

Part D – Argent IP Host Port Service

Contents

Click on the section that you are interested in.

1	About this Part	2
2	Argent IP Host Port Service	2
	What is an Argent IP Host Port Service?	2
	Availability	3
	Technical specifications	4
	Argent IP Host Port Service distribution and traffic profiles	5
	Associated Services	5
	Reverse billing	5
3	Connecting an Argent IP Host Port Service	5
	Access to the Service	5
	Customer Premises Equipment	6
4	Charges	6
	Payments IP to Host Connection charges	6
	Argent IP Host Port Service Monthly Charges	6
	Changing your data rate	7
	Re-establishment charge	7
	Other charges	7
5	Service levels and performance	8
	Performance – Argent IP Host Port Service	8
	Fault reporting and repair	8

Part D – Argent IP Host Port Service

Certain words are used with the specific meanings set out in [the General Terms of Our Customer Terms](#).

Recent Changes

This document lists recent changes to the Argent IP Host Port Service section of Our Customer Terms.

1 About this Part

- 1.1 This is part of the Argent Services section of Our Customer Terms. Provisions in other parts of the Argent Services section, as well as in the General Terms of Our Customer Terms, may apply.

See clause 1 of [the General Terms of Our Customer Terms](#) for more detail on how the various sections of Our Customer Terms should be read together.

See clause 1 of [Part A – General of the Argent Services section](#) for more detail on how the various parts of the Argent Services section should be read together.

2 Argent IP Host Port Service

What is an Argent IP Host Port Service?

- 2.1 Telstra's Payments Network (Argent) carries transaction based applications, including EFTPOS transactions.
- 2.2 Telstra's Argent IP Host Port Service provides a port from Argent to Telstra's Managed WAN or Managed Data Network service to allow interconnection to the customers host system for the delivery of short duration messages. eg. EFT transactions
- 2.3 The interconnection is via Telstra's Managed WAN or Managed Data Network service, incorporating a port connection to Argent, a managed router at the customer's premises and a Telstra Frame Relay Service. The Argent IP Host Port Service has certain functionality including:
- (a) host initiated transactions where a host can make a transaction directly to a merchant terminal; and
 - (b) reverse billing where the billing for an Argent Dedicated service is billed to your

Part D – Argent IP Host Port Service

host service, as set out below.

- 2.4 This service includes the supply of a router which will be owned, configured and managed by Telstra.
- 2.5 You may connect to the Telstra Payments Network using the XOT protocol (X.25 over IP) if:
- you are not able to obtain a connection to the Telstra Payments Network using IP.
- 2.6 On and from 31 November 2008, we will not provision any new services that require the XOT protocol. Telstra may cease supporting services that require the XOT protocol by giving you three months notice.
- 2.7 Interconnection using the XOT protocol requires the installation of a card in your Managed WAN or Managed Data Network router which supports the XOT protocol, which we will provide to you.
- 2.8 In order to purchase an Argent IP Host Port Service from us you must also purchase from us:
- (a) Frame Relay services; and
 - (b) Managed WAN or Managed Data Network service.

Cease Sale and Exit Notification

- 2.9 As an Argent IP Host Port Service requires a Frame Relay service, it is affected by the Frame Relay cease sale, disconnections and exit as set out in the [Frame Relay section of Our Customer Terms](#). Accordingly:
- (a) Argent IP Host Port Services will not be available for purchase by new customers from 30 June 2018.
 - (b) Argent IP Host Port Services will not be available for purchase by customers who already receive an Argent IP Host Port Service from 30 June 2018; however, such existing customers will continue to be able to make configuration, software, and record changes.
- 2.10 From 30 June 2019, customers with existing Argent IP Host Port services will no longer be allowed to:

Part D – Argent IP Host Port Service

- (a) add new services;
 - (b) make changes to existing services which require infrastructure changes; or
 - (c) recontract existing Argent IP Host Port services.
- 2.11 Argent IP Host Port Services will be disconnected on 30 September 2019 in areas where the area's nbn rollout region disconnection date falls on or before 30 September 2019; in areas where the area's nbn rollout region disconnection date falls after 30 September 2019, the Argent IP Host Port Service will be disconnected in accordance with the nbn rollout region disconnection timetable.
- 2.12 From 30 June 2020, we will exit Argent IP Host Port Service and cancel remaining Argent IP Host Port services.
- 2.13 Further details on the preceding are set out in the document titled RM5(D), which is part of our nbn migration plan, and which is available on the ACCC website at: <https://www.accc.gov.au/regulated-infrastructure/communications/industry-reform/telstras-migration-plan>.

Availability

- 2.14 Except for connections to the Telstra Payments Network using the XOT protocol, Telstra's Argent IP Host Port Service product will be available to all host providers wishing to acquire transactions from Argent, as agreed by Telstra.

Technical specifications

- 2.15 The service will be run over a secure IP service using Telstra's Frame Relay. Data rate options will be offered as per frame relay options.
- 2.16 The Telstra supplied router will be provided and configured to specification as required by Argent.
- 2.17 It is recommended that in business critical applications, two links are use for this service to provide redundancy.
- 2.18 It is recommended that in business critical applications, the Telstra Frame Relay service be provisioned with a service level or performance commitments targeted at 99.8% Express 8.
- 2.19 It is recommended that the CLNP protocol as per the Australian standards be utilised in your host connection. Argent can support the TPDU protocol to your host; however

Part D – Argent IP Host Port Service

charges may be applicable for this protocol.

