

# MICROSOFT® WINDOWS INTUNE

## INFORMATION ABOUT THE SERVICE

Your plan is for a Microsoft Windows Intune application which is available through the Telstra Apps Marketplace.

The Microsoft Windows Intune application is a Microsoft hosted service that allows you to manage and secure your company's information assets. It lets you manage Windows computers and mobile devices including iOS, Android, Windows RT and Windows Phone devices.

You need to take up a user licence for each user of the application (User SL).

### Telstra Apps Marketplace

The Telstra Apps Marketplace is a web-based marketplace that enables you to purchase and manage various software applications that we make available from time to time.

You need an internet connection to access the Telstra Apps Marketplace. To start using the Telstra Apps Marketplace, visit [marketplace.telstra.com](http://marketplace.telstra.com) and create an account.

You may need to meet minimum system requirements to use certain applications available on the marketplace, which will be set out on [marketplace.telstra.com](http://marketplace.telstra.com) and Our Customer Terms.

You're responsible for ensuring that you meet these requirements.

### Minimum Term

Casual. There is no fixed or minimum term but you need to give us 30 days notice to cancel your Microsoft Windows Intune application.

### What's included

- Platform support for Microsoft Windows, Windows Phone, Windows RT, iOS and Android.
- Mobile device configuration settings.
- Application deployment.
- Software updates.
- Endpoint protection.
- Hardware and software inventory.
- Reporting; and
- Data protection for mobile devices including security settings, remote wipe settings, remote lock settings, passcode reset settings.

## INFORMATION ABOUT PRICING

### Your minimum monthly charge

\$9.02 per user.

### Early Termination Charge

There's no Early Termination Charge.

## OTHER INFORMATION

### Manage your service online

You can manage your Telstra Apps Marketplace applications online at [marketplace.telstra.com](http://marketplace.telstra.com)

### Billing

The pricing in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your plan part way through a billing period.

To opt into receiving paperless billing, visit [telstra.com/emailbill](http://telstra.com/emailbill) to request an email bill and/or set up direct debit. For more information on other bill payment options, go to [telstra.com/billpay](http://telstra.com/billpay)

### We're here to help

You'll find more information at [marketplace.telstra.com](http://marketplace.telstra.com)

If you have questions about your bill, need technical or account support, please call the Marketplace team on 1800 878 483 or 1800 808 981 (TTY).

### Complaints or disputes

If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit [telstra.com/business/complaints](http://telstra.com/business/complaints)

### Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at [tio.com.au/about-us/contact-us](http://tio.com.au/about-us/contact-us)

This is a summary only – the full legal terms for this plan are contained in your agreement with Telstra, including Our Customer Terms which is available at [telstra.com.au/customer-terms](http://telstra.com.au/customer-terms)