

INFORMATION ABOUT PRICING

7 AND 28 DAY EXPIRY PLANS

Your Boost Mobile Prepaid service gives you access to the 3G and 4G parts of the Telstra Mobile Network to make and receive calls and texts, as well as use mobile data.

	\$10 RECHARGE	\$20 RECHARGE	\$30 RECHARGE	\$40 RECHARGE	\$50 RECHARGE	\$70 RECHARGE
	7 DAY EXPIRY	28 DAY EXPIRY				
DATA	3GB	5GB	20GB	30GB	40GB	65GB
CALLS & TEXT	UNLIMITED CALLS & TEXT TO NATIONAL STANDARD NUMBERS					
ROLLOVER	RECHARGE OFFER BEFORE EXPIRY TO ROLLOVER UNUSED DATA TO USE WITHIN YOUR NEXT RECHARGE					
INTL. CALLS, 6 TEXT	No international call or text inclusions		<p><b>UNLIMITED STND CALLS TO 20 SELECTED DESTINATIONS:</b> Canada, China, France, Germany, Hong Kong, India, Indonesia, Ireland, Japan, Malaysia, New Zealand, Philippines, Singapore, South Africa, South Korea, Taiwan, Thailand, United Kingdom, USA, Vietnam</p> <p><b>PLUS 300 STND MINS TO 30 SELECTED DESTINATIONS:</b> Afghanistan, Austria, Bangladesh, Brazil, Cambodia, Chile, Colombia, Denmark, Finland, Greece, Iran, Iraq, Israel, Italy, Kuwait, Mexico, Nepal, Netherlands, Norway, Pakistan, Peru, Poland, Qatar, Romania, Saudi Arabia, Serbia, Spain, Sri Lanka, Sweden, UAE</p> <p><b>PLUS 300 STND TEXT TO INTERNATIONAL DESTINATIONS</b></p>			

	\$200 RECHARGE	\$300 RECHARGE
	12 MONTH EXPIRY	
DATA	30GB	240GB
CALLS & TEXT	UNLIMITED CALLS & TEXT TO NATIONAL STANDARD NUMBERS	
INTL. CALLS, 6 TEXT	<p><b>UNLIMITED STND CALLS TO 20 SELECTED DESTINATIONS:</b> Canada, China, France, Germany, Hong Kong, India, Indonesia, Ireland, Japan, Malaysia, New Zealand, Philippines, Singapore, South Africa, South Korea, Taiwan, Thailand, United Kingdom, USA, Vietnam</p> <p><b>PLUS 1200 STND MINS TO 30 SELECTED DESTINATIONS:</b> Afghanistan, Austria, Bangladesh, Brazil, Cambodia, Chile, Colombia, Denmark, Finland, Greece, Iran, Iraq, Israel, Italy, Kuwait, Mexico, Nepal, Netherlands, Norway, Pakistan, Peru, Poland, Qatar, Romania, Saudi Arabia, Serbia, Spain, Sri Lanka, Sweden, UAE</p> <p><b>PLUS 1200 STND TEXT TO INTERNATIONAL DESTINATIONS</b></p>	<p><b>UNLIMITED STND CALLS TO 20 SELECTED DESTINATIONS:</b> Canada, China, France, Germany, Hong Kong, India, Indonesia, Ireland, Japan, Malaysia, New Zealand, Philippines, Singapore, South Africa, South Korea, Taiwan, Thailand, United Kingdom, USA, Vietnam</p> <p><b>PLUS 3600 STND MINS TO 30 SELECTED DESTINATIONS:</b> Afghanistan, Austria, Bangladesh, Brazil, Cambodia, Chile, Colombia, Denmark, Finland, Greece, Iran, Iraq, Israel, Italy, Kuwait, Mexico, Nepal, Netherlands, Norway, Pakistan, Peru, Poland, Qatar, Romania, Saudi Arabia, Serbia, Spain, Sri Lanka, Sweden, UAE</p> <p><b>PLUS 3600 STND TEXT TO INTERNATIONAL DESTINATIONS</b></p>

ALL FOR USE WITHIN AUSTRALIA

**T&Cs: Boost offers 3G and 4G services. Outside of 4G coverage areas your device will automatically switch to 3G and speeds will be less.**  
Unlimited Calls and Texts excludes calls and text to international numbers, satellite and premium numbers (e.g.19xx numbers), operator assisted calls (most 12xx numbers) and all use overseas. Unlimited International Talk to selected destinations includes calls to standard international numbers to the selected destinations from Australia. Excludes premium services and video calls. 'STND minutes excludes calls to premium services (satellite, 19xx numbers and operator assisted calls) and video calls. See boost.com.au/international for more information. For personal use only, Telstra FairPlay Policy applies.

