


Telstra Pre-Paid Mobile Broadband Go



Critical Information Summary

This summary may not reflect any discounts or promotions which may apply from time to time

Recharge Amount	\$20	\$30	\$50	\$150	\$300
Expiry	14 days	28 days	28 days	365 days	365 days
 Data Allowance For use in Australia only	5GB	12GB	35GB	40GB	180GB
What's Included	<ul style="list-style-type: none">You'll get data to use in AustraliaOnce you've used your included data or it has expired, you'll need to recharge				
What's Not Included	<ul style="list-style-type: none">Your Pre-Paid Mobile Broadband Plus offer can't be used while overseas				
All for use in Australia. For \$20, \$30 and \$50 recharges, unused data expires unless you recharge \$20, \$30 or \$50 before expiry. Any unused data will then roll over and expire at the end of the next 14 or 28 day period depending on the amount you have recharged.					

Information about the service

This is a Pre-Paid Mobile Broadband service with access to the Telstra Mobile Network and mobile data.

This is a summary only full legal terms for this plan are available at telstra.com/customer-terms

SIM and Activation

You can get a Telstra Pre-Paid SIM when you:

- Buy a Telstra Pre-Paid Tablet, Wi-Fi device, or USB + Wi-Fi device; or
- Buy a Telstra Pre-Paid SIM kit and bring your own (BYO) unlocked device that's compatible with the Telstra Mobile Network (check at telstra.com/device.)

Activate your SIM and choose a plan online at telstra.com/activate.

Information about pricing

Refer to the Plan Cost table.

Unlocking fee

If you want to use your Telstra Pre-Paid Mobile Broadband device on another network, you'll need to pay a network unlocking fee.

Other Information

How can I monitor and manage my usage?

- MyAccount at telstra.com/myaccount
- Telstra 24x7® App on iPhone and Android
- m.telstra.com in your device browser
- Recharge at telstra.com/recharge

Using my service overseas

The Telstra Pre-Paid Mobile Broadband Plus offer excludes all use overseas.

Need help? We're here for you.

Visit telstra.com/contactus for our support options. Call 125 8880, 133 677 (TTY), or +61 439 12 5109 from overseas, to speak to someone about your plan or to obtain a copy of this summary in an alternative /accessible format.

Complaints

If there's something you're not happy with and you wish to make a complaint, visit telstra.com/complaints. We like to make every attempt to resolve any issue but you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058 or visit tio.com.au/about-us/contact-us if you'd like an independent investigation.