

**TELSTRA VIRTUAL PRIVATE NETWORK SECTION OF THE STANDARD
FORM OF AGREEMENT- INCORPORATING CORPORATE VPN,
CALL PLAN AND WORLDSOURCE VNS**

TELSTRA VIRTUAL PRIVATE NETWORK SECTION OF THE STANDARD FORM OF AGREEMENT- INCORPORATING CORPORATE VPN, CALL PLAN AND WORLDSOURCE VNS

Words that appear *like this* in this Section have the special meanings set out in clause 7.1.

1 TERM OF SECTION

This Section takes effect on 1 July 2009.

2 GENERAL TERMS AND CONDITIONS

- 2.1 *Telstra's General Terms and Conditions* form part of this Section.
- 2.2 Where any provision of this Section specifies the circumstances in which *Telstra* may suspend, limit or cancel the provision of a particular service, that provision applies in addition to, and not instead of, the provisions set out in *Telstra's General Terms and Conditions*.
- 2.3 Except as provided for in Clause 2.2 above, if there is an inconsistency between *Telstra's General Terms and Conditions* and this Section then this Section prevails.

Corporate VPN Cease Sale & Exit Notification

- 2.5 Corporate VPN and Call Plan Service will not be available for purchase by customers who do not already receive them from 30 August 2018.
- 2.6 Corporate VPN and Call Plan Service will not be available for purchase by customers who already receive Corporate VPN from 30 November 2018.
- 2.7 Configuration, software, and record changes for Corporate VPN and Call Plan Service will continue to be available from 30 November 2018 to existing customers.
- 2.8 Corporate VPN and Call Plan Service will be disconnected on 31 May 2019.

3 THE CORPORATE VPN

- 3.1 *Telstra's Corporate VPN* service enables *Customers* with multi-location premises to link their Australian and overseas premises together into an integrated telecommunications system.
- 3.2 *Telstra's Corporate VPN* does not require that the *Customer* leases fixed lines and allows communication using differing communication equipment for premises with low or high traffic loads.
- 3.3 The *Customer* may access *Corporate VPN* through: designated "business service" *PSTS* lines (as defined in Basic Telephone Service section of Our Customer Terms), or *ISDN* services or "switched" access by dialling an access code (either 0016, 18810 or 18811), or through CustomNet Price Per Point Services, SiteLine Service or Telstra Telecard. Please note this feature is no longer available to new customers on and from 30th November 2018 and will be removed from existing customers 31st May 2019.
- 3.4 The *Customer* must specify the numbers, or number ranges at any particular premises which are to be regarded as "on-net" destinations for the *Customer's Corporate VPN*.
- 3.5 The *Customer* may terminate the *Corporate VPN* by giving *Telstra* 30 days' written notice.

4 FEES AND CHARGES

Charging Components

- 4.1 The *Customer* must pay *Telstra* the following charges for connection to and use of *Corporate VPN*:
- an *Annual Access Fee*;
 - call charges according to the distance called and the method by which *Customers* access *Corporate VPN* to make a call;
 - charges for changes requested by the *Customer* to a *Corporate VPN*;
 - charges for applicable supplementary services; and
 - connection fees to an “out of area” AXE exchange if a suitable AXE exchange does not exist within the *Customer*’s local area.
- 4.2 Charges payable by the *Customer* may be reduced by the *Corporate VPN Volume Discount* offered by *Telstra* for certain classes of calls as described at clauses 4.14-4.15 and by the additional discount offered under clause 4.16 below.

Annual access fees for each Customer group

- 4.3 The *Customer* must pay *Telstra* an *Annual Access Fee* of \$60,000.00 [\$66,000.00 GST incl.] for each *Corporate VPN* service. If the *Customer*’s *Corporate VPN* service is at an address within the ACT Government area including the Jervis Bay area of NSW, *Telstra* may charge the *Customer* an ACT Government Utilities Tax Charge in addition to the amount above. See the [General Terms of Our Customer Terms for Small Business or Corporate customers](#) (and any other contractual arrangements you may have with us), whichever is applicable.

Call charges

- 4.4 The *Customer* must pay *Telstra* for each call made on *Corporate VPN*. Charges for access to *Corporate VPN* via *PSTS* lines, *ISDN*, *Siteline*, *PRIORITY One3*, *Priority 1300*, *Freecall 1800* or *CustomNet Price Per Point Services* are referred to in succeeding sections below and set out fully in the tables attached to this section.

Local Calls

- 4.5 (a) *Local Calls* from differing access points are charged according to the charge schedule in Table 1. *Customers* accessing *Corporate VPN* through *SiteLine* services must elect to be charged either
- (i) Standard *ISDN NDDI* rates; or
 - (ii) *SiteLine Local Call* rates
- for *Local Calls*. This election can be altered through an application to *Telstra*.
- (b) A flat rate *Local Call* option is available for voice calls made from analogue *CustomNet Price Per Point Services* handsets only. Where the *Customer* chooses to use the flat rate *Local Call* option, it must do so for all analogue *CustomNet Price Per Point Services* handsets. The charges for this option are set out in Table 1. For calls to which this flat rate option applies, see Attachment 2.

National On-Net calls

- 4.6 The *Customer* must pay *Telstra* for *National On-Net Calls* according to the charges set out in Table 2.

National Off-Net calls

4.7 The *Customer* must pay *Telstra* for *National Off-Net Calls* according to the charges set out in Table 3.

Calls to Mobile Phones

4.7A The *Customer* must pay *Telstra* for calls made from a *Customer's Corporate VPN Accesses* to a mobile phone according to the charges set out in Table 3A. Corporate VPN Switched Data calls

Corporate VPN Switched Data calls

4.8 The *Customer* must pay *Telstra* for Corporate VPN Switched Data Calls according to the charges set out in Table 4.

Corporate VPN International 64k Switched Data calls

4.9 The *Customer* must pay *Telstra* according to the "Call Plan Data" rates set out in Table 14 for all *Corporate VPN International 64 K Switched Data Calls*.

4.10 *Corporate VPN International 64 K Switched Data Calls* are not eligible for nor do they contribute to *Corporate VPN Volume Discount*.

Corporate VPN International Calls

4.11 The *Customer* must pay for all international calls whether *International On-Net Calls*, *International Virtual On-Net Calls* or *International Off-Net Calls* according to the charges set out in Table 5.

Roaming Access – International inbound calls

4.12 The *Customer* must pay *Telstra* for International Inbound Calls according to the *International Off-Net Call* rates set out in Tables 10 and 13 at the respective outbound calling rate of the originating country.

Charges for additional services

4.13 The *Customer* must pay *Telstra* for *Corporate VPN* optional features according to the charges set out in Table 6.

Volume discount

4.14 The classes of calls set out in paragraphs (a), (c), (d) and (e) of Table 7 qualify to receive *Corporate VPN Volume Discount*. Calls set out in paragraph (b) will contribute to combined volume threshold for *Corporate VPN Volume Discount* calculations. Classes of calls in paragraph (d) and (e) of Table 7 do not contribute in calculation of *Corporate VPN Volume Discount*.

4.15 *Corporate VPN Volume Discount* is calculated on a monthly basis by calculating the combined value of all calls of the type listed in paragraphs (a), (b) and (c) of Table 7 which were made by the *Customer* during the month. Calls in paragraphs (d) and (e) are treated independently and do not contribute to the *Corporate VPN Volume Discount*. The appropriate percentage discount for each class of call is then applied according to Table 8, with the exception of *Customers* who have been *Corporate VPN Customers* as of June 30, 1997. Table 9 will be used when applying the *Corporate VPN Volume Discount* for these *Customers*.