ADDITIONAL EXTRAS FOR BOOST MOBILE PREPAID

\$5 DATA PACK

Data	1GB TO USE WITHIN AUS.
Expiry	7 DAYS

\$20 DATA PACK

Data	4GB TO USE WITHIN AUS.
Expiry	28 DAYS

T&Cs: Active recharge is required to use Data Packs.

## INFORMATION ABOUT THE SERVICE

Your Boost Mobile Prepaid service gives you access to the 3G and 4G parts of the Telstra Mobile Network to make and receive calls and texts, as well as use mobile data. Telstra will be switching off 3G in 2024. After switch off you will still be able to access the Telstra Mobile Network provided your handset is 4G voice enabled and 4G 700MHz compatible. Find out more: [tel.st/goodbye3G](https://tel.st/goodbye3G)

### HANDSET PACK OR PREPAID SIM OPTIONS

You'll need to purchase a Boost Handset Pack or a Boost Prepaid SIM to take up the Boost Mobile Prepaid offer. We update our handsets frequently, so visit [boost.com.au](https://boost.com.au) for the latest range of handsets and pricing. If you purchase a Boost Prepaid SIM you'll need to have an 850MHz compatible handset for 3G access and LTE band 3 (1800MHz) and band 28 (700MHz) for 4G access. To check if your handset is compatible visit [telstra.com/device](https://telstra.com/device).

### PREPAID MOBILE RECHARGE OPTIONS

Some Boost SIMs come preloaded with credit. If your SIM doesn't include credit, simply activate your SIM and then recharge the amount that's right for you on Boost Mobile Prepaid.

### WHAT'S INCLUDED

When you recharge, you'll get inclusions to use on calls, text and data. These inclusions depend on your Prepaid mobile offer and your recharge, so check out what's included before you recharge.

### WHAT'S NOT

Your inclusions can't be used for some things like calls and text to international numbers satellite and premium numbers (eg. 19xx numbers), operator assisted calls (most 12xx numbers), content charges, data roaming and MMS while overseas.

## OTHER INFORMATION

### RECHARGING YOUR SERVICE

You can recharge with a credit / debit card, PayPal™ or a voucher:

- using the **My Boost Mobile App** (available on App Store and Google Play)
- type [care.boost.com.au](https://care.boost.com.au) into your mobile's browser
- at [recharge.boost.com.au](https://recharge.boost.com.au)
- by dialling **#111#** from your mobile

Auto Recharge is available to customers who have registered a valid credit or debit card with Boost. Auto Recharge can only be used when recharging \$20, \$30, \$40, \$50 or \$70. Visit [boost.com.au/recharge](https://boost.com.au/recharge) for more information.

### CALL AND DATA USAGE

You'll automatically receive SMS alerts when you're reaching or when you have reached your data limits or credit expiry. You can obtain call and data usage information using the My Boost Mobile App, by typing [care.boost.com.au](https://care.boost.com.au) into your mobile's browser or by dialling **#111#**; look under 'History'.

### UNLOCKING FEE

If you have purchased a Boost Mobile Prepaid handset and want to use it with a non-Boost SIM card, you'll need to pay an unlocking fee. This fee is \$80 within the first six months of activation, \$25 after the first six months and \$0 after 2 years.

### WE'RE HERE TO HELP

If you have any questions about our offers, need technical support, service or are having connection issues, please Message us at [boost.com.au/get-help/](https://boost.com.au/get-help/) (7am-11pm AEST, 7 days a week)

### COMPLAINTS OR DISPUTES

If you have a problem or complaint about your service, please visit <https://boost.com.au/get-help/> or email [compliancemanager@boost.com.au](mailto:compliancemanager@boost.com.au)

### FURTHER INVESTIGATION

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at [tio.com.au/about-us/contact-us](https://tio.com.au/about-us/contact-us)

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