Set-up guide.

How to set up and place your Booster to improve a low Wi-Fi signal.

For use with Telstra’s Smart Modems.
Place the Wi-Fi Booster close to your Modem*.
This is so that the units can be paired before the Booster can be moved to the low Wi-Fi area in your home.

- Check that you have the Wi-Fi Booster, power adapter and yellow-ended cable.

Connect the yellow-ended cable.
- Insert one yellow end of the cable into the yellow port at the back of the Wi-Fi Booster.
- Insert the other yellow end into any of the yellow ports on the back of the Modem.

* Check your modem base for model details. If it is not the Telstra Gen 2 Smart Modem or DJA0230, contact Telstra.
3. **Power up the Wi-Fi Booster.**
   - Plug the Booster power adapter into a power point so that your equipment is set up as per the diagram above.
   - Switch the power point on.
   - Check that there is now a light showing on the front of the Wi-Fi Booster.

   If there is no light, press the power button on the lower back corner of the unit (refer to diagram on the Troubleshooting page for its location).

4. **Wait for the pairing process to complete.**
   - The light on the front of the unit will change colour during the process.
   - The light will pulse between **purple** and **blue** when starting up.
   - The light will turn a **solid blue** after 3 minutes.

   **Wait an additional 2 minutes after the solid blue light appears** to ensure that the pairing process is complete.
Get ready to move.
The Wi-Fi Booster is now paired and ready to be moved to its new location in your home.

- Unplug the Wi-Fi Booster power adapter.
- Detach the yellow-ended cable from both units.

You will not need to use the yellow-ended cable again during this set-up process. Store it somewhere safe as you will need it again if the units need to be paired in the future.

Move the Wi-Fi Booster to its new location where the Wi-Fi signal is low.

- Plug the Wi-Fi Booster into a power point and switch the power on.
- Watch the light on the front of the unit. The light should pulse between purple and blue, and will then settle to the solid blue light within 3 minutes.

Refer to the Troubleshooting page if the light shows amber and not solid blue. This means that the Wi-Fi Booster has been moved too far away from the Modem.

Set-up is now complete. Enjoy the improved Wi-Fi service!
# Troubleshooting Tips.

## What does my Wi-Fi Booster light mean?

<table>
<thead>
<tr>
<th>Light Color</th>
<th>Description</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solid Blue</td>
<td>The set-up has been successful. You have a strong connection back to your Modem.</td>
<td></td>
</tr>
<tr>
<td>Purple</td>
<td>The software is updating, pairing or starting up. Keep the device switched on and wait 5 minutes for the light to turn solid blue. If the purple start-up light does not change colour, press the Wi-Fi Booster power button* to switch it off. Wait 30 seconds and turn it back on to complete updates.</td>
<td></td>
</tr>
<tr>
<td>Amber</td>
<td>A poor signal. The Wi-Fi Booster is too far away from the Modem. Simply move the Wi-Fi Booster closer to the Modem until you succeed in getting the solid blue light. This step may involve some trial and error until you find the right spot.</td>
<td></td>
</tr>
<tr>
<td>Red</td>
<td>No connection to the Modem. Press the power button* to switch the unit off, wait 30 seconds and turn it back on again to complete updates. If the red light reappears, repeat Steps 1–6 from the set-up process to pair the Modem with the Wi-Fi Booster.</td>
<td></td>
</tr>
<tr>
<td>No light</td>
<td>No power source or the Wi-Fi Booster unit is not switched on. Check that the power adapter is plugged into a working power point and switched on. If there is still no light showing, push the power button at the back of the Wi-Fi Booster.</td>
<td></td>
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</tbody>
</table>

*The power button is located on the back of the Wi-Fi Booster.*
Need more help?

Visit [telstra.com/smartwifi](http://telstra.com/smartwifi) for more information, answers to frequently asked questions or for Live Chat with a Telstra consultant.

Call us on **13 22 00**