4.16 *Telstra* will deduct the *Corporate VPN Volume Discount* calculated under clause 4.15 from the *Customer's* account and in addition will increase the discounts calculated under clause 4.15 (excepting for classes of calls falling into paragraph (d) and (e) of Table 7 which are not eligible to contribute to the volume for this discount calculation) by 3% if:

- the *Customer* agrees for its account to be consolidated into a single invoice provided to a single address and the *Customer* undertakes all onward billing of end users and other revenue activities and uses none of the *Corporate VPN* enhanced billing and reporting options; and
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- the *Customer* maintains a Help Desk as the sole communication point between the *Customer* and *Telstra* for service activation activity, service assurance enquiries and billing enquiries; and
- the *Customer* provides a Site Assessment Form in the standard *Telstra* format to facilitate all adds, moves and changes, all activation data and all data associated with the activation of at least 90% of the existing *Specified Numbers* associated with the *Customer*.

4.17 The *Customer's Corporate VPN* account is not eligible for any other long distance call saver discounts offered by *Telstra* because *Corporate VPN* is deemed a "Long Distance Call Saver" for the purposes of the Basic Telephone Service section of Our Customer Terms.

4.18 "Flexi-Plan", "Call Saver" and other discount plans offered by *Telstra* are available for *Local Calls* made using *Telstra's Corporate VPN* service.

Moves and changes

4.19 If the *Customer* requires *Telstra* to rearrange (including moves or changes and changes to the *Customer's* number range) its *Corporate VPN* Network or *Network Dial Plan* by for example:

- changing the originating or terminating Full National Numbers at any of the *Customer's* premises; or
- adding new terminating Full National Numbers or originating Full National Numbers to an existing *Customer* premises (in which case each Full National Number affected would qualify as one change for charging purposes); or
- amending existing terminating *Network Dial Plan* numbers for an existing *Customer* premises, or establishing new terminating *Network Dial Plan* numbers for the *Customer's* premises (in both cases each affected terminating number is considered as one change for billing purposes),

then the standard charge for each change is:

- \$5.00 [\$5.50 GST incl.] per move or change; and
- a minimum of \$50.00 [\$55.00 GST incl.] per move or change.

4.20 Calls made from a Corporate VPN service to Priority One3, Priority 1300, and SecuriDial 1345 numbers will be charged at the applicable call rate as listed in Table 1A.

5 CALL PLAN SERVICE

5.1 The Call Plan service offers the *Customer* the ability to link locations within Australia and locations outside Australia into an integrated networking system without the use of leased lines, on the following conditions:

- (a) A call using the Call Plan service can be made by the *Customer* from a service included in the *Customer* group by dialling a *Network Dial Plan* number or the full number of another service included in the *Customer* group.
- (b) The following kinds of services can be included in the *Customer* group:
 - (i) a "Standard Access" service, which means a Basic Telephone Service, *ISDN* service (under which all B Channels must be included in the Call Plan) or *SiteLine* (2 megabit) service;
 - (ii) a "Spectrum Access" service, which means a *CustomNet Price Per Point* service;
 - (iii) a "Switched Access" service, which means a Basic Telephone Service, *ISDN* service or *SiteLine* (2 megabit) service which is included as a service which requires an access code to be dialled; or

- (iv) a “private line” service, which is a domestic private line or microwave link within Australia included in the Call Plan before 15 December 1996.
- (c) The various types of charges which apply to Call Plan are set out in Table 10 .
- (d) Further information relating to charges for Call Plan is set out in Tables 11, 12 and 13.
- (e) Charges for *Access Services* used in relation to a Call Plan service (including *Access Services* of the types listed in (b)) are payable in addition to charges for the Call Plan service.
- (f) To be included in the *Customer* group a service (whether within or outside Australia) must be registered in *Telstra’s* Intelligent Network database.
- (g) The *Customer* may request provision of the *Customer’s* billing information, Call Plan traffic log and network management information by means of a computer disk. *Telstra* does not represent that any disk provided to the *Customer* is free of viruses.
- (h) The *Customer* is responsible for configuring its PABX system so as to enable the provision of the Call Plan service as instructed by *Telstra* from time to time.
- (i) The *Customer* must not use the Call Plan service so as to adversely affect *Telstra’s* network or the provision of *carriage services* to other *Customers*, and must promptly comply with any directions given by *Telstra* concerning its use of the Call Plan service.
- (j) The *Customer* has no right or claim in relation to any data or information held by *Telstra* in relation to the *Customer’s* Call Plan service.
- (k) The *Customer* may not transfer its Call Plan service without *Telstra’s* consent, which must not be unreasonably withheld.
- (l) Where the *Customer* requires a service located where there is no suitable *Telstra* exchange to be included in the *Customer* group, conditions and charges of connection for an “out of area” service under the Voice Grade Dedicated Lines section of Our Customer Terms.
- (m) The *Customer* may terminate its Call Plan service by giving 30 days’ written notice to *Telstra*. *Telstra* may terminate the *Customer’s* Call Plan service by giving 90 days’ written notice to the *Customer*.
- (n) *Telecard calls* can be charged to a service included in a *Customer* group, under the terms applying to those calls (see the Calling Cards section of Our Customer Terms).

6 **TELSTRA WORLDSOURCE VIRTUAL NETWORK SERVICE**

Service Withdrawn 31 December 2001

7 **INTERPRETATION**

7.1 In this section, the following words and abbreviations have the following meanings:

Access Service means a Basic Telephone Service, *public payphone*, *Public Creditphone*, *cellular mobile service*, or other type of telecommunications service, whether provided by *Telstra* or not, which can be used to make calls of one or more types included in this section.

Act means the Telecommunications Act 1997.

Annual Access Fee means the fee payable annually as set out at clause 4.3.

Business Service is defined in the Basic Telephone Service section of Our Customer Terms.

Calls to Mobile Phones means calls made from a *Customer's Corporate VPN Access* to a mobile phone. Calls to mobiles will be charged as per those rates set out in Table 3A.

Carriage Services means services for carrying communications by means of guided and/or unguided electromagnetic energy.

Community Calls or **Community** has the meaning given by the Basic Telephone Service section of Our Customer Terms.

Corporate VPN means *Telstra's Corporate Virtual Private Network*.

Corporate VPN Access means *Standard Access, Spectrum Access, Switched Access* or *Roaming Access*.

Corporate VPN International Calls means *International Long Distance Calls* made from the *Customer's Corporate VPN Accesses* that are not configured for *Corporate VPN International VPN Calls*.

Corporate VPN International VPN Calls means *International On-Net Calls, International Virtual On-Net Calls* and *International Off-Net Calls* made using *Roaming Access*, or from the *Customer's* other *Corporate VPN Accesses* which have been nominated by the *Customer* as being required to make such types of calls.

Corporate VPN Volume Discount means the volume discount described at clauses 4.15-4.16 of this section.

Customer has the meaning given to it by *Telstra's General Terms and Conditions*.

CustomNet Price Per Point Services means services provided under *Telstra's CustomNet Price Per Point* Section of the *Standard Form of Agreement*.

CVPN International 64k Switched Data Calls means dial-up 64 kbit/s digital connections made from *Corporate VPN Accesses* that are *ISDN* capable which may or may not use *International On-Net* and virtual on-net virtual private networking features.

CVPN National Switched Data Calls means data calls made from *Corporate VPN Accesses* which are *ISDN* capable.

Day means the period between 7 am - 7 pm weekdays (Monday to Friday).

Economy means any time which is not during *Day* time .

Extended Charging Zone means an area defined by an allocated group of telephone numbers, for call charging purposes, in remote regions of Australia as listed in the Basic Telephone Service section of Our Customer Terms.

Extended Zone Call means a call originating from a Corporate VPN Service and terminating on a Basic Telephone Service, ISDN Service, CustomNet Service, VPN Service Public Payphone or Public Creditphone where:

- both services are in the same *Extended Charging Zone*; or
- both services are in adjoining *Extended Charging Zones*;

Flagfall means a flat fee *Telstra* may charge when a call is initiated.

Flat Rate for *International Long Distance Calls* made from *Customer's Corporate VPN Accesses* capable of making *Corporate VPN International VPN Calls* or Call Plan service or *Telstra WorldSource Virtual Network* service, means rate apply 24 hours-a-day, 7 days-a-week.

Freecall 1800 means the service of the same name provided by *Telstra* under *Telstra Inbound Network Services* section of the *Standard Form of Agreement*.

