McAfee® Endpoint Protection Essential for SMB

Information about the service

Your plan is for a McAfee Endpoint Protection Essential for SMB application which is available on the Telstra Apps Marketplace. You need to take up a licence for each user of the application.

Telstra Apps Marketplace

The Telstra Apps Marketplace is a web-based marketplace that enables you to purchase and manage various software applications that we make available from time to time.

You need an internet connection to access the Telstra Apps Marketplace. To start using the Telstra Apps Marketplace, visit marketplace.telstra.com and create an account.

You may need to meet minimum system requirements to use certain applications available on the marketplace, which will be set out on marketplace.telstra.com and Our Customer Terms.

You’re responsible for ensuring that you meet these requirements.

Minimum Term

There is no fixed term contract for this application. Your casual plan will continue until cancelled.

What’s included

You can choose a McAfee Endpoint Essentials for SMB service if you want to secure your desktop, laptop or servers with an endpoint protection solution. Your application includes the features listed in the table below.

Information about pricing

Your minimum monthly charge

Pricing is per endpoint licence billed monthly in advance.

Early Termination Charge

There is no Early Termination Charge.
Other information

Manage your service online
You can manage your Telstra Apps Marketplace applications online at marketplace.telstra.com

Billing
The pricing in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your plan part way through a billing period.

To opt into receiving paperless billing, visit telstra.com/emailbill to request an email bill and/or set up direct debit.
For more information on other bill payment options, go to telstra.com/billpay

We're here to help
You'll find more information at marketplace.telstra.com

If you have questions about your bill, need technical or account support, please call the Marketplace team on 1800 878 483 or 1800 808 981 (TTY).

Complaints or disputes
If you need to make a complaint you can:
• call 13 2000 and say “complaint”
• call your Account Representative if you have one
• visit telstra.com/business/complaints

Further investigation
If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at tio.com.au/about-us/contact-us

This is a summary only – the full legal terms for this plan are available at telstra.com.au/customer-terms