TIPT UC-ONE ANDROID TABLET QUICK REFERENCE GUIDE





TO MAKE & ACCEPT A VOICE CALL

- From the call screen type the number
- Tap Call
- Tap Internet Call (VoIP) or This Phone

To accept a voice call

• Tap Accept



TO MAKE & ACCEPT A VIDEO CALL

- From the Call screen dial the number
- Tap Video

To accept a Video call

• Tap Accept Video



CALL PULL

Allows you to move a call seamlessly to and from your desk phone.

From your desk phone:

- When on a call on your desk phone, tap the *Call Pull* icon on your mobile device
- Tap **Pull Call**
- Tap Internet Call (VoIP)

From your mobile:

 When on a call on your mobile, dial *11 on your desk phone

IN CALL FEATURES FOR A VOICE CALL

Tap to activate any of the following features:

- Mute
- Hold
- Speaker Swap
- Swap
- Keypad
- Add Video
- Chat
- End Call
- More

Tap *More* for the following options:

- Transfer
- Conference
- Park Call

IN CALL FEATURES FOR A VIDEO CALL

Tap to activate any of the following features:



- HOI
- Mute
- End Call
- Speaker
- No Video
- More

Tap *More* for the following options:

- Transfer
- Conference
- Park Call





The History tab shows all calls and chat sessions from all devices





Chat

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PRESENCE

- Tap *Presence* 🖭
- Select your name
- Select from *Mobile, Away, Busy* or *Offline* or type your own customised message.
- Tap **OK**

Customising Presence

- Tap *Presence*
- Select your name
- Click into the text box below your name
- *Type* your message.
- Tap **OK**

ADDING AN IM ADDRESS TO A CONTACT

- Tap Contacts
- Tap +
- Tap **Add Contact**
- Add the contact information including the IM address in the IM Address field. Ensure you get it right otherwise you will have to delete the contact and add the new contact again. You cannot Edit a contact's IM Field.
- Tap **OK**



CHAT

Allows you to chat on a one-to-one basis or to multiple people in a chat session

One to one chat

From your contacts list

- Tap Contacts
- Select the contact you wish to chat with
- Tap **Chat**

- Type your message
- Tap

Group Chat

- Tap My Room
- Tap Chat
- Tap **Add Participants**
- Select the contacts you wish to chat with
- Tap 🗹
- Type your message
- Tap

Leave the Group Chat

- Tap **Chat**
- Tap **Leave Room**

ADDING THE VMR NUMBER

Your VMR Conference number and Security PIN need to be entered in your contact information.

- Tap Add Contact
- Tap Add Conference
- Tap **Display Name** and type name
- Tap on *Dial-In Number* and add the VMR Number
- Tap on Security Pin and add the PIN
- Tap **OK**



MY ROOM

Allows you to chat with multiple people in a Chat Room

- Tap My Room
- Tap **Chat**
- Tap Add Participants
- Select the contacts you wish to chat with

- Tap 🗹
- *Type* your message(s)
- Tap 🔁
- Tap to add additional contacts to the chat session at any time
- Select the contacts and Tap

Note: My Room participants will receive a request to join **My Room** which they must **Accept**

Leave My Room

- Tap <u>Chat</u>
- Tap and Leave Conversation

Escalate an Active Chat session to a group call

- Tap *Call* to escalate to a voice call which is using TIPT VMR.
- Tap and Leave Conversation

TIPT VIRTUAL MEETING ROOM

To connect to a VMR Meeting

• Add the meeting participants to My Room.

• With the *Dial-in Number* visible.

∨ Dial-in Info	
Dial-in Number	0392609000
Conference ID	
Moderator PIN	#7289#
Security PIN	

- Tap *Call*
- Tap Internet Call (VoIP)
- Tap Add Video
- You are now connected to the TIPT Virtual Meeting as the host.
- Tap Screen at any time and
- Tap **End Call** to exit.