GST means the tax imposed or to be imposed by the A New Tax System (Goods and Services Tax) Act 1999 (C'th) and the related imposition Acts of the Commonwealth.

International Call is defined in the Basic Telephone Service section of Our Customer Terms.

International Long Distance Call means an international call to any of the destinations listed in the "Call Plan service" or "*Telstra WorldSource Virtual Network service*" section 5 and 6 of *VPN Standard Form of Agreement*.

International Off-Net Calls means *International Long Distance Calls* made from the *Customer's Corporate VPN Accesses* capable of making *Corporate VPN International VPN Calls* or Call Plan service or *Telstra WorldSource Virtual Network service*, that are not either *International On-Net* or *International Virtual On-Net Calls*.

International On-Net Calls or **International On-Net** means *International Long Distance Calls* made from the *Customer's Corporate VPN Accesses* which are capable of making *Corporate VPN International VPN Calls* or Call Plan service or *Telstra WorldSource Virtual Network service* and having their numbers registered in *Telstra's Intelligent Network Charging Database* for this purpose and includes numbers in a limited number of overseas destinations which are registered in the Intelligent Network databases of the relevant overseas carriers. Such calls can be made by dialling either dial plan numbers or full international numbers.

International Virtual On-Net Calls means *International Long Distance Calls* made from the *Customer's Corporate VPN Accesses* capable of making *Corporate VPN International VPN Calls* or Call Plan service or *Telstra WorldSource Virtual Network service*, and having their numbers registered in *Telstra's Intelligent Network Charging Database* for this purpose that are not *International On-Net Calls*. Such calls can only be made by dialling dial plan numbers.

ISDN means *Telstra's Public Switched Integrated Services Digital Network*.

ISDN Services means the services set out in *Telstra's ISDN* section of the *Standard Form of Agreement*.

Local Call is defined in the Basic Telephone Service section of Our Customer Terms.

Mobile Dial Plan Access means integration of MobileNet Dial Plan functionality with existing *Corporate VPN* dial plan, without the requirement to alter existing MobileNet access. This functionality will support *Customers* establishing a single fixed and Mobile short dial group within their organisation.

National Long Distance Call means "*Community Calls*", "*Preferential Calls*" and "*National Long Distance Calls*" as each of those terms is defined in the Basic Telephone Service section of Our Customer Terms excluding *Corporate VPN Switched Data calls*.

National On-Net Calls means *National Long Distance Calls* made from a *Customer's Corporate VPN Accesses* to that *Customer's Specified Numbers*.

National Off-Net Calls means *National Long Distance Calls* made from a *Customer's Corporate VPN Accesses* to numbers other than that *Customer's Specified Numbers*.

National Switched Data Call means **NDD1, NDD2, NDD3, NDD4 Intercapital (165km-500km), NDD4 Intercapital (500km-745km), NDD4 (165km-500km), NDD4 (500km-745km), NDD5 Intercapital (745km-2000km), NDD5 Intercapital (greater than 2000km), NDD5 (745km-2000km), and NDD5 far (greater than 2000km).**

National Long Distance Call means a "long distance call" as defined in the Basic Telephone Service section of Our Customer Terms.

NDD1 means a “National Digital Direct” call distance band one, which is the same as a *Local Call*.

NDD2 means a “National Digital Direct” call between services which are in zones whose centres are from 25 kilometres up to (and including) 50 kilometres apart (excluding the *NDD1* zone).

NDD3 means a “National Digital Direct” call between services which are in zones/districts whose centres are more than 50 kilometres up to (and including) 165 kilometres apart.

NDD4 means a “National Digital Direct” call between services which are in zones/districts whose centres are more than 165 kilometres up to (and including) 745 kilometres apart.

NDD4 (165km-500km) means a “National Digital Direct” call between services which are in zones/districts whose centres are more than 165 kilometres up to (and including) 500 kilometres apart.

NDD4 (500km-745km) means a “National Digital Direct” call between services which are in zones/districts whose centres are more than 501 kilometres up to (and including) 745 kilometres apart.

NDD4 Intercapital (165km-500km) means a “National Digital Direct” call between services which are in *Capital City* zones/districts whose centres are more than 165 kilometres up to (and including) 500 kilometres apart.

NDD4 Intercapital (500km-745km) means a “National Digital Direct” call between services which are in *Capital City* zones/districts whose centres are more than 500 kilometres up to (and including) 745 kilometres apart.

NDD5 means a “National Digital Direct” call between services which are in zones/districts whose centres are more than 745 kilometres apart.

NDD5 (745km-2000km) means a “National Digital Direct” call between services which are in zones/districts whose centres are more than 745 kilometres up to (and including) 2,000 kilometres apart.

NDD5 (greater than 2000km) means a “National Digital Direct” call between services which are greater than 2,000 kilometres apart.

NDD5 Intercapital (745km-2000km) means a “National Digital Direct” call between services which are in *Capital City* zones/districts whose centres are more than 745 kilometres up to (and including) 2,000 kilometres apart.

NDD5 Intercapital (greater than 2000km) means a “National Digital Direct” call between services which are in *Capital City* zones/districts whose centres are greater than 2,000 kilometres apart.

Network Access Change Code means the various *Standard Access* line connection modes to *Corporate VPN* which are selected according to the *Customer's* requirements. Attachment 1 contains a summary of these codes.

Network Dial Plan means a private numbering plan, using abbreviated number codes which can be used with the *Customer's Corporate VPN Accesses* and *Specified Numbers* for “on-net” calls.

Preferential Calls or Preferential has the meaning given by Basic Telephon Service section of Our Customer Terms.

PMTS means *Telstra's* Public Mobile Telephone Service.

Priority 1300 means the service described in the *Telstra Inbound Network Services* section of the *Standard Form of Agreement*.

Priority One3 means the service provided under *Telstra Inbound Network Services* section of the *Standard Form of Agreement*.

PSTN means *Telstra's* Public Switched Telephone Network.

PSTS means *Telstra's* Public Switched Telephone Service.

Roaming Access means access to *Corporate VPN* via a *Telstra Telecard* (using the 0016 access code) to make *Corporate VPN International VPN Calls* or Call Plan service calls or *Telstra WorldSource Virtual Network* service calls.

SiteLine means the service provided under *Telstra's Siteline* section of the *Standard Form of Agreement*.

Siteline Local Calls means local calls made on the *Siteline* service charged at the rates set out in clause 7.3 and Table 3 of the *Siteline Services Section* of the *Standard Form of Agreement*.

Specified Numbers are national numbers which are registered with *Telstra's Intelligent Network Charging Database*, including numbers registered under clause 3.4.

Spectrum Access means physical access to *Corporate VPN* via specified "Spectrum" lines where the Spectrum line number is registered as a *Corporate VPN* service in *Telstra's Intelligent Network Charging Database*.

Standard Access means physical access to *Corporate VPN* via specified *PSTS* lines or *ISDN* services where *Telstra* has activated a *Network Access Change Code* and registered the line number as a *Corporate VPN* service or Call Plan service or *Telstra WorldSource Virtual Network* service in *Telstra's Intelligent Network Charging Database*.

Standard Form of Agreement or Our Customer Terms means *Telstra's* standard form of agreement formulated for the purposes of section 479 of the *Act*.

Switched Access means access to *Corporate VPN* from specific lines by dialling an access code: 18810 or 18811 (for *National Long Distance* and *Local Calls*) and 0016 (for *International Long Distance Calls*) and where the line number is registered as a *Corporate VPN* service or Call Plan service or *Telstra WorldSource Virtual Network* service in *Telstra's Intelligent Network Charging Database*.

Telecard Calls means calls made using the Telecard service as described in the Calling Cards section of Our Customer Terms.

Telstra means Telstra Corporation Limited ACN 051 775 556, ABN 33 051 775 556, and includes *Telstra's* successors and assigns.

Telstra's General Terms and Conditions means the General Terms and Conditions section of *Telstra's Standard Form of Agreement*, a copy of which is available for inspection at most *Telstra* shops.

Telstra's Intelligent Network Charging Database means *Telstra's* database of the same name which resides in its intelligent network.

