

OUR CUSTOMER TERMS

CLOUD SERVICES – CONNECTIX

Certain words are used with the specific meanings set out below or in the [General Terms section of Our Customer Terms](#).

1 OUR CUSTOMER TERMS

- 1.1 This is the ConnectiX section of Our Customer Terms.
- 1.2 Depending on the nature of the products and services you are receiving under this Cloud Services section, provisions in other parts of the Cloud Services section, as well as in the General Terms of Our Customer Terms at <http://www.telstra.com.au/customer-terms/business-government/index.htm>, may apply.
- 1.3 Unless you have entered into a separate agreement with us which excludes them, the General Terms section of Our Customer Terms also applies. See section one of the General Terms of Our Customer Terms at <http://www.telstra.com.au/customer-terms/business-government/index.htm> for more detail on how the various sections of Our Customer Terms are to be read together.
- 1.4 ConnectiX is available through the TAM. To use TAM, you need an internet connection, and need to create a TAM account. You also need to meet any TAM minimum system requirements. The TAM part of the Cloud Services section of Our Customer Terms (available at <https://www.telstra.com.au/customer-terms/business-government/cloud-services>) governs your use of the TAM.
- 1.5 See section one of the General Terms of the Cloud Services section for more detail on how the various parts of the Cloud Services section are to be read together.

2 CONNECTIX SERVICE

ConnectiX is not available for purchase by new customers from 21 September 2018. Existing customers can continue on their applicable terms until further notice.

What is ConnectiX?

- 2.1 ConnectiX is a software as a service that enables communications along a supply chain. ConnectiX is further described on the Telstra Apps Marketplace (“**TAM**”).

Exclusions

- 2.2 Your ConnectiX service does not include professional services. We strongly recommend that you purchase professional services from us to implement the service to suit your specific requirements. Additional fees will apply.

Price and plan

- 2.3 The fee we charge you for ConnectiX and the details of your ConnectiX plan are set out on TAM. These fees do not include any additional professional services that you may require to set up ConnectiX.

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Overage

- 2.4 We reconcile monthly the number of users you have allocated in the ConnectiX portal with the number of users we charge you for in TAM. In the event of discrepancy, we will adjust the TAM billing to reflect the user number in the ConnectiX portal. This adjustment will be done monthly. Given that you pay for your ConnectiX service one month in advance, in the event of such adjustment, we will back bill you for any additional users you have added. We will cease billing in the next billing cycle for any users that are removed.

Term and termination

- 2.5 Your purchase of ConnectiX is on a casual month to month term, payable one month in advance. There is no minimum term. If you wish to terminate the service, you may do so with 30 days' notice.

Restrictions

- 2.6 ConnectiX is not available to Telstra Wholesale customers or for resale.
- 2.7 You must not provide or assist with the provision of ConnectiX to any other person.
- 2.8 You must ensure that only your authorised users use ConnectiX.