

Critical Information Summary

This summary does not reflect any discounts or promotions which may apply from time to time.



Mobile Broadband Plans

Plan (12 or 24 month term)		\$29/mth	\$59/mth	\$89/mth
Minimum Monthly Charge		\$29	\$59	\$89
Monthly data allowance		10GB	30GB	80GB
Cost per megabyte (MB)		0.28¢/MB	0.19¢/MB	0.11¢/MB
Total minimum cost	12 month term	\$348	\$708	\$1,068
	24 month term	\$696	\$1,416	\$2,136
Maximum Early Termination Charge	12 month term	\$174	\$354	\$534
	24 month term	\$348	\$708	\$1,068

1GB (Gigabyte) = 1,024MB (Megabytes). After your included data has been used, Extra Data \$10/1GB is automatically added in 1GB blocks for use that month. Unlimited Wi-Fi data at Telstra Air® hotspots in Australia. All for use in Australia.

Information about the service

Your plan is for a mobile data service. It gives you access to our network, a mobile broadband service number and access to mobile data.

Device Payment Contract

If you choose to buy a mobile broadband device with your plan, you may pay it off over 12 or 24 interest-free monthly payments with a Device Payment Contract.

If you take up a 24-month plan with a Device Payment Contract (both with the same start date) you may receive a monthly credit on your device. If you cancel early, the remaining device payments will be higher as you'll no longer receive a credit.

Bring your own device

If you bring your own (BYO) mobile broadband or tablet device, check that your device is Telstra Mobile Network compatible and supports 3G-850MHz and both 4G 1800MHz and 4G 700MHz banding, so you can enjoy the full benefits of your service.

Minimum term

12 or 24-months.

Monthly Data allowance

Your Monthly Data is set out in the table above. Your unused Monthly Data expires each month. You can't share your Monthly Data allowance with other data share services on the same account. For use in Australia.

What's not included

Your Monthly Data can't be used while you're overseas. Your plan doesn't include any call or SMS allowance.

Using your SIM

You cannot use your SIM in a mobile handset to access mobile data. If you do this, we will block access to mobile data from that mobile handset.

Information about pricing

See table above for your plan pricing.

If you exceed your Monthly Data allowance or use your service for things not included in your plan, or have a Device Payment Contract you'll have to pay more than the minimum monthly charge set out in the table above.

Early Termination Charge

If you cancel your plan early, you'll need to pay an Early Termination Charge and any remaining device or accessory payments. The maximum Early Termination Charge is set out in the table above.

Using Mobile Data in Australia

Mobile Data charges are based on the amount of mobile data you use when accessing the internet on your Telstra Mobile Network compatible device. To estimate how much data you will use, visit telstra.com.au/postpaid-data-calculator.

Extra data

If you exceed your Monthly Data allowance, we will automatically add 1GB to your service for \$10 (Extra Data). Extra Data is for use in Australia and expires at the end of your billing month. You can't share the data with other services on the same account.

Call, SMS and MMS charges in Australia

Your plan doesn't include a call, SMS and MMS allowance. If you make calls or send SMS using a call/SMS capable device, the following charges apply:

- **national calls** – \$1 per 60 second block. A 2 minute standard national mobile call costs \$2
- **standard national SMS** – 25¢ per message sent per recipient in Australia.
- **standard national MMS** – 50¢ per message sent per recipient

Calls, SMS and MMS to international numbers

Your plan doesn't include calls, SMS and MMS to international numbers, extra charges apply for these call types. The main charges are:

- **calls to international numbers** – standard PAYG rates.
- **SMS to international numbers** – 50¢ per message sent.

For more info on calls, SMS and MMS rates, see telstra.com.au/mobile-other-call-types

Accessory Repayment Option

You can choose an Accessory Repayment Option (ARO) to buy device accessories, you'll be charged a monthly interest-free payment for 12 or 24 months. If you cancel your ARO, you must pay the remaining cost of the accessories. Only available at selected Telstra stores and partners.

Other information

Billing

Important information about your first bill

When you start or change your Plan part way through a billing period, your first bill will have additional charges.

Electronic bills and payment are free of charge. A \$2.20 charge applies to paper bills, a \$1.00 charge applies to payments made in person or via mail. Some exemptions may apply. For more information go to telstra.com/billpay

Call and data usage information

You will receive email alerts when you reach 50%, 85% and 100% of your Monthly Data allowance. We will also send you an email if 1GB Extra Data is added to your service. You can configure your notifications, including updating your nominated email address to receive your alerts using:

- the Telstra 24x7[®] App (available on the App Store and Google Play); or
- telstra.com/myaccount

Find out more at telstra.com/myusage

Using your service overseas

Unless you're re-contracting your existing service or have chosen to opt out, your Plan is automatically activated with International Roaming and an International Day Pass which, for an additional charge, lets you make and receive unlimited standard voice calls/SMS and includes 200MB data for use each day (AEST) when travelling in eligible countries. If you use more than your included data allowance on your International Day Pass, we will automatically add extra data to your service in blocks of 500MB for \$10.

If you choose to opt out of your International Day Pass or use your mobile in countries not covered by your International Day Pass, calls/SMS/MMS will be charged at international roaming rates (refer to telstra.com/overseas) and mobile data at \$3 per MB (charged per KB or part).

For more information and pricing visit telstra.com/overseas or refer to the International Day Pass Critical Information Summary.

Visit telstra.com/manageirusage for information on spend management tools while you're overseas.

To de-activate International Roaming call us on 12 5109.

Mobile coverage

You can access 4GX coverage if you have a 4GX compatible device and are in a 4GX coverage area. If you're outside 4GX areas or if you have a 4G or 3G device, you'll receive access to our 4G or 3G coverage. Mobile coverage depends on a number of factors such as your device, location, surrounding landscape as well as the physical building you may be using your device from. To find out more about our mobile coverage visit telstra.com/coverage

We're here to help

If you have questions about your plan visit telstra.com/contactus or call us on 13 2200 or 133 677 (TTY), or +61 439 12 5109 if you are overseas.

Complaints or disputes

If you have a problem or complaint about your service, go to telstra.com/complaints

Further investigation

If we can't resolve your complaint, you can contact the Telecommunications Industry Ombudsman on 1800 062 058 or visit tio.com.au/about-us/contact-us

This is a summary only. The full legal terms for this plan are available at telstra.com/customer-terms