Telstra Telecard means the Telecard service described in the Calling Cards section of Our Customer Terms.

Universal Dial Plan means extension of the *Network Dial Plan* to include number translations to numbers that are outside of the *Network Dial Plan* Calls made using the *Universal Dial Plan* are charged at the appropriate *National Off-Net* and *International Virtual On-Net* rates.

VNS means the *Telstra WorldSource Virtual Network* Service.

Table 1 - CVPN Local Call Rates (refer to clause 4.5)		
Local Call Access/Call Type	Charges	
Standard Access via PSTS using a Dial Plan number	standard <i>ISDN NDD1</i> (local call) rates in the ISDN Section of the SFOA	
Access from PSTS Standard	<i>ISDN</i> local call rates in the ISDN Section of the SFOA or <i>PSTS 20c</i> [22c GST incl.] (per call)	
Access lines using a PSTN number	depending on the <i>Network Access Change Code</i> applied (refer to Attachment 1)	
<i>ISDN Local Data Calls</i>	Local data rate in the ISDN Section of the SFOA	
Standard Access via <i>CustomNet Price Per Point Services</i>	<i>CustomNet Price Per Point NDD1</i> rate (refer to Tables 2.1 and 2.2 of the <i>CustomNet Price Per Point</i> Section of the <i>Standard Form of Agreement</i>)	
Standard Access or Switched Access via <i>SiteLine Services</i>	Standard <i>ISDN</i> local call rates in the ISDN Section of the SFOA)	
	GST excl.	GST incl.
Optional Flat Rate <i>Local Call</i> via <i>CustomNet Price Per Point Analogue Services</i> (refer to s.4.5 and Attachment 2)	20 cents per call *	22 cents per call *

* The Optional Flat Rate charge for *Local Calls* applies to calls that are completed before midnight. For calls that extend into the following day an additional Flat Rate charge (20c) [22c GST incl.] applies per day or part . Calls that commence between 8pm and midnight and extend into the following day will be charged as though they commenced at midnight.

Table 1A Charge payable by the caller for Telephony and Data calls made to Priority One3, Priority 1300 and SecuriDial 1345 numbers from Corporate VPN Services		
Type of Call	Charge (cents) – Untimed	
	GST excl.	GST incl.
Telephony and Data Calls to Priority One3, Priority 1300 and SecuriDial 1345 numbers from a Corporate VPN Service.	22.727	25

Table 2 CVPN National On-Net Call Rates :- (refer to clause 4.6)				
<i>Preferential call</i>		\$0.25 [\$0.275 GST incl.] per 300 seconds		
Note: an incomplete part of a chargeable period counts as a full chargeable period				
Trunk	Distance	Flagfall	Day 7am - 7pm, Mon – Fri	Economy 7pm - 7am Mon - Fri, all Sat - Sun
Distance		cents	cents per second	cents per second

		GST excl.	GST incl.	GST excl.	GST incl.	GST excl.	GST incl.
PSTN, ISDN, SiteLine and Spectrum originated <i>Community Calls and Extended Zone Calls</i>	N/A	20	22	0.15000	0.16500	0.06666	0.07333
	A Between 25 and 50 kms	20	22	0.15000	0.16500	0.06666	0.07333
	F Between 50 and 85 kms	20	22	0.26666	0.29333	0.15000	0.16500
	M Between 85 and 165 kms	20	22	0.33333	0.36666	0.21666	0.23833
G & W Between 165 and 745 kms (Intercapital)	20	22	0.33333	0.36666	0.21666	0.23833	
Q Between 165 and 745 kms (Non-Intercapital)	20	22	0.40000	0.44000	0.26666	0.29333	
H, X Y Over 745 kms (Intercapital)	20	22	0.33333	0.36666	0.21666	0.23833	
Over 745 kms (Non- Intercapital)	20	22	0.40000	0.44000	0.26666	0.29333	

Table 3 CVPN National Off Net Call Rates (refer to clause 4.7)

Preferential call \$0.25 [\$0.275 GST incl.] per 300 seconds

Note: an incomplete part of a chargeable period counts as a full chargeable period

Trunk	Distance	Flagfall		Day 7am - 7pm, Mon – Fri		Economy 7pm - 7am Mon - Fri, all Sat - Sun	
		cents		cents per second		cents per second	
Distance		GST excl.	GST incl.	GST excl.	GST incl.	GST excl.	GST incl.
PSTN, ISDN, SiteLine and Spectrum originated <i>Community Calls and Extended Zone Calls</i>	N/A	20	22	0.15000	0.16500	0.06666	0.07333
	A Between 25 and 50 kms	20	22	0.15000	0.16500	0.06666	0.07333
	F Between 50 and 85 kms	20	22	0.26666	0.29333	0.15000	0.16500
	M Between 85 and 165 kms	20	22	0.33333	0.36666	0.21666	0.23833
	G & W Between 165 and 745 kms (Intercapital)	20	22	0.33333	0.36666	0.21666	0.23833
	Q Between 165 and 745 kms (Non-Intercapital)	20	22	0.40000	0.44000	0.26666	0.29333

H, X	Over 745 kms (Intercapital)	20	22	0.33333	0.36666	0.21666	0.23833
Y	Over 745 kms (Non- Intercapital)	20	22	0.40000	0.44000	0.26666	0.29333

Table 3A – CVPN Calls to Mobiles (refer to clause 4.7A)				
We charge you the following for calls to mobile numbers from a customer's Corporate VPN access. We charge you the connection fee plus the timed rate (calculated per second) up to the capped call amount (if it applies).				
	GST excl.		GST incl.	
Connection Fee per Call	22.7272c		25c	
	PEAK		OFF PEAK	
Per minute rate (charged per second)	7am – 7pm, Mon – Fri		7pm – 7am mon-Fri, all Sat – Sun	
	GST excl.	GST incl.	GST excl.	GST incl.
Calls to a Telstra mobile number (per minute)	33.6363c	37c	20c	22c
Calls to a non-Telstra mobile number (per minute)	40c	44c	25c	27.5c
	GST excl.		GST incl.	
Capped call	\$3.00		\$3.30	
The most you pay for a call to a Telstra mobile number between 7pm and midnight, 7 days a week.	\$3.00		\$3.30	

Notes: If a call to a Telstra mobile number is diverted to the Mobilenet callback notification service, we treat the call as lasting at least 7 seconds.

If you are calling a mobile number that became a Telstra mobile number or stopped being a Telstra mobile number within the last 48 hours, we may still charge you during that time as if there has been no change.

Table 4 – CVPN Switched Data Call Rates						
Call Type	Charge*					
	Charges in this table are expressed on a per minute basis, although the call charges will be calculated on a per second basis using a per minute rate (see the footnote below for a call charge calculation formula).					
	(Flagfall + per minute charge)					
	cents		cents per minute			
Flagfall	Day 7am - 7pm Mon-Fri			Economy Other times		
	GST excl.	GST incl.	GST excl.	GST incl.	GST excl.	GST incl.
<i>Extended Zone</i>	15.0	16.5	14.0	15.4	7.0	7.70
<i>NDD2</i>	15.0	16.5	14.0	15.4	7.0	7.70
<i>NDD3</i>	15.0	16.5	27.0	29.7	13.5	14.85
<i>NDD4 Intercapital (165km-745km)</i>	15.0	16.5	27.0	29.7	15.0	16.50
<i>NDD4 (165km-745km)</i>	15.0	16.5	31.0	34.1	15.0	16.50
<i>NDD5 Intercapital (greater than 745km)</i>	15.0	16.5	31.0	34.1	18.5	20.35
<i>NDD5 (greater than 745km)</i>	15.0	16.5	34.0	37.4	18.5	20.35

*Total NDD2- NDD5 call charge = *Flagfall* + (Call duration expressed in seconds x per minute rate divided by 60).

The result is truncated to 5 decimal places and the resultant call charge is rounded up or down to the nearest cent. Charges at or above 0.5cents are rounded up.