Argent IP Host Port Service distribution and traffic profiles

- 2.20 So that we can maintain the level of performance for the service you must give us details of terminal distribution and traffic profiles in the format we request from time to time. You must also tell us about any significant change in terminal distribution, traffic volume and/or traffic profile.

Associated Services

- 2.21 The supply of any associated Frame Relay services to the Argent IP Host Port Service is in accordance with the Frame Relay Services Section of Our Customer Terms.
- 2.22 The supply of any associated Managed WAN or Managed Data Network services to the Argent IP Host Port Service (including, if applicable, the supply of a card in your managed router that supports the XOT protocol) is in accordance with the [Managed WAN Section](#) or [Managed Data Network Section](#) of Our Customer Terms.

Reverse billing

- 2.23 If you apply for reverse billing on your Argent IP Host Port service, we will bill you the relevant usage charges set out in Part B - Argent Dedicated of the Argent Services section of Our Customer Terms for each Argent Dedicated service connected to your IP Host Port service. It will be your responsibility to ensure that all usage charges are paid.
- 2.24 You will not be able to change this option once you have selected reverse billing.
- 2.25 Only the legal entity responsible for the Argent Dedicated service is able to change the host addressing details.

3 Connecting an Argent IP Host Port Service

Access to the Service

- 3.1 On request for this service we will commission an IP service and install a preconfigured Managed WAN or Managed Data Network supplied router to the customer premises.
- 3.2 Consultation with customer will take place to enable correct configuration of IP addressing and network access.

Part D – Argent IP Host Port Service

Customer Premises Equipment

- 3.3 We will provide you with a Managed WAN or Managed Data Network supplied router that will be configured for the provision of IP to Host Services. This Telstra Managed WAN supplied router will be provided to you pre-configured. You must not change this Configuration.
- 3.4 You acknowledge by use of the Argent IP Host Port Service that:
 - (a) The Telstra supplied Managed WAN or Managed Data Network router provided by us is for the Argent IP Host Port Service only, and will be barred to any other service;
 - (b) The Telstra supplied Managed WAN or Managed Data Network router supplied by us will at all times remain our property; and
 - (c) Upon termination of the Argent IP Host Port Service, you must return the Telstra supplied Managed WAN or Managed Data Network router to Telstra.

4 Charges

Payments IP to Host Connection charges

- 4.1 We charge you the following charges for connecting a new Argent IP Host Port Service:

Argent IP Host Port Service connection charges	GST Excl.
Argent IP Host Port Service Connection fee	\$1,200

Argent IP Host Port Service Monthly Charges

- 4.2 We charge you a monthly amount for each Argent IP Host Port Service you have.



Part D – Argent IP Host Port Service

Argent IP Host Port Service		
	GST excl.	
Argent IP Host Port Service	Monthly	Annual
Argent IP 64kbps Port Access	\$400.00	\$4,800.00
Argent IP 128kbps Port Access	\$761.78	\$9,141.40
Argent IP 256kbps Port Access	\$1,363.06	\$16,356.69
Argent IP 512kbps Port Access	\$2,407.64	\$28,891.72
Argent IP 1024kbps Port Access	\$3,638.22	\$43,658.60

4.3 If you access the Argent IP Host Port Service via the XOT protocol, then the 64kbps and 128kbps are the only port speeds available to you.

Changing your data rate

4.4 We charge you the following for changing your data rate:

Alteration charge	GST excl.
Change of Argent IP Port Access data rate:	\$280.00

Re-establishment charge

4.5 We charge you the following for re-establishing your Argent IP Host Port Service if it has been disconnected because you have not paid your account.

Re-establishment charge	GST excl.
Re-establishment charge following disconnection	\$100.00

Other charges

4.6 For Frame Relay Pricing, please refer to the [Frame Relay Services section](#) of Our

Part D – Argent IP Host Port Service

Customer Terms.

- 4.7 For Managed WAN pricing, please refer to the [Managed WAN section](#) of Our Customer Terms. For Managed Data Network pricing please refer to the Managed Data Network section of Our Customer Terms.
- 4.8 If you utilise the host initiated calls capability, we charge you the same charges set out in Part B of the Argent section of Our Customer Terms for the calls.

5 Service levels and performance

Performance – Argent IP Host Port Service

- 5.1 A Service level or performance commitment for Argent IP Host Port Service is targeted at 99.8% over a three month period over all Argent IP Host Port Services measured from the end user terminal through to the Managed WAN or Managed Data Network router used for the Argent IP Host Port service.

Note: We recommend that for redundancy purposes, multiple links should be used to remove any single points of failure.

Fault reporting and repair

- 5.2 As part of the Argent IP Host Port Service, we provide:
- (a) a 24 hour fault reporting service for telling us about service faults, including public holidays; and
 - (b) a 24 hour maintenance and repair service for service faults, including public holidays.
- 5.3 There are no rebates payable for faults relating to the Argent IP Host Port Service.