800 numbers;
 - (b) Telecard calls; and
 - (c) calls that use satellite phone services (including Iterra).

Free Intra-Account calls

- 2.13 If you have Eligible Voice Services and/or mobiles services on a Single Bill, you will be eligible to receive Free Intra-Account calls. The free calls cover:
- (a) voice calls made from an Eligible Voice Service to another Eligible Voice Service on the same account;
 - (b) voice calls made from an Eligible Voice Service to a mobile service on the same account;
 - (c) voice calls made from a mobile service to an Eligible Voice Service on the same account; and
 - (d) voice calls made from a mobile service to another mobile service on the same account.
- 2.14 Our FairPlay Policy (set out in [Part A – General of the Telstra Mobile section of Our Customer Terms](#)) applies to Free Intra-Account calls.

Cancelling Business Builder

- 2.15 If you stop being eligible for Business Builder, or you ask us to cancel Business Builder, you will no longer receive the Free Business Calling Bonus Options (as applicable).