

1 Recent Changes

1.1 This document lists recent changes to the IP Solutions section of Our Customer Terms.

Date of change	Service/Feature	What has changed?	See
1 July 2016	Multicast VPN	Clarifying the way we provide the service.	Part C – 9.
27 November 2015	My Network	Adding My Network as a new feature.	Part C – 7.
30 May 2014	Service Levels	Clarification of the terms applying to SLA Premium	Part D - 5.6
		Inclusion of availability service levels for IP MAN dual access and dual site connections	Part D – 3.6
		Dynamic class of service is available for IPMAN single uplink	Part D – 4.14 and 4.15 (deleted)
		Withdrawal from sale to new customers of Customer Select Assurance.	Part D - 5 and Part E - 3
13 August 2013	Value Added Services – extranet gateway packages	Adding the ability to apply for additional links.	Part C – 13.2
27 May 2013	Application Assured Networking™	Added AAN Policy Control as a new feature.	Part C – 14.
1 November 2012	IP Solutions	End dating Part B and replacing it with a new Part B.	Part B.
27 September 2012	IP Solutions	Non-current plans have been moved from Part C to a new Part E	Part C, clause 16 and new Part E.
1 June 2012	IP Solutions	Changing the way we categorise zoning.	Part B – 6.1 and 6.2.
1 May 2012	IP Wireless	Updating the monthly port charge.	5.9.
27 March 2012	Value added packages – extranet gateway packages	Clarification of the description of an extranet gateway package	Part C – 10.7

Date of change	Service/Feature	What has changed?	See
	Internet Gateway – Client to Site (IPSec VPN) Connection Software	Updating description of Connection Software.	Part C – 15.1
28 February 2012	Application Assured Networking™	Added Application Assured Networking™ as a new Value Added Service.	Part C – 14.
	IP Solutions	Clarifying that IP Networking Services and Value Added Services are not for wholesale or resale.	Part A – 1.7.
30 January 2012	IP MAN	Clarification changes.	Throughout the section.
		Updated available port options	3.14 – 3.15.
		Added new IP Fast Reroute service	3.21 – 3.22.
		Clarification of bandwidth on demand changes.	3.23.
		Updating statement on cabling, shared access switch and NTU to be technically accurate.	3.26.
		Updated access bandwidth charges and options for IP MAN single uplink.	3.32.
		Updated access bandwidth options for IP MAN fully redundant.	3.37 – 3.38.
		Clarifying the way that various zones are described and correcting location descriptions for those zones. Inserted new definition of regional zone.	Definitions section
1 July 2011	Internet Gateway – Client to Site (IPSec VPN) Connection Software	Introducing a charge for Connection Software if you chose to acquire Connection Software from us.	Part C – 11.7 and 14.1
1 January 2011	IP Wireless	Updating the monthly port charge and correcting typographical errors.	5.9 and 6.

