

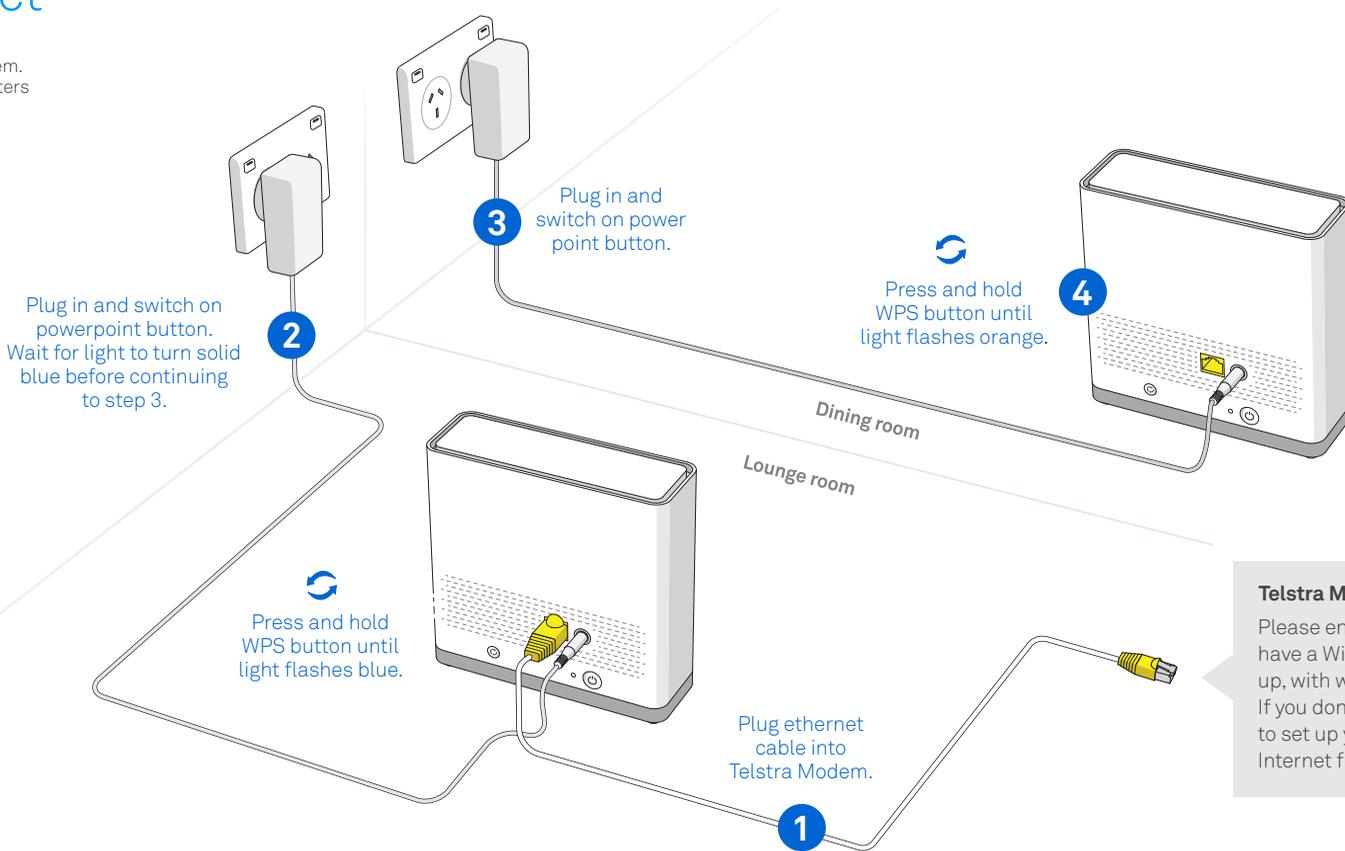


# Telstra Smart Wi-Fi™ Booster Gen 2

Follow this easy set-up guide  
for improved Wi-Fi coverage in  
and around your premises.

# Follow these steps to connect

The steps in this Quick Start Guide are for customers who have an older Hybrid modem. You will need a minimum of 2 x Wi-Fi Boosters to get connected successfully.



**Telstra Modem**  
Please ensure you already have a Wi-Fi network set up, with working Internet. If you don't, you will need to set up your modem and Internet first.

## Wait for Pairing

Once steps 1 - 4 are complete, the Wi-Fi Booster will begin the pairing process and once the light on the front of your Wi-Fi Booster turns solid **blue**, the pairing is complete - this could take up to 2 minutes.

You will need to reconnect all your Wi-Fi devices to the Booster Wi-Fi. Your new Telstra Smart Wi-Fi network name and password is located on the bottom of the first Booster. On your device (smartphone, tablet, laptop, etc.) select the new Wi-Fi name and, when asked, enter in the Wi-Fi password.

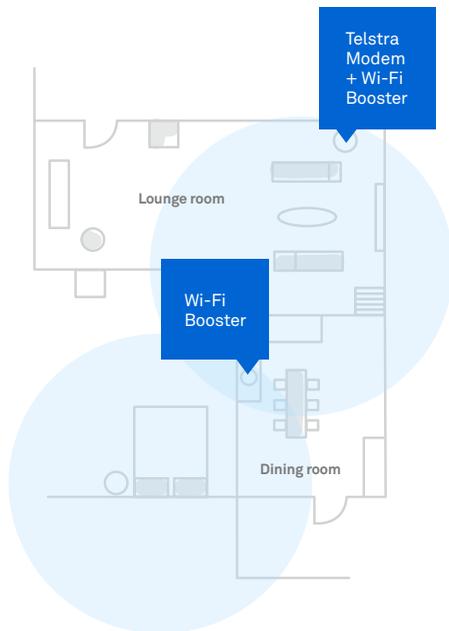
### Optional Step

**Need to change your modem Wi-Fi name to something else?**

To do this, please go to the web page address shown on the back of the modem. If needed, the admin password is also displayed on the back. In the settings, change the **'network name/SSID'** to anything else you like.

## Boost your Wi-Fi coverage

You can now move the paired Wi-Fi Booster to any room where you're experiencing Wi-Fi issues. Simply unplug the second Wi-Fi Booster and move it to another room with a spare powerpoint. You'll know you've gone too far if the light is not solid **blue**, in which case keep moving closer to another Wi-Fi Booster until you get a **blue** light.



## Wi-Fi Booster Indicator light colours



Good signal.  
Working fine.



Poor signal.  
Try moving closer.



No connection.  
Check installation.



Software updating,  
syncing or starting up.  
Keep device on.

## Troubleshooting tips



For a list of commonly asked questions and tips, please visit [telstra.com/smartwifi](https://telstra.com/smartwifi)



Use the Telstra Home Dashboard™ App to manage your network. The app can diagnose issues and offers troubleshooting solutions.



If you are having trouble, check the colour of the light on the Telstra Smart Wi-Fi™ Booster. If it is red or amber, try moving them closer to your modem or Wi-Fi Booster.



Try restarting your modem and Wi-Fi Boosters by turning them off. Wait at least 30 seconds before turning them on again.

## Need more help?



If you require more assistance, please call 1800 870 580 (7am - 7pm)

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