Table 5 - CVPN International On-Net, Virtual On-Net and Off-Net Call Rates (refer clause 4.11)		
Call Type	Charge	VPN Section Reference
<i>International On-Net Calls</i>	Call Plan Class 1	Tables 10 and 11
<i>International Virtual On-Net Calls</i>	Class 2	Tables 10 and 12
<i>International Off-Net Calls</i>	Class 3	Tables 10 and 13

Table 6 – Charges For Additional Features (refer clause 4.13)				
Feature	Establishment Charge		Annual Charge	
	\$		\$	
	GST excl.	GST incl.	GST excl.	GST incl.
<u>Voice Message</u> per interface	1,000.00	1,100.00	3,000.00	3,300.00
<u>Customised Tones & Announcements</u> on <i>Customer</i> provided tape, per interface	100.00	110.00	600.00	660.00
<u>Universal Dial Plan</u> per number or group of continuous numbers translated	5.00	5.50		
<u>Mobile Dial Plan Access</u> , for each <i>Corporate VPN</i> service Note: <i>PMTS VPN</i> Extension charges are additional			5,000.00	5,500.00
<u>Call Handling Capability</u> Refer to the Basic Telephone Service section of Our Customer Terms				
<u>Paper reports</u> First five paper reports from available selection (any five) Next five from selection (any five)	0.00 0.00	0.00 0.00		

Table 7	
Part A	
Call Types Qualifying or Contributing to CVPN Volume Discount (refer clause 4.14)	
(a)	<i>National On-Net Calls</i> and <i>National Off-Net Calls</i> .
(b)	<i>International Direct 0011 calls</i> , <i>FaxStream 0015 International Calls</i> , <i>International On-Net Calls</i> , <i>International Virtual On-Net Calls</i> , <i>International Off-Net Calls</i> and <i>Corporate VPN International Calls</i> .*
(c)	<i>Automatic Trunk calls (STD)</i> , <i>FaxStream national long-distance calls</i> , <i>Iterra national long distance calls</i> , <i>Centel Plus national long distance calls</i> , <i>Automatic Telecard calls</i> , <i>Freecall/Freefax 008/1800 calls</i> , <i>Priority One3 calls</i> , <i>Priority 1300 calls</i> , <i>ISDN NDD2-5 (voice) calls</i> and <i>CustomNet national long-distance calls</i> .
(d)	<i>PSTS calls</i> to all cellular mobile carriers and <i>ISDN calls</i> to all cellular mobile carriers.
(e)	<i>ISDN and CustomNet NDD 2-5 data calls</i> <i>Automatic Trunk calls (STD)</i> , <i>FaxStream national long-distance calls</i> , <i>Iterra national long distance calls</i> , <i>Centel Plus national long distance calls</i> , <i>Automatic Telecard calls</i> , <i>Freecall/Freefax 008/1800 calls</i> , <i>Priority One3 calls</i> , <i>Priority 1300 calls</i> , <i>ISDN NDD2-5 (voice) calls</i> and <i>CustomNet national long-distance calls</i> .
Part B	
Call Types Not Eligible For CVPN Volume Discount (refer clause 4.14)	
(f)	<i>Local Calls</i> , <i>Infocall 190 calls</i> , <i>Operator Assisted calls</i> , <i>ISDN and CustomNet data calls</i> , <i>calls originating from non-PSTS or ISDN or CustomNet services</i> and <i>non-CCR calls</i> .

Table-8 - CVPN Volume Discount Thresholds (refer clause 4.15)				
Combined Volume Threshold \$ per Month (total of calls in paragraphs (a), (b) and (c) of Table 7)		% Discount (calls in paragraphs (a) and (c) of Table 7)	% Discount (calls in paragraph (d) and (e) of Table 7)	
GST excl.	GST incl.		(calls in Para (d))	(calls in para (e))
25,000.00	27,500.00	4.00	2.00	2.00
40,000.00	44,000.00	5.00	3.00	3.00
55,000.00	60,500.00	12.00	4.00	4.00
100,000.00	110,000.00	15.00	5.00	5.00
200,000.00	220,000.00	17.00	6.00	6.00
300,000.00	330,000.00	19.00	7.00	7.00
500,000.00	550,000.00	20.00	8.00	8.00
1,000,000.00	1,100,000.00	20.00	10.00	8.00
1,500,000.00	1,650,000.00	21.00	12.00	10.00

Table-9 - CVPN Volume Discount Thresholds (refer clause 4.15)				
Combined Volume Threshold \$ per Month (total of calls in paragraphs (a), (b) and (c) of Table 7)		% Discount (calls in paragraphs (a) and (c) of Table 7)	% Discount (calls in paragraph (d) and (e) of Table 7)	
GST excl.	GST incl.		(calls in Para (d))	(calls in para (e))
25,000.00	27,500.00	4.00	2.00	2.00
40,000.00	44,000.00	5.00	3.00	3.00
55,000.00	60,500.00	12.00	4.00	4.00
100,000.00	110,000.00	15.50	5.00	5.00
200,000.00	220,000.00	18.00	6.00	6.00
300,000.00	330,000.00	20.00	7.00	7.00
500,000.00	550,000.00	21.00	8.00	8.00
1,000,000.00	1,100,000.00	21.00	10.00	8.00
1,500,000.00	1,650,000.00	22.00	12.00	10.00
2,500,000.00	2,750,000.00	23.00	12.00	10.00

Table 10 - Call Plan service (refer clause 5.1(c))			
Type of charge	Description of charge	Amount	
		GST excl.	GST incl.
Connection charge	Connection of Call Plan	Nil	Nil
Recurring charges	Charge for Call Plan	\$100.00 per month	\$110.00 per month
Call charges	Charge for a voice call from an <i>Access Service</i> in the <i>Customer</i> group located within Australia to an <i>Access Service</i> within the <i>Customer</i> group located outside Australia and registered with the relevant carrier (" International On-Net call ")	\$0.15 plus [1/60 x applicable per minute rate (see Table 11) x number of seconds connected]	\$0.165 [1/60 x applicable per minute rate (see Table 11) x number of seconds connected]
	Charge for a voice <i>international call</i> from a service in the <i>Customer</i> group to a service within the <i>Customer</i> group but not registered with the relevant carrier (" International Virtual On-Net call ")	\$0.15 plus [1/60 x applicable per minute rate (see Table 12) x number of seconds connected]	\$0.165 plus [1/60 x applicable per minute rate (see Table 12) x number of seconds connected]
	Charge for a voice <i>international call</i> from a service in the <i>Customer</i> group to a service not in the <i>Customer</i> group (" International Off-Net call ")	\$0.15 plus [1/60 x applicable per minute rate (see Table 13) x number of seconds connected]	\$0.165 plus [1/60 x applicable per minute rate (see Table 13) x number of seconds connected]
	Charge for an <i>international call</i> of one of the above types made using a Telecard (" Roaming Access outbound call ")	\$0.50 plus applicable charge under Table 11, 12 or 13 as appropriate, except that Peak rate applies at all times	\$0.55 plus applicable charge under Table 11, 12 or 13 as appropriate, except that Peak rate applies at all times
	Charge for a call made from outside Australia to a service in the <i>Customer</i> group in Australia using a Telecard (" Roaming Access inbound call ")	\$1.20 plus charge under Table 12 as if the call were to the other country, except that Peak rate applies at all times	N/A
	Charge for a call within one country or between two countries outside Australia using a Telecard associated with a service in the <i>Customer</i> group (" third party Roaming Access call ")	\$1.20 plus charge under Table 12 as if the call were from Australia to the first country, plus charge under Table 12 for a call from Australia to the second country, except that Peak rate applies at all times	N/A

