

BUSINESS APPLICATIONS GEOOP

INFORMATION ABOUT THE SERVICE

GeoOp is a Business App. Business Apps are a range of applications designed to increase business productivity and can be accessed on compatible tablets and mobile handsets with an internet connection (Compatible Devices). You can purchase Business App licences from the Telstra Apps Marketplace marketplace.telstra.com

GeoOp is a subscription business app which allows you to geo track the location and availability of your field workers and then allocate jobs to the nearest available team.

Telstra Apps Marketplace

The Telstra Apps Marketplace is a web-based marketplace that enables you to purchase and manage various software applications that we make available from time to time.

You need an internet connection to access the Telstra Apps Marketplace. To start using the Telstra Apps Marketplace, visit marketplace.telstra.com and create an account.

You may need to meet minimum system requirements to use certain applications available on the marketplace, which will be set out on marketplace.telstra.com and Our Customer Terms.

You're responsible for ensuring that you meet these requirements.

Compatibility

A list of all current supported browsers and operating systems can be found on telstra.com/businessapps

Minimum term

Casual (month to month). There is no fixed or minimum term.

What's included

Each plan includes a pack of licences for your end users and Administrator that allow them to set up and use the GeoOp functionality on their compatible devices. GeoOp provides site to site navigation, visibility of the location and status of your team and the ability to create and store job records.

What's not

To access GeoOp, each user will need to download GeoOp from their Compatible Device's application store. Data download charges may apply.

In order to integrate GeoOp with back-end systems or other compatible Business Applications, your system environment must be properly configured and you may need to make changes to your system set-up. You're responsible for the configuration of your system environment and this is not included in your monthly licence fee. If you require system integration, before purchasing licences for GeoOp, please contact us to discuss your specific business needs.

Other important information

Each licence can be used on one Compatible Device. If a user wants to access GeoOp on a number of Compatible Devices, additional licences will be required. You must maintain copies of all data you input into GeoOp.

INFORMATION ABOUT PRICING

Your minimum monthly charge

You need to purchase a user licence for each intended user.

Pack Price Per Month (inc GST)	Included Number of Licences
\$47 per pack/per month	2 Licences
\$71 per pack/per month	5 Licences
\$167 per pack/per month	15 Licences
\$323 per pack/per month	30 Licences
\$479 per pack/per month	50 Licences
\$588 per pack/per month	70 Licences
\$840 per pack/per month	100 Licences
\$1,260 per pack/per month	150 Licences
\$1,400 per pack/per month	200 Licences
\$2,100 per pack/per month	300 Licences
\$2,800 per pack/per month	400 Licences
\$3,500 per pack/per month	500 Licences
\$7,000 per pack/per month	1000 licences

You'll receive your subscription free for the first 30 days on your initial order. At the end of the first 30 day free period your licences will be automatically suspended unless you opt into a paid subscription. Suspended subscriptions that are not reactivated by opting into a paid subscription within 14 days will be automatically cancelled and all data will be lost.

Early Termination Charge

There is no Early Termination Charge.

OTHER INFORMATION

Manage your service online

You can manage your Telstra Apps Marketplace applications online at marketplace.telstra.com

Billing

The figures in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you purchased user licences or cancelled user licences part way through a billing period.

To opt into receiving paperless billing, visit telstra.com/emailbill to request an email bill and/or set up direct debit. For more information on other bill payment options, go to telstra.com/billpay

We're here to help

You'll find more information at telstra.com/business. If you have questions about your bill, technical support service or connection, please call the Telstra Apps Marketplace Help Desk on 1800 878 483 or 1800 808 981 (TTY).

Complaints or disputes

If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit telstra.com/business/complaints

Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at tio.com.au/about-us/contact-us

This is a summary only – the full legal terms for this plan are contained in your agreement with Telstra including Our Customer Terms, which is available at telstra.com/geopterms