

# Our Customer Terms

## Digital Data Services Section

### Part E – DDS Local Area Service

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### Part E – DDS Local Area Service

Certain words are used with the specific meanings set out in Part A – General of the Digital Data Services section, or in the [General Terms of Our Customer Terms](#).

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## 1 About this Part

- 1.1 This is part of the Digital Data Services section of Our Customer Terms. Provisions in other parts of the Digital Data Services section, as well as in the General Terms of Our Customer Terms, may apply.

See clause 1 of the [General Terms of Our Customer Terms](#) for more detail on how the various sections of Our Customer Terms should be read together.

See clause 1 of [Part A – General of the Digital Data Services section](#) for more detail on how the various parts of the Digital Data Services section should be read together.

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## 2 DDS Local Area Service

### What is the DDS Local Area Service?

- 2.1 Our DDS Local Area Service provides a point-to-point service with dedicated transmission at speeds of 256 kbit/s, 512 kbit/s, 1024 kbit/s and 1984 kbit/s. A point-to-point service is one that connects two data stations by a dedicated line.
- 2.2 We only provide the DDS Local Area Service over existing copper pairs. We do not provide any new cabling, rearrangements or harmonisation.

### Service features

- 2.3 For the DDS Local Area Service we give you:
- (a) access to the service by means of a network termination unit;
  - (b) connection from the network termination unit at your first specified address to the local exchange;
  - (c) connection from the network termination unit at your second specified address to the local exchange; and
  - (d) connection of the service at local exchanges between the two addresses (in most cases, this will be an intra-exchange connection where the service will transverse via the same DDN multiplexer.)

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2.4 Both your specified addresses for the service must feed from the same DDN multiplexer in the exchange, unless we tell you otherwise.

2.5 The facilities of the service are summarised below:

<b>Summary of facilities – DDS Local Area Service</b>	
Access	Access via twisted metallic pairs based on Symmetrical high-bit rate Digital Subscriber Line (SHDSL) or High-bit rate Digital Subscriber Line (HDSL) technology.
No of interfaces/services available	One interface type per network termination unit.  Stacked E1 interface can be used for multiple services but only at your first specified address. The number of services will be limited by the bandwidth available.
Types of interface	X.21, V.35, G703/G704 Stacked E1 (Stacked E1 available at your first specified address only).
Integration	The service does not interwork with DDS Flexnet.
Facilities not available	The following facilities are <b>not</b> offered with the service:  iCAF (Internet Customer Access Facility) Rapid Bandwidth Expansion DDS Vitalink Flexnet Network Management System

X.21 is an interface between your data terminal equipment and a network termination unit for synchronous operation on a digital data line

#### **Availability**

2.6 The DDS Local Area Service is only available within regional areas where there is existing and compatible network infrastructure. Your premises must be within an appropriate distance of a digital data network exchange (as determined by the SHDSL transmission distances specified by the Australian Communications Industry Forum).

#### **Minimum commitment**

2.7 You must take the DDS Local Area Service for at least 12 months.

2.8 We do not offer the service on a temporary basis (ie, for less than 12 months).

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#### Cancelling your service

- 2.9 If you cancel the service before the end of the 12-month term, you must pay us one-third of the monthly charges that would have been payable from the date of cancellation to the end of the 12-month term.

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## 3 Connecting your DDS Local Area Service

#### Provisioning times

- 3.1 Our target standard provisioning time for the service is 15 working days. This target standard provisioning time depends on the availability of network infrastructure. If a new network termination unit is required, the target standard provisioning time is 20 working days.

A working day is Monday – Friday 9am – 5pm, public holidays excluded.

#### Connection charges

- 3.2 We charge you the following for connecting a DDS Local Area Service. The charge includes the network termination unit at your premises and the line to the digital data network exchange.

Connection Charges	GST excl
Installation of new service – per end	\$1,000.00

- 3.3 Additional connection charges (such as a network extension charge, property extension charge, service extension charge or fee-for-service charge) may also apply to certain connections. For more information, see [Part A – General of the Digital Data Services section of Our Customer Terms](#).

#### Interface charges

- 3.4 We charge you the following charge where we need to install an additional interface or change an interface. If there is an existing service in place then we will add the interface to the existing service.

Interface charges	GST excl
Installation of additional interface – per end	\$365.00

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Interface charges	GST excl
Change of interface – per end	\$365.00

#### Materials

3.5 We charge you the materials charges set out in individual quotations.

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## 4 Charges

### Monthly charges

4.1 We charge you the following monthly access charges for the DDS Local Area Service:

Monthly access charge*	GST excl
256 kbit/s	\$600.00
512 kbit/s	\$675.00
1024 kbit/s	\$750.00
1984 kbit/s	\$1,000.00

\* **For ACT customers:** If your service is at an address within the ACT Government area including the Jervis Bay area of NSW, we may charge you an ACT Government Utilities Tax Charge in addition to the amount above. See the [General Terms of Our Customer Terms for Small Business or Corporate customers](#) (and any other contractual arrangements you may have with us), whichever is applicable. If you are a wholesale customer, see the [Wholesale Services Section of Our Customer Terms](#).

### Change of bandwidth charges

4.2 We charge you the following charge to change the bandwidth on your DDS Local Area Service:

Change of bandwidth charges	GST excl
For each end	\$280.00

### Removal charges

4.3 We charge you the following charges for internal and external removals of the DDS Local



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Area Service:

<b>Removal charges</b>	<b>GST excl</b>
Internal removal – per end	<b>\$365.00</b>
External removal – per end	<b>\$1000.00</b>