	<p>Charge for:</p> <p>a <i>Switched Access Local Call</i>;</p> <p>a <i>Spectrum Access Local Call</i>; or</p> <p>a <i>Standard Access Local Call</i> made from a <i>SiteLine</i> (2 Megabit) service using a <i>network dial plan</i> number, a Basic Telephone Service using a <i>network dial plan</i> number or <i>ISDN</i></p>	Same as charge for a <i>ISDN NDD1</i> (local) call	
	Charge for a <i>Standard Access Local Call</i> made from a Basic Telephone Service using a number other than a <i>network dial plan</i> number	Same as charge for a <i>Local Call</i> from a Basic Telephone Service	
	Charge for a <i>Local Call</i> made from a <i>SiteLine</i> (2 megabit) service using a number other than a <i>Network Dial Plan</i> number	Charge for an <i>ISDN NDD1</i> (local) call or charge for a <i>Local Call</i> from a Basic Telephone Service, at <i>Customer's</i> option	
	Charge for a Telstra <i>ISDN Data International</i> call from a service in the <i>Customer</i> group	Charged in accordance with the <i>ISDN</i> Section of the <i>Standard Form of Agreement</i> .	
	Charge for a <i>ational Long Distance Data Call</i> from a service in the <i>Customer</i> group	Same as charge for a <i>national long distance data call</i> under the <i>ISDN</i> Section of the <i>Standard Form of Agreement</i> .	
	Charge for a <i>Local Data Call</i> from a service in the <i>Customer</i> group	Call charge at the local data rate under the <i>ISDN</i> Section of the <i>Standard Form of Agreement</i> .	
Miscellaneous Charges	Call forwarding - immediate feature, call forwarding -time and day manager feature	\$10.00	\$11.00
	<i>Customer</i> programmed call forwarding ("Follow Me")	Nil	Nil
	Provision of billing statements on a per line basis	\$150.00 per month	\$165.00 per month
	Provision of additional call reports other than in the course of normal monthly billing	\$100.00 for first call report plus \$400.00 per month	\$110.00 for first call report plus \$440.00 per month
	Provision of all billing information in disk form	\$25.00 per month	\$27.50 per month
	Provision of additional computer disk containing <i>Customer's</i> billing statements, monthly call statistics, associated management reports	\$50.00 per month	\$55.00 per month

Destination	Flat Rate \$/min		Destination	Flat Rate \$/min	
	GST excl.	GST incl.		GST excl.	GST incl.
Australia	0.24	0.264	Netherlands	0.58	0.638
Belgium	0.83	0.913	New Zealand	0.27	0.297
Canada	0.38	0.418	Singapore	0.43	0.473
France	0.48	0.528	Sweden	0.48	0.528
Germany	0.48	0.528	Switzerland	0.48	0.528
Hong Kong	0.39	0.429	Taiwan	0.86	0.946
Indonesia	0.85	0.935	United Kingdom	0.33	0.363
Italy	0.43	0.473	USA incl. Alaska & Hawaii	0.27	0.297
Japan	0.47	0.517			
Korea, Republic of	0.77	0.847			

Destination	Flat Rate (\$/min)		Destination	Flat Rate (\$/min)	
	GST excl.	GST incl.		GST excl.	GST incl.
Alaska	0.27	0.297	Lebanon	1.25	1.375
Albania	2.12	2.332	Lesotho	1.40	1.540
Algeria	2.38	2.618	Liberia	2.38	2.618
Andorra	0.76	0.836	Libya	1.65	1.815
Angola	2.04	2.244	Liechtenstein	0.63	0.693
Anguilla	2.38	2.618	Lithuania	1.61	1.771
Antarctica	0.67	0.737	Luxembourg	0.89	0.979
Antigua	1.40	1.540	Macau	1.40	1.540
Argentina.	1.10	1.210	Macedonia	1.10	1.210
Armenia.	1.61	1.771	Madagascar	2.20	2.420
Aruba	1.40	1.540	Malawi	1.65	1.815
Ascension Island	2.12	2.332	Malaysia	0.61	0.671

Australia	0.24	0.264	Maldives	2.12	2.332
Austria	0.63	0.693	Mali	2.12	2.332
Azerbaijan	1.61	1.771	Malta	0.93	1.023
Bahamas	0.89	0.979	Mariana Is	1.65	1.815
Bahrain	1.61	1.771	Marshall Is	1.65	1.815
Bangladesh	1.53	1.683	Martinique	1.40	1.540
Barbados	1.65	1.815	Mauritania	2.12	2.332
Belarus	1.61	1.771	Mauritius	1.40	1.540
Belgium	0.83	0.913	Mayotte	1.44	1.584
Belize	1.65	1.815	Mexico	1.10	1.210
Benin	2.12	2.332	Micronesia (FS)	1.65	1.815
Bermuda	1.65	1.815	Moldova	1.61	1.771
Bhutan	1.65	1.815	Monaco	0.76	0.836
Bolivia	1.65	1.815	Mongolia	2.38	2.618
Bosnia Herzegovina	1.10	1.210	Monserrat	2.12	2.332
Botswana	1.65	1.815	Morocco	2.38	2.618
Brazil	1.10	1.210	Mozambique	2.38	2.618
Brunei	1.10	1.210	Myanmar	1.65	1.815
Bulgaria	2.04	2.244	Namibia	1.65	1.815
Burkina Faso	2.12	2.332	Nauru	0.93	1.023
Burundi	2.12	2.332	Nepal	1.53	1.683
Cambodia	1.61	1.771	Netherlands	0.58	0.638
Cameroon	2.38	2.618	Netherlands Antilles	1.10	1.210
Canada	0.38	0.418	New Caledonia	1.00	1.100
Cape Verde	2.12	2.332	New Zealand	0.27	0.297
Cayman Is	1.40	1.540	Nicaragua	1.65	1.815
Central African Republic	2.20	2.420	Niger	2.20	2.420
Chad	2.38	2.618	Nigeria	1.40	1.540
Chile	0.89	0.979	Niue Is	0.85	0.935
China	0.85	0.935	Norfolk Island	0.67	0.737
Colombia	1.65	1.815	Norway	0.63	0.693
Comoros	1.65	1.815	Oman	1.30	1.430
Congo(formerly Zaire)	2.38	2.618	Pakistan	1.61	1.771
Congo Rep	2.30	2.530	Palau	2.04	2.244
Cook Is	1.27	1.397	Palestinian Authority	0.79	0.869
Costa Rica	2.12	2.332	Panama	1.40	1.540
Croatia	1.06	1.166	Papua New Guinea	0.76	0.836
Cuba	1.10	1.210	Paraguay	1.65	1.815

Cyprus	1.10	1.210	Peru	1.40	1.540
Czech Republic	0.89	0.979	Philippines	0.68	0.748
Denmark	0.59	0.649	Poland	0.89	0.979
Diego-Garcia	2.38	2.618	Portugal	1.10	1.210
Djibouti	2.38	2.618	Puerto Rico	0.76	0.836
Dominica	1.10	1.210	Qatar	2.12	2.332
Dominican Rep	0.89	0.979	Reunion	1.65	1.815
Ecuador	1.65	1.815	Romania	1.40	1.540
Egypt	1.31	1.441	Russia	1.10	1.210
El Salvador	2.12	2.332	Rwanda	1.65	1.815
Equatorial Guinea	2.38	2.618	Samoa (West)	0.93	1.023
Eritrea	2.38	2.618	Samoa (US)	0.93	1.023
Estonia	1.10	1.210	San Marino	0.68	0.748
Ethiopia	2.38	2.618	Sao Tome & Principe	2.12	2.332
Faeroe Island	1.27	1.397	Saudi Arabia	1.65	1.815
Falkland Island	1.65	1.815	Senegal	2.38	2.618
Fiji	0.83	0.913	Seychelles	2.12	2.332
Finland	0.63	0.693	Sierra Leone	2.12	2.332
France	0.48	0.528	Singapore	0.43	0.473
French Guiana	1.61	1.771	Slovak Republic	0.76	0.836
French Polynesia	1.00	1.100	Slovenia	1.10	1.210
Gabon	2.12	2.332	Solomon Is	0.93	1.023
Gambia	2.12	2.332	Somalia	2.38	2.618
Georgia	1.61	1.771	South Africa	0.69	0.759
Germany	0.48	0.528	Spain	0.71	0.781
Ghana	2.12	2.332	Sri Lanka	0.85	0.935
Gibraltar	2.04	2.244	St Helena	1.65	1.815
Greece	0.49	0.539	St Kitts & Nevis	1.65	1.815
Greenland	1.27	1.397	St Lucia	1.65	1.815
Grenada	1.65	1.815	St Pierre / Miquelon	1.40	1.540
Guadeloupe	1.40	1.540	St Vincent & Bequia	1.65	1.815
Guam	0.76	0.836	Sudan	1.65	1.815
Guantanamo	1.65	1.815	Surinam	1.40	1.540
Guatemala	1.65	1.815	Swaziland	2.12	2.332
Guinea Bissau	2.38	2.618	Sweden	0.48	0.528
Guinea Rep	2.12	2.332	Switzerland	0.48	0.528
Guyana	1.53	1.683	Syria	2.12	2.332
Haiti	2.04	2.244	Taiwan	0.86	0.946

