



MCAFEE® MULTI ACCESS APPLICATION

INFORMATION ABOUT THE SERVICE

Your plan is for a McAfee® McAfee Multi Access application which is available through the Telstra Apps Marketplace.

You can choose between two options:

- McAfee Multi Access – 3 devices
- McAfee Multi Access – 5 devices.

You need to take up a licence for each user of the application.

Telstra Apps Marketplace

The Telstra Apps Marketplace is a web-based marketplace that enables you to purchase and manage various software applications that we make available from time to time.

You need an internet connection to access the Telstra Apps Marketplace. To start using the Telstra Apps Marketplace, visit marketplace.telstra.com and create an account.

You may need to meet minimum system requirements to use certain applications available on the marketplace, which will be set out on marketplace.telstra.com and Our Customer Terms.

You're responsible for ensuring that you meet these requirements.

Minimum term

Monthly, 12, 24 or 36 months.

What's included

You can choose McAfee Multi Access service if you want a single subscription to secure your PC, Mac, mobile phones and/or tablets. Your application includes the features listed in the table below.

Feature	PC (Desktop/Laptop/Netbook)	Mac (Desktop/MacBook)	Smartphone (for Android™, and iOS 5 or higher)	Tablet (for Android, and iOS 5 or higher)
Antivirus	✓	✓	✓	✓
Antispyware	✓	✓	✓	✓
Anti-phishing	✓	✓	✓	✓
Firewall	✓	✓		
Web Protection (PC, MAC and Android device)	✓	✓	✓	✓
Antispam	✓			
Data Protection	✓		✓	✓
Wireless Network Defence	✓			
File Shredder	✓			
Vulnerability Scanner	✓			
Mobile Device Lock			✓	✓
Remote Data Wipe for Mobile			✓	✓
Backup and Restore Mobile Data			✓	✓
Locate and Track Mobile Devices			✓	✓
Uninstall Protection			✓	✓
Call and SMS Filtering for Android Device			✓	✓
App Privacy Protection (for Android 2.2 and higher on mobile devices)			✓	
App Lock (for Android 2.2 and higher on mobile devices)			✓	✓
Password Manager	✓	✓	✓	✓

INFORMATION ABOUT PRICING

Your minimum monthly charge

Minimum term	Number of users	5 Device Package	5 Device Package	3 Device Package	3 Device Package
		Price inc. GST	Minimum total cost over contract term	Price inc. GST	Minimum total cost over contract term
Monthly	1 to 25	\$8.79	\$8.79	\$7.69	\$7.69
	26 to 50	\$8.58	\$8.58	\$7.48	\$7.48
	51 to 100	\$8.36	\$8.36	\$7.26	\$7.26
	101 to 250	\$8.14	\$8.14	\$7.04	\$7.04
	251 to 500	\$7.92	\$7.92	\$6.82	\$6.82
	501 & More	\$7.70	\$7.70	\$6.60	\$6.60
12 Month	1 to 25	\$7.69	\$92.27	\$6.59	\$79.07
	26 to 50	\$7.48	\$89.76	\$6.38	\$76.56
	51 to 100	\$7.26	\$87.12	\$6.16	\$73.92
	101 to 250	\$7.04	\$84.48	\$5.94	\$71.28
	251 to 500	\$6.82	\$81.84	\$5.72	\$68.64
	501 & More	\$6.60	\$79.20	\$5.50	\$66.00
24 Month	1 to 25	\$6.59	\$158.14	\$5.49	\$131.74
	26 to 50	\$6.38	\$153.12	\$5.28	\$126.72
	51 to 100	\$6.16	\$147.84	\$5.06	\$121.44
	101 to 250	\$5.94	\$142.56	\$4.84	\$116.16
	251 to 500	\$5.72	\$137.28	\$4.62	\$110.88
	501 & More	\$5.50	\$132.00	\$4.40	\$105.60
36 Month	1 to 25	\$5.49	\$197.60	\$4.39	\$158.00
	26 to 50	\$5.39	\$194.04	\$4.29	\$154.44
	51 to 100	\$5.28	\$190.08	\$4.18	\$150.48
	101 to 250	\$5.17	\$186.12	\$4.07	\$146.52
	251 to 500	\$5.06	\$182.16	\$3.96	\$142.56
	501 & More	\$4.95	\$178.20	\$3.85	\$138.60

Early Termination Charge

If your plan or an individual user licence is cancelled before your minimum term has ended, you'll need to pay us an Early Termination Charge (ETC) for each user licence cancelled. The ETC is calculated as 65% of the monthly charge multiplied by the number of user licences cancelled multiplied by the number of remaining months in your plan term, plus the set up charge (if there is one).

OTHER INFORMATION

Manage your service online

You can manage your Telstra Apps Marketplace applications online at marketplace.telstra.com

Billing

The figures in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your plan part way through a billing period.

To opt into receiving paperless billing, visit telstra.com/emailbill to request an email bill and/or set up direct debit. For more information on other bill payment options, go to telstra.com/billpay

We're here to help

You'll find more information at marketplace.telstra.com

If you have questions about your bill, need technical or account support, please call the Marketplace team on 1800 878 483 or 1800 808 981 (TTY).

Complaints or disputes

If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit telstra.com/business/complaints

Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go

This is a summary only – the full legal terms for this plan are available at telstra.com.au/customer-terms