Hawaii	0.27	0.297	Tajikstan	1.40	1.540		
Honduras	2.38	2.618	Tanzania	1.65	1.815		
Hong Kong	0.39	0.429	Thailand	0.88	0.968		
Hungary	0.89	0.979	Togo	2.20	2.420		
Iceland	1.10	1.210	Tokelau	0.93	1.023		
India	1.12	1.232	Tonga	0.93	1.023		
Indonesia	0.85	0.935	Trinidad & Tobago	1.10	1.210		
Inmarsat A	Refer to the Basic Telephone Service section for call rates and for details of Ocean Region and access codes for the Inmarsat service types	Tunisia	2.38	2.618			
Inmarsat Aero	Refer to the Basic Telephone Service section for call rates and for details of Ocean Region and access codes for the Inmarsat service types		Turkey	0.89	0.979		
Inmarsat B			Turkmenistan	1.40	1.540		
Inmarsat B HSD			Turks & Caicos Is	2.12	2.332		
Inmarsat M			Tuvalu	1.10	1.210		
Inmarsat Mini M			Uganda	1.65	1.815		
Inmarsat GAN ISDN (previously M4 High Speed Data 64KB)			Ukraine	1.10	1.210		
International Network Shared Code (Thuraya)		0.232998		United Arab Emirates	1.27	1.397	
Iridium				United Kingdom	0.33	0.363	
International Network Shared Code (BT Geoverse)				0.2562978	Uruguay	1.40	1.540
Iran	1.61	1.771	USA	0.27	0.297		
Iraq	1.65	1.815	Uzbekistan	1.40	1.540		
Ireland	0.41	0.451	Vanuatu	0.93	1.023		
Israel & Palestinian Authority	0.79	0.869	Vatican City	0.68	0.748		
Italy	0.43	0.473	Venezuela	1.10	1.210		
Ivory Coast	2.12	2.332	Vietnam	1.27	1.397		
Jamaica	1.40	1.540	Virgin Is (British)	2.12	2.332		
Japan	0.47	0.517	Virgin Is (USA)	0.76	0.836		
Jordan	1.40	1.540	Wallis & Futuna Is	1.65	1.815		
Kazakhstan	1.61	1.771	Yemen AR	1.65	1.815		

Kenya	1.53	1.683	Yugoslavia	1.06	1.166
Kiribati	0.93	1.023	Zambia	1.65	1.815
Korea PDR	2.12	2.332	Zimbabwe	1.40	1.540
Korea, Republic of	0.77	0.847			
Kuwait	1.53	1.683			
Kyrgyzstan	1.61	1.771			
Laos	1.61	1.771			
Latvia	1.40	1.540			

Table 13- International Off-Net Call per minute rates (refer clause 5.1(d))

Note: Callers may not be able to call every number within a particular destination. *Telstra* may withdraw Direct Dial Services to any destination, or to particular numbers within that destination, without notice. In such a case, callers may still make *Operator Assisted Calls* (at the relevant rates for those calls) by dialling 1234 (or 12550 from a Payphone).

Destination	Flat Rate \$/min		Destination	Flat Rate \$/min	
	GST excl.	GST incl.		GST excl.	GST incl.
Alaska	0.28	0.308	Lebanon	1.25	1.375
Albania	2.12	2.332	Lesotho	1.40	1.540
Algeria	2.38	2.618	Liberia	2.38	2.618
Andorra	0.76	0.836	Libya	1.65	1.815
Angola	2.04	2.244	Liechtenstein	0.63	0.693
Anguilla	2.38	2.618	Lithuania	1.61	1.771
Antarctica	0.68	0.748	Luxembourg	0.89	0.979
Antigua	1.40	1.540	Macau	1.40	1.540
Argentina.	1.10	1.210	Macedonia	1.10	1.210
Armenia.	1.61	1.771	Madagascar	2.20	2.420
Aruba	1.40	1.540	Malawi	1.65	1.815
Ascension Island	2.12	2.332	Malaysia	0.62	0.682
Austria	0.63	0.693	Maldives	2.12	2.332
Azerbaijan	1.61	1.771	Mali	2.12	2.332
Bahamas	0.89	0.979	Malta	0.93	1.023
Bahrain	1.61	1.771	Mariana Is	1.65	1.815
Bangladesh	1.53	1.683	Marshall Is	1.65	1.815
Barbados	1.65	1.815	Martinique	1.40	1.54
Belarus	1.61	1.771	Mauritania	2.12	2.332
Belgium	0.85	0.935	Mauritius	1.40	1.540
Belize	1.65	1.815	Mayotte	1.44	1.584

Benin	2.12	2.332	Mexico	1.10	1.210
Bermuda	1.65	1.815	Micronesia (FS)	1.65	1.815
Bhutan	1.65	1.815	Moldova	1.61	1.771
Bolivia	1.65	1.815	Monaco	0.76	0.836
Bosnia Herzegovina	1.10	1.210	Mongolia	2.38	2.618
Botswana	1.65	1.815	Montserrat	2.12	2.332
Brazil	1.10	1.210	Morocco	2.38	2.618
Brunei	1.10	1.210	Mozambique	2.38	2.618
Bulgaria	2.04	2.244	Myanmar	1.65	1.815
Burkina Faso	2.12	2.332	Namibia	1.65	1.815
Burundi	2.12	2.332	Nauru	0.93	1.023
Cambodia	1.61	1.771	Nepal	1.53	1.683
Cameroon	2.38	2.618	Netherlands	0.59	0.649
Canada	0.40	0.440	Netherlands Antilles	1.10	1.210
Cape Verde	2.12	2.332	New Caledonia	1.02	1.122
Cayman Is	1.40	1.540	New Zealand	0.28	0.308
Central African Rep	2.20	2.420	Nicaragua	1.65	1.815
Chad	2.38	2.618	Niger	2.20	2.420
Chile	0.89	0.979	Nigeria	1.40	1.540
China	0.88	0.968	Niue Is	0.85	0.935
Colombia	1.65	1.815	Norfolk Island	0.68	0.748
Comoros	1.65	1.815	Norway	0.63	0.693
Congo(formerly Zaire)	2.38	2.618	Oman	1.36	1.496
Congo Rep	2.20	2.420	Pakistan	1.61	1.771
Cook Is	1.27	1.397	Palau	2.04	2.244
Costa Rica	2.12	2.332	Palestinian Authority	0.79	0.869
Croatia	1.06	1.166	Panama	1.40	1.540
Cuba	1.10	1.210	Papua New Guinea	0.76	0.836
Cyprus	1.10	1.210	Paraguay	1.65	1.815
Czech Republic	0.89	0.979	Peru	1.40	1.540
Denmark	0.59	0.649	Philippines	0.70	0.770
Diego-Garcia	2.12	2.332	Poland	0.89	0.979
Djibouti	2.38	2.618	Portugal	1.10	1.210
Dominica	1.10	1.210	Puerto Rico	0.76	0.836
Dominican Rep	0.89	0.979	Qatar	2.12	2.332
Ecuador	1.65	1.815	Reunion	1.65	1.815
Egypt	1.31	1.441	Romania	1.40	1.540
El Salvador	2.12	2.332	Russia	1.10	1.210

Equatorial Guinea	2.38	2.618	Rwanda	1.65	1.815
Eritrea	2.38	2.618	Samoa (West)	0.93	1.023
Estonia	1.10	1.210	Samoa (US)	0.93	1.023
Ethiopia	2.38	2.618	San Marino	0.68	0.748
Faeroe Island	1.27	1.397	Sao Tome & Principe	2.12	2.332
Falkland Island	1.65	1.815	Saudi Arabia	1.65	1.815
Fiji	0.85	0.935	Senegal	2.38	2.618
Finland	0.63	0.693	Seychelles	2.12	2.332
France	0.49	0.539	Sierra Leone	2.12	2.332
French Guiana	1.61	1.771	Singapore	0.45	0.495
French Polynesia	1.02	1.122	Slovak Republic	0.76	0.836
Gabon	2.12	2.332	Slovenia	1.10	1.210
Gambia	2.12	2.332	Solomon Is	0.93	1.023
Georgia	1.61	1.771	Somalia	2.38	2.618
Germany	0.49	0.539	South Africa	0.69	0.759
Ghana	2.12	2.332	Spain	0.71	0.781
Gibraltar	2.04	2.244	Sri Lanka	0.95	1.045
Greece	0.49	0.539	St Helena	1.65	1.815
Greenland	1.27	1.397	St Kitts & Nevis	1.65	1.815
Grenada	1.65	1.815	St Lucia	1.65	1.815
Guadeloupe	1.40	1.540	St Pierre/Miquelon	1.40	1.540
Guam	0.76	0.836	St Vincent & Bequia	1.65	1.815
Guantanamo	1.65	1.815	Sudan	1.65	1.815
Guatemala	1.65	1.815	Surinam	1.40	1.540
Guinea Bissau	2.38	2.618	Swaziland	2.12	2.332
Guinea Rep	2.12	2.332	Sweden	0.49	0.539
Guyana	1.53	1.683	Switzerland	0.49	0.539
Haiti	2.04	2.244	Syria	2.12	2.332
Hawaii	0.28	0.308	Taiwan	0.88	0.968
Honduras	2.38	2.618	Tajikstan	1.40	1.540
Hong Kong	0.41	0.451	Tanzania	1.65	1.815
Hungary	0.89	0.979	Thailand	0.88	0.968
Iceland	1.10	1.210	Togo	2.20	2.420
India	1.14	1.254	Tokelau	0.93	1.023
Indonesia	0.88	0.968	Tonga	0.93	1.023

Inmarsat A	Refer to Table 6.5C of the PSTS section – under 'Global and Satellite Services' for call rates and for details of Ocean Region and access codes for the Inmarsat service types.	Trinidad & Tobago	1.10	1.210		
Inmarsat Aero	Refer to Table 6.5C of the PSTS section – under 'Global and Satellite Services' for call rates and for details of Ocean Region and access codes for the Inmarsat service types. 0.232998		Tunisia	2.38	2.618	
Inmarsat B			Turkey	0.89	0.979	
Inmarsat B HSD			Turkmenistan	1.40	1.540	
Inmarsat M			Turks & Caicos Is	2.12	2.332	
Inmarsat Mini M			Tuvalu	1.10	1.210	
Inmarsat GAN ISDN (previously M4 High Speed Data 64KB)			Uganda	1.65	1.815	
International Network Shared Code (Thuraya)			Ukraine	1.10	1.210	
Iridium			United Arab Emirates	1.27	1.397	
International Network Shared Code (BT Geoverse)			0.2562978	United Kingdom	0.34	0.374
Iran		1.61	1.771	Uruguay	1.40	1.540
Iraq	1.65	1.815	USA	0.28	0.308	
Ireland	0.41	0.451	Uzbekistan	1.40	1.540	
Israel & Palestinian Authority	0.79	0.869	Vanuatu	0.93	1.023	
Italy	0.45	0.495	Vatican City	0.68	0.748	
Ivory Coast	2.12	2.332	Venezuela	1.10	1.210	
Jamaica	1.40	1.540	Vietnam	1.27	1.397	
Japan	0.49	0.539	Virgin Is (British)	2.12	2.332	
Jordan	1.40	1.540	Virgin Is (USA)	0.76	0.836	
Kazakhstan	1.61	1.771	Wallis & Futuna Is	1.65	1.815	
Kenya	1.53	1.683	Yemen AR	1.65	1.815	
Kiribati	0.93	1.023	Yugoslavia	1.06	1.166	
Korea PDR	2.12	2.332	Zambia	1.65	1.815	
Korea, Republic of	0.79	0.869	Zimbabwe	1.40	1.540	
Kuwait	1.53	1.683				
Kyrgyzstan	1.61	1.771				

Laos	1.61	1.771			
Latvia	1.40	1.540			

Table 14 - Deleted

Table 15 - Telstra WorldSource Virtual Network Service ("VNS") (refer clause 6.1(b))			
Type of charge	Description of charge	Charge	
		GST excl.	GST incl.
Recurring charges	Monthly charge for VNS	\$100.00	\$110.00

ATTACHMENT 1

Option	Charging		Network Access
	Local	Long-Distance	Change Code [*]
CVPN - All Calls	NDD1	CVPN Rates	CV400(zero)
CVPN - Local PSTS	PSTS (non Dial Plan calls) NDD1 (Dial Plan calls)	CVPN Rates	CV401(zero)
CVPN - Meter Pulse	PSTS (non Dial Plan calls) NDD1 (Dial Plan calls)	CVPN Rates (meter pulse only sent for non Dial Plan calls)	CV402(zero)
			CV412(zeroless)**

* Please note all six codes can be configured as part of a Line Hunt Group.

Barring can also be combined with these codes.

** Private dial plan not supported with 'Zeroless' Access Change Codes.

ATTACHMENT 2

Flat Rate Local Calls Using CustomNet Price Per Point Services (Refer to clause 4.5)

1. *Local Call Zones:*

Local Calls for the purpose of clause 4.5 of this section are calls between services:

- (a) in the same standard charging zone in clause 3 of this Attachment;
- (b) in standard charging zones shown in clause 3 of this Attachment as being adjoining zones;
- (c) on the same manually-operated exchange in an extended charging zone in clause 3 of this Attachment;
- (d) located in an extended charging zone and within a radial distance of 32 kilometres from the centre of a Charging Precinct nominated in clause 4 of this Attachment (excluding distances covered by privately-erected line); or
- (e) located in standard charging zone charging precinct areas, nominated in clause 4 of this Attachment and designated as local access to each other.

2. *Charging Zones:*

The charging zones which apply to the optional Spectrum flat rate local voice calls under clause 4.5 of this section are those which apply to the categories of *Local Calls* listed above.

3. *Local Call Zones List*

The list of charging zones are set out in Attachment 6 of the Basic Telephone Service section of Our Customer Terms.

The zones are set out in alphabetical order. The entry for each zone contains the following information:

Zone Name:	Shown at the beginning of each entry.
Zone Type:	If a zone has "(Ext)" after its name, it is an extended charging zone, otherwise it is a standard charging zone.
Exchange codes:	Shows the automatic trunk dialling prefix by which a service is accessed over the national network, followed by any local dialling prefix used by a service in the zone. Where only some of the numbers in the last number of the prefix are used by services in the zone, those used in the zone are shown in parentheses.
Manual exchanges:	Shows the name of any manual exchange in the zone to which any in the zone is connected.

Adjoining zones:	Shows the names of the charging zones which are the zones adjoining the zone to which the entry relates.
District:	Shows the name of the charging district in which the zone is located.
Charge point:	Shows the longitude and latitude of the zone charge point which is used for calculating call distances.

4. *Local Call Precincts List*

The precincts are set out in the Basic Telephone Service section of Our Customer Terms.

The precincts are set out in alphabetical order. The entry for each precinct contains the following information:

Precinct name:	shown at the beginning of each entry;
Exchange codes:	shows the automatic dialling prefix by which the service is accessed nationally followed by any local dialling prefix used by a service in the precinct. Where only some of the numbers in the last digit of the prefix are used by services in the precinct, those used in the precinct are shown in parentheses;
Zone:	shows the name of the charging zone in which the precinct is located;
Local Access	shows the names of the charging precincts with which the precinct to which the entry relates has <i>Local Call